

**SUPPLEMENTAL  
NUTRITION ASSISTANCE  
PROGRAM  
QUALITY CONTROL**

**ANNUAL REPORT**

**FISCAL YEAR 2013**

**U.S. DEPARTMENT OF AGRICULTURE  
FOOD AND NUTRITION SERVICE  
PROGRAM ACCOUNTABILITY AND  
ADMINISTRATION DIVISION  
QUALITY CONTROL BRANCH**

**March 2015**

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## INTRODUCTION

This Supplemental Nutrition Assistance Program (SNAP) Quality Control (QC) Annual Report presents official quality control error rates and other statistical data derived from SNAP QC reviews conducted for Fiscal Year (FY) 2013.

Each State agency conducts monthly QC reviews of a statistical sample of households participating in the SNAP (active cases) and households for which participation was denied, suspended or terminated (now referred to as Case and Procedural Error Rate (CAPER) cases). These reviews measure the validity of SNAP cases at a given time. The reported State dollar and case error rates are based on these reviews. The State reviews also provide information on the error cause and characteristics of the household.

Additionally, Federal reviews of each State's sample are conducted annually to validate each State agency's error rate. The official active and case and procedural error rates listed in this report are based upon the Federal validation reviews of the State agency samples.

In a program that provided \$76 billion in benefits in FY 2013 to needy Americans, more than half of whom are children and the elderly, efficient and effective program administration is essential.

Local agencies certify households for SNAP benefits and, along with the State agencies, are directly responsible for operating the SNAP. While the Food and Nutrition Service (FNS) can assist States through a variety of methods, the States themselves must ultimately make the commitment to conduct accurate and efficient program operations. FNS remains committed to supporting the ongoing efforts of States to increase the accuracy of SNAP certification actions.

To help support these efforts, FNS has undertaken special initiatives designed to

increase payment accuracy. Activities in FY 2013 included: continued funding for State Exchange activity, FNS meetings and conferences that include payment accuracy; technical assistance to States; and sharing publications of successful payment accuracy strategies implemented across the country.

FY 2013 was another year of excellent performance in payment accuracy in SNAP. The payment error rate in SNAP for FY 2013 is 3.20 percent. This remains the lowest National payment error rate in the history of SNAP.

On June 11, 2010, FNS published a final rule, Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171 which became effective October 1, 2011. This rule expands the scope of the assessment process for negatives to include compliance with Federal procedural requirements. Because of the significant changes made, FNS now refers to the negative error rate as CAPER. The SNAP CAPER for fiscal year FY 2013 is 25.25 percent. The FY 2012 CAPER is 27.27.

In addition to efforts to increase the accuracy of SNAP certification actions, FNS is also continuing to make improvements to SNAP to ensure that it is responsive and effective in its support of those individuals and families who rely on its benefits. This includes making the SNAP more accessible to needy individuals and working families.

Further information on SNAP may be obtained at the SNAP website at [www.fns.usda.gov/snap](http://www.fns.usda.gov/snap). Specific information on the QC process is found in the FNS 310 Handbook, the SNAP Quality Control Review Handbook.

## REPORT ORGANIZATION



### PART I

Part I presents official quality control (QC) error rates as well as reported dollar and case error rates. With the passage of the Hunger Prevention Act of 1988, the payment error rate became the sum of the overpayment and underpayment error rates. Therefore, in this report we use the term "payment error rate" to reference the sum of the overpayment and underpayment error rates.



### PART II

Part II provides information on variances. A variance occurs in a case when information verified by the QC reviewer differs from information used at the time of the most recent certification action, when policy has been misapplied for individual elements of eligibility or when the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.

Only variances occurring in dollar error cases are included in this report. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance. All variances (primary and otherwise) cited for a particular case are included in the remaining Tables.



### PART III

Part III provides data on the distribution of monthly benefit dollars and overpayment error dollars for selected household characteristics for each State and on a National basis. This information can be used to identify error prone household characteristics by comparing the percent of allotments to the percent of error dollars.



### PART IV

Part IV provides information on State sampling parameters of the active and negative universes. For active cases we have also included completion rates and standard errors for the reported and regressed payment error rates.

## HIGHLIGHTS

**Active Cases.** The following statistics compare the performance measure for active cases for FY 2009 through FY 2013:

		<u>FY 2009</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>
National-average official <u>overpayment</u> error rate a/	:	3.53%	3.05%	2.99%	2.77%	2.61%
National-average official <u>underpayment</u> error rate	:	0.82%	0.75%	0.81%	0.65%	0.60%
National-average official <u>payment</u> error rate (standard error = approximately 0.10%) b/	:	4.36%	3.81%	3.80%	3.42%	3.20%
Number of States with an official <u>payment</u> error rate under 6%	:	47	47	44	46	47
Number of States with an official <u>payment</u> error rate over 10%	:	0	0	0	0	0

**Negative cases.** The following compares the performance measures for reported negative cases for FY 2009 through FY 2013:

		<u>FY 2009</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>
National-average <u>negative</u> case error rates FY 2009-2011/Case and procedural error rates FY 2012-2013 c/	:	9.41%	8.43%	8.30%	27.27%	25.25%

a/ National weighted average for active cases is calculated by weighting each State's error rate by its actual issuance.

b/ The official payment error rate may not equal the sum of the underpayment and overpayment error rates due to rounding.

c/ Validated national weighted average is calculated by weighting each State's error rate by its actual caseload.

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## **PART I: QUALITY CONTROL DATA**

Part I presents official quality control (QC) error rates as well as reported dollar and case error rates. With the passage of the Hunger Prevention Act of 1988, the payment error rate became the sum of the overpayment and underpayment error rates. Therefore, in this report we use the term “payment error rate” to reference the sum of the overpayment and underpayment error rates.

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**TABLE 1: SUMMARY OF U.S. QUALITY CONTROL FINDINGS FOR FY 2012 - 2013**

	FY 2012	FY 2013
<b><u>ACTIVE CASES:</u></b>		
Completed Sample Reviews - State	<b>50,859</b>	<b>50,413</b>
Completed Sample Reviews - Federal	<b>19,796</b>	<b>19,736</b>
Average Monthly Caseload	<b>21,270,472</b>	<b>21,928,634</b>
Estimated Monthly Allotments	<b>5,457,361,297</b>	<b>5,919,690,961</b>
Average Allotment Per Case	<b>\$275</b>	<b>\$270</b>
<b><u>REPORTED CASE ERROR RATES a/</u></b>		
Underpayment	<b>1.41%</b>	<b>1.22%</b>
Overpayment b/	<b>4.48%</b>	<b>3.92%</b>
Combined	<b>5.89%</b>	<b>5.14%</b>
<b><u>OFFICIAL ERROR RATES c/</u></b>		
Underpayment	<b>0.65%</b>	<b>0.60%</b>
Overpayment b/	<b>2.77%</b>	<b>2.61%</b>
Payment Rate (Combined)	<b>3.42%</b>	<b>3.20%</b>
<b><u>CASE AND PROCEDURAL ERROR RATES (CAPER):</u></b>		
Average Monthly Caseload	<b>1,572,442</b>	<b>1,591,562</b>
Completed Case Reviews	<b>38,041</b>	<b>37,055</b>
Validated CAPER Error Rate	<b>27.27%</b>	<b>25.25%</b>

a/ U.S. case error rates are weighted by State caseloads.

b/ Overpayments include both overpayments to eligible and payments to ineligibles.

c/ U.S. official error rates are weighted by States' actual issuance data.

TABLE 2: OFFICIAL DOLLAR ERROR RATES, FY 2012 vs. FY 2013

STATE	OVERPAYMENT ERROR RATES		UNDERPAYMENT ERROR RATES		PAYMENT a/ ERROR RATES	
	FY 2012	FY 2013	FY 2012	FY 2013	FY 2012	FY 2013
Connecticut	4.75	5.58	1.24	1.55	5.99	7.13
Maine	1.83	2.37	0.34	0.11	2.16	2.48
Massachusetts	3.62	2.40	0.41	0.47	4.03	2.87
New Hampshire	4.10	3.02	1.00	0.80	5.09	3.82
New York	4.37	4.09	0.72	0.70	5.09	4.79
Rhode Island	6.50	7.19	0.86	1.07	7.36	8.25
Vermont	5.76	8.62	1.20	1.05	6.96	9.66
Delaware	2.99	2.70	0.41	0.83	3.41	3.53
Dist. of Col.	3.24	5.98	0.67	0.89	3.91	6.87
Maryland	2.80	1.68	0.61	0.43	3.40	2.12
New Jersey	2.85	0.99	0.64	0.33	3.49	1.32
Pennsylvania	2.49	2.73	0.59	0.84	3.08	3.56
Virginia	1.33	0.35	0.43	0.09	1.76	0.44
Virgin Islands	3.86	3.26	0.34	0.32	4.20	3.58
West Virginia	5.94	4.52	1.13	0.72	7.06	5.24
Alabama	1.62	1.43	0.23	0.27	1.85	1.70
Florida	0.59	0.52	0.17	0.28	0.77	0.81
Georgia	2.41	4.48	0.78	0.63	3.18	5.11
Kentucky	4.13	5.32	0.79	0.45	4.93	5.78
Mississippi	1.89	1.24	0.21	0.24	2.10	1.48
North Carolina	2.05	3.22	0.27	1.52	2.32	4.75
South Carolina	1.43	1.56	0.16	0.19	1.59	1.75
Tennessee	2.72	1.22	0.53	0.10	3.25	1.32
Illinois	1.24	3.46	0.50	0.81	1.74	4.27
Indiana	2.66	3.22	0.36	0.49	3.02	3.72
Michigan	2.61	2.39	0.94	0.31	3.55	2.70
Minnesota	4.05	3.11	1.02	0.97	5.07	4.08
Ohio	2.24	3.03	1.15	1.09	3.39	4.12
Wisconsin	1.39	2.18	0.68	0.23	2.07	2.40
Arkansas	4.06	3.51	0.70	0.84	4.76	4.34
Louisiana	1.45	1.15	0.00	0.29	1.45	1.44
New Mexico	2.97	3.99	0.76	0.57	3.73	4.55
Oklahoma	3.97	3.11	0.97	0.88	4.94	3.99
Texas	2.92	1.24	0.71	0.21	3.63	1.44
Colorado	3.23	4.12	1.32	1.47	4.55	5.59
Iowa	3.13	3.75	0.30	0.37	3.43	4.12
Kansas	4.59	3.24	0.85	0.75	5.45	3.99
Missouri	6.44	1.31	0.73	0.30	7.18	1.62
Montana	2.07	4.56	0.64	1.43	2.71	6.00
Nebraska	2.52	2.44	0.67	0.43	3.19	2.87
North Dakota	2.45	1.47	0.49	0.83	2.94	2.30
South Dakota	1.28	0.71	0.09	0.28	1.37	0.99
Utah	1.49	1.49	0.91	0.62	2.39	2.11
Wyoming	5.45	4.22	1.74	0.77	7.18	4.99
Alaska	0.85	1.21	0.21	0.06	1.07	1.27
Arizona	4.27	3.99	1.33	1.49	5.60	5.48
California	3.06	2.82	0.93	0.81	3.98	3.63
Guam	5.83	5.47	1.51	1.18	7.33	6.65
Hawaii	3.88	3.85	0.96	0.54	4.84	4.39
Idaho	2.16	1.56	0.33	0.30	2.49	1.86
Nevada	4.78	4.40	1.23	1.10	6.01	5.51
Oregon	4.32	3.91	0.34	0.26	4.66	4.17
Washington	2.13	1.45	0.36	0.26	2.49	1.71
U.S. Average	2.77	2.61	0.65	0.60	3.42	3.20

a/ The official payment error rate may not equal the sum of the overpayment and underpayment error rate due to rounding.

**TABLE 3: STATE REPORTED AND OFFICIAL DOLLAR ERROR RATES, FY 2013**

STATE	OVERPAYMENT ERROR RATES		UNDERPAYMENT ERROR RATES		PAYMENT a/ ERROR RATES	
	REPORTED	OFFICIAL	REPORTED	OFFICIAL	REPORTED	OFFICIAL
Connecticut	5.51	5.58	1.51	1.55	7.02	7.13
Maine	2.30	2.37	0.10	0.11	2.40	2.48
Massachusetts	2.00	2.40	0.44	0.47	2.44	2.87
New Hampshire	2.93	3.02	0.76	0.80	3.69	3.82
New York	3.97	4.09	0.66	0.70	4.63	4.79
Rhode Island	7.19	7.19	1.07	1.07	8.26	8.25
Vermont	8.57	8.62	1.23	1.05	9.80	9.66
Delaware	2.59	2.70	0.71	0.83	3.30	3.53
Dist. of Col.	6.18	5.98	0.71	0.89	6.89	6.87
Maryland	1.52	1.68	0.36	0.43	1.88	2.12
New Jersey	0.60	0.99	0.06	0.33	0.66	1.32
Pennsylvania	2.61	2.73	0.70	0.84	3.31	3.56
Virginia	0.32	0.35	0.00	0.09	0.32	0.44
Virgin Islands	3.29	3.26	0.32	0.32	3.61	3.58
West Virginia	4.68	4.52	0.68	0.72	5.36	5.24
Alabama	1.37	1.43	0.26	0.27	1.63	1.70
Florida	0.50	0.52	0.27	0.28	0.77	0.81
Georgia	4.39	4.48	0.60	0.63	4.99	5.11
Kentucky	5.27	5.32	0.45	0.45	5.72	5.78
Mississippi	1.11	1.24	0.23	0.24	1.34	1.48
North Carolina	3.22	3.22	1.52	1.52	4.74	4.75
South Carolina	1.54	1.56	0.19	0.19	1.73	1.75
Tennessee	1.17	1.22	0.09	0.10	1.26	1.32
Illinois	3.34	3.46	0.70	0.81	4.04	4.27
Indiana	3.15	3.22	0.47	0.49	3.62	3.72
Michigan	2.33	2.39	0.43	0.31	2.76	2.70
Minnesota	3.18	3.11	0.95	0.97	4.13	4.08
Ohio	2.70	3.03	0.89	1.09	3.59	4.12
Wisconsin	2.11	2.18	0.21	0.23	2.32	2.40
Arkansas	3.51	3.51	0.84	0.84	4.35	4.34
Louisiana	1.08	1.15	0.27	0.29	1.35	1.44
New Mexico	3.92	3.99	0.55	0.57	4.47	4.55
Oklahoma	3.11	3.11	0.88	0.88	3.99	3.99
Texas	1.20	1.24	0.20	0.21	1.40	1.44
Colorado	4.06	4.12	1.44	1.47	5.50	5.59
Iowa	3.64	3.75	0.35	0.37	3.99	4.12
Kansas	3.16	3.24	0.72	0.75	3.88	3.99
Missouri	1.23	1.31	0.26	0.30	1.49	1.62
Montana	4.08	4.56	1.28	1.43	5.36	6.00
Nebraska	1.91	2.44	0.51	0.43	2.42	2.87
North Dakota	1.47	1.47	0.83	0.83	2.30	2.30
South Dakota	0.71	0.71	0.35	0.28	1.06	0.99
Utah	1.44	1.49	0.61	0.62	2.05	2.11
Wyoming	4.22	4.22	0.77	0.77	4.99	4.99
Alaska	1.17	1.21	0.05	0.06	1.22	1.27
Arizona	3.93	3.99	1.46	1.49	5.39	5.48
California	1.94	2.82	0.78	0.81	2.72	3.63
Guam	5.99	5.47	1.17	1.18	7.16	6.65
Hawaii	3.86	3.85	0.52	0.54	4.38	4.39
Idaho	1.41	1.56	0.17	0.30	1.58	1.86
Nevada	4.08	4.40	1.00	1.10	5.08	5.51
Oregon	3.76	3.91	0.24	0.26	4.00	4.17
Washington	1.42	1.45	0.25	0.26	1.67	1.71
U.S. Average	2.44	2.61	0.56	0.60	3.00	3.20

May 22, 2014, was the cut-off date for error rates used in this report.

a/ The official payment error rate may not equal the sum of the overpayment and underpayment error rate due to rounding.

**TABLE 4: OFFICIAL PAYMENT ERROR RATES, FY 2009 - FY 2013**

STATE	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Connecticut	5.15	7.66	6.46	5.99	7.13
Maine	2.51	3.49	3.28	2.16	2.48
Massachusetts	4.39	5.90	4.40	4.03	2.87
New Hampshire	3.01	5.31	4.82	5.09	3.82
New York	5.39	5.51	4.32	5.09	4.79
Rhode Island	3.67	5.98	7.89	7.36	8.25
Vermont	5.42	6.59	8.53	6.96	9.66
Delaware	1.15	1.52	2.53	3.41	3.53
Dist. of Col.	3.92	4.47	3.03	3.91	6.87
Maryland	7.11	7.68	6.06	3.40	2.12
New Jersey	3.64	4.62	4.33	3.49	1.32
Pennsylvania	4.43	3.93	3.30	3.08	3.56
Virginia	5.74	5.87	3.41	1.76	0.44
Virgin Islands	2.83	3.10	4.77	4.20	3.58
West Virginia	5.42	7.14	6.31	7.06	5.24
Alabama	3.57	3.75	5.10	1.85	1.70
Florida	0.70	0.78	0.87	0.77	0.81
Georgia	2.10	1.99	2.71	3.18	5.11
Kentucky	4.70	4.09	4.50	4.93	5.78
Mississippi	2.77	1.92	2.83	2.10	1.48
North Carolina	2.53	2.70	2.65	2.32	4.75
South Carolina	4.56	5.14	3.14	1.59	1.75
Tennessee	3.28	4.39	5.46	3.25	1.32
Illinois	6.17	1.70	3.15	1.74	4.27
Indiana	7.13	2.60	3.29	3.02	3.72
Michigan	6.75	3.31	3.12	3.55	2.70
Minnesota	3.95	4.76	5.02	5.07	4.08
Ohio	2.30	3.31	3.40	3.39	4.12
Wisconsin	1.11	1.97	2.02	2.07	2.40
Arkansas	4.74	5.64	5.79	4.76	4.34
Louisiana	8.00	5.03	3.97	1.45	1.44
New Mexico	4.79	4.50	4.35	3.73	4.55
Oklahoma	3.78	4.22	3.94	4.94	3.99
Texas	6.90	2.13	3.48	3.63	1.44
Colorado	2.72	3.18	4.45	4.55	5.59
Iowa	6.49	3.36	3.97	3.43	4.12
Kansas	4.37	4.79	5.00	5.45	3.99
Missouri	5.29	5.65	5.88	7.18	1.62
Montana	3.77	4.12	3.10	2.71	6.00
Nebraska	1.54	3.52	4.50	3.19	2.87
North Dakota	3.42	4.38	4.34	2.94	2.30
South Dakota	0.94	1.31	1.59	1.37	0.99
Utah	3.80	4.33	4.19	2.39	2.11
Wyoming	3.23	4.76	9.63	7.18	4.99
Alaska	3.81	2.15	0.76	1.07	1.27
Arizona	5.99	6.69	6.34	5.60	5.48
California	4.36	4.81	4.58	3.98	3.63
Guam	4.24	5.42	6.25	7.33	6.65
Hawaii	3.48	3.04	3.37	4.84	4.39
Idaho	2.69	3.32	2.52	2.49	1.86
Nevada	4.28	6.57	6.29	6.01	5.51
Oregon	3.54	4.88	3.99	4.66	4.17
Washington	1.81	3.30	3.81	2.49	1.71
U.S. Average	4.36	3.81	3.80	3.42	3.20

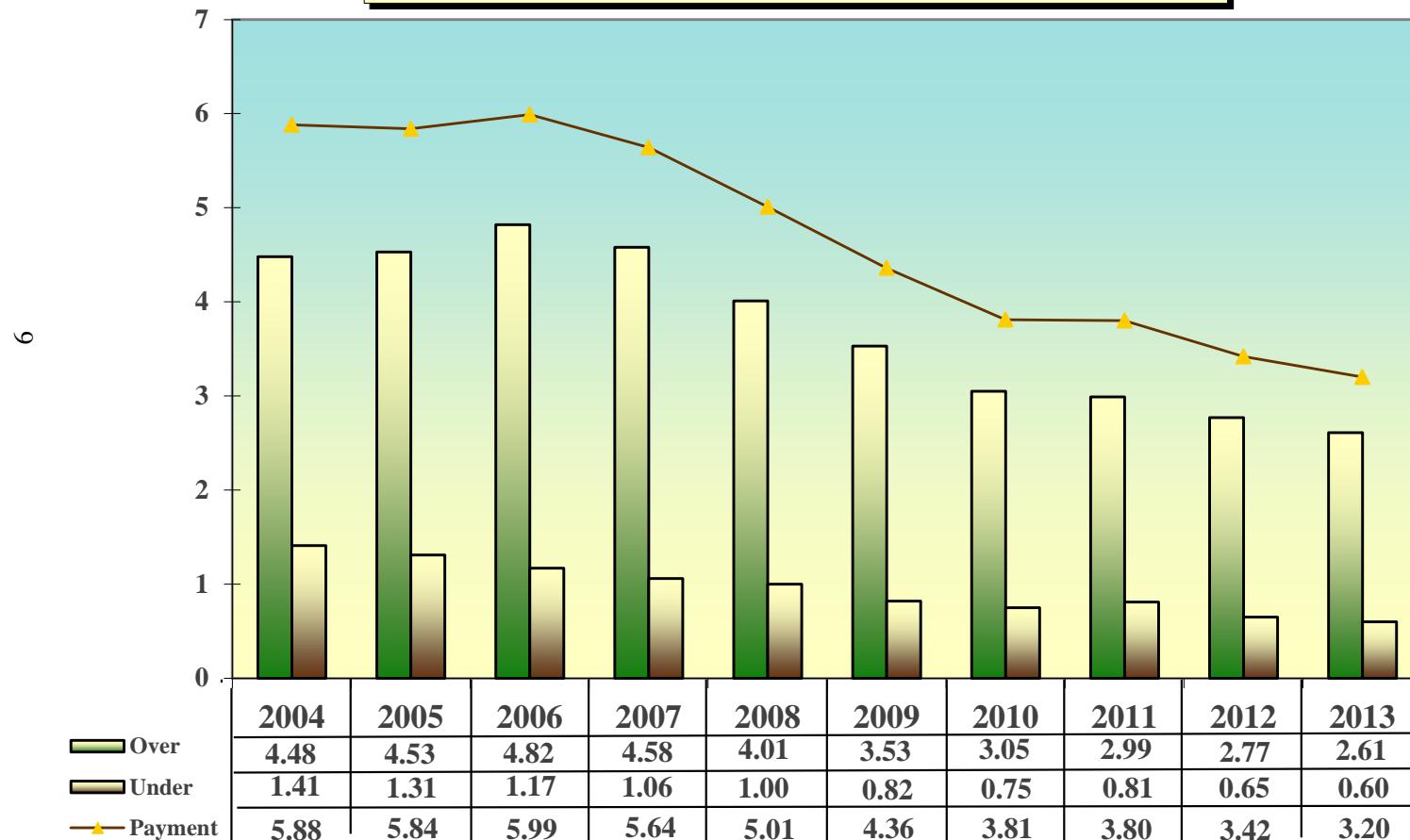
**TABLE 5: OFFICIAL OVERPAYMENT ERROR RATES, FY 2009 - FY 2013**

STATE	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Connecticut	4.30	6.23	4.42	4.75	5.58
Maine	2.15	3.14	2.81	1.83	2.37
Massachusetts	3.52	4.91	3.87	3.62	2.40
New Hampshire	2.26	4.19	4.03	4.10	3.02
New York	4.94	4.92	3.82	4.37	4.09
Rhode Island	3.08	4.76	6.34	6.50	7.19
Vermont	4.25	5.60	7.02	5.76	8.62
Delaware	0.77	1.11	2.01	2.99	2.70
Dist. of Col.	3.35	3.76	1.83	3.24	5.98
Maryland	5.66	6.11	4.82	2.80	1.68
New Jersey	2.60	3.95	3.30	2.85	0.99
Pennsylvania	4.08	2.96	2.74	2.49	2.73
Virginia	4.68	5.04	3.07	1.33	0.35
Virgin Islands	2.66	2.62	3.33	3.86	3.26
West Virginia	4.47	5.96	5.27	5.94	4.52
Alabama	3.03	3.31	4.18	1.62	1.43
Florida	0.53	0.74	0.68	0.59	0.52
Georgia	1.91	1.64	1.97	2.41	4.48
Kentucky	3.72	3.08	3.92	4.13	5.32
Mississippi	2.31	1.56	2.37	1.89	1.24
North Carolina	1.87	2.04	2.01	2.05	3.22
South Carolina	3.96	4.25	2.95	1.43	1.56
Tennessee	3.03	3.96	4.87	2.72	1.22
Illinois	5.60	1.29	2.47	1.24	3.46
Indiana	5.45	2.05	2.70	2.66	3.22
Michigan	4.67	2.17	2.34	2.61	2.39
Minnesota	3.29	3.54	4.20	4.05	3.11
Ohio	1.45	2.62	2.81	2.24	3.03
Wisconsin	0.79	1.37	1.78	1.39	2.18
Arkansas	3.99	4.79	4.71	4.06	3.51
Louisiana	7.11	4.41	3.56	1.45	1.15
New Mexico	4.04	3.64	3.57	2.97	3.99
Oklahoma	3.12	3.38	3.10	3.97	3.11
Texas	5.83	1.54	2.63	2.92	1.24
Colorado	2.05	1.72	3.25	3.23	4.12
Iowa	5.62	2.72	3.53	3.13	3.75
Kansas	3.55	3.93	3.83	4.59	3.24
Missouri	4.42	4.65	4.68	6.44	1.31
Montana	3.16	3.42	2.34	2.07	4.56
Nebraska	1.05	2.89	3.41	2.52	2.44
North Dakota	2.36	3.23	3.86	2.45	1.47
South Dakota	0.69	0.94	1.29	1.28	0.71
Utah	2.97	2.80	2.82	1.49	1.49
Wyoming	2.85	3.54	7.63	5.45	4.22
Alaska	2.29	2.00	0.53	0.85	1.21
Arizona	3.57	4.93	4.65	4.27	3.99
California	3.07	3.56	2.65	3.06	2.82
Guam	3.23	4.17	4.60	5.83	5.47
Hawaii	2.92	2.28	2.76	3.88	3.85
Idaho	2.05	2.53	1.94	2.16	1.56
Nevada	3.20	5.23	4.46	4.78	4.40
Oregon	3.06	4.52	3.80	4.32	3.91
Washington	1.39	2.70	3.34	2.13	1.45
U.S. Average	3.53	3.05	2.99	2.77	2.61

TABLE 6: OFFICIAL UNDERPAYMENT ERROR RATES, FY 2009 - FY 2013

STATE	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Connecticut	0.85	1.43	2.04	1.24	1.55
Maine	0.37	0.35	0.47	0.34	0.11
Massachusetts	0.87	0.99	0.53	0.41	0.47
New Hampshire	0.76	1.12	0.79	1.00	0.80
New York	0.45	0.59	0.50	0.72	0.70
Rhode Island	0.60	1.22	1.55	0.86	1.07
Vermont	1.17	0.99	1.51	1.20	1.05
Delaware	0.37	0.41	0.52	0.41	0.83
Dist. of Col.	0.57	0.71	1.20	0.67	0.89
Maryland	1.45	1.57	1.24	0.61	0.43
New Jersey	1.04	0.67	1.03	0.64	0.33
Pennsylvania	0.35	0.97	0.56	0.59	0.84
Virginia	1.06	0.83	0.35	0.43	0.09
Virgin Islands	0.18	0.48	1.43	0.34	0.32
West Virginia	0.95	1.18	1.04	1.13	0.72
Alabama	0.54	0.44	0.91	0.23	0.27
Florida	0.16	0.04	0.19	0.17	0.28
Georgia	0.19	0.35	0.74	0.78	0.63
Kentucky	0.98	1.01	0.58	0.79	0.45
Mississippi	0.47	0.36	0.45	0.21	0.24
North Carolina	0.66	0.66	0.65	0.27	1.52
South Carolina	0.60	0.89	0.19	0.16	0.19
Tennessee	0.25	0.43	0.58	0.53	0.10
Illinois	0.57	0.41	0.68	0.50	0.81
Indiana	1.68	0.55	0.59	0.36	0.49
Michigan	2.08	1.14	0.78	0.94	0.31
Minnesota	0.66	1.22	0.82	1.02	0.97
Ohio	0.85	0.69	0.59	1.15	1.09
Wisconsin	0.32	0.60	0.23	0.68	0.23
Arkansas	0.74	0.85	1.08	0.70	0.84
Louisiana	0.78	0.61	0.41	0.00	0.29
New Mexico	0.76	0.86	0.77	0.76	0.57
Oklahoma	0.66	0.84	0.83	0.97	0.88
Texas	1.07	0.59	0.85	0.71	0.21
Colorado	0.67	1.46	1.19	1.32	1.47
Iowa	0.86	0.64	0.44	0.30	0.37
Kansas	0.82	0.86	1.17	0.85	0.75
Missouri	0.87	1.00	1.20	0.73	0.30
Montana	0.60	0.70	0.75	0.64	1.43
Nebraska	0.48	0.63	1.09	0.67	0.43
North Dakota	1.06	1.14	0.48	0.49	0.83
South Dakota	0.25	0.37	0.30	0.09	0.28
Utah	0.82	1.54	1.37	0.91	0.62
Wyoming	0.38	1.22	1.99	1.74	0.77
Alaska	1.52	0.14	0.24	0.21	0.06
Arizona	2.42	1.76	1.69	1.33	1.49
California	1.29	1.26	1.92	0.93	0.81
Guam	1.00	1.25	1.65	1.51	1.18
Hawaii	0.56	0.76	0.61	0.96	0.54
Idaho	0.65	0.79	0.58	0.33	0.30
Nevada	1.09	1.34	1.83	1.23	1.10
Oregon	0.48	0.36	0.19	0.34	0.26
Washington	0.43	0.61	0.48	0.36	0.26
U.S. Average	0.82	0.75	0.81	0.65	0.60

## U.S. Error Rates FY 2004 - FY 2013



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**TABLE 7: ISSUANCE & ISSUANCE IN ERROR, FY 2013**

STATE	FY 2013 ACTUAL ANNUAL ISSUANCE	FY 2013 DOLLARS OVERISSUED	FY 2013 DOLLARS UNDERISSUED
Connecticut	\$707,654,607	\$39,504,818	\$10,967,231
Maine	\$367,069,885	\$8,697,354	\$405,612
Massachusetts	\$1,394,535,578	\$33,531,608	\$6,504,114
New Hampshire	\$162,970,392	\$4,928,225	\$1,297,896
New York	\$5,621,405,245	\$229,729,968	\$39,265,516
Rhode Island	\$303,711,270	\$21,823,781	\$3,246,066
Vermont	\$150,054,153	\$12,930,466	\$1,571,967
Delaware	\$235,028,481	\$6,343,184	\$1,956,847
Dist. of Col.	\$235,033,056	\$14,051,451	\$2,102,136
Maryland	\$1,178,661,929	\$19,836,880	\$5,097,713
New Jersey	\$1,419,226,620	\$14,050,344	\$4,686,286
Pennsylvania	\$2,748,346,529	\$74,892,443	\$23,011,905
Virginia	\$1,442,442,319	\$4,989,408	\$1,367,435
Virgin Islands	\$56,990,837	\$1,858,243	\$179,977
West Virginia	\$504,485,785	\$22,815,874	\$3,636,838
Alabama	\$1,418,849,096	\$20,222,856	\$3,896,160
Florida	\$5,906,158,955	\$30,901,024	\$16,791,210
Georgia	\$3,187,741,577	\$142,868,202	\$19,980,764
Kentucky	\$1,332,998,664	\$70,954,186	\$6,037,151
Mississippi	\$995,298,584	\$12,321,796	\$2,426,538
North Carolina	\$2,491,197,798	\$80,316,217	\$37,950,907
South Carolina	\$1,387,574,458	\$21,661,425	\$2,643,329
Tennessee	\$2,127,681,953	\$25,906,655	\$2,089,384
Illinois	\$3,378,095,657	\$116,878,732	\$27,284,879
Indiana	\$1,461,136,176	\$47,098,263	\$7,215,090
Michigan	\$2,911,624,110	\$69,512,114	\$9,139,588
Minnesota	\$776,179,130	\$24,167,890	\$7,528,938
Ohio	\$2,917,761,570	\$88,329,396	\$31,803,601
Wisconsin	\$1,200,319,552	\$26,114,152	\$2,740,330
Arkansas	\$731,845,839	\$25,679,007	\$6,113,108
Louisiana	\$1,479,828,133	\$17,022,463	\$4,273,744
New Mexico	\$679,481,811	\$27,082,786	\$3,860,136
Oklahoma	\$958,684,325	\$29,803,578	\$8,481,480
Texas	\$5,934,441,830	\$73,379,373	\$12,272,426
Colorado	\$823,529,608	\$33,906,361	\$12,105,885
Iowa	\$586,542,122	\$22,017,618	\$2,152,023
Kansas	\$474,252,827	\$15,359,152	\$3,580,135
Missouri	\$1,428,882,351	\$18,758,368	\$4,323,798
Montana	\$192,257,613	\$8,773,484	\$2,754,859
Nebraska	\$264,991,918	\$6,461,563	\$1,149,800
North Dakota	\$85,676,233	\$1,259,612	\$710,256
South Dakota	\$165,040,184	\$1,167,659	\$459,637
Utah	\$377,903,213	\$5,625,089	\$2,359,250
Wyoming	\$56,980,056	\$2,402,735	\$438,006
Alaska	\$189,330,408	\$2,290,330	\$111,894
Arizona	\$1,649,169,857	\$65,742,507	\$24,607,263
California	\$7,559,213,894	\$213,041,325	\$61,463,968
Guam	\$118,300,133	\$6,465,930	\$1,400,674
Hawaii	\$494,182,027	\$19,026,502	\$2,661,664
Idaho	\$346,782,948	\$5,410,854	\$1,052,139
Nevada	\$538,712,600	\$23,720,593	\$5,945,232
Oregon	\$1,251,892,643	\$48,928,972	\$3,218,616
Washington	\$1,678,737,077	\$24,291,326	\$4,416,757
U.S. Total	\$76,086,893,616	\$1,984,854,144	\$452,738,160

**TABLE 8: ACTIVE CASE ERROR RATES, FY 2013**

STATE	REPORTED CASE ERROR RATES		
	OVERPAYMENT	UNDERPAYMENT	PAYMENT
Connecticut	7.98	2.82	10.80
Maine	3.72	0.21	3.93
Massachusetts	3.39	0.72	4.11
New Hampshire	4.57	1.52	6.09
New York	5.99	1.64	7.63
Rhode Island	9.12	1.92	11.04
Vermont	12.84	2.80	15.64
Delaware	3.71	1.42	5.13
Dist. of Col.	8.56	1.52	10.08
Maryland	2.12	0.50	2.62
New Jersey	0.93	0.21	1.14
Pennsylvania	3.66	1.83	5.49
Virginia	0.87		0.87
Virgin Islands	4.92	1.32	6.24
West Virginia	7.32	1.13	8.45
Alabama	2.06	0.69	2.75
Florida	0.72	0.51	1.23
Georgia	7.71	1.22	8.93
Kentucky	7.45	1.20	8.65
Mississippi	1.86	0.53	2.39
North Carolina	4.64	2.32	6.96
South Carolina	2.26	0.35	2.61
Tennessee	2.02	0.19	2.21
Illinois	4.60	1.29	5.89
Indiana	5.57	1.39	6.96
Michigan	3.81	0.90	4.71
Minnesota	4.42	1.90	6.32
Ohio	4.10	1.73	5.83
Wisconsin	2.91	0.42	3.33
Arkansas	5.49	1.93	7.42
Louisiana	1.54	0.58	2.12
New Mexico	6.27	0.84	7.11
Oklahoma	3.11	0.88	3.99
Texas	2.41	0.74	3.15
Colorado	7.43	3.96	11.39
Iowa	4.21	0.84	5.05
Kansas	4.63	1.26	5.89
Missouri	2.43	0.66	3.09
Montana	7.19	2.70	9.89
Nebraska	3.27	1.13	4.40
North Dakota	3.26	1.83	5.09
South Dakota	1.40	0.89	2.29
Utah	2.38	1.45	3.83
Wyoming	6.52	2.55	9.07
Alaska	1.70	0.15	1.85
Arizona	6.26	2.98	9.24
California	4.48	2.24	6.72
Guam	16.42	4.74	21.16
Hawaii	7.34	1.74	9.08
Idaho	2.48	0.46	2.94
Nevada	5.89	2.17	8.06
Oregon	6.00	0.38	6.38
Washington	1.93	0.61	2.54
U.S. Average	3.92	1.22	5.14

May 22, 2014, was the cut-off date for error rates used in this report.

**TABLE 9: VALIDATED NEGATIVE CASE ERROR RATES, FY 2009 - FY 2013 a/**

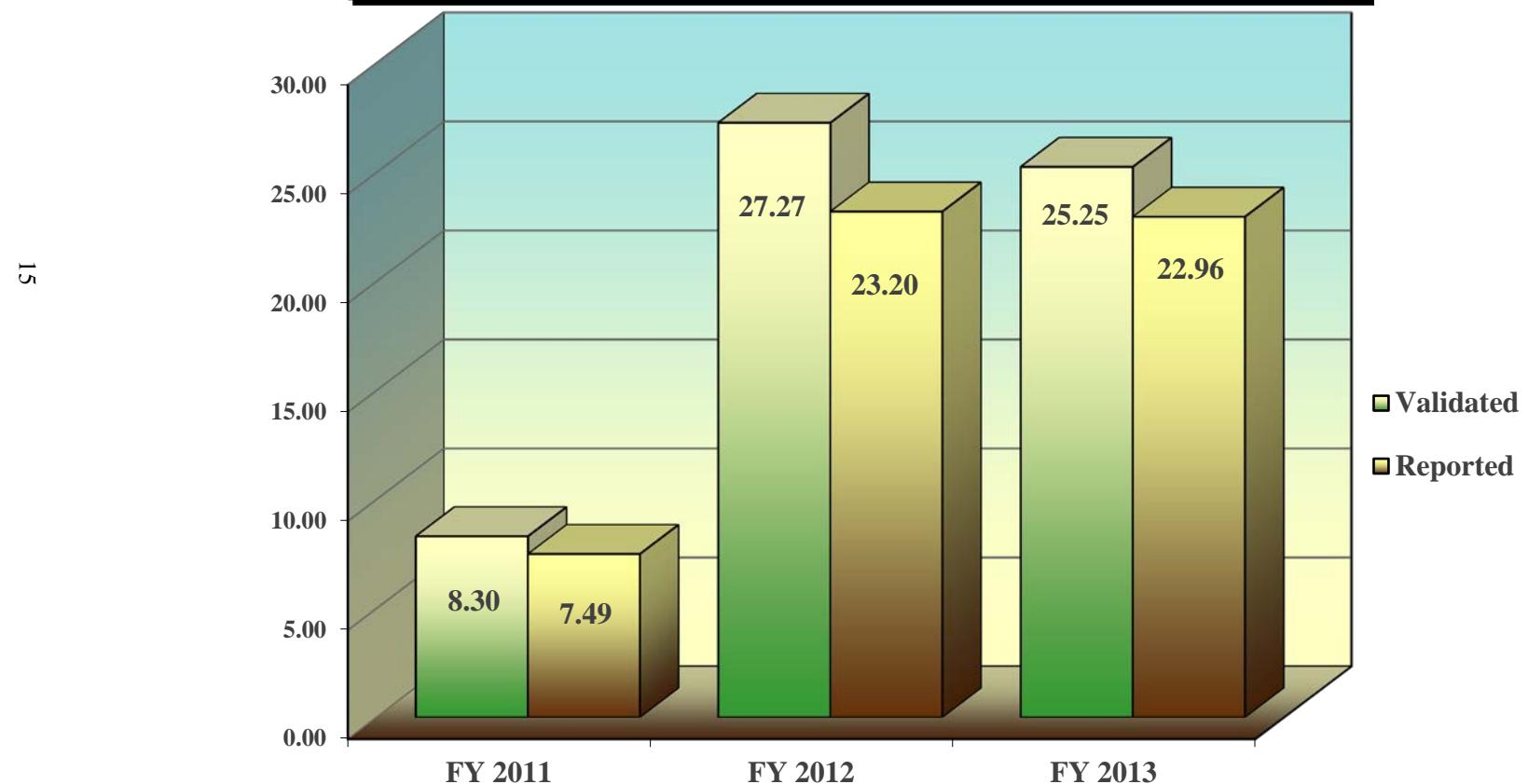
STATE	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013
Connecticut	13.41	26.52	12.69	52.40	52.22
Maine	2.10	2.91	1.69	13.02	14.89
Massachusetts	6.95	8.54	7.65	13.08	8.90
New Hampshire	1.50	2.97	4.00	11.94	7.66
New York	7.11	8.55	7.06	26.10	26.27
Rhode Island	7.16	8.58	5.64	22.93	21.93
Vermont	5.54	20.70	19.33	44.15	36.25
Delaware	5.63	8.79	9.90	26.04	22.35
Dist. of Col.	35.10	7.92	11.50	22.89	22.48
Maryland	14.27	18.06	19.92	35.06	25.50
New Jersey	7.79	8.81	11.54	49.25	52.22
Pennsylvania	5.98	8.81	11.31	40.63	40.31
Virginia	10.70	8.57	8.17	17.68	12.89
Virgin Islands	27.18	14.65	9.86	21.60	21.14
West Virginia	7.62	5.65	7.48	12.81	17.72
Alabama	8.01	7.57	13.58	22.88	23.12
Florida	5.70	6.27	9.00	16.39	13.80
Georgia	8.47	15.29	7.94	33.09	29.12
Kentucky	11.40	6.32	4.32	16.23	9.90
Mississippi	4.29	4.16	2.30	7.28	9.56
North Carolina	3.12	4.04	5.52	25.19	70.87
South Carolina	22.99	7.38	22.05	31.02	13.59
Tennessee	4.38	5.87	10.19	46.28	23.51
Illinois	10.18	10.13	9.52	29.18	28.71
Indiana	13.69	4.00	5.64	18.59	18.99
Michigan	28.37	7.82	5.03	20.25	21.15
Minnesota	8.54	8.16	4.75	26.21	45.15
Ohio	9.99	8.62	8.86	25.51	25.37
Wisconsin	4.56	7.87	6.49	26.26	18.05
Arkansas	4.42	4.89	7.36	23.20	11.40
Louisiana	4.64	6.59	5.43	23.24	21.82
New Mexico	3.86	4.09	3.91	53.71	49.83
Oklahoma	6.73	5.84	5.56	23.37	23.28
Texas	14.82	6.44	5.36	37.34	28.18
Colorado	7.00	6.50	6.37	68.79	52.83
Iowa	4.65	2.47	4.40	15.01	8.36
Kansas	5.79	3.46	3.75	23.11	11.49
Missouri	8.12	7.90	5.43	17.15	13.37
Montana	2.24	2.21	2.10	16.63	28.63
Nebraska	0.00	0.00	3.15	17.97	14.08
North Dakota	4.38	1.24	2.44	8.33	15.54
South Dakota	0.70	0.25	0.46	1.88	2.54
Utah	6.51	12.56	11.98	16.82	17.67
Wyoming	2.74	4.17	3.59	30.74	37.93
Alaska	6.37	4.03	1.07	6.95	8.59
Arizona	12.35	12.02	18.08	31.50	28.28
California	13.89	14.67	10.61	32.47	32.28
Guam	19.35	17.10	18.37	54.73	58.82
Hawaii	3.90	6.72	8.03	24.09	27.96
Idaho	2.76	2.39	1.97	10.02 b/	14.19
Nevada	8.19	14.63	11.49	43.09	53.37
Oregon	2.61	2.12	2.65	19.51	23.32
Washington	3.86	3.66	3.06	14.47	15.35
U.S. Average	9.41	8.43	8.30	27.27	25.25

a/ For FY 2012 and FY 2013 the rate is the new Case and Procedural Error Rates (CAPER)

b/ Idaho's FY 2012 rate is assigned due to an incomplete frame.

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**U.S. Validated and Reported  
Negative Error Rates FY 2011  
Case and Procedural Error Rates FY 2012 - 2013**



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**TABLE 10: REPORTED VS. VALIDATED CASE AND PROCEDURAL ERROR RATES - FY 2013**

STATE	REPORTED FY 2013	VALIDATED FY 2013
Connecticut	48.76	52.22
Maine	13.13	14.89
Massachusetts	6.69	8.90
New Hampshire	7.66	7.66
New York	19.64	26.27
Rhode Island	21.75	21.93
Vermont	36.25	36.25
Delaware	22.35	22.35
Dist. of Col.	22.48	22.48
Maryland	25.50	25.50
New Jersey	39.35	52.22
Pennsylvania	35.80	40.31
Virginia	12.35	12.89
Virgin Islands	21.14	21.14
West Virginia	16.21	17.72
Alabama	22.37	23.12
Florida	13.80	13.80
Georgia	29.12	29.12
Kentucky	9.35	9.90
Mississippi	8.97	9.56
North Carolina	69.32	70.87
South Carolina	11.94	13.59
Tennessee	23.00	23.51
Illinois	27.99	28.71
Indiana	18.99	18.99
Michigan	18.33	21.15
Minnesota	33.90	45.15
Ohio	21.76	25.37
Wisconsin	18.05	18.05
Arkansas	11.40	11.40
Louisiana	21.24	21.82
New Mexico	39.79	49.83
Oklahoma	23.28	23.28
Texas	17.83	28.18
Colorado	52.83	52.83
Iowa	8.36	8.36
Kansas	11.35	11.49
Missouri	13.37	13.37
Montana	28.27	28.63
Nebraska	14.08	14.08
North Dakota	15.54	15.54
South Dakota	2.54	2.54
Utah	17.67	17.67
Wyoming	37.93	37.93
Alaska	7.23	8.59
Arizona	28.28	28.28
California	31.34	32.28
Guam	57.14	58.82
Hawaii	27.36	27.96
Idaho	6.10	14.19
Nevada	50.41	53.37
Oregon	18.96	23.32
Washington	15.35	15.35
U.S. Average	22.96	25.25

## **Performance Bonuses for Fiscal Year 2013**

A total of \$48 million in performance bonuses is shared among high performing States in the following categories:

- Best and Most Improved Payment Error Rate (\$24 million shared)
- Best Case and Procedural Error Rate (\$6 million shared)
- Program Access Index (\$12 million shared)\*
- Application Processing Timeliness (\$6 million shared)\*

\*Program Access and Timeliness Bonuses are announced in September following the previous fiscal year.

The amount each State receives within a specific category is prorated based on caseload. The Payment and Case and Procedural Error Rate Bonuses are awarded based on QC findings covered by this annual report.

The FY 2013 awardees for the Payment Error Rate and Case and Procedural Error Rate bonuses are:

**For Best Payment Error Rate:**

Alaska	\$ 236,178
Florida	\$ 7,015,422
Louisiana	\$ 1,614,241
Mississippi	\$ 1,185,054
New Jersey	\$ 1,637,797
South Dakota	\$ 261,197
Tennessee	\$ 2,455,789
Texas	6,056,493
Virginia	1,723,956

**For Case and Procedural Error Rate:**

Alaska	\$ 245,854
Iowa	\$ 856,340
New Hampshire	\$ 314,141
South Dakota	\$ 272,651

**For Most Improved Payment Error Rate:**

Missouri	\$ 1,656,202
Wyoming	\$ 157,671

**For Most Improved Case and Procedural Error Rate:**

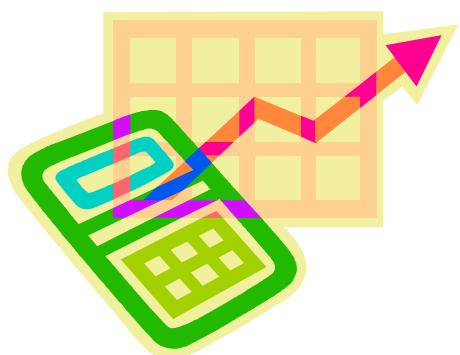
Tennessee	\$ 2,623,180
South Carolina	\$ 1,687,834



## Liability Amounts for Fiscal Year 2013

Under the Food and Nutrition Act of 2008, a liability shall be established whenever, for 2 consecutive years, there is a 95 percent statistical probability that a State's payment error rate exceeds 105 percent of the national performance average.

In FY 2013, 11 States' error rates exceeded the liability level for the second consecutive year. Liabilities totaling an aggregate of \$2 million were established against only 4 States as seven States' error rates are below the 6.00 percent potential liability threshold provided in the Act. The Department's settlement offer to these States was 50 percent designated as at-risk for repayment if the same probability exists again in FY 2014; and 50 percent was designated for new investment activities. In addition to these 11 States, six additional States exceeded the liability level for the first year. These 17 States are potentially liable in FY 2014 should their performance again exceed the liability level.



The FY 2013 States assessed liabilities and that had a 95 percent statistical

probability of their payment error rate exceeding 105 percent of the national performance average are:

### States Assessed a Liability:

Arizona*	\$	0
Colorado*	\$	0
Connecticut*	\$	799,650
Guam	\$	76,895
Kentucky	\$	0
Nevada	\$	0
Rhode Island	\$	683,350
New York	\$	0
Vermont	\$	549,198
West Virginia	\$	0
Wyoming	\$	0

\*Because Arizona, Arkansas and Connecticut's error rates are below the 6 percent threshold provided in the Act, no liability amount is established.

Poorly performing States are not held liable for all errors. Penalties are assessed for only that portion of the error rate that is above 6 percent.

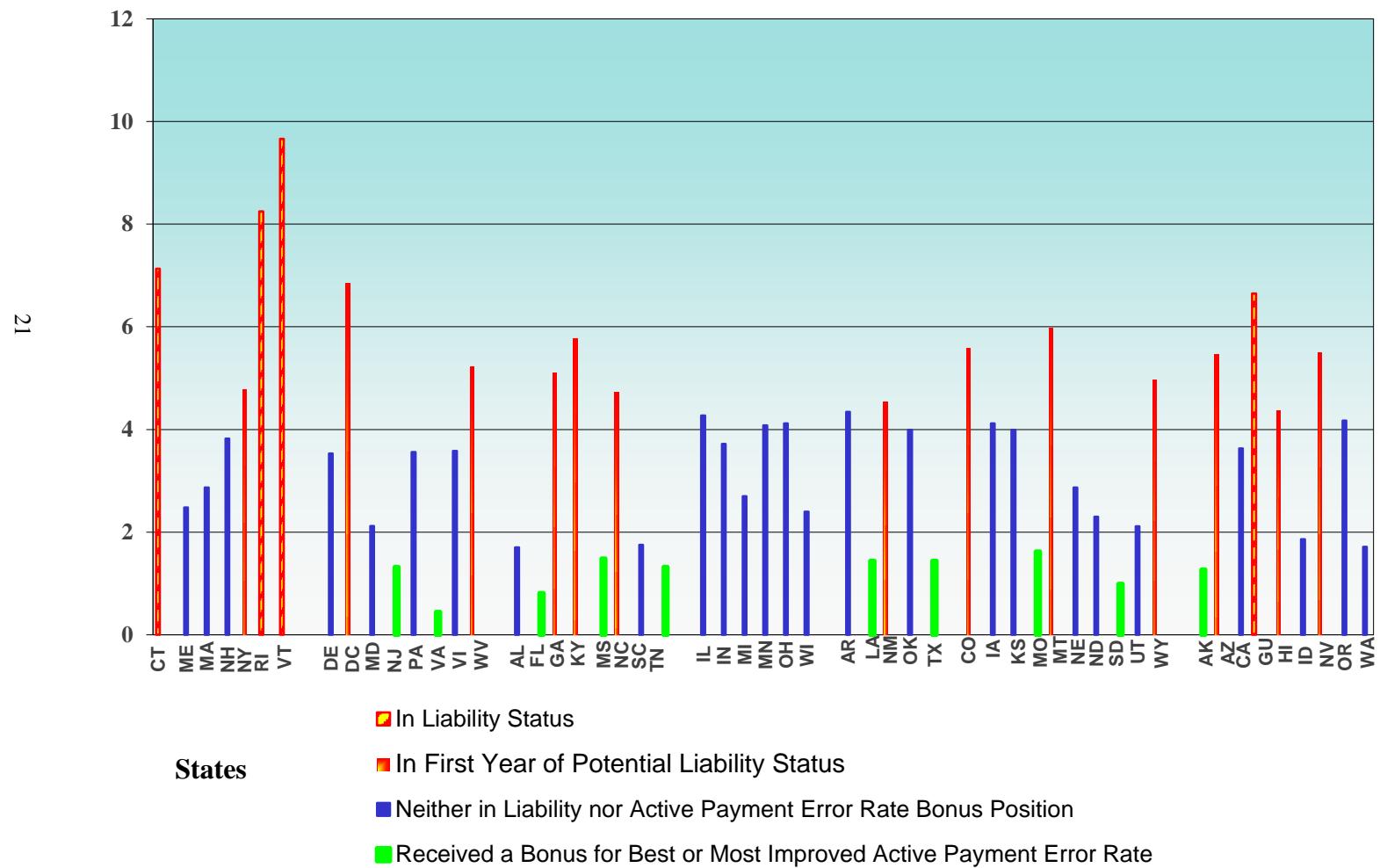
To calculate the liability, take the value of all allotments issued by the State agency in the fiscal year, multiply the difference between 6 percent and the State's payment error rate, times 10 percent.

### States that Exceeded the First Year Liability Level:

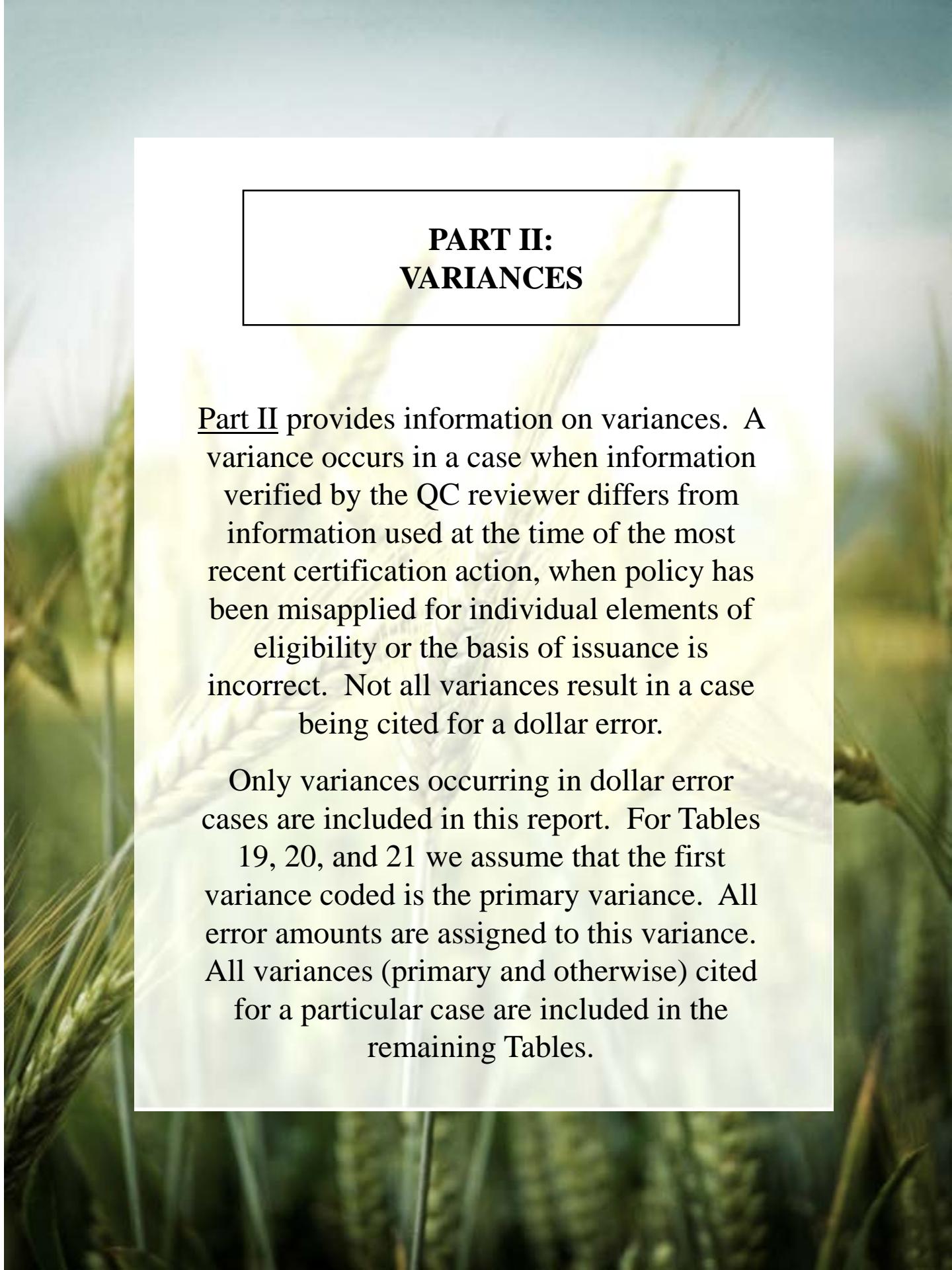
District of Columbia, Georgia, Hawaii, Montana, New Mexico and North Carolina

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## Official State Payment Error Rates FY 2013



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## **PART II: VARIANCES**

Part II provides information on variances. A variance occurs in a case when information verified by the QC reviewer differs from information used at the time of the most recent certification action, when policy has been misapplied for individual elements of eligibility or the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.

Only variances occurring in dollar error cases are included in this report. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance. All variances (primary and otherwise) cited for a particular case are included in the remaining Tables.

## VARIANCES

### **What is a variance?**

Variances occur when information verified by the QC reviewer differs from information used at the time of the most recent certification action or when policy has been misapplied for individual elements of eligibility or the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.



### **What variances are included in this report?**

Only variances occurring in dollar error cases are included in this report. For all variance tables, other than Tables 19, 20, and 21, all variances cited in the case are included. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance.



### **What are the Program factors referred to in Tables 11 through 13?**

**NON-FINANCIAL ELIGIBILITY** refers to non-financial factors considered in determining a household's eligibility. These include Age & Student Status, Citizenship & Non-Citizenship, Residency, Household Composition, Work Requirements, and Social Security Number.

**INCOME** refers to a household's Earned (Wages & Salaries, Self-employment, etc.) or Unearned Income (Veterans Benefits, Unemployment Compensation, Worker's Compensation, and Other Government Programs (PA, RSDI, SSI, etc.))

**OTHER** refers to variances occurring in areas such as Arithmetic Computation, Monthly Reporting, FS Simplification Project, and Demonstration Projects.

**DEDUCTIONS** refer to the allowed deductions from a household's gross income. These include the Earned Income, Dependent Care, Standard Shelter, Medical and Child Support Payment deductions.

**RESOURCES** refer to a household's liquid or non-liquid assets. These include Bank Accounts or Cash on Hand, Nonrecurring Lump Sum Payments, Personal Property, Real Property, and Vehicles, etc.

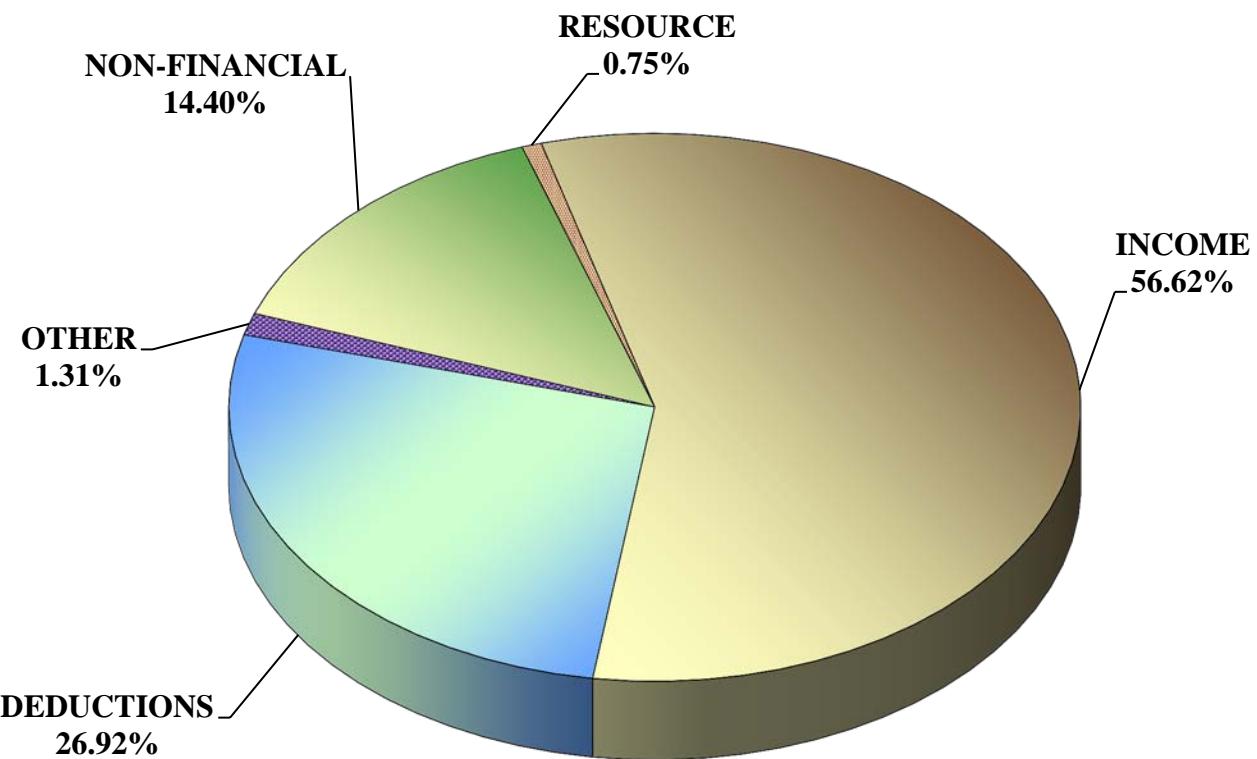
For additional information, please refer to *The Supplemental Nutrition Assistance Program Quality Control Review Handbook FNS-310*.

**TABLE 11: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT  
ALL ERROR CASES, FY 2013**

STATE	NON-FINANCIAL VARIANCES	RESOURCE VARIANCES	INCOME VARIANCES	DEDUCTIONS VARIANCES	OTHER
Connecticut	12.02	0.55	61.20	25.68	0.55
Maine	8.75	0.00	54.43	32.39	4.43
Massachusetts	16.67	0.00	52.38	30.95	0.00
New Hampshire	6.90	3.45	51.72	36.21	1.72
New York	21.17	0.00	71.83	5.59	1.41
Rhode Island	10.77	0.00	48.68	40.55	0.00
Vermont	18.54	0.00	43.82	37.64	0.00
Delaware	19.15	0.00	55.32	23.40	2.13
Dist. of Col.	11.61	0.00	62.69	24.92	0.78
Maryland	19.49	0.00	60.00	20.51	0.00
New Jersey	0.00	0.00	63.64	36.36	0.00
Pennsylvania	7.35	2.94	54.41	33.82	1.47
Virginia	0.00	9.09	54.55	27.27	9.09
Virgin Islands	8.89	0.00	91.11	0.00	0.00
West Virginia	19.27	0.00	56.88	23.85	0.00
Alabama	28.57	0.00	53.57	17.86	0.00
Florida	7.69	0.00	69.23	23.08	0.00
Georgia	12.31	0.00	46.92	40.00	0.77
Kentucky	11.81	0.00	59.06	28.35	0.79
Mississippi	11.11	0.00	70.37	18.52	0.00
No. Carolina	11.46	0.00	62.50	23.96	2.08
So. Carolina	23.33	0.00	63.33	13.33	0.00
Tennessee	8.00	0.00	72.00	12.00	8.00
Illinois	10.82	0.00	57.99	28.46	2.72
Indiana	5.88	0.98	66.67	25.49	0.98
Michigan	16.44	0.00	49.32	34.25	0.00
Minnesota	16.47	0.00	52.94	30.59	0.00
Ohio	8.42	0.00	62.11	29.47	0.00
Wisconsin	9.30	0.00	55.81	34.88	0.00
Arkansas	11.46	7.29	57.29	22.92	1.04
Louisiana	16.13	0.00	51.61	32.26	0.00
New Mexico	14.30	0.00	54.41	31.30	0.00
Oklahoma	9.65	0.00	53.51	35.09	1.75
Texas	11.54	0.00	50.00	38.46	0.00
Colorado	8.88	0.00	49.70	40.24	1.18
Iowa	16.67	2.08	64.58	12.50	4.17
Kansas	21.54	1.54	41.54	35.38	0.00
Missouri	5.13	5.13	46.15	43.59	0.00
Montana	11.76	0.00	49.58	36.97	1.68
Nebraska	7.55	0.00	58.49	32.08	1.89
North Dakota	12.50	0.00	56.25	31.25	0.00
South Dakota	4.55	0.00	59.09	36.36	0.00
Utah	31.91	2.13	44.68	21.28	0.00
Wyoming	6.25	3.13	56.25	31.25	3.13
Alaska	20.00	13.33	53.33	13.33	0.00
Arizona	25.81	0.00	51.61	20.43	2.15
California	22.22	3.17	47.62	23.81	3.17
Guam	15.51	0.00	66.31	18.18	0.00
Hawaii	10.92	0.00	54.88	32.07	2.14
Idaho	15.62	0.00	53.12	31.25	0.00
Nevada	16.88	0.00	63.64	19.48	0.00
Oregon	4.81	0.00	52.88	42.31	0.00
Washington	8.70	0.00	50.00	39.13	2.17
U.S. Average	14.40	0.75	56.62	26.92	1.31

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## Distribution of Variances By Element All Error Cases FY 2013



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**TABLE 12: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT  
OVERPAYMENT CASES, FY 2013**

STATE	NON-FINANCIAL VARIANCES	RESOURCE VARIANCES	INCOME VARIANCES	DEDUCTIONS VARIANCES	OTHER VARIANCES
Connecticut	12.31	0.77	71.54	14.62	0.77
Maine	9.84	0.00	56.23	31.44	2.49
Massachusetts	14.29	0.00	51.43	34.29	0.00
New Hampshire	6.98	4.65	65.12	23.26	0.00
New York	21.57	0.00	73.11	3.53	1.79
Rhode Island	8.47	0.00	52.99	38.54	0.00
Vermont	21.62	0.00	41.22	37.16	0.00
Delaware	17.65	0.00	64.71	14.71	2.94
Dist. of Col.	12.49	0.00	62.38	24.24	0.90
Maryland	20.25	0.00	62.66	17.09	0.00
New Jersey	0.00	0.00	77.78	22.22	0.00
Pennsylvania	8.51	4.26	65.96	19.15	2.13
Virginia	0.00	9.09	54.55	27.27	9.09
Virgin Islands	0.00	0.00	100.00	0.00	0.00
West Virginia	14.74	0.00	60.00	25.26	0.00
Alabama	19.05	0.00	57.14	23.81	0.00
Florida	12.50	0.00	62.50	25.00	0.00
Georgia	11.71	0.00	46.85	41.44	0.00
Kentucky	10.91	0.00	61.82	27.27	0.00
Mississippi	4.76	0.00	71.43	23.81	0.00
No. Carolina	1.61	0.00	74.19	22.58	1.61
So. Carolina	23.08	0.00	65.38	11.54	0.00
Tennessee	4.35	0.00	73.91	13.04	8.70
Illinois	10.18	0.00	62.59	23.81	3.42
Indiana	7.50	1.25	71.25	18.75	1.25
Michigan	18.33	0.00	53.33	28.33	0.00
Minnesota	15.52	0.00	55.17	29.31	0.00
Ohio	9.37	0.00	62.50	28.12	0.00
Wisconsin	7.89	0.00	60.53	31.58	0.00
Arkansas	8.45	9.86	59.15	22.54	0.00
Louisiana	0.00	0.00	59.09	40.91	0.00
New Mexico	11.07	0.00	54.45	34.48	0.00
Oklahoma	9.59	0.00	61.64	28.77	0.00
Texas	9.52	0.00	54.76	35.71	0.00
Colorado	7.62	0.00	56.19	34.29	1.90
Iowa	15.00	2.50	67.50	15.00	0.00
Kansas	16.98	1.89	45.28	35.85	0.00
Missouri	3.70	7.41	48.15	40.74	0.00
Montana	14.46	0.00	54.22	31.33	0.00
Nebraska	8.33	0.00	63.89	25.00	2.78
North Dakota	5.26	0.00	68.42	26.32	0.00
South Dakota	0.00	0.00	61.54	38.46	0.00
Utah	13.79	3.45	55.17	27.59	0.00
Wyoming	8.70	4.35	65.22	21.74	0.00
Alaska	21.43	14.29	50.00	14.29	0.00
Arizona	23.81	0.00	55.56	17.46	3.17
California	26.19	4.76	61.90	7.14	0.00
Guam	12.33	0.00	69.18	18.49	0.00
Hawaii	8.91	0.00	58.00	30.50	2.58
Idaho	11.11	0.00	59.26	29.63	0.00
Nevada	12.50	0.00	71.43	16.07	0.00
Oregon	5.05	0.00	53.54	41.41	0.00
Washington	5.71	0.00	54.29	37.14	2.86
U.S. Average	13.50	0.99	61.21	23.32	0.98

**TABLE 13: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT  
UNDERPAYMENT CASES, FY 2013**

STATE	NON-FINANCIAL VARIANCES	RESOURCE VARIANCES	INCOME VARIANCES	DEDUCTIONS VARIANCES	OTHER VARIANCES
Connecticut	11.32	0.00	35.85	52.83	0.00
Maine	0.00	0.00	40.00	40.00	20.00
Massachusetts	28.57	0.00	57.14	14.29	0.00
New Hampshire	6.67	0.00	13.33	73.33	6.67
New York	19.72	0.00	67.15	13.13	0.00
Rhode Island	21.76	0.00	28.15	50.09	0.00
Vermont	3.33	0.00	56.67	40.00	0.00
Delaware	23.08	0.00	30.77	46.15	0.00
Dist. of Col.	5.88	0.00	64.71	29.41	0.00
Maryland	16.22	0.00	48.65	35.14	0.00
New Jersey	0.00	0.00	0.00	100.00	0.00
Pennsylvania	4.76	0.00	28.57	66.67	0.00
Virginia	0.00	0.00	0.00	0.00	0.00
Virgin Islands	40.81	0.00	59.19	0.00	0.00
West Virginia	50.00	0.00	35.71	14.29	0.00
Alabama	57.14	0.00	42.86	0.00	0.00
Florida	0.00	0.00	80.00	20.00	0.00
Georgia	15.79	0.00	47.37	31.58	5.26
Kentucky	17.65	0.00	41.18	35.29	5.88
Mississippi	33.33	0.00	66.67	0.00	0.00
No. Carolina	29.41	0.00	41.18	26.47	2.94
So. Carolina	25.00	0.00	50.00	25.00	0.00
Tennessee	50.00	0.00	50.00	0.00	0.00
Illinois	13.33	0.00	39.99	46.68	0.00
Indiana	0.00	0.00	50.00	50.00	0.00
Michigan	7.69	0.00	30.77	61.54	0.00
Minnesota	18.52	0.00	48.15	33.33	0.00
Ohio	6.45	0.00	61.29	32.26	0.00
Wisconsin	20.00	0.00	20.00	60.00	0.00
Arkansas	20.00	0.00	52.00	24.00	4.00
Louisiana	55.56	0.00	33.33	11.11	0.00
New Mexico	46.08	0.00	53.92	0.00	0.00
Oklahoma	9.76	0.00	39.02	46.34	4.88
Texas	20.00	0.00	30.00	50.00	0.00
Colorado	10.94	0.00	39.06	50.00	0.00
Iowa	25.00	0.00	50.00	0.00	25.00
Kansas	41.67	0.00	25.00	33.33	0.00
Missouri	8.33	0.00	41.67	50.00	0.00
Montana	5.56	0.00	38.89	50.00	5.56
Nebraska	5.88	0.00	47.06	47.06	0.00
North Dakota	23.08	0.00	38.46	38.46	0.00
South Dakota	11.11	0.00	55.56	33.33	0.00
Utah	61.11	0.00	27.78	11.11	0.00
Wyoming	0.00	0.00	33.33	55.56	11.11
Alaska	0.00	0.00	100.00	0.00	0.00
Arizona	30.00	0.00	43.33	26.67	0.00
California	14.29	0.00	19.05	57.14	9.52
Guam	26.83	0.00	56.10	17.07	0.00
Hawaii	20.65	0.00	39.67	39.67	0.00
Idaho	40.00	0.00	20.00	40.00	0.00
Nevada	28.57	0.00	42.86	28.57	0.00
Oregon	0.00	0.00	40.00	60.00	0.00
Washington	18.18	0.00	36.36	45.45	0.00
U.S. Average	17.26	0.00	41.91	38.54	2.29

**TABLE 14: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES  
ALL ERROR CASES, FY 2013**

STATE	DISTRIBUTION OF ALL VARIANCES (%)			CASE ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	68.31	31.69	0.00	7.38	3.42	0.00	10.80
Maine	56.33	43.67	0.00	2.21	1.72	0.00	3.93
Massachusetts	38.10	61.90	0.00	1.57	2.54	0.00	4.11
New Hampshire	72.41	25.86	1.72	4.41	1.57	0.10	6.09
New York	49.30	50.70	0.00	3.76	3.87	0.00	7.63
Rhode Island	74.03	25.42	0.55	8.17	2.81	0.06	11.04
Vermont	82.02	17.42	0.56	12.83	2.72	0.09	15.64
Delaware	48.94	51.06	0.00	2.51	2.62	0.00	5.13
Dist. of Col.	46.58	53.42	0.00	4.70	5.38	0.00	10.08
Maryland	73.33	26.67	0.00	1.92	0.70	0.00	2.62
New Jersey	36.36	63.64	0.00	0.41	0.73	0.00	1.14
Pennsylvania	77.94	22.06	0.00	4.28	1.21	0.00	5.49
Virginia	72.73	27.27	0.00	0.63	0.24	0.00	0.87
Virgin Islands	63.56	36.44	0.00	3.97	2.27	0.00	6.24
West Virginia	57.80	41.28	0.92	4.88	3.49	0.08	8.45
Alabama	53.57	46.43	0.00	1.47	1.28	0.00	2.75
Florida	84.62	15.38	0.00	1.04	0.19	0.00	1.23
Georgia	47.69	50.77	1.54	4.26	4.53	0.14	8.93
Kentucky	40.16	59.84	0.00	3.47	5.18	0.00	8.65
Mississippi	48.15	51.85	0.00	1.15	1.24	0.00	2.39
No. Carolina	77.08	22.92	0.00	5.36	1.60	0.00	6.96
So. Carolina	70.00	30.00	0.00	1.83	0.78	0.00	2.61
Tennessee	52.00	44.00	4.00	1.15	0.97	0.09	2.21
Illinois	52.65	47.35	0.00	3.10	2.79	0.00	5.89
Indiana	64.71	35.29	0.00	4.50	2.46	0.00	6.96
Michigan	80.82	19.18	0.00	3.81	0.90	0.00	4.71
Minnesota	78.82	21.18	0.00	4.98	1.34	0.00	6.32
Ohio	73.68	26.32	0.00	4.30	1.53	0.00	5.83
Wisconsin	44.19	55.81	0.00	1.47	1.86	0.00	3.33
Arkansas	40.62	58.33	1.04	3.01	4.33	0.08	7.42
Louisiana	58.06	41.94	0.00	1.23	0.89	0.00	2.12
New Mexico	56.27	43.73	0.00	4.00	3.11	0.00	7.11
Oklahoma	59.65	38.60	1.75	2.38	1.54	0.07	3.99
Texas	69.23	30.77	0.00	2.18	0.97	0.00	3.15
Colorado	89.35	10.65	0.00	10.18	1.21	0.00	11.39
Iowa	47.92	50.00	2.08	2.42	2.53	0.11	5.05
Kansas	56.92	43.08	0.00	3.35	2.54	0.00	5.89
Missouri	61.54	38.46	0.00	1.90	1.19	0.00	3.09
Montana	79.83	20.17	0.00	7.90	1.99	0.00	9.89
Nebraska	71.70	28.30	0.00	3.15	1.25	0.00	4.40
North Dakota	62.50	37.50	0.00	3.18	1.91	0.00	5.09
South Dakota	63.64	31.82	4.55	1.46	0.73	0.10	2.29
Utah	57.45	42.55	0.00	2.20	1.63	0.00	3.83
Wyoming	75.00	25.00	0.00	6.80	2.27	0.00	9.07
Alaska	66.67	26.67	6.67	1.23	0.49	0.12	1.85
Arizona	77.42	22.58	0.00	7.15	2.09	0.00	9.24
California	66.67	33.33	0.00	4.48	2.24	0.00	6.72
Guam	50.27	49.73	0.00	10.64	10.52	0.00	21.16
Hawaii	73.46	25.78	0.76	6.67	2.34	0.07	9.08
Idaho	53.12	46.87	0.00	1.56	1.38	0.00	2.94
Nevada	51.95	45.45	2.60	4.19	3.66	0.21	8.06
Oregon	50.96	48.08	0.96	3.25	3.07	0.06	6.38
Washington	67.39	32.61	0.00	1.71	0.83	0.00	2.54
U.S. Average	62.44	37.27	0.29	3.21	1.91	0.02	5.14

**TABLE 15: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES  
OVERPAYMENT CASES, FY 2013**

STATE	DISTRIBUTION OF ALL VARIANCES (%)			CASE ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	59.23	40.77	0.00	4.73	3.25	0.00	7.98
Maine	50.90	49.10	0.00	1.89	1.83	0.00	3.72
Massachusetts	28.57	71.43	0.00	0.97	2.42	0.00	3.39
New Hampshire	65.12	34.88	0.00	2.98	1.59	0.00	4.57
New York	44.45	55.55	0.00	2.66	3.33	0.00	5.99
Rhode Island	72.50	26.83	0.67	6.61	2.45	0.06	9.12
Vermont	78.38	20.95	0.68	10.06	2.69	0.09	12.84
Delaware	32.35	67.65	0.00	1.20	2.51	0.00	3.71
Dist. of Col.	39.31	60.69	0.00	3.36	5.20	0.00	8.56
Maryland	67.09	32.91	0.00	1.42	0.70	0.00	2.12
New Jersey	22.22	77.78	0.00	0.21	0.72	0.00	0.93
Pennsylvania	70.21	29.79	0.00	2.57	1.09	0.00	3.66
Virginia	72.73	27.27	0.00	0.63	0.24	0.00	0.87
Virgin Islands	59.66	40.34	0.00	2.94	1.98	0.00	4.92
West Virginia	52.63	46.32	1.05	3.85	3.39	0.08	7.32
Alabama	42.86	57.14	0.00	0.88	1.18	0.00	2.06
Florida	75.00	25.00	0.00	0.54	0.18	0.00	0.72
Georgia	42.34	55.86	1.80	3.26	4.31	0.14	7.71
Kentucky	31.82	68.18	0.00	2.37	5.08	0.00	7.45
Mississippi	33.33	66.67	0.00	0.62	1.24	0.00	1.86
No. Carolina	66.13	33.87	0.00	3.07	1.57	0.00	4.64
So. Carolina	69.23	30.77	0.00	1.56	0.70	0.00	2.26
Tennessee	47.83	47.83	4.35	0.97	0.97	0.09	2.02
Illinois	50.75	49.25	0.00	2.33	2.27	0.00	4.60
Indiana	57.50	42.50	0.00	3.20	2.37	0.00	5.57
Michigan	78.33	21.67	0.00	2.98	0.83	0.00	3.81
Minnesota	74.14	25.86	0.00	3.28	1.14	0.00	4.42
Ohio	65.62	34.37	0.00	2.69	1.41	0.00	4.10
Wisconsin	36.84	63.16	0.00	1.07	1.84	0.00	2.91
Arkansas	29.58	70.42	0.00	1.62	3.87	0.00	5.49
Louisiana	40.91	59.09	0.00	0.63	0.91	0.00	1.54
New Mexico	51.82	48.18	0.00	3.25	3.02	0.00	6.27
Oklahoma	49.32	47.95	2.74	1.53	1.49	0.09	3.11
Texas	66.67	33.33	0.00	1.61	0.80	0.00	2.41
Colorado	83.81	16.19	0.00	6.23	1.20	0.00	7.43
Iowa	37.50	60.00	2.50	1.58	2.53	0.11	4.21
Kansas	47.17	52.83	0.00	2.18	2.45	0.00	4.63
Missouri	51.85	48.15	0.00	1.26	1.17	0.00	2.43
Montana	71.08	28.92	0.00	5.11	2.08	0.00	7.19
Nebraska	69.44	30.56	0.00	2.27	1.00	0.00	3.27
North Dakota	47.37	52.63	0.00	1.54	1.72	0.00	3.26
South Dakota	38.46	53.85	7.69	0.54	0.75	0.11	1.40
Utah	31.03	68.97	0.00	0.74	1.64	0.00	2.38
Wyoming	65.22	34.78	0.00	4.25	2.27	0.00	6.52
Alaska	64.29	28.57	7.14	1.09	0.49	0.12	1.70
Arizona	68.25	31.75	0.00	4.27	1.99	0.00	6.26
California	52.38	47.62	0.00	2.35	2.13	0.00	4.48
Guam	46.58	53.42	0.00	7.65	8.77	0.00	16.42
Hawaii	68.75	30.33	0.92	5.05	2.23	0.07	7.34
Idaho	48.15	51.85	0.00	1.19	1.29	0.00	2.48
Nevada	46.43	51.79	1.79	2.73	3.05	0.11	5.89
Oregon	49.49	49.49	1.01	2.97	2.97	0.06	6.00
Washington	60.00	40.00	0.00	1.16	0.77	0.00	1.93
U.S. Average	54.46	45.19	0.35	2.13	1.77	0.01	3.92

**TABLE 16: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES  
UNDERPAYMENT ERROR CASES , FY 2013**

STATE	DISTRIBUTION OF ALL VARIANCES (%)			CASE ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	90.57	9.43	0.00	2.55	0.27	0.00	2.82
Maine	100.00	0.00	0.00	0.21	0.00	0.00	0.21
Massachusetts	85.71	14.29	0.00	0.62	0.10	0.00	0.72
New Hampshire	93.33	0.00	6.67	1.42	0.00	0.10	1.52
New York	67.05	32.95	0.00	1.10	0.54	0.00	1.64
Rhode Island	81.31	18.69	0.00	1.56	0.36	0.00	1.92
Vermont	100.00	0.00	0.00	2.80	0.00	0.00	2.80
Delaware	92.31	7.69	0.00	1.31	0.11	0.00	1.42
Dist. of Col.	94.12	5.88	0.00	1.43	0.09	0.00	1.52
Maryland	100.00	0.00	0.00	0.50	0.00	0.00	0.50
New Jersey	100.00	0.00	0.00	0.21	0.00	0.00	0.21
Pennsylvania	95.24	4.76	0.00	1.74	0.09	0.00	1.83
Virginia	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Virgin Islands	77.56	22.44	0.00	1.02	0.30	0.00	1.32
West Virginia	92.86	7.14	0.00	1.05	0.08	0.00	1.13
Alabama	85.71	14.29	0.00	0.59	0.10	0.00	0.69
Florida	100.00	0.00	0.00	0.51	0.00	0.00	0.51
Georgia	78.95	21.05	0.00	0.96	0.26	0.00	1.22
Kentucky	94.12	5.88	0.00	1.13	0.07	0.00	1.20
Mississippi	100.00	0.00	0.00	0.53	0.00	0.00	0.53
No. Carolina	97.06	2.94	0.00	2.25	0.07	0.00	2.32
So. Carolina	75.00	25.00	0.00	0.26	0.09	0.00	0.35
Tennessee	100.00	0.00	0.00	0.19	0.00	0.00	0.19
Illinois	60.08	39.92	0.00	0.78	0.51	0.00	1.29
Indiana	90.91	9.09	0.00	1.26	0.13	0.00	1.39
Michigan	92.31	7.69	0.00	0.83	0.07	0.00	0.90
Minnesota	88.89	11.11	0.00	1.69	0.21	0.00	1.90
Ohio	90.32	9.68	0.00	1.56	0.17	0.00	1.73
Wisconsin	100.00	0.00	0.00	0.42	0.00	0.00	0.42
Arkansas	72.00	24.00	4.00	1.39	0.46	0.08	1.93
Louisiana	100.00	0.00	0.00	0.58	0.00	0.00	0.58
New Mexico	100.00	0.00	0.00	0.84	0.00	0.00	0.84
Oklahoma	78.05	21.95	0.00	0.69	0.19	0.00	0.88
Texas	80.00	20.00	0.00	0.59	0.15	0.00	0.74
Colorado	98.44	1.56	0.00	3.90	0.06	0.00	3.96
Iowa	100.00	0.00	0.00	0.84	0.00	0.00	0.84
Kansas	100.00	0.00	0.00	1.26	0.00	0.00	1.26
Missouri	83.33	16.67	0.00	0.55	0.11	0.00	0.66
Montana	100.00	0.00	0.00	2.70	0.00	0.00	2.70
Nebraska	76.47	23.53	0.00	0.86	0.27	0.00	1.13
North Dakota	84.62	15.38	0.00	1.55	0.28	0.00	1.83
South Dakota	100.00	0.00	0.00	0.89	0.00	0.00	0.89
Utah	100.00	0.00	0.00	1.45	0.00	0.00	1.45
Wyoming	100.00	0.00	0.00	2.55	0.00	0.00	2.55
Alaska	100.00	0.00	0.00	0.15	0.00	0.00	0.15
Arizona	96.67	3.33	0.00	2.88	0.10	0.00	2.98
California	95.24	4.76	0.00	2.13	0.11	0.00	2.24
Guam	63.41	36.59	0.00	3.01	1.73	0.00	4.74
Hawaii	96.36	3.64	0.00	1.68	0.06	0.00	1.74
Idaho	80.00	20.00	0.00	0.37	0.09	0.00	0.46
Nevada	66.67	28.57	4.76	1.45	0.62	0.10	2.17
Oregon	80.00	20.00	0.00	0.30	0.08	0.00	0.38
Washington	90.91	9.09	0.00	0.55	0.06	0.00	0.61
U.S. Average	87.73	12.13	0.14	1.07	0.15	0.00	1.22

**TABLE 17: DISTRIBUTION OF VARIANCES BY HOW DISCOVERED  
ALL ERROR CASES, FY 2013**

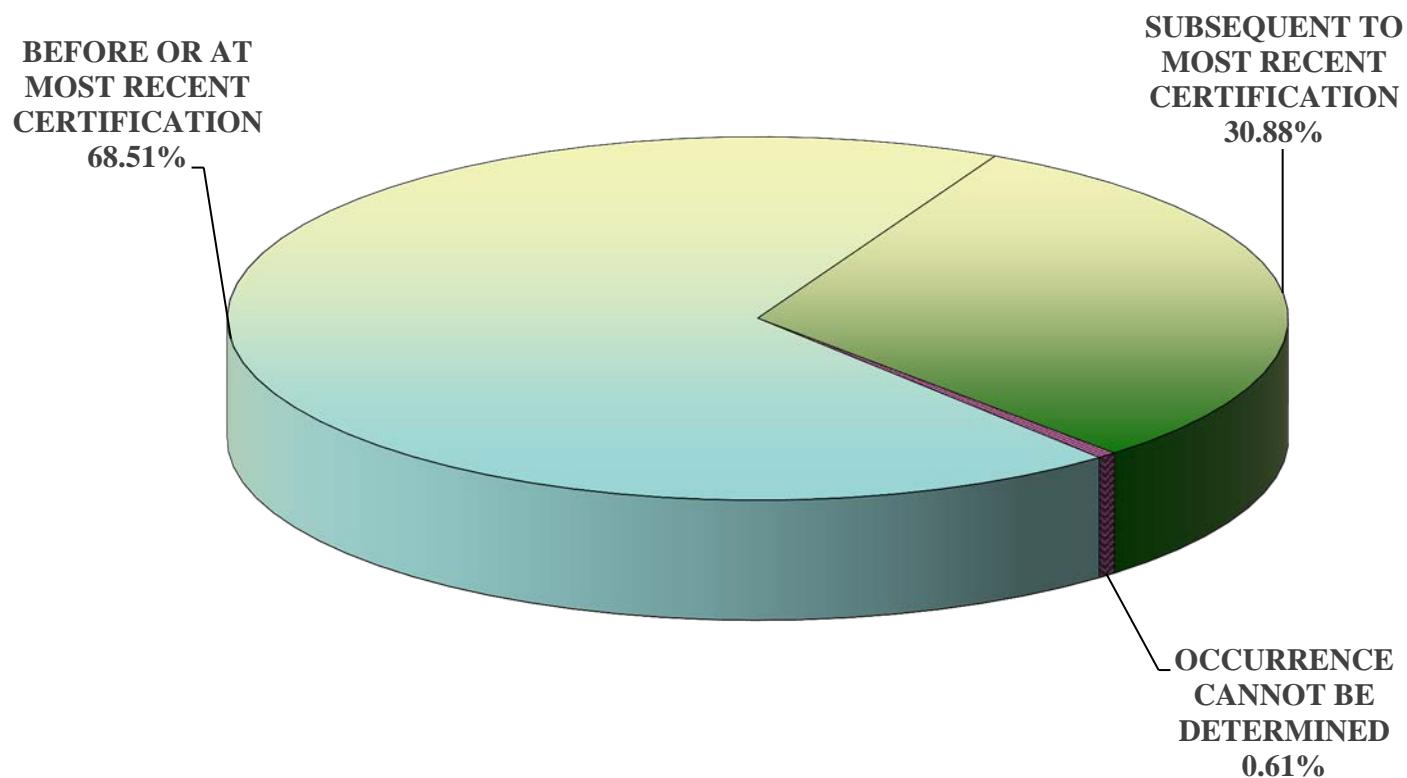
STATE	PERCENT DISCOVERED FROM CASEFILE	PERCENT DISCOVERED FROM HOUSEHOLD INTERVIEW	PERCENT DISCOVERED FROM COLLATERAL CONTACTS
Connecticut	43.17	25.68	31.15
Maine	34.60	43.67	21.73
Massachusetts	33.33	54.76	11.90
New Hampshire	63.79	12.07	24.14
New York	43.59	33.63	22.78
Rhode Island	48.23	32.84	18.94
Vermont	60.67	16.29	23.03
Delaware	31.91	53.19	14.89
Dist. of Col.	33.32	43.41	23.27
Maryland	42.56	30.26	27.18
New Jersey	18.18	54.55	27.27
Pennsylvania	66.18	17.65	16.18
Virginia	54.55	9.09	36.36
Virgin Islands	45.78	21.78	32.44
West Virginia	36.70	30.28	33.03
Alabama	53.57	32.14	14.29
Florida	76.92	15.38	7.69
Georgia	24.62	46.92	28.46
Kentucky	29.92	37.01	33.07
Mississippi	44.44	33.33	22.22
No. Carolina	64.58	15.63	19.79
So. Carolina	50.00	30.00	20.00
Tennessee	28.00	64.00	8.00
Illinois	25.59	52.77	21.64
Indiana	62.75	22.55	14.71
Michigan	65.75	21.92	12.33
Minnesota	58.82	23.53	17.65
Ohio	65.26	25.26	9.47
Wisconsin	30.23	27.91	41.86
Arkansas	32.29	34.38	33.33
Louisiana	38.71	41.94	19.35
New Mexico	51.33	29.31	19.36
Oklahoma	53.51	28.95	17.54
Texas	44.23	23.08	32.69
Colorado	81.07	5.33	13.61
Iowa	37.50	37.50	25.00
Kansas	52.31	15.38	32.31
Missouri	33.33	28.21	38.46
Montana	57.98	17.65	24.37
Nebraska	58.49	18.87	22.64
North Dakota	53.13	12.50	34.38
South Dakota	59.09	18.18	22.73
Utah	53.19	34.04	12.77
Wyoming	43.75	31.25	25.00
Alaska	40.00	33.33	26.67
Arizona	63.44	25.81	10.75
California	61.90	30.16	7.94
Guam	48.66	45.45	5.88
Hawaii	42.84	41.68	15.48
Idaho	40.62	31.25	28.12
Nevada	27.27	35.06	37.66
Oregon	43.27	24.04	32.69
Washington	47.83	32.61	19.57
U.S. Average	49.00	30.65	20.35

**TABLE 18: PERCENT OF VARIANCES BY TIME OF OCCURRENCE  
ALL ERROR CASES, FY 2013**

STATE	BEFORE OR AT MOST RECENT CERTIFICATION	SUBSEQUENT TO MOST RECENT CERTIFICATION	OCCURRENCE CANNOT BE DETERMINED
Connecticut	60.11	38.80	1.09
Maine	66.99	21.94	11.07
Massachusetts	50.00	50.00	0.00
New Hampshire	70.69	29.31	0.00
New York	67.72	32.28	0.00
Rhode Island	59.48	40.51	0.00
Vermont	62.36	35.96	1.69
Delaware	72.34	27.66	0.00
Dist. of Col.	78.15	21.85	0.00
Maryland	80.00	20.00	0.00
New Jersey	63.63	36.36	0.00
Pennsylvania	63.24	26.47	10.29
Virginia	72.73	27.27	0.00
Virgin Islands	90.22	9.77	0.00
West Virginia	77.99	22.02	0.00
Alabama	67.86	32.14	0.00
Florida	92.30	7.69	0.00
Georgia	91.54	8.46	0.00
Kentucky	70.08	29.13	0.79
Mississippi	51.85	48.15	0.00
No. Carolina	89.58	10.42	0.00
So. Carolina	90.00	10.00	0.00
Tennessee	88.00	12.00	0.00
Illinois	59.41	40.59	0.00
Indiana	70.59	28.43	0.98
Michigan	73.97	26.03	0.00
Minnesota	74.12	25.88	0.00
Ohio	47.37	52.63	0.00
Wisconsin	72.09	27.91	0.00
Arkansas	70.83	29.17	0.00
Louisiana	61.29	38.71	0.00
New Mexico	53.13	46.87	0.00
Oklahoma	76.32	23.68	0.00
Texas	71.15	28.85	0.00
Colorado	76.92	20.71	2.37
Iowa	72.92	27.08	0.00
Kansas	60.00	40.00	0.00
Missouri	38.46	61.54	0.00
Montana	63.86	36.13	0.00
Nebraska	41.51	58.49	0.00
North Dakota	78.13	21.88	0.00
South Dakota	77.27	22.73	0.00
Utah	70.21	29.79	0.00
Wyoming	75.00	25.00	0.00
Alaska	86.67	13.33	0.00
Arizona	66.67	33.33	0.00
California	55.56	44.44	0.00
Guam	52.94	47.06	0.00
Hawaii	70.42	29.58	0.00
Idaho	84.38	15.62	0.00
Nevada	67.54	32.47	0.00
Oregon	60.58	39.42	0.00
Washington	84.79	15.22	0.00
U.S. Average	68.51	30.88	0.61

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## **Distribution of Variances By Time of Occurrence FY 2013**



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TABLE 19: AGENCY AND CLIENT DOLLAR ERROR RATES - ALL ERRORS, FY 2013 a/

STATE	DISTRIBUTION OF ALL VARIANCES (%)			DOLLAR ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	65.05	34.95	0.00	4.64	2.49	0.00	7.13
Maine	50.20	49.80	0.00	1.24	1.24	0.00	2.48
Massachusetts	31.00	69.00	0.00	0.89	1.98	0.00	2.87
New Hampshire	67.28	31.66	1.06	2.57	1.21	0.04	3.82
New York	41.54	58.46	0.00	1.99	2.80	0.00	4.79
Rhode Island	69.50	30.01	0.49	5.73	2.48	0.04	8.25
Vermont	83.27	16.52	0.22	8.04	1.60	0.02	9.66
Delaware	49.99	50.01	0.00	1.76	1.77	0.00	3.53
Dist. of Col.	40.44	59.56	0.00	2.78	4.09	0.00	6.87
Maryland	70.77	29.23	0.00	1.50	0.62	0.00	2.12
New Jersey	32.24	67.76	0.00	0.43	0.89	0.00	1.32
Pennsylvania	78.56	21.44	0.00	2.80	0.76	0.00	3.56
Virginia	77.81	22.19	0.00	0.34	0.10	0.00	0.44
Virgin Islands	67.07	32.93	0.00	2.40	1.18	0.00	3.58
West Virginia	60.84	36.11	3.05	3.19	1.89	0.16	5.24
Alabama	37.06	62.94	0.00	0.63	1.07	0.00	1.70
Florida	85.95	14.05	0.00	0.70	0.11	0.00	0.81
Georgia	39.30	59.61	1.08	2.01	3.05	0.06	5.11
Kentucky	33.63	66.37	0.00	1.94	3.84	0.00	5.78
Mississippi	41.66	58.34	0.00	0.62	0.86	0.00	1.48
No. Carolina	78.21	21.79	0.00	3.71	1.04	0.00	4.75
So. Carolina	63.75	36.25	0.00	1.12	0.63	0.00	1.75
Tennessee	45.78	52.04	2.19	0.60	0.69	0.03	1.32
Illinois	46.38	53.62	0.00	1.98	2.29	0.00	4.27
Indiana	57.90	42.10	0.00	2.15	1.57	0.00	3.72
Michigan	76.47	23.53	0.00	2.06	0.64	0.00	2.70
Minnesota	77.00	23.00	0.00	3.14	0.94	0.00	4.08
Ohio	61.86	38.14	0.00	2.55	1.57	0.00	4.12
Wisconsin	42.12	57.88	0.00	1.01	1.39	0.00	2.40
Arkansas	35.46	64.19	0.35	1.54	2.79	0.02	4.34
Louisiana	45.08	54.92	0.00	0.65	0.79	0.00	1.44
New Mexico	49.02	50.98	0.00	2.23	2.32	0.00	4.55
Oklahoma	52.52	46.68	0.80	2.10	1.86	0.03	3.99
Texas	68.44	31.56	0.00	0.99	0.45	0.00	1.44
Colorado	86.39	13.61	0.00	4.83	0.76	0.00	5.59
Iowa	26.99	70.47	2.54	1.11	2.90	0.10	4.12
Kansas	45.47	54.53	0.00	1.81	2.18	0.00	3.99
Missouri	51.91	48.08	0.00	0.84	0.78	0.00	1.62
Montana	75.93	24.07	0.00	4.56	1.44	0.00	6.00
Nebraska	68.39	31.61	0.00	1.96	0.91	0.00	2.87
North Dakota	57.12	42.88	0.00	1.31	0.99	0.00	2.30
South Dakota	57.47	38.32	4.21	0.57	0.38	0.04	0.99
Utah	46.30	53.70	0.00	0.98	1.13	0.00	2.11
Wyoming	76.49	23.51	0.00	3.82	1.17	0.00	4.99
Alaska	68.22	29.86	1.92	0.87	0.38	0.02	1.27
Arizona	73.18	26.82	0.00	4.01	1.47	0.00	5.48
California	62.34	37.66	0.00	2.26	1.37	0.00	3.63
Guam	49.14	50.86	0.00	3.27	3.38	0.00	6.65
Hawaii	65.45	33.37	1.18	2.87	1.46	0.05	4.39
Idaho	40.38	59.62	0.00	0.75	1.11	0.00	1.86
Nevada	39.77	57.85	2.38	2.19	3.19	0.13	5.51
Oregon	42.08	57.26	0.65	1.75	2.39	0.03	4.17
Washington	65.13	34.87	0.00	1.11	0.60	0.00	1.71
U.S. Average	56.63	43.13	0.24	1.81	1.38	0.01	3.20

a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

**TABLE 20: AGENCY AND CLIENT DOLLAR ERROR RATES - OVERPAYMENT ERRORS, FY 2013 a/**

STATE	DISTRIBUTION OF ALL VARIANCES (%)			DOLLAR ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	57.23	42.77	0.00	3.19	2.39	0.00	5.58
Maine	45.37	54.63	0.00	1.07	1.29	0.00	2.37
Massachusetts	19.27	80.73	0.00	0.46	1.94	0.00	2.40
New Hampshire	60.62	39.38	0.00	1.83	1.19	0.00	3.02
New York	36.46	63.54	0.00	1.49	2.60	0.00	4.09
Rhode Island	69.83	29.59	0.57	5.02	2.13	0.04	7.19
Vermont	81.13	18.63	0.24	6.99	1.61	0.02	8.62
Delaware	38.32	61.68	0.00	1.03	1.66	0.00	2.70
Dist. of Col.	35.44	64.56	0.00	2.12	3.86	0.00	5.98
Maryland	64.90	35.10	0.00	1.09	0.59	0.00	1.68
New Jersey	25.14	74.86	0.00	0.25	0.74	0.00	0.99
Pennsylvania	74.76	25.23	0.00	2.04	0.69	0.00	2.73
Virginia	77.81	22.19	0.00	0.27	0.08	0.00	0.35
Virgin Islands	67.67	32.33	0.00	2.21	1.05	0.00	3.26
West Virginia	56.18	40.38	3.44	2.54	1.83	0.16	4.52
Alabama	27.42	72.58	0.00	0.39	1.03	0.00	1.43
Florida	79.14	20.86	0.00	0.41	0.11	0.00	0.52
Georgia	33.41	65.35	1.24	1.50	2.93	0.06	4.48
Kentucky	28.27	71.73	0.00	1.50	3.82	0.00	5.32
Mississippi	29.34	70.66	0.00	0.36	0.87	0.00	1.24
No. Carolina	67.48	32.52	0.00	2.18	1.05	0.00	3.22
So. Carolina	62.87	37.13	0.00	0.98	0.58	0.00	1.56
Tennessee	42.05	55.61	2.34	0.51	0.68	0.03	1.22
Illinois	44.32	55.68	0.00	1.53	1.93	0.00	3.46
Indiana	53.41	46.59	0.00	1.72	1.50	0.00	3.22
Michigan	74.47	25.53	0.00	1.78	0.61	0.00	2.39
Minnesota	74.24	25.76	0.00	2.31	0.80	0.00	3.11
Ohio	51.87	48.13	0.00	1.57	1.46	0.00	3.03
Wisconsin	36.28	63.72	0.00	0.79	1.39	0.00	2.18
Arkansas	26.97	73.03	0.00	0.95	2.56	0.00	3.51
Louisiana	29.13	70.87	0.00	0.34	0.82	0.00	1.15
New Mexico	44.04	55.96	0.00	1.76	2.23	0.00	3.99
Oklahoma	36.96	61.88	1.16	1.15	1.92	0.04	3.11
Texas	66.51	33.49	0.00	0.82	0.41	0.00	1.24
Colorado	81.15	18.85	0.00	3.34	0.78	0.00	4.12
Iowa	20.06	77.16	2.78	0.75	2.90	0.10	3.75
Kansas	35.26	64.74	0.00	1.14	2.10	0.00	3.24
Missouri	43.09	56.91	0.00	0.57	0.75	0.00	1.31
Montana	67.40	32.60	0.00	3.08	1.49	0.00	4.56
Nebraska	66.14	33.86	0.00	1.61	0.83	0.00	2.44
North Dakota	39.62	60.38	0.00	0.58	0.89	0.00	1.47
South Dakota	31.70	61.54	6.76	0.22	0.44	0.05	0.71
Utah	22.34	77.66	0.00	0.33	1.16	0.00	1.49
Wyoming	72.21	27.79	0.00	3.04	1.17	0.00	4.22
Alaska	66.98	31.02	2.00	0.81	0.38	0.02	1.21
Arizona	64.65	35.35	0.00	2.58	1.41	0.00	3.99
California	49.18	50.82	0.00	1.39	1.43	0.00	2.82
Guam	46.93	53.07	0.00	2.57	2.90	0.00	5.47
Hawaii	61.75	36.93	1.32	2.38	1.42	0.05	3.85
Idaho	34.86	65.14	0.00	0.54	1.02	0.00	1.56
Nevada	33.27	66.04	0.69	1.46	2.91	0.03	4.40
Oregon	40.55	58.76	0.69	1.58	2.30	0.03	3.91
Washington	59.12	40.88	0.00	0.86	0.59	0.00	1.45
U.S. Average	49.17	50.57	0.26	1.28	1.32	0.01	2.61

a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

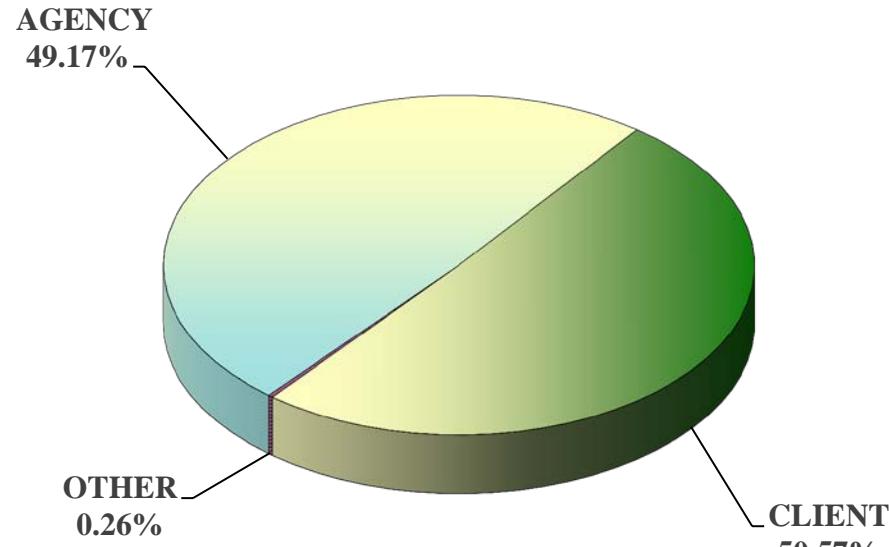
TABLE 21: AGENCY AND CLIENT DOLLAR ERROR RATES - UNDERPAYMENT ERRORS, FY 2013 a/

STATE	DISTRIBUTION OF ALL VARIANCES (%)			DOLLAR ERROR RATES (%)			TOTAL
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	
Connecticut	86.48	13.52	0.00	1.34	0.21	0.00	1.55
Maine	100.00	0.00	0.00	0.11	0.00	0.00	0.11
Massachusetts	91.52	8.48	0.00	0.43	0.04	0.00	0.47
New Hampshire	94.60	0.00	5.40	0.75	0.00	0.04	0.80
New York	71.96	28.04	0.00	0.50	0.20	0.00	0.70
Rhode Island	67.46	32.54	0.00	0.72	0.35	0.00	1.07
Vermont	100.00	0.00	0.00	1.05	0.00	0.00	1.05
Delaware	92.52	7.48	0.00	0.77	0.06	0.00	0.83
Dist. of Col.	94.67	5.33	0.00	0.85	0.05	0.00	0.89
Maryland	100.00	0.00	0.00	0.43	0.00	0.00	0.43
New Jersey	100.00	0.00	0.00	0.33	0.00	0.00	0.33
Pennsylvania	94.30	5.70	0.00	0.79	0.05	0.00	0.84
Virginia	0.00	0.00	0.00	0.00	0.00	0.00	0.09
Virgin Islands	60.60	39.40	0.00	0.19	0.12	0.00	0.32
West Virginia	96.87	3.13	0.00	0.70	0.02	0.00	0.72
Alabama	88.02	11.98	0.00	0.24	0.03	0.00	0.27
Florida	100.00	0.00	0.00	0.28	0.00	0.00	0.28
Georgia	80.50	19.50	0.00	0.50	0.12	0.00	0.63
Kentucky	94.70	5.30	0.00	0.43	0.02	0.00	0.45
Mississippi	100.00	0.00	0.00	0.24	0.00	0.00	0.24
No. Carolina	98.52	1.48	0.00	1.50	0.02	0.00	1.52
So. Carolina	71.11	28.89	0.00	0.14	0.06	0.00	0.19
Tennessee	100.00	0.00	0.00	0.10	0.00	0.00	0.10
Illinois	57.05	42.95	0.00	0.46	0.35	0.00	0.81
Indiana	84.71	15.29	0.00	0.42	0.08	0.00	0.49
Michigan	88.38	11.62	0.00	0.28	0.04	0.00	0.31
Minnesota	85.78	14.22	0.00	0.83	0.14	0.00	0.97
Ohio	89.39	10.61	0.00	0.97	0.12	0.00	1.09
Wisconsin	100.00	0.00	0.00	0.23	0.00	0.00	0.23
Arkansas	71.13	27.05	1.82	0.59	0.23	0.02	0.84
Louisiana	100.00	0.00	0.00	0.29	0.00	0.00	0.29
New Mexico	100.00	0.00	0.00	0.57	0.00	0.00	0.57
Oklahoma	86.99	13.01	0.00	0.77	0.12	0.00	0.88
Texas	82.23	17.77	0.00	0.17	0.04	0.00	0.21
Colorado	98.90	1.10	0.00	1.45	0.02	0.00	1.47
Iowa	100.00	0.00	0.00	0.37	0.00	0.00	0.37
Kansas	100.00	0.00	0.00	0.75	0.00	0.00	0.75
Missouri	75.76	24.24	0.00	0.23	0.07	0.00	0.30
Montana	100.00	0.00	0.00	1.43	0.00	0.00	1.43
Nebraska	73.71	26.29	0.00	0.32	0.11	0.00	0.43
North Dakota	81.82	18.18	0.00	0.68	0.15	0.00	0.83
South Dakota	100.00	0.00	0.00	0.28	0.00	0.00	0.28
Utah	100.00	0.00	0.00	0.62	0.00	0.00	0.62
Wyoming	100.00	0.00	0.00	0.77	0.00	0.00	0.77
Alaska	100.00	0.00	0.00	0.06	0.00	0.00	0.06
Arizona	96.08	3.92	0.00	1.43	0.06	0.00	1.49
California	95.03	4.97	0.00	0.77	0.04	0.00	0.81
Guam	60.49	39.51	0.00	0.72	0.47	0.00	1.18
Hawaii	96.69	3.31	0.00	0.52	0.02	0.00	0.54
Idaho	85.79	14.21	0.00	0.26	0.04	0.00	0.30
Nevada	65.82	25.05	9.13	0.73	0.28	0.10	1.10
Oregon	66.49	33.51	0.00	0.17	0.09	0.00	0.26
Washington	94.85	5.15	0.00	0.25	0.01	0.00	0.26
U.S. Average	87.53	12.00	0.16	0.52	0.07	0.00	0.60

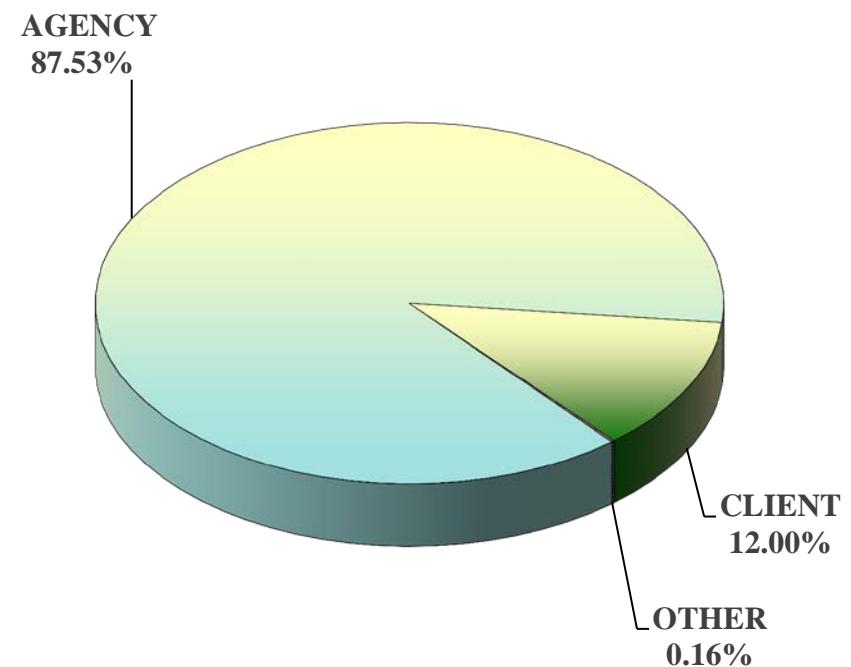
a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

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## Source of Error Dollars FY 2013

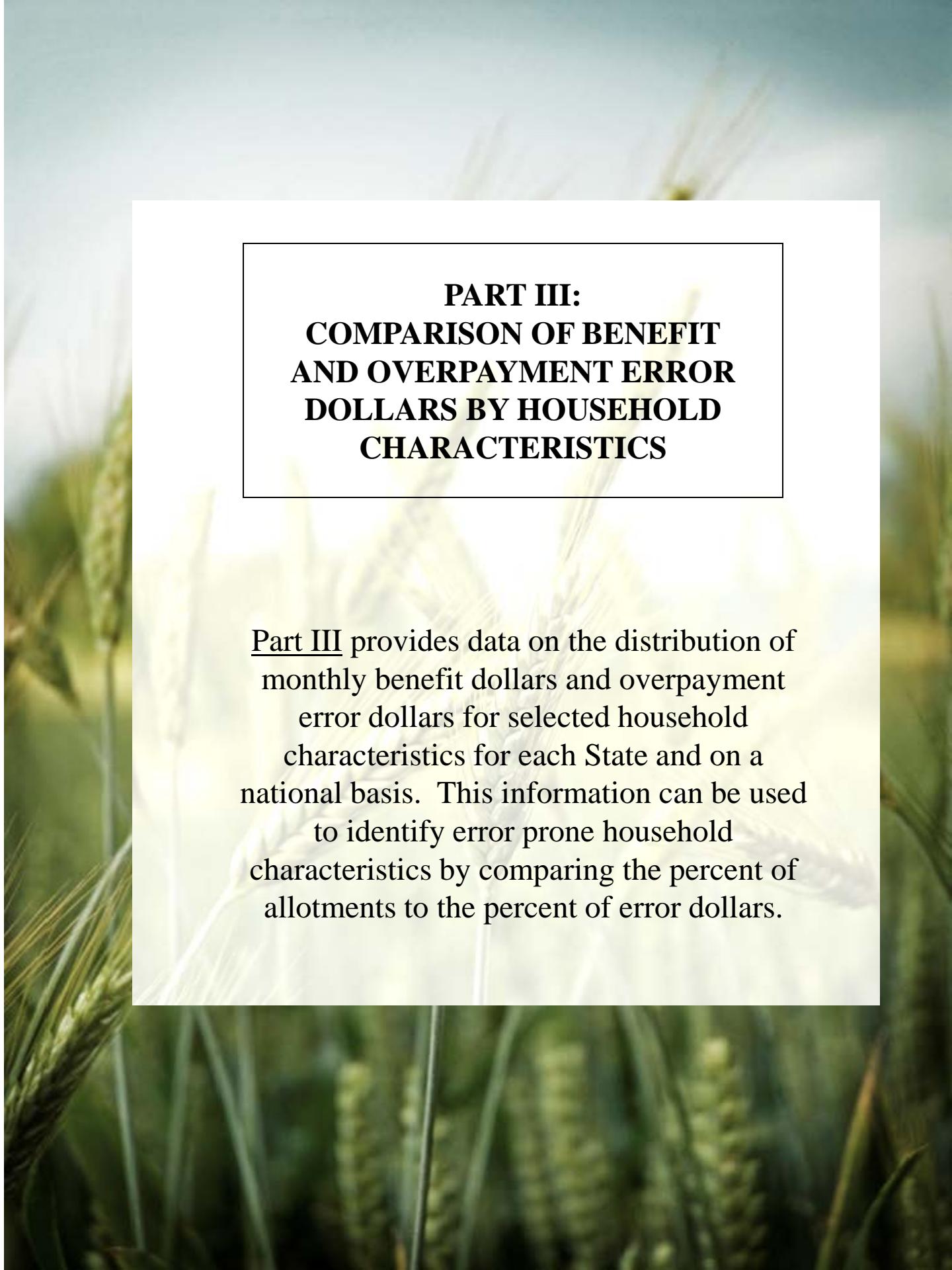


OVERPAYMENTS



UNDERPAYMENTS

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## **PART III: COMPARISON OF BENEFIT AND OVERPAYMENT ERROR DOLLARS BY HOUSEHOLD CHARACTERISTICS**

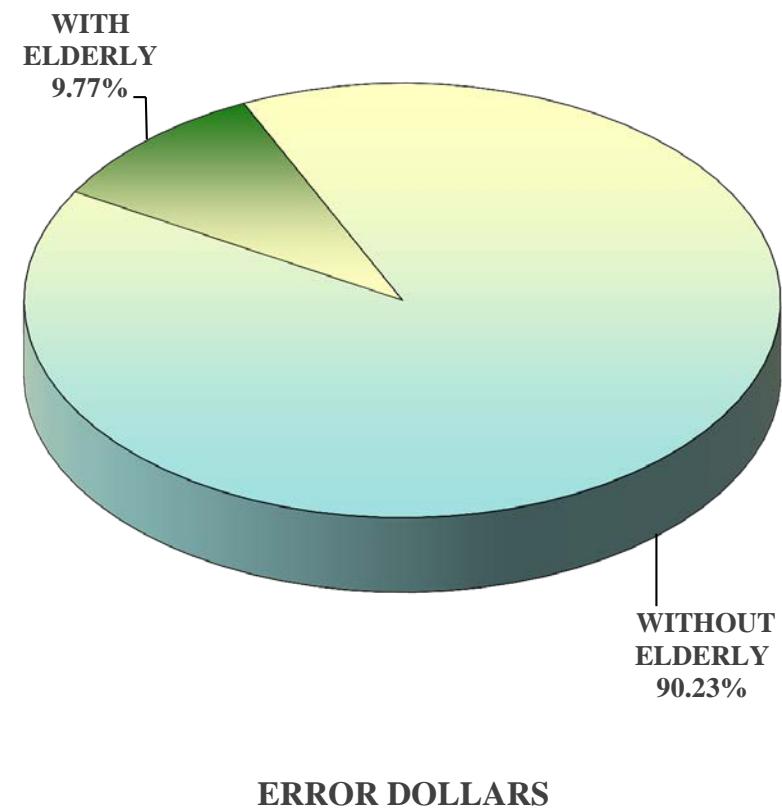
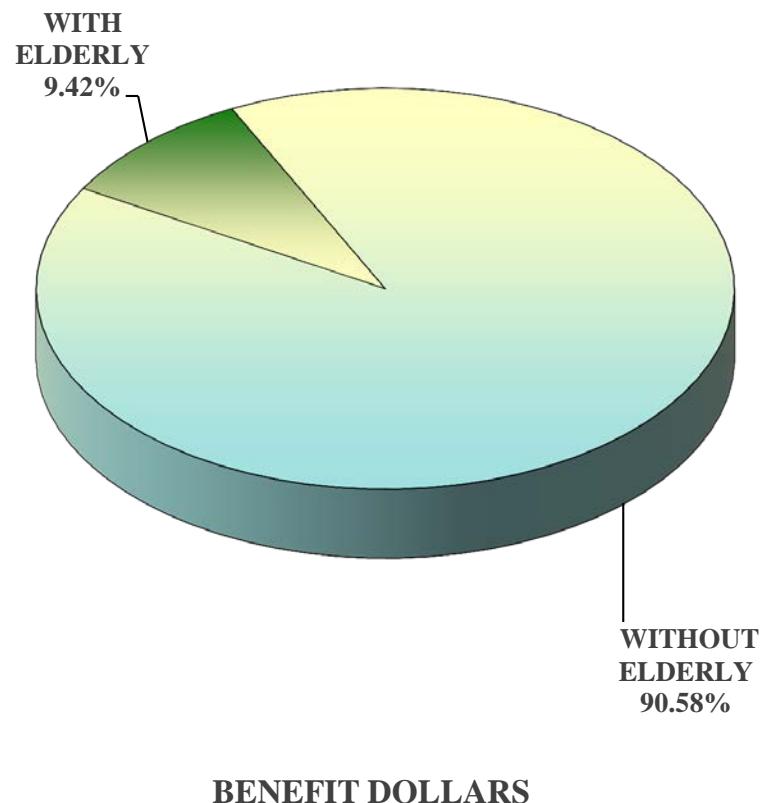
Part III provides data on the distribution of monthly benefit dollars and overpayment error dollars for selected household characteristics for each State and on a national basis. This information can be used to identify error prone household characteristics by comparing the percent of allotments to the percent of error dollars.

**TABLE 22: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD  
WITH/WITHOUT ELDERLY, FY 2013 a/**

STATE	WITH ELDERLY		WITHOUT ELDERLY	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS
Connecticut	14.47	2.40	85.53	97.60
Maine	11.91	11.60	88.09	88.40
Massachusetts	15.07	17.05	84.93	82.95
New Hampshire	9.10	6.77	90.90	93.23
New York	20.29	12.61	79.71	87.39
Rhode Island	12.50	7.60	87.50	92.40
Vermont	18.07	13.49	81.93	86.51
Delaware	6.97	3.90	93.03	96.10
Dist. of Col.	7.29	10.00	92.71	90.00
Maryland	8.63	2.55	91.37	97.45
New Jersey	16.01	6.39	83.99	93.61
Pennsylvania	12.40	7.78	87.60	92.22
Virginia	7.36	0.00	92.64	100.00
Virgin Islands	12.75	5.23	87.25	94.77
West Virginia	8.01	3.77	91.99	96.23
Alabama	7.73	3.69	92.27	96.31
Florida	13.58	8.40	86.42	91.60
Georgia	7.38	9.51	92.62	90.49
Kentucky	7.19	6.75	92.81	93.25
Mississippi	6.65	18.83	93.35	81.17
No. Carolina	6.65	13.74	93.35	86.26
So. Carolina	8.24	8.06	91.76	91.94
Tennessee	6.60	0.00	93.40	100.00
Illinois	10.06	13.65	89.94	86.35
Indiana	6.58	0.69	93.42	99.31
Michigan	8.12	15.44	91.88	84.56
Minnesota	6.82	13.62	93.18	86.38
Ohio	7.72	6.66	92.28	93.34
Wisconsin	7.47	9.90	92.53	90.10
Arkansas	5.41	3.13	94.59	96.87
Louisiana	8.36	3.14	91.64	96.86
New Mexico	6.78	4.50	93.22	95.50
Oklahoma	5.33	4.87	94.67	95.13
Texas	7.85	13.30	92.15	86.70
Colorado	10.09	13.65	89.91	86.35
Iowa	4.81	4.74	95.19	95.26
Kansas	6.37	5.08	93.63	94.92
Missouri	6.13	3.15	93.87	96.85
Montana	8.05	8.29	91.95	91.71
Nebraska	5.87	5.46	94.13	94.54
North Dakota	10.74	9.10	89.26	90.90
South Dakota	9.00	9.82	91.00	90.18
Utah	4.54	0.00	95.46	100.00
Wyoming	5.25	5.86	94.75	94.14
Alaska	10.94	8.23	89.06	91.77
Arizona	9.46	14.87	90.54	85.13
California	3.97	10.49	96.03	89.51
Guam	9.75	10.61	90.25	89.39
Hawaii	13.60	11.32	86.40	88.68
Idaho	5.87	10.29	94.13	89.71
Nevada	8.69	8.01	91.31	91.99
Oregon	9.71	15.14	90.29	84.86
Washington	11.17	3.55	88.83	96.45
U.S. Average	9.42	9.77	90.58	90.23

a/ Elderly is defined as a person of 60 years of age or older.

## **Households with Elderly Member(s) Distribution of U.S. Benefit and Error Dollars FY 2013**



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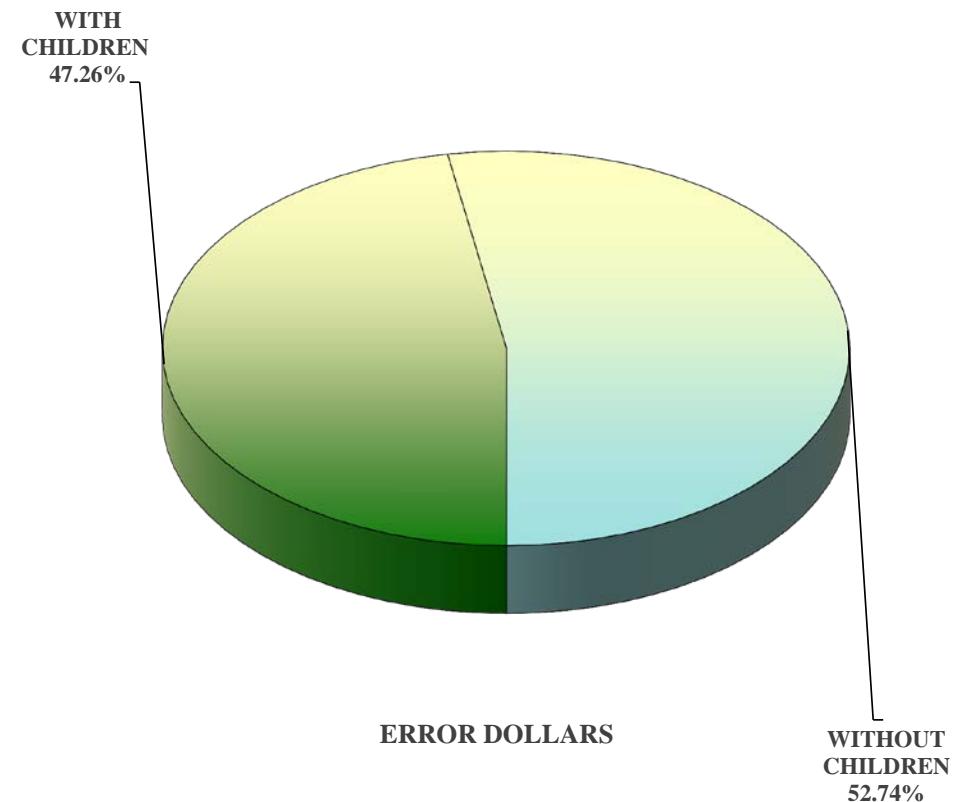
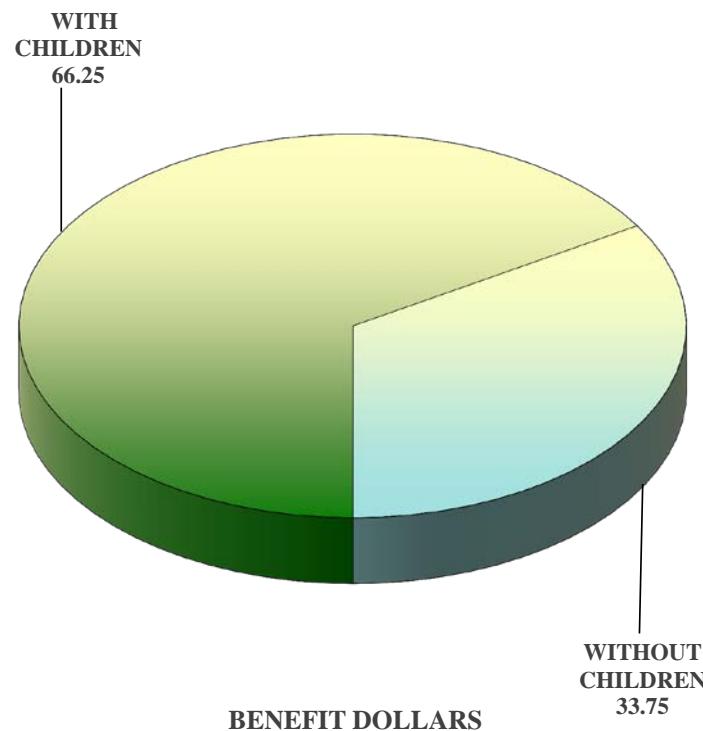
**TABLE 23: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD  
WITH/WITHOUT CHILDREN, FY 2013 a/**

STATE	WITH CHILDREN		WITHOUT CHILDREN	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS
Connecticut	51.03	50.91	48.97	49.09
Maine	54.66	41.55	45.34	58.45
Massachusetts	54.11	47.86	45.89	52.14
New Hampshire	67.13	35.82	32.87	64.18
New York	52.75	36.22	47.25	63.78
Rhode Island	54.41	32.68	45.59	67.32
Vermont	52.13	42.14	47.87	57.86
Delaware	70.51	52.57	29.49	47.43
Dist. of Col.	55.48	41.96	44.52	58.04
Maryland	63.62	63.27	36.38	36.73
New Jersey	64.23	20.03	35.77	79.97
Pennsylvania	60.97	62.81	39.03	37.19
Virginia	68.66	36.64	31.34	63.36
Virgin Islands	68.91	47.96	31.09	52.04
West Virginia	64.26	38.32	35.74	61.68
Alabama	71.60	30.65	28.40	69.35
Florida	54.66	69.19	45.34	30.81
Georgia	68.94	36.75	31.06	63.25
Kentucky	63.96	55.26	36.04	44.74
Mississippi	68.28	8.34	31.72	91.66
No. Carolina	67.20	61.80	32.80	38.20
So. Carolina	69.19	30.01	30.81	69.99
Tennessee	65.57	48.17	34.43	51.83
Illinois	64.27	44.99	35.73	55.01
Indiana	71.34	42.42	28.66	57.58
Michigan	59.95	49.14	40.05	50.86
Minnesota	63.81	38.42	36.19	61.58
Ohio	65.15	26.54	34.85	73.46
Wisconsin	64.34	70.50	35.66	29.50
Arkansas	71.39	31.49	28.61	68.51
Louisiana	68.71	19.82	31.29	80.18
New Mexico	70.03	34.74	29.97	65.26
Oklahoma	71.98	41.47	28.02	58.53
Texas	84.50	78.10	15.50	21.90
Colorado	73.61	44.23	26.39	55.77
Iowa	68.49	46.62	31.51	53.38
Kansas	64.38	21.75	35.62	78.25
Missouri	67.92	29.23	32.08	70.77
Montana	64.64	49.68	35.36	50.32
Nebraska	75.65	38.37	24.35	61.63
North Dakota	72.59	56.29	27.41	43.71
South Dakota	73.70	20.80	26.30	79.20
Utah	77.71	37.44	22.29	62.56
Wyoming	78.13	46.02	21.87	53.98
Alaska	73.48	24.74	26.52	75.26
Arizona	71.34	37.25	28.66	62.75
California	77.61	67.46	22.39	32.54
Guam	81.46	49.88	18.54	50.12
Hawaii	62.46	24.79	37.54	75.21
Idaho	75.08	22.62	24.92	77.38
Nevada	67.16	54.92	32.84	45.08
Oregon	55.97	55.20	44.03	44.80
Washington	53.52	70.92	46.48	29.08
U.S. Average	66.25	47.26	33.75	52.74

a/ A child is defined as a person 17 years of age or younger.

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**Households with Children  
Distribution of U.S. Benefit and Error Dollars FY 2013**



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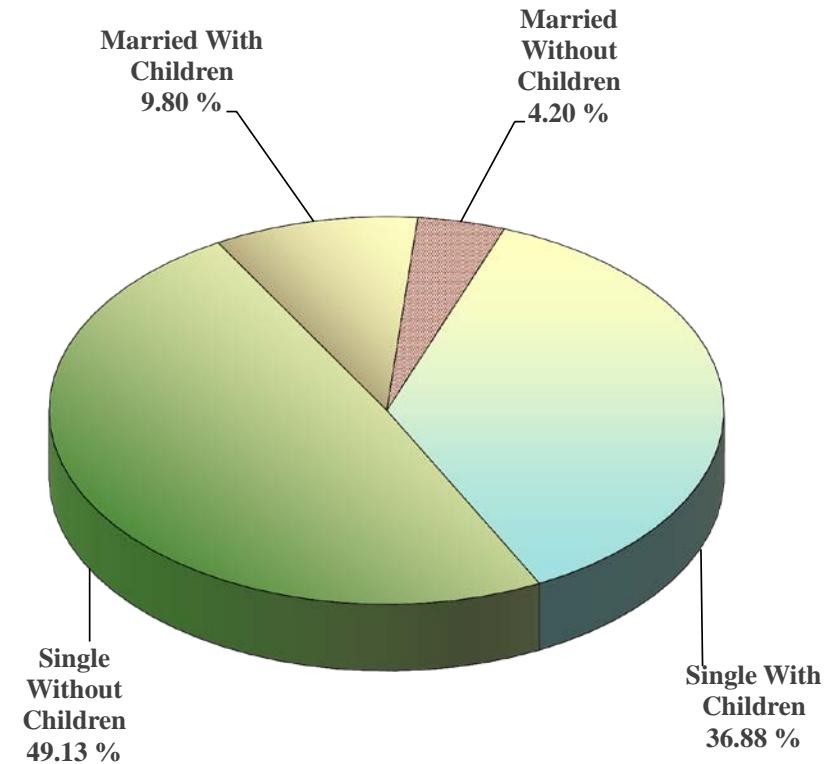
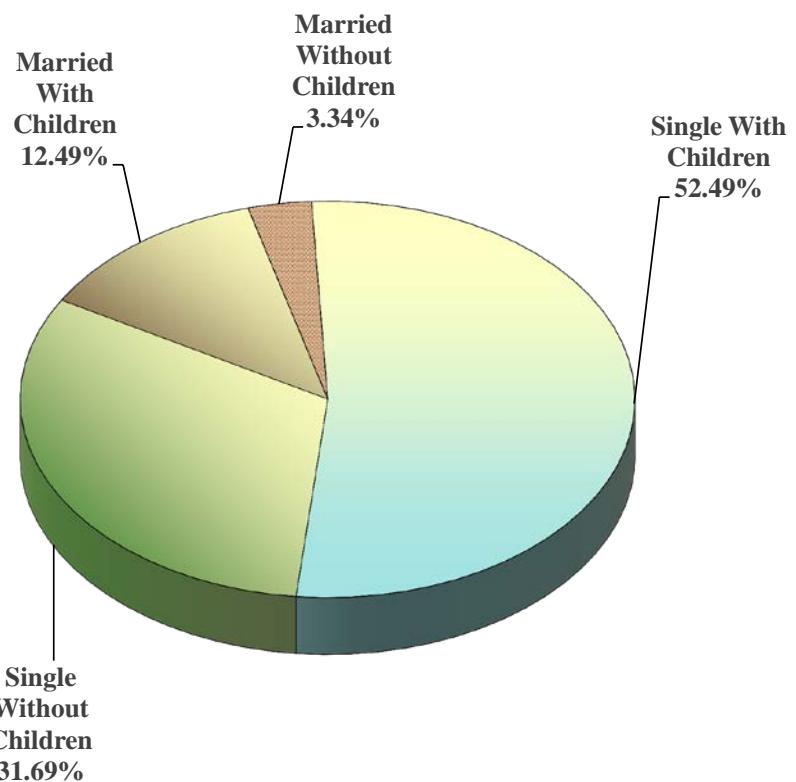
**TABLE 24: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLDS  
WITH/WITHOUT NON-CITIZENS, FY 2013**

STATE	WITH NON-CITIZENS		WITHOUT NON-CITIZENS	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS
Connecticut	5.82	6.98	94.18	93.02
Maine	2.94	0.00	97.06	100.00
Massachusetts	6.52	11.18	93.48	88.82
New Hampshire	4.03	8.48	95.97	91.52
New York	10.80	4.81	89.20	95.19
Rhode Island	8.32	3.65	91.68	96.35
Vermont	1.78	0.93	98.22	99.07
Delaware	6.39	7.23	93.61	92.77
Dist. of Col.	4.27	2.79	95.73	97.21
Maryland	6.01	12.77	93.99	87.23
New Jersey	16.55	20.03	83.45	79.97
Pennsylvania	3.44	0.00	96.56	100.00
Virginia	4.58	0.00	95.42	100.00
Virgin Islands	4.05	2.15	95.95	97.85
West Virginia	0.24	0.00	99.76	100.00
Alabama	1.95	0.00	98.05	100.00
Florida	9.27	0.00	90.73	100.00
Georgia	5.87	2.67	94.13	97.33
Kentucky	4.84	3.14	95.16	96.86
Mississippi	1.05	0.00	98.95	100.00
No. Carolina	8.14	3.99	91.86	96.01
So. Carolina	3.76	0.00	96.24	100.00
Tennessee	4.59	0.00	95.41	100.00
Illinois	9.86	6.52	90.14	93.48
Indiana	5.58	5.84	94.42	94.16
Michigan	2.27	8.96	97.73	91.04
Minnesota	8.09	3.07	91.91	96.93
Ohio	3.07	0.00	96.93	100.00
Wisconsin	5.09	0.00	94.91	100.00
Arkansas	3.52	1.89	96.48	98.11
Louisiana	1.01	0.00	98.99	100.00
New Mexico	9.67	8.36	90.33	91.64
Oklahoma	4.39	1.72	95.61	98.28
Texas	17.26	6.86	82.74	93.14
Colorado	13.51	3.95	86.49	96.05
Iowa	6.95	11.22	93.05	88.78
Kansas	6.66	6.48	93.34	93.52
Missouri	3.80	0.00	96.20	100.00
Montana	0.51	0.00	99.49	100.00
Nebraska	8.71	8.36	91.29	91.64
North Dakota	9.61	0.00	90.39	100.00
South Dakota	3.01	0.00	96.99	100.00
Utah	12.27	8.19	87.73	91.81
Wyoming	2.27	10.53	97.73	89.47
Alaska	1.32	6.76	98.68	93.24
Arizona	13.47	5.17	86.53	94.83
California	25.29	28.34	74.71	71.66
Guam	20.01	11.28	79.99	88.72
Hawaii	6.14	1.67	93.86	98.33
Idaho	7.71	3.56	92.29	96.44
Nevada	19.75	5.03	80.25	94.97
Oregon	9.78	12.73	90.22	87.27
Washington	9.32	5.82	90.68	94.18
U.S. Average	9.54	7.06	90.46	92.94

**TABLE 25: BENEFIT AND OVERPAYMENT ERROR DOLLARS BY MARRIED/SINGLE HEAD OF HOUSEHOLD WITH/WITHOUT CHILDREN, FY 2013**

STATE	With Spouse				No Spouse			
	With Children		Without Children		With Children		Without Children	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS						
Connecticut	10.09	12.16	3.08	2.49	40.60	38.75	46.23	46.60
Maine	16.94	19.41	3.09	1.29	37.05	22.14	42.92	57.16
Massachusetts	10.03	12.78	3.98	0.00	43.41	32.56	42.58	54.66
New Hampshire	16.73	22.11	2.25	1.75	48.81	12.88	32.21	63.26
New York	10.81	2.48	5.38	7.34	41.11	33.68	42.71	56.50
Rhode Island	9.32	8.92	3.10	4.42	45.09	23.76	42.49	62.90
Vermont	15.92	18.79	5.04	9.00	35.42	23.35	43.62	48.86
Delaware	13.99	6.47	1.83	0.00	54.77	46.10	29.41	47.43
Dist. of Col.	4.27	5.43	1.33	3.94	50.58	36.55	43.82	54.09
Maryland	7.86	0.00	1.68	0.00	54.92	63.27	35.54	36.73
New Jersey	10.00	0.00	4.16	5.11	53.12	20.03	32.72	74.86
Pennsylvania	12.90	16.01	4.18	5.65	47.08	46.80	35.84	31.55
Virginia	12.80	0.00	3.92	0.00	53.70	36.64	29.57	63.36
Virgin Islands	6.24	7.38	1.29	0.00	61.64	40.57	30.84	52.05
West Virginia	18.36	18.51	5.80	2.86	44.64	19.82	31.21	58.82
Alabama	11.14	12.36	4.22	0.00	58.88	18.29	25.76	69.35
Florida	13.83	0.00	4.50	0.00	40.14	69.19	41.53	30.81
Georgia	11.33	11.21	3.48	4.42	56.47	25.54	28.72	58.83
Kentucky	18.51	25.18	5.22	11.53	43.87	28.53	32.40	34.77
Mississippi	9.33	2.11	2.10	1.81	58.52	6.22	30.05	89.85
No. Carolina	12.28	14.80	3.28	5.73	53.76	45.80	30.68	33.67
So. Carolina	10.93	8.15	2.07	1.88	57.38	21.86	29.62	68.12
Tennessee	13.85	16.48	3.08	0.00	50.19	31.70	32.89	51.83
Illinois	8.75	1.83	2.95	0.00	53.73	43.08	34.57	55.09
Indiana	14.85	21.43	2.69	5.10	54.98	20.39	27.48	53.08
Michigan	14.17	25.47	3.08	13.71	44.68	23.67	38.06	37.15
Minnesota	13.60	10.46	1.76	1.93	48.43	24.96	36.22	62.64
Ohio	10.51	3.77	3.00	1.30	53.26	21.26	33.22	73.67
Wisconsin	12.45	7.07	3.10	2.76	50.67	63.43	33.78	26.74
Arkansas	14.52	9.37	3.16	0.00	54.92	22.12	27.41	68.51
Louisiana	6.16	0.00	2.01	0.00	61.52	19.82	30.32	80.18
New Mexico	20.81	10.62	3.37	1.11	47.68	23.43	28.14	64.84
Oklahoma	21.91	10.19	3.56	0.00	48.81	30.21	25.71	59.60
Texas	12.73	11.23	2.24	8.07	70.24	66.87	14.79	13.83
Colorado	16.12	10.28	2.58	1.95	56.35	33.67	24.94	54.09
Iowa	14.22	22.55	2.21	1.64	53.51	23.69	30.05	52.11
Kansas	13.71	2.17	2.42	0.72	49.54	19.21	34.33	77.90
Missouri	11.08	5.69	2.30	0.00	55.84	23.53	30.78	70.77
Montana	22.41	19.05	4.48	1.49	41.15	30.35	31.96	49.11
Nebraska	15.62	18.12	1.36	0.00	58.73	20.25	24.29	61.63
North Dakota	14.34	8.84	1.97	0.00	57.33	47.44	26.36	43.71
South Dakota	14.62	0.00	2.28	0.00	57.62	20.80	25.47	79.20
Utah	26.67	17.84	2.44	0.00	49.15	19.60	21.74	62.56
Wyoming	18.67	16.77	1.98	0.00	56.59	29.26	22.76	53.98
Alaska	23.13	0.00	2.49	0.00	49.23	24.74	25.15	75.26
Arizona	14.08	18.55	3.37	5.99	55.55	17.63	27.00	57.83
California	10.89	0.95	2.25	2.27	64.78	64.98	22.09	31.80
Guam	28.45	20.60	4.70	5.59	51.93	29.28	14.92	44.53
Hawaii	24.51	3.41	5.59	2.28	36.90	21.38	33.00	72.93
Idaho	21.88	9.43	3.19	1.73	51.23	12.03	23.71	76.81
Nevada	11.00	18.86	2.78	7.37	55.42	36.06	30.80	37.71
Oregon	16.00	21.43	3.90	8.30	39.30	32.93	40.80	37.34
Washington	8.74	1.68	4.81	0.00	42.90	65.65	43.55	32.67
U.S. Average	12.49	9.80	3.34	4.20	52.49	36.88	31.69	49.13

## Marital and Family Status of Households Distribution of U.S. Benefit and Error Dollars FY 2013



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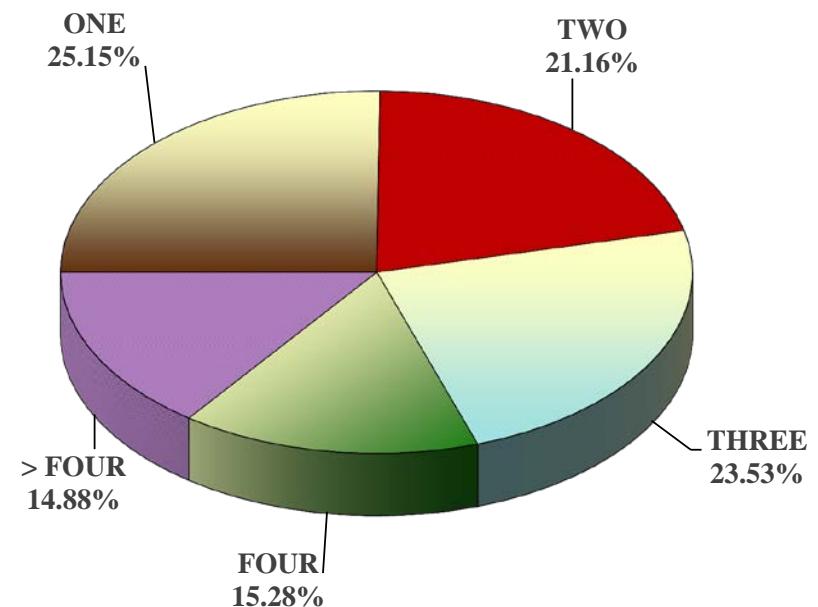
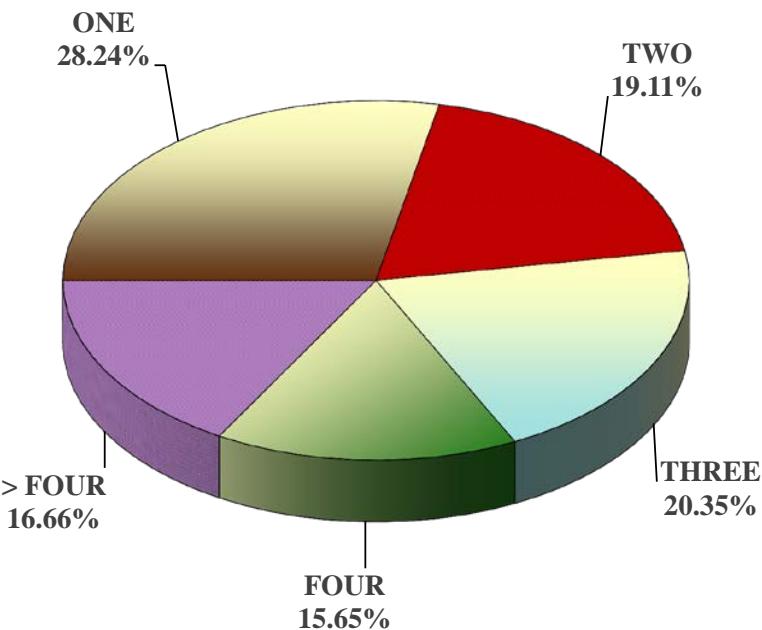
TABLE 26: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD SIZE a/, FY 2013

STATE	ONE		TWO		THREE		FOUR		> FOUR	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS								
Connecticut	42.40	15.31	17.25	24.66	14.09	24.54	13.06	13.89	13.20	21.60
Maine	39.09	34.27	18.38	19.74	15.75	11.76	13.39	9.77	13.39	24.46
Massachusetts	40.67	41.15	19.65	16.32	18.40	20.19	11.11	13.13	10.17	9.20
New Hampshire	27.41	24.88	19.58	16.48	22.97	27.66	15.80	4.74	14.24	26.23
New York	39.13	19.49	20.07	33.11	16.19	21.70	11.76	17.72	12.84	7.98
Rhode Island	38.81	26.55	20.30	30.25	18.36	26.10	12.37	9.11	10.15	7.99
Vermont	38.08	24.96	22.16	25.42	13.10	18.46	13.65	15.41	13.01	15.75
Delaware	25.30	18.69	18.63	26.79	20.82	26.26	17.82	15.48	17.43	12.78
Dist. of Col.	40.64	31.74	19.02	22.23	16.20	8.78	10.72	17.27	13.42	19.97
Maryland	33.19	20.87	15.09	11.61	21.82	15.97	14.70	40.03	15.20	11.52
New Jersey	31.89	61.96	23.32	7.73	19.71	0.00	14.14	30.31	10.93	0.00
Pennsylvania	31.76	13.53	14.40	15.97	18.81	20.61	19.39	25.63	15.64	24.27
Virginia	24.38	47.92	21.51	35.99	21.62	16.09	17.39	0.00	15.11	0.00
Virgin Islands	25.42	12.21	16.16	34.95	20.09	30.56	16.63	0.00	21.70	22.28
West Virginia	24.92	17.59	18.99	17.35	25.28	27.09	15.73	14.58	15.09	23.39
Alabama	20.10	28.56	20.52	12.69	24.67	11.77	17.68	34.75	17.03	12.23
Florida	38.59	16.67	19.68	13.39	17.83	47.85	11.27	0.00	12.64	22.09
Georgia	24.29	26.05	18.88	14.18	22.93	23.78	17.26	18.75	16.65	17.25
Kentucky	25.99	20.55	20.44	12.95	22.42	22.15	16.62	27.82	14.53	16.52
Mississippi	23.53	49.65	19.78	33.18	22.19	6.22	17.15	10.96	17.35	0.00
No. Carolina	26.63	25.60	19.96	26.94	20.39	16.06	16.08	15.38	16.93	16.02
So. Carolina	25.64	34.84	19.67	3.83	20.94	25.26	16.22	16.40	17.53	19.68
Tennessee	29.38	13.21	18.79	31.31	19.90	42.86	14.71	7.29	17.21	5.32
Illinois	30.27	26.23	19.11	11.30	19.55	40.37	13.33	7.85	17.73	14.25
Indiana	22.71	13.55	19.12	29.71	21.68	17.85	16.44	19.81	20.06	19.08
Michigan	32.69	24.68	17.61	20.76	17.78	11.88	14.72	8.15	17.21	34.52
Minnesota	32.74	38.75	19.93	20.87	15.96	5.80	11.85	9.06	19.51	25.53
Ohio	26.75	21.98	18.09	26.17	20.02	23.74	18.07	20.06	17.07	8.05
Wisconsin	29.96	20.22	18.79	19.53	20.86	33.93	12.65	3.69	17.73	22.63
Arkansas	21.12	29.68	17.24	22.47	22.68	18.13	17.96	11.21	21.00	18.52
Louisiana	24.13	18.12	18.79	57.14	22.28	15.80	18.53	0.00	16.26	8.94
New Mexico	22.46	31.16	16.06	9.80	19.65	30.57	18.88	19.72	22.95	8.75
Oklahoma	21.96	21.03	15.62	10.20	19.40	32.00	20.92	29.61	22.10	7.17
Texas	14.01	13.83	20.01	23.93	25.35	29.48	16.30	2.29	24.33	30.48
Colorado	23.45	25.97	16.59	20.23	23.32	20.27	18.92	15.14	17.71	18.39
Iowa	27.32	19.02	16.25	17.12	19.36	34.56	16.67	6.17	20.39	23.13
Kansas	29.65	40.76	16.65	7.00	21.60	29.26	13.81	10.56	18.29	12.42
Missouri	25.64	33.91	18.25	22.76	24.43	17.74	16.95	12.72	14.72	12.87
Montana	26.34	25.81	17.73	21.43	17.57	17.34	17.56	14.41	20.80	21.00
Nebraska	20.37	15.73	18.48	19.48	16.84	13.44	22.32	21.68	21.99	29.66
North Dakota	24.09	46.93	18.53	0.00	21.27	22.22	16.62	18.56	19.49	12.30
South Dakota	22.34	55.06	15.47	0.00	20.93	36.26	16.94	8.68	24.32	0.00
Utah	18.47	7.64	15.56	14.78	20.95	6.17	13.92	3.91	31.10	67.50
Wyoming	17.45	19.89	19.21	23.14	23.22	38.43	17.91	7.48	22.21	11.06
Alaska	19.91	9.57	12.97	6.38	14.34	22.98	16.81	24.68	35.98	36.38
Arizona	22.65	19.74	18.37	31.60	20.27	22.33	18.75	7.00	19.96	19.33
California	22.23	40.77	21.42	19.59	22.19	25.18	18.86	13.22	15.31	1.24
Guam	12.57	9.36	12.40	21.05	16.53	10.93	17.30	18.65	41.20	40.01
Hawaii	30.51	42.31	15.90	13.53	16.37	21.81	16.02	15.90	21.21	6.45
Idaho	20.20	31.37	15.53	8.68	20.96	17.24	19.68	27.86	23.63	14.85
Nevada	27.27	16.74	16.02	21.20	20.25	18.01	14.59	14.94	21.87	29.10
Oregon	38.62	31.47	17.94	15.44	17.81	17.50	13.40	15.79	12.23	19.81
Washington	39.56	4.56	20.78	20.90	16.67	33.39	13.18	35.95	9.82	5.20
U.S. Average	28.24	25.15	19.11	21.16	20.35	23.53	15.65	15.28	16.66	14.88

a/ Cases coded with a HH size of zero are not included in this analysis

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**Household Size**  
**Distribution of U.S. Benefit and Error Dollars FY 2013**



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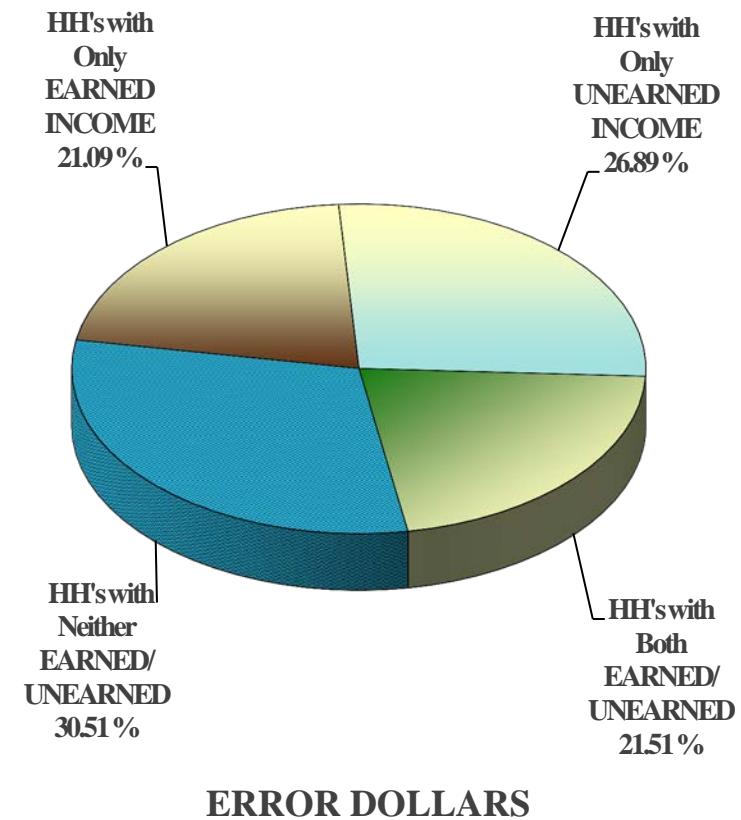
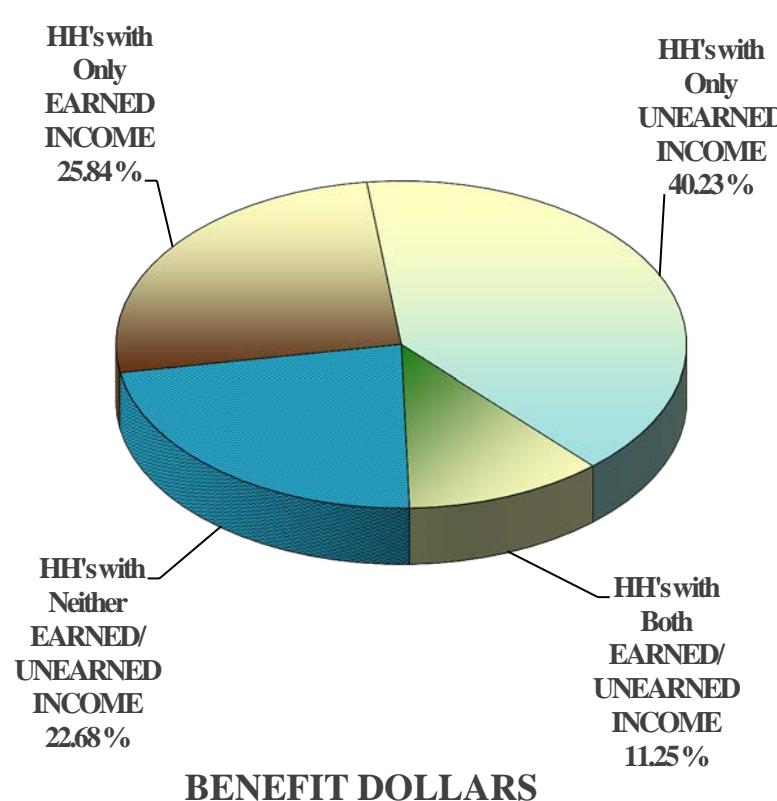
**TABLE 27: BENEFIT AND OVERPAYMENT DOLLARS BY SOURCE OF INCOME, FY 2013**

STATE	HOUSEHOLDS WITH ONLY EARNED INCOME		HOUSEHOLDS WITH ONLY UNEARNED INCOME		HOUSEHOLDS WITH BOTH EARNED/UNEARNED		HOUSEHOLDS WITH NEITHER EARNED/UNEARNED	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS
Connecticut	20.38	24.21	48.64	12.77	12.52	30.66	18.46	32.37
Maine	17.86	17.03	49.94	36.66	13.84	25.64	18.36	20.67
Massachusetts	17.79	27.08	56.94	21.46	8.53	33.79	16.74	17.67
New Hampshire	22.49	27.15	48.31	11.68	12.43	11.40	16.77	49.77
New York	24.05	14.23	53.66	28.41	10.80	19.22	11.48	38.14
Rhode Island	18.62	13.43	52.68	29.70	8.79	13.65	19.90	43.22
Vermont	20.44	20.81	50.36	27.18	16.58	17.14	12.62	34.88
Delaware	25.25	23.84	45.93	27.05	13.62	16.17	15.20	32.94
Dist. of Col.	9.86	11.35	51.45	31.26	6.27	24.72	32.41	32.67
Maryland	26.03	10.29	38.21	22.55	11.17	27.32	24.59	39.83
New Jersey	29.17	9.06	51.30	57.02	9.52	0.00	10.01	33.92
Pennsylvania	21.22	5.73	50.88	41.63	10.61	34.67	17.29	17.97
Virginia	27.25	11.32	35.47	18.07	9.89	15.52	27.38	55.09
Virgin Islands	23.94	9.53	45.47	32.67	17.78	12.40	12.81	45.39
West Virginia	18.63	11.79	47.67	30.53	8.82	12.40	24.88	45.28
Alabama	24.39	17.90	44.11	16.89	7.70	5.71	23.80	59.50
Florida	27.37	21.99	35.33	31.58	7.32	29.46	29.98	16.98
Georgia	25.40	23.04	36.17	19.35	9.17	12.04	29.26	45.56
Kentucky	24.03	36.73	39.01	26.18	10.56	27.46	26.41	9.63
Mississippi	21.04	2.11	38.97	20.12	12.31	16.65	27.68	61.12
No. Carolina	29.66	50.39	33.25	23.24	10.84	21.55	26.26	4.82
So. Carolina	22.64	23.73	34.57	5.96	10.78	19.23	32.01	51.07
Tennessee	22.06	17.06	38.97	32.18	7.47	7.04	31.50	43.72
Illinois	25.42	21.59	35.86	19.67	9.57	19.49	29.15	39.24
Indiana	24.65	31.18	35.28	16.12	14.76	12.46	25.32	40.24
Michigan	22.75	29.23	39.82	43.68	13.91	14.85	23.52	12.23
Minnesota	25.00	38.26	43.62	25.06	15.49	11.40	15.89	25.28
Ohio	21.36	15.23	42.43	14.02	11.87	13.99	24.34	56.76
Wisconsin	28.17	25.37	37.64	29.03	17.34	37.43	16.84	8.17
Arkansas	24.38	16.27	40.30	15.74	10.77	15.93	24.55	52.06
Louisiana	26.78	0.00	45.67	19.35	8.69	9.08	18.86	71.57
New Mexico	31.95	20.67	32.65	16.32	12.67	11.63	22.73	51.39
Oklahoma	27.82	18.86	37.56	21.98	9.97	15.86	24.65	43.30
Texas	34.83	21.17	32.22	32.00	11.83	46.83	21.12	0.00
Colorado	31.95	20.14	40.02	35.73	8.72	7.67	19.31	36.46
Iowa	31.78	20.63	33.07	13.36	17.29	27.98	17.86	38.02
Kansas	26.42	22.82	32.24	11.41	14.38	3.79	26.96	61.98
Missouri	22.67	10.92	44.81	15.35	8.86	17.66	23.66	56.07
Montana	30.37	26.63	34.07	23.40	12.87	20.41	22.69	29.55
Nebraska	28.11	15.21	37.11	12.06	18.26	14.73	16.52	58.00
North Dakota	27.20	31.29	43.46	25.61	16.47	31.24	12.87	11.86
South Dakota	31.90	16.97	35.60	19.29	14.12	7.84	18.38	55.90
Utah	32.27	25.08	32.07	5.22	10.29	4.87	25.36	64.82
Wyoming	30.45	18.32	31.73	29.80	9.92	5.57	27.90	46.30
Alaska	21.38	8.33	41.18	4.70	18.15	2.38	19.29	84.59
Arizona	38.27	30.20	31.22	25.72	9.50	6.77	21.00	37.31
California	23.32	15.31	40.40	42.04	15.91	34.84	20.37	7.81
Guam	35.30	27.45	29.68	6.21	12.19	18.55	22.82	47.79
Hawaii	30.83	10.74	34.71	19.78	14.95	16.70	19.51	52.77
Idaho	35.93	14.21	26.96	7.60	17.35	16.56	19.76	61.64
Nevada	30.02	22.28	31.90	20.18	12.69	30.36	25.40	27.18
Oregon	26.51	29.53	40.03	30.90	9.73	34.78	23.74	4.79
Washington	21.38	19.70	44.76	41.94	10.49	12.68	23.37	25.68
U.S. Average	25.84	21.09	40.23	26.89	11.25	21.51	22.68	30.51

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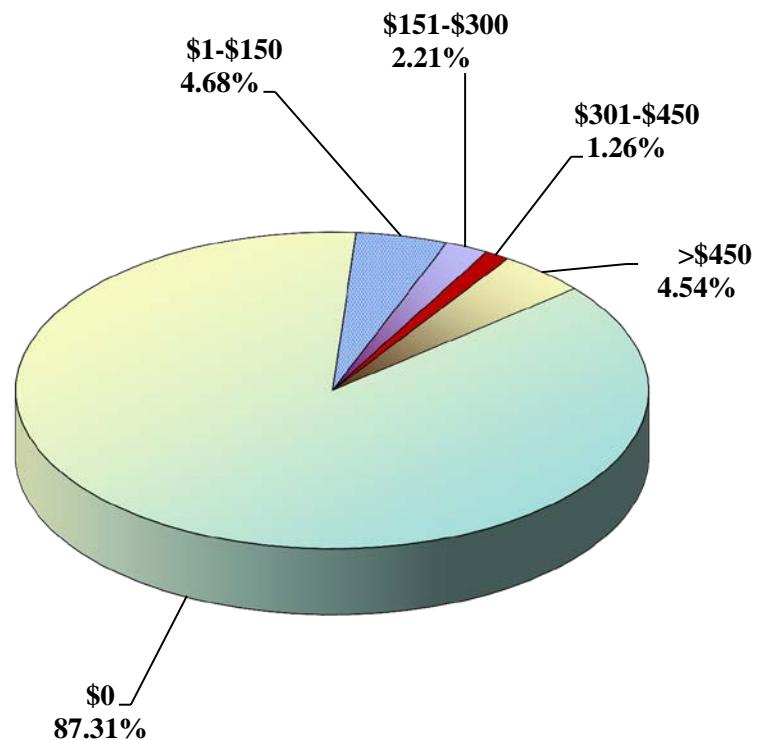
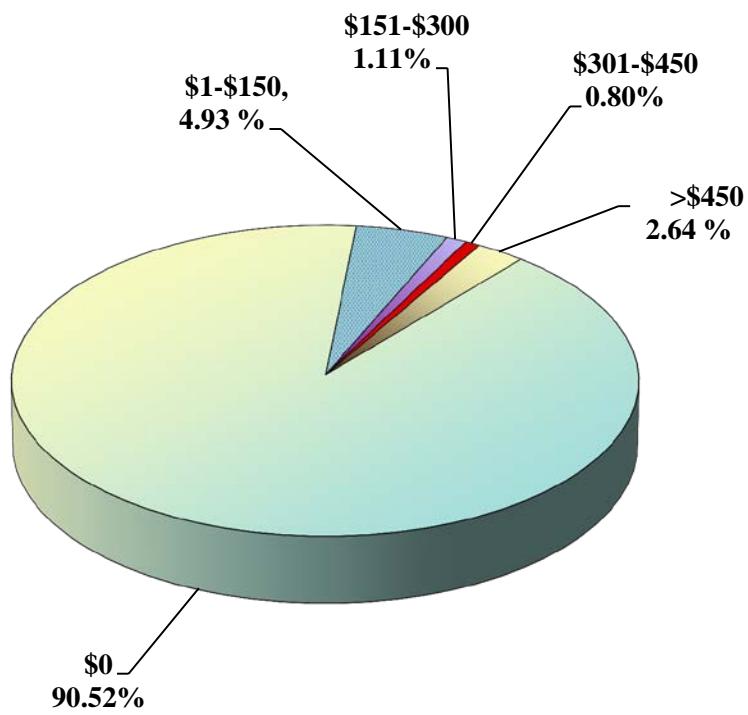
## Employment Status of Households Distribution of U.S. Benefit and Error Dollars FY 2013

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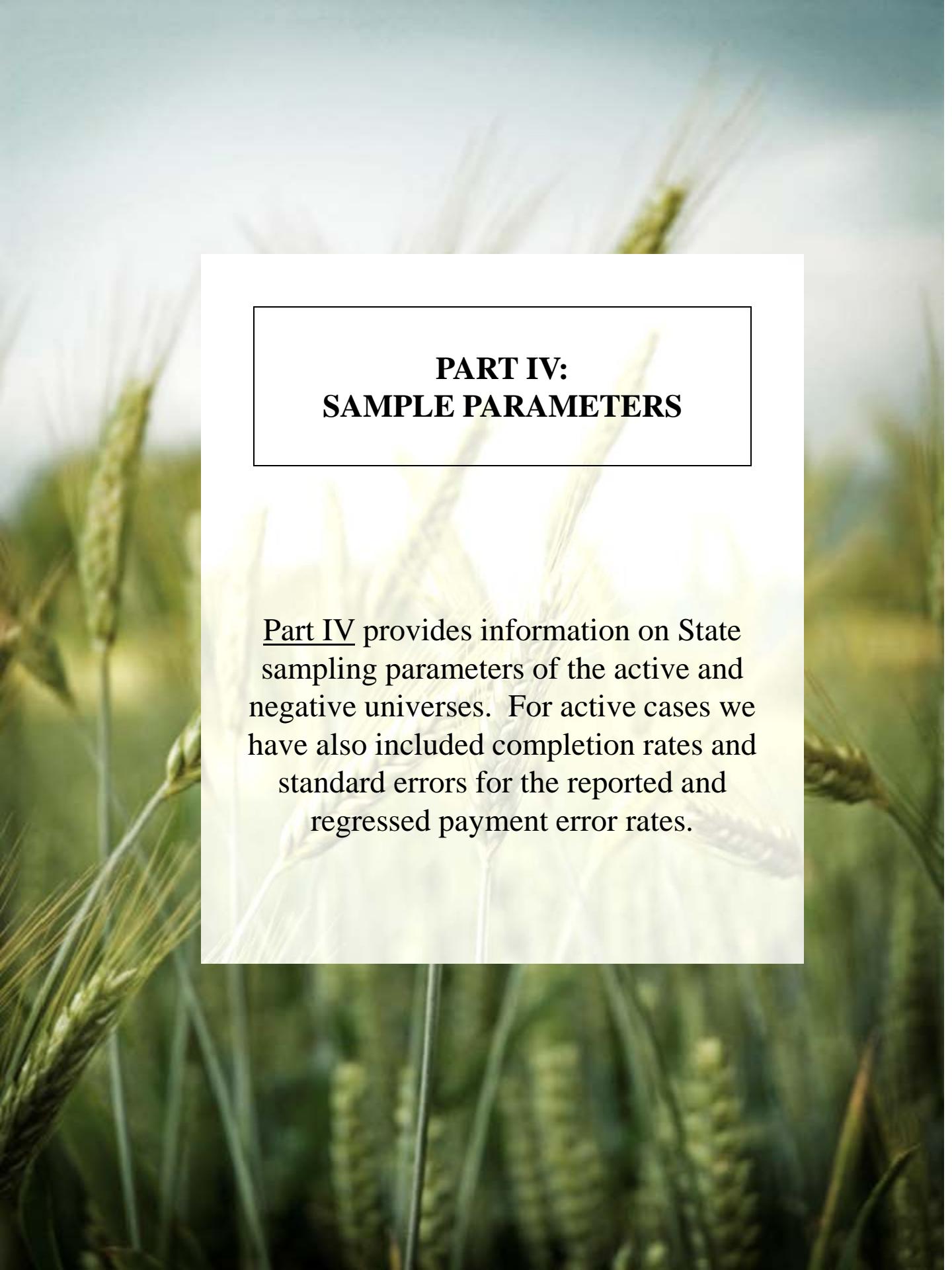


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**Amount of Countable Resources  
Distribution of U.S. Benefit and Error Dollars  
FY 2013**



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## **PART IV: SAMPLE PARAMETERS**

Part IV provides information on State sampling parameters of the active and negative universes. For active cases we have also included completion rates and standard errors for the reported and regressed payment error rates.

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**TABLE 28: ACTIVE CASES - ESTIMATED CASELOADS, AVERAGE MONTHLY ALLOTMENTS  
AND AVERAGE MONTHLY ALLOTMENT PER CASE, FY 2013 a/**

STATE	AVERAGE MONTHLY CASELOAD	AVERAGE MONTHLY ISSUANCE	AVERAGE ALLOTMENT PER CASE
Connecticut	223,263	\$55,661,104	\$249
Maine	126,015	\$29,218,027	\$232
Massachusetts	464,890	\$108,796,192	\$234
New Hampshire	51,835	\$12,577,856	\$243
New York	1,612,668	\$430,322,688	\$267
Rhode Island	94,251	\$23,021,888	\$244
Vermont	49,719	\$11,968,702	\$241
Delaware	69,763	\$18,167,536	\$260
Dist. of Col.	77,224	\$17,851,668	\$231
Maryland	386,093	\$93,632,683	\$243
New Jersey	407,322	\$102,230,256	\$251
Pennsylvania	837,195	\$214,397,536	\$256
Virginia	435,094	\$117,871,696	\$271
Virgin Islands	11,275	\$4,502,219	\$399
West Virginia	155,830	\$38,590,400	\$248
Alabama	405,720	\$117,695,344	\$290
Florida	1,686,320	\$412,376,320	\$245
Georgia	860,449	\$246,190,288	\$286
Kentucky	417,366	\$106,514,080	\$255
Mississippi	297,721	\$78,456,528	\$264
North Carolina	769,387	\$190,982,816	\$248
South Carolina	405,132	\$109,694,320	\$271
Tennessee	630,373	\$159,771,664	\$253
Illinois	984,123	\$251,488,789	\$256
Indiana	405,946	\$115,498,368	\$285
Michigan	874,673	\$240,552,576	\$275
Minnesota	272,066	\$61,542,896	\$226
Ohio	896,682	\$237,617,440	\$265
Wisconsin	401,813	\$96,834,832	\$241
Arkansas	217,058	\$57,453,216	\$265
Louisiana	382,166	\$102,893,616	\$269
New Mexico	192,943	\$54,373,269	\$282
Oklahoma	271,488	\$77,307,664	\$285
Texas	1,650,260	\$487,077,632	\$295
Colorado	214,686	\$62,947,440	\$293
Iowa	190,708	\$47,991,696	\$252
Kansas	141,207	\$35,762,816	\$253
Missouri	422,202	\$109,155,488	\$259
Montana	55,633	\$14,929,582	\$268
Nebraska	75,478	\$20,042,240	\$266
North Dakota	25,541	\$6,920,775	\$271
South Dakota	43,318	\$13,371,682	\$309
Utah	99,351	\$30,247,696	\$304
Wyoming	15,149	\$4,309,997	\$285
Alaska	36,842	\$15,548,178	\$422
Arizona	447,780	\$123,261,712	\$275
California	1,804,085	\$604,277,504	\$335
Guam	15,173	\$9,401,140	\$620
Hawaii	92,526	\$41,227,627	\$446
Idaho	93,507	\$28,695,952	\$307
Nevada	158,852	\$40,131,072	\$253
Oregon	411,995	\$101,904,400	\$247
Washington	560,479	\$126,431,856	\$226
<b>U.S. Average</b>	<b>21,928,634</b>	<b>\$5,919,690,961</b>	<b>\$270</b>

a/ Average monthly caseloads, monthly allotments and average allotments per case are estimated from the samples.

TABLE 29: ACTIVE CASE SAMPLE SIZES AND COMPLETION RATES, FY 2013

STATE	AVERAGE MONTHLY CASELOAD	SELECTED CASES	CASES NOT SUBJECT TO REVIEW	CASES NOT COMPLETED	COMPLETED CASE REVIEWS <sup>a/</sup>	COMPLETION RATE <sup>b/</sup>
Connecticut	223,263	1,135	49	58	1,028	94.66
Maine	126,015	1,088	42	79	967	92.47
Massachusetts	464,890	1,099	36	90	973	91.53
New Hampshire	51,835	950	55	42	853	92.62
New York	1,612,668	1,080	56	99	925	90.33
Rhode Island	94,251	1,083	27	14	1,042	98.67
Vermont	49,719	890	19	14	857	97.61
Delaware	69,763	1,060	55	89	916	89.80
Dist. of Col.	77,224	1,105	80	33	992	96.78
Maryland	386,093	1,140	57	116	967	89.38
New Jersey	407,322	1,082	56	55	971	94.64
Pennsylvania	837,195	1,076	42	105	929	89.85
Virginia	435,094	1,099	51	127	921	87.88
Virgin Islands	11,275	325	19	0	306	100.00
West Virginia	155,830	1,102	31	101	970	90.57
Alabama	405,720	1,140	36	83	1,021	92.48
Florida	1,686,320	1,126	82	72	972	93.10
Georgia	860,449	1,223	67	92	1,064	92.04
Kentucky	417,366	1,308	129	11	1,168	99.07
Mississippi	297,721	1,215	32	53	1,130	95.52
North Carolina	769,387	1,076	26	16	1,034	98.48
South Carolina	405,132	1,221	45	28	1,148	97.62
Tennessee	630,373	1,169	49	80	1,040	92.86
Illinois	984,123	1,085	38	110	937	89.47
Indiana	405,946	1,209	38	93	1,078	92.06
Michigan	874,673	1,101	34	70	997	93.44
Minnesota	272,066	1,260	40	58	1,108	95.03
Ohio	896,682	1,221	37	87	1,097	92.65
Wisconsin	401,813	1,060	33	66	961	93.57
Arkansas	217,058	1,359	56	9	1,294	99.31
Louisiana	382,166	1,189	35	117	1,037	89.86
New Mexico	192,943	1,176	45	61	1,070	94.62
Oklahoma	271,488	1,165	64	17	1,084	98.46
Texas	1,650,260	1,208	44	86	1,078	92.61
Colorado	214,686	1,166	101	56	1,009	94.74
Iowa	190,708	1,075	46	80	949	92.23
Kansas	141,207	1,053	58	45	950	93.14
Missouri	422,202	1,083	36	143	904	86.34
Montana	55,633	999	48	61	890	93.39
Nebraska	75,478	1,070	58	125	887	86.96
North Dakota	25,541	514	14	9	491	98.20
South Dakota	43,318	825	35	2	788	99.75
Utah	99,351	1,029	33	29	967	94.80
Wyoming	15,149	387	34	0	353	100.00
Alaska	36,842	702	26	30	646	95.56
Arizona	447,780	1,131	72	52	1,007	95.09
California	1,804,085	1,127	102	87	938	91.51
Guam	15,173	606	37	21	548	96.31
Hawaii	92,526	1,229	71	95	1,063	91.91
Idaho	93,507	1,177	47	43	1,087	96.19
Nevada	158,852	1,146	94	85	967	91.92
Oregon	411,995	1,197	86	61	1,050	94.51
Washington	560,479	1,064	52	28	984	96.47
U.S. Total	21,928,634	56,405	2,655	3,283	50,413	92.80 <sup>c/</sup>

a/ Completed cases are only those cases coded class 1.

b/ Completion rates for stratified States are weighted with stratum caseloads.

c/ The U.S. completion rate is weighted by State average monthly caseload.

TABLE 30: ACTIVE CASE SAMPLE SIZES AND STANDARD ERRORS, FY 2013

STATE	STATE			FEDERAL		
	COMPLETED STATE REVIEWS	REPORTED PAYMENT ERROR RATE	STD ERROR REP. PAYMENT ERROR RATE a/	COMPLETED FEDERAL REVIEWS	REGRESSED PAYMENT ERROR RATE	STD ERROR REG. PAYMENT ERROR RATE a/
Connecticut	1,028	7.02	0.74	403	7.13	0.82
Maine	967	2.40	0.45	405	2.48	0.43
Massachusetts	973	2.44	0.42	395	2.87	0.58
New Hampshire	853	3.69	0.66	359	3.82	0.80
New York	925	4.63	0.62	389	4.79	0.56
Rhode Island	1,042	8.26	0.89	416	8.25	0.98
Vermont	857	9.80	0.94	369	9.66	0.89
Delaware	916	3.30	0.56	357	3.53	0.47
Dist. of Col.	992	6.89	0.77	386	6.87	0.82
Maryland	967	1.88	0.44	379	2.12	0.50
New Jersey	971	0.66	0.22	377	1.32	0.40
Pennsylvania	929	3.31	0.60	367	3.56	0.64
Virginia	921	0.32	0.13	362	0.44	0.14
Virgin Islands	306	3.61	1.03	153	3.58	1.27
West Virginia	970	5.36	0.70	377	5.24	0.81
Alabama	1,021	1.63	0.37	392	1.70	0.26
Florida	972	0.77	0.24	376	0.81	0.06
Georgia	1,064	4.99	0.60	379	5.11	0.54
Kentucky	1,168	5.72	0.65	433	5.78	0.54
Mississippi	1,130	1.34	0.32	387	1.48	0.41
North Carolina	1,034	4.74	0.65	395	4.75	0.60
South Carolina	1,148	1.73	0.37	396	1.75	0.41
Tennessee	1,040	1.26	0.31	389	1.32	0.26
Illinois	937	4.04	0.63	389	4.27	0.61
Indiana	1,078	3.62	0.51	412	3.72	0.47
Michigan	997	2.76	0.50	414	2.70	0.51
Minnesota	1,108	4.13	0.55	417	4.08	0.52
Ohio	1,097	3.59	0.52	421	4.12	0.53
Wisconsin	961	2.32	0.49	418	2.40	0.51
Arkansas	1,294	4.35	0.57	400	4.34	0.68
Louisiana	1,037	1.35	0.34	391	1.44	0.48
New Mexico	1,070	4.47	0.61	410	4.55	0.69
Oklahoma	1,084	3.99	0.57	425	3.99	0.64
Texas	1,078	1.40	0.29	398	1.44	0.32
Colorado	1,009	5.50	0.56	396	5.59	0.43
Iowa	949	3.99	0.74	374	4.12	0.86
Kansas	950	3.88	0.60	375	3.99	0.68
Missouri	904	1.49	0.34	353	1.62	0.24
Montana	890	5.36	0.67	352	6.00	0.73
Nebraska	887	2.42	0.45	346	2.87	0.60
North Dakota	491	2.30	0.50	224	2.30	0.44
South Dakota	788	1.06	0.29	324	0.99	0.26
Utah	967	2.05	0.47	382	2.11	0.25
Wyoming	353	4.99	1.07	186	4.99	0.99
Alaska	646	1.22	0.44	278	1.27	0.61
Arizona	1,007	5.39	0.66	401	5.48	0.61
California	938	2.72	0.38	365	3.63	0.49
Guam	548	7.16	0.88	200	6.65	0.78
Hawaii	1,063	4.38	0.55	421	4.39	0.44
Idaho	1,087	1.58	0.33	431	1.86	0.51
Nevada	967	5.08	0.72	392	5.51	0.83
Oregon	1,050	4.00	0.60	392	4.17	0.81
Washington	984	1.67	0.43	408	1.71	0.50
<b>U.S. Total</b>	<b>50,413</b>	<b>3.00</b>	<b>0.09</b>	<b>19,736</b>	<b>3.20</b>	<b>0.10</b>

a/ The listed standard errors can be used in conjunction with the FY- 13 error rates to calculate confidence intervals for the combined payment error rate. The 95% lower confidence limit is 1.96 standard errors less than the corresponding value, the upper 95% confidence limit is 1.96 standard errors greater than the value.

**TABLE 31: CASE AND PROCEDURAL ERROR RATE SAMPLE SIZES, FY 2013**

STATE	AVERAGE MONTHLY CASELOAD a/	SELECTED CASES	CASES NOT SUBJECT TO REVIEW	CASES NOT COMPLETED	COMPLETED CASE REVIEWS
Connecticut	15,629	677	72	0	605
Maine	8,203	864	95	0	769
Massachusetts	29,172	818	26	0	792
New Hampshire	3,927	589	28	0	561
New York	84,398	840	105	0	735
Rhode Island	4,234	584	-	0	584
Vermont	3,783	607	25	0	582
Delaware	5,665	720	26	0	694
Dist. of Col.	5,741	776	2	0	774
Maryland	13,997	818	64	0	754
New Jersey	20,210	709	25	0	684
Pennsylvania	54,638	757	42	0	715
Virginia	17,321	783	38	0	745
Virgin Islands	161	174	4	0	170
West Virginia	5,183	717	47	0	670
Alabama	26,908	717	12	0	705
Florida	174,356	1,332	57	0	1,275
Georgia	42,750	889	34	0	855
Kentucky	25,523	741	3	0	738
Mississippi	17,733	819	16	0	803
North Carolina	17,783	1,097	657	0	440
South Carolina	18,415	775	13	0	762
Tennessee	35,657	716	20	0	696
Illinois	29,666	816	34	0	782
Indiana	51,290	771	81	0	690
Michigan	49,140	736	16	0	720
Minnesota	45,796	846	88	0	758
Ohio	56,742	900	128	0	772
Wisconsin	57,376	1,029	345	0	684
Arkansas	17,357	852	54	0	798
Louisiana	32,403	935	97	0	838
New Mexico	0	1,020	17	0	1,003
Oklahoma	25,834	759	33	0	726
Texas	96,948	1,008	66	0	942
Colorado	21,914	902	124	0	778
Iowa	8,097	717	23	0	694
Kansas	12,056	654	11	0	643
Missouri	43,892	782	4	0	778
Montana	5,610	757	145	0	612
Nebraska	9,307	823	42	0	781
North Dakota	1,705	357	16	0	341
South Dakota	3,940	593	2	0	591
Utah	14,442	713	17	0	696
Wyoming	1,283	268	7	0	261
Alaska	2,860	442	13	0	429
Arizona	31,779	900	9	0	891
California	259,541	959	250	0	709
Guam	107	161	-	0	161
Hawaii	4,195	714	5	0	709
Idaho	4,766	714	25	0	689
Nevada	7,216	1,055	71	0	984
Oregon	22,074	812	26	0	786
Washington	42,843	730	29	0	701
<b>U.S. Total</b>	<b>1,591,562</b>	<b>40,244</b>	<b>3,189</b>	<b>0</b>	<b>37,055</b>

a/ Average monthly caseloads estimated by FNS using sampling interval and number of selected cases.

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