

**SUPPLEMENTAL  
NUTRITION ASSISTANCE  
PROGRAM  
QUALITY CONTROL**

**ANNUAL REPORT**

**FISCAL YEAR 2012**

**U.S. DEPARTMENT OF AGRICULTURE  
FOOD AND NUTRITION SERVICE  
PROGRAM ACCOUNTABILITY AND  
ADMINISTRATION DIVISION  
QUALITY CONTROL BRANCH**

**December 2013**

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## INTRODUCTION

This Supplemental Nutrition Assistance Program (SNAP) Quality Control (QC) Annual Report presents official quality control error rates and other statistical data derived from SNAP QC reviews conducted for Fiscal Year (FY) 2012.

Each State agency conducts monthly QC reviews of a statistical sample of households participating in the SNAP (active cases) and households for which participation was denied, suspended or terminated (now referred to as Case and Procedural Error Rate cases). These reviews measure the validity of SNAP cases at a given time. The reported State dollar and case error rates are based on these reviews. The State reviews also provide information on the error cause and characteristics of the household.

Additionally, Federal reviews of each State's sample are conducted annually to validate each State agency's error rate. The official active and case and procedural error rates listed in this report are based upon the Federal validation reviews of the State agency samples.

In a program that provided \$74.6 billion in benefits in FY 2012 to needy Americans, more than half of whom are children and the elderly, efficient and effective program administration is essential.

Local agencies certify households for SNAP benefits and, along with the State agencies, are directly responsible for operating the SNAP. While the Food and Nutrition Service (FNS) can assist States through a variety of methods, the States themselves must ultimately make the commitment to conduct accurate and efficient program operations. FNS remains committed to supporting the ongoing efforts of States to increase the accuracy of SNAP certification actions.

To help support these efforts, FNS has undertaken special initiatives designed to

increase payment accuracy. Activities in

FY 2012 included: 1) continued funding for State Exchange activity; 2) FNS national and regional payment accuracy conferences; 3) technical assistance to States; 4) National and regional publications publicizing successful payment accuracy strategies implemented across the country; and 5) continued examination of State Agency application processes.

FY 2012 was another year of excellent performance in payment accuracy in SNAP. The payment error rate in SNAP for FY 2012 is 3.42 percent. This remains the lowest National payment error rate in the history of SNAP.

On June 11, 2010, FNS published a final rule, Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171 which became effective October 1, 2011. This rule expands the scope of the assessment process for negatives to include compliance with Federal procedural requirements. Because of the significant changes made, FNS now refers to the negative error rate as the case and procedural error rate. The SNAP case and procedural error rate for fiscal year FY 2012 is 27.27 percent. This error rate cannot be compared to the previous FY 2011 negative error rate of 8.30 percent.

In addition to efforts to increase the accuracy of SNAP certification actions, FNS is also continuing to make improvements to SNAP to ensure that it is responsive and effective in its support of those individuals and families who rely on its benefits. This includes making the SNAP more accessible to needy individuals and working families.

Further information on SNAP may be obtained at the SNAP website at [www.fns.usda.gov/snap](http://www.fns.usda.gov/snap). Specific information on the QC process is found in the FNS 310 Handbook, the SNAP Quality Control Review Handbook.

## REPORT ORGANIZATION



### PART I

Part I presents official quality control (QC) error rates as well as reported dollar and case error rates. With the passage of the Hunger Prevention Act of 1988, the payment error rate became the sum of the overpayment and underpayment error rates. Therefore, in this report we use the term "payment error rate" to reference the sum of the overpayment and underpayment error rates.



### PART II

Part II provides information on variances. A variance occurs in a case when information verified by the QC reviewer differs from information used at the time of the most recent certification action, when policy has been misapplied for individual elements of eligibility or when the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.

Only variances occurring in dollar error cases are included in this report. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance. All variances (primary and otherwise) cited for a particular case are included in the remaining Tables.



### PART III

Part III provides data on the distribution of monthly benefit dollars and overpayment error dollars for selected household characteristics for each State and on a National basis. This information can be used to identify error prone household characteristics by comparing the percent of allotments to the percent of error dollars.



### PART IV

Part IV provides information on State sampling parameters of the active and negative universes. For active cases we have also included completion rates and standard errors for the reported and regressed payment error rates.

## HIGHLIGHTS

**Active Cases.** The following statistics compare the performance measure for active cases for FY 2008 through FY 2012:

		<u>FY 2008</u>	<u>FY 2009</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>
National-average official <u>overpayment</u> error rate a/	:	4.01%	3.53%	3.05%	2.99%	2.77%
National-average official <u>underpayment</u> error rate	:	1.00%	0.82%	0.75%	0.81%	0.65%
National-average official <u>payment</u> error rate (standard error = approximately 0.10%) b/	:	5.01%	4.36%	3.81%	3.80%	3.42%
Number of States with an official <u>payment</u> error rate under 6%	:	35	47	47	44	46
Number of States with an official <u>payment</u> error rate over 10%	:	0	0	0	0	0

**Negative cases.** The following compares the performance measures for reported negative cases for FY 2008 through FY 2012:

		<u>FY 2008</u>	<u>FY 2009</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>
National-average <u>negative</u> case error rates FY 2008-2011/FY 2012 Case and procedural error rate c/	:	10.96%	9.41%	8.43%	8.30%	27.27%

a/ National weighted average for active cases is calculated by weighting each State's error rate by its actual issuance.

b/ The official payment error rate may not equal the sum of the underpayment and overpayment error rates due to rounding.

c/ Validated national weighted average is calculated by weighting each State's error rate by its actual caseload.

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## **PART I: QUALITY CONTROL DATA**

Part I presents official quality control (QC) error rates as well as reported dollar and case error rates. With the passage of the Hunger Prevention Act of 1988, the payment error rate became the sum of the overpayment and underpayment error rates. Therefore, in this report we use the term “payment error rate” to reference the sum of the overpayment and underpayment error rates.

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**TABLE 1: SUMMARY OF U.S. QUALITY CONTROL FINDINGS FOR FY 2011 - 2012**

	FY 2011	FY 2012
<b><u>ACTIVE CASES:</u></b>		
Completed Sample Reviews - State	<b>51,959</b>	<b>50,859</b>
Completed Sample Reviews - Federal	<b>20,022</b>	<b>19,796</b>
Average Monthly Caseload	<b>20,000,753</b>	<b>21,270,472</b>
Estimated Monthly Allotments	<b>5,247,614,308</b>	<b>5,457,361,297</b>
Average Allotment Per Case	<b>\$280</b>	<b>\$275</b>
<b><u>REPORTED CASE ERROR RATES a/</u></b>		
Underpayment	<b>2.34%</b>	<b>1.41%</b>
Overpayment b/	<b>5.78%</b>	<b>4.48%</b>
Combined	<b>8.12%</b>	<b>5.89%</b>
<b><u>OFFICIAL ERROR RATES c/</u></b>		
Underpayment	<b>0.81%</b>	<b>0.65%</b>
Overpayment b/	<b>2.99%</b>	<b>2.77%</b>
Payment Rate (Combined)	<b>3.80%</b>	<b>3.42%</b>
<b><u>NEGATIVE CASES (Case and Procedural Error Rates for FY 2012):</u></b>		
Average Monthly Caseload	<b>969,910</b>	<b>1,572,442</b>
Completed Case Reviews	<b>36,223</b>	<b>38,041</b>
Validated Negative Error Rate	<b>8.30%</b>	<b>27.27%</b>

a/ U.S. case error rates are weighted by State caseloads.

b/ Overpayments include both overpayments to eligible and payments to ineligibles.

c/ U.S. official error rates are weighted by States' actual issuance data.

TABLE 2: OFFICIAL DOLLAR ERROR RATES, FY 2011 vs. FY 2012

STATE	OVERPAYMENT ERROR RATES		UNDERPAYMENT ERROR RATES		PAYMENT a/ ERROR RATES	
	FY 2011	FY 2012	FY 2011	FY 2012	FY 2011	FY 2012
Connecticut	4.42	4.75	2.04	1.24	6.46	5.99
Maine	2.81	1.83	0.47	0.34	3.28	2.16
Massachusetts	3.87	3.62	0.53	0.41	4.40	4.03
New Hampshire	4.03	4.10	0.79	1.00	4.82	5.09
New York	3.82	4.37	0.50	0.72	4.32	5.09
Rhode Island	6.34	6.50	1.55	0.86	7.89	7.36
Vermont	7.02	5.76	1.51	1.20	8.53	6.96
Delaware	2.01	2.99	0.52	0.41	2.53	3.41
Dist. of Col.	1.83	3.24	1.20	0.67	3.03	3.91
Maryland	4.82	2.80	1.24	0.61	6.06	3.40
New Jersey	3.30	2.85	1.03	0.64	4.33	3.49
Pennsylvania	2.74	2.49	0.56	0.59	3.30	3.08
Virginia	3.07	1.33	0.35	0.43	3.41	1.76
Virgin Islands	3.33	3.86	1.43	0.34	4.77	4.20
West Virginia	5.27	5.94	1.04	1.13	6.31	7.06
Alabama	4.18	1.62	0.91	0.23	5.10	1.85
Florida	0.68	0.59	0.19	0.17	0.87	0.77
Georgia	1.97	2.41	0.74	0.78	2.71	3.18
Kentucky	3.92	4.13	0.58	0.79	4.50	4.93
Mississippi	2.37	1.89	0.45	0.21	2.83	2.10
North Carolina	2.01	2.05	0.65	0.27	2.65	2.32
South Carolina	2.95	1.43	0.19	0.16	3.14	1.59
Tennessee	4.87	2.72	0.58	0.53	5.46	3.25
Illinois	2.47	1.24	0.68	0.50	3.15	1.74
Indiana	2.70	2.66	0.59	0.36	3.29	3.02
Michigan	2.34	2.61	0.78	0.94	3.12	3.55
Minnesota	4.20	4.05	0.82	1.02	5.02	5.07
Ohio	2.81	2.24	0.59	1.15	3.40	3.39
Wisconsin	1.78	1.39	0.23	0.68	2.02	2.07
Arkansas	4.71	4.06	1.08	0.70	5.79	4.76
Louisiana	3.56	1.45	0.41	0.00	3.97	1.45
New Mexico	3.57	2.97	0.77	0.76	4.35	3.73
Oklahoma	3.10	3.97	0.83	0.97	3.94	4.94
Texas	2.63	2.92	0.85	0.71	3.48	3.63
Colorado	3.25	3.23	1.19	1.32	4.45	4.55
Iowa	3.53	3.13	0.44	0.30	3.97	3.43
Kansas	3.83	4.59	1.17	0.85	5.00	5.45
Missouri	4.68	6.44	1.20	0.73	5.88	7.18
Montana	2.34	2.07	0.75	0.64	3.10	2.71
Nebraska	3.41	2.52	1.09	0.67	4.50	3.19
North Dakota	3.86	2.45	0.48	0.49	4.34	2.94
South Dakota	1.29	1.28	0.30	0.09	1.59	1.37
Utah	2.82	1.49	1.37	0.91	4.19	2.39
Wyoming	7.63	5.45	1.99	1.74	9.63	7.18
Alaska	0.53	0.85	0.24	0.21	0.76	1.07
Arizona	4.65	4.27	1.69	1.33	6.34	5.60
California	2.65	3.06	1.92	0.93	4.58	3.98
Guam	4.60	5.83	1.65	1.51	6.25	7.33
Hawaii	2.76	3.88	0.61	0.96	3.37	4.84
Idaho	1.94	2.16	0.58	0.33	2.52	2.49
Nevada	4.46	4.78	1.83	1.23	6.29	6.01
Oregon	3.80	4.32	0.19	0.34	3.99	4.66
Washington	3.34	2.13	0.48	0.36	3.81	2.49
U.S. Average	2.99	2.77	0.81	0.65	3.80	3.42

a/ The official payment error rate may not equal the sum of the overpayment and underpayment error rate due to rounding.

**TABLE 3: STATE REPORTED AND OFFICIAL DOLLAR ERROR RATES, FY 2012**

STATE	OVERPAYMENT ERROR RATES		UNDERPAYMENT ERROR RATES		PAYMENT a/ ERROR RATES	
	REPORTED	OFFICIAL	REPORTED	OFFICIAL	REPORTED	OFFICIAL
Connecticut	4.68	4.75	1.21	1.24	5.89	5.99
Maine	1.77	1.83	0.32	0.34	2.09	2.16
Massachusetts	3.50	3.62	0.38	0.41	3.88	4.03
New Hampshire	3.56	4.10	0.97	1.00	4.53	5.09
New York	4.27	4.37	0.69	0.72	4.96	5.09
Rhode Island	6.50	6.50	0.86	0.86	7.36	7.36
Vermont	5.76	5.76	1.20	1.20	6.96	6.96
Delaware	2.79	2.99	0.37	0.41	3.16	3.41
Dist. of Col.	3.21	3.24	0.66	0.67	3.87	3.91
Maryland	2.56	2.80	0.56	0.61	3.12	3.40
New Jersey	2.68	2.85	0.54	0.64	3.22	3.49
Pennsylvania	2.36	2.49	0.55	0.59	2.91	3.08
Virginia	1.24	1.33	0.38	0.43	1.62	1.76
Virgin Islands	3.87	3.86	0.34	0.34	4.21	4.20
West Virginia	5.81	5.94	1.09	1.13	6.90	7.06
Alabama	1.56	1.62	0.21	0.23	1.77	1.85
Florida	0.56	0.59	0.16	0.17	0.72	0.77
Georgia	2.33	2.41	0.75	0.78	3.08	3.18
Kentucky	4.13	4.13	0.79	0.79	4.92	4.93
Mississippi	1.64	1.89	0.20	0.21	1.84	2.10
North Carolina	2.05	2.05	0.27	0.27	2.32	2.32
South Carolina	1.41	1.43	0.15	0.16	1.56	1.59
Tennessee	2.64	2.72	0.50	0.53	3.14	3.25
Illinois	1.20	1.24	0.48	0.50	1.68	1.74
Indiana	2.61	2.66	0.34	0.36	2.95	3.02
Michigan	2.55	2.61	0.90	0.94	3.45	3.55
Minnesota	4.01	4.05	0.92	1.02	4.93	5.07
Ohio	2.16	2.24	0.68	1.15	2.84	3.39
Wisconsin	1.33	1.39	0.65	0.68	1.98	2.07
Arkansas	4.06	4.06	0.70	0.70	4.76	4.76
Louisiana	1.24	1.45	0.00	0.00	1.24	1.45
New Mexico	2.92	2.97	0.74	0.76	3.66	3.73
Oklahoma	3.97	3.97	0.97	0.97	4.94	4.94
Texas	2.60	2.92	0.68	0.71	3.28	3.63
Colorado	3.18	3.23	1.30	1.32	4.48	4.55
Iowa	2.99	3.13	0.28	0.30	3.27	3.43
Kansas	4.52	4.59	0.83	0.85	5.35	5.45
Missouri	6.24	6.44	0.51	0.73	6.75	7.18
Montana	2.00	2.07	0.61	0.64	2.61	2.71
Nebraska	2.28	2.52	0.63	0.67	2.91	3.19
North Dakota	2.45	2.45	0.49	0.49	2.94	2.94
South Dakota	1.28	1.28	0.09	0.09	1.37	1.37
Utah	1.46	1.49	0.90	0.91	2.36	2.39
Wyoming	5.45	5.45	1.74	1.74	7.19	7.18
Alaska	0.83	0.85	0.21	0.21	1.04	1.07
Arizona	4.21	4.27	1.30	1.33	5.51	5.60
California	2.71	3.06	0.88	0.93	3.59	3.98
Guam	6.82	5.83	1.48	1.51	8.30	7.33
Hawaii	3.77	3.88	0.93	0.96	4.70	4.84
Idaho	2.13	2.16	0.32	0.33	2.45	2.49
Nevada	5.00	4.78	1.10	1.23	6.10	6.01
Oregon	4.19	4.32	0.32	0.34	4.51	4.66
Washington	2.06	2.13	0.34	0.36	2.40	2.49
U.S. Average	2.65	2.77	0.60	0.65	3.25	3.42

May 20, 2013, was the cut-off date for error rates used in this report.

a/ The official payment error rate may not equal the sum of the overpayment and underpayment error rate due to rounding.

**TABLE 4: OFFICIAL PAYMENT ERROR RATES, FY 2008 - FY 2012**

STATE	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012
Connecticut	8.16	5.15	7.66	6.46	5.99
Maine	8.36	2.51	3.49	3.28	2.16
Massachusetts	4.53	4.39	5.90	4.40	4.03
New Hampshire	4.15	3.01	5.31	4.82	5.09
New York	4.50	5.39	5.51	4.32	5.09
Rhode Island	3.97	3.67	5.98	7.89	7.36
Vermont	5.52	5.42	6.59	8.53	6.96
Delaware	5.52	1.15	1.52	2.53	3.41
Dist. of Col.	6.26	3.92	4.47	3.03	3.91
Maryland	6.94	7.11	7.68	6.06	3.40
New Jersey	5.23	3.64	4.62	4.33	3.49
Pennsylvania	3.37	4.43	3.93	3.30	3.08
Virginia	5.75	5.74	5.87	3.41	1.76
Virgin Islands	3.22	2.83	3.10	4.77	4.20
West Virginia	7.40	5.42	7.14	6.31	7.06
Alabama	4.23	3.57	3.75	5.10	1.85
Florida	0.85	0.70	0.78	0.87	0.77
Georgia	2.50	2.10	1.99	2.71	3.18
Kentucky	6.36	4.70	4.09	4.50	4.93
Mississippi	2.64	2.77	1.92	2.83	2.10
North Carolina	2.65	2.53	2.70	2.65	2.32
South Carolina	6.27	4.56	5.14	3.14	1.59
Tennessee	4.89	3.28	4.39	5.46	3.25
Illinois	4.30	6.17	1.70	3.15	1.74
Indiana	7.51	7.13	2.60	3.29	3.02
Michigan	5.88	6.75	3.31	3.12	3.55
Minnesota	6.16	3.95	4.76	5.02	5.07
Ohio	4.29	2.30	3.31	3.40	3.39
Wisconsin	7.38	1.11	1.97	2.02	2.07
Arkansas	6.10	4.74	5.64	5.79	4.76
Louisiana	6.71	8.00	5.03	3.97	1.45
New Mexico	6.34	4.79	4.50	4.35	3.73
Oklahoma	5.72	3.78	4.22	3.94	4.94
Texas	7.11	6.90	2.13	3.48	3.63
Colorado	3.32	2.72	3.18	4.45	4.55
Iowa	8.01	6.49	3.36	3.97	3.43
Kansas	4.01	4.37	4.79	5.00	5.45
Missouri	6.03	5.29	5.65	5.88	7.18
Montana	3.74	3.77	4.12	3.10	2.71
Nebraska	2.75	1.54	3.52	4.50	3.19
North Dakota	5.68	3.42	4.38	4.34	2.94
South Dakota	1.00	0.94	1.31	1.59	1.37
Utah	4.02	3.80	4.33	4.19	2.39
Wyoming	2.69	3.23	4.76	9.63	7.18
Alaska	7.48	3.81	2.15	0.76	1.07
Arizona	4.68	5.99	6.69	6.34	5.60
California	5.77	4.36	4.81	4.58	3.98
Guam	9.36	4.24	5.42	6.25	7.33
Hawaii	3.45	3.48	3.04	3.37	4.84
Idaho	3.59	2.69	3.32	2.52	2.49
Nevada	4.73	4.28	6.57	6.29	6.01
Oregon	5.30	3.54	4.88	3.99	4.66
Washington	3.86	1.81	3.30	3.81	2.49
U.S. Average	5.01	4.36	3.81	3.80	3.42

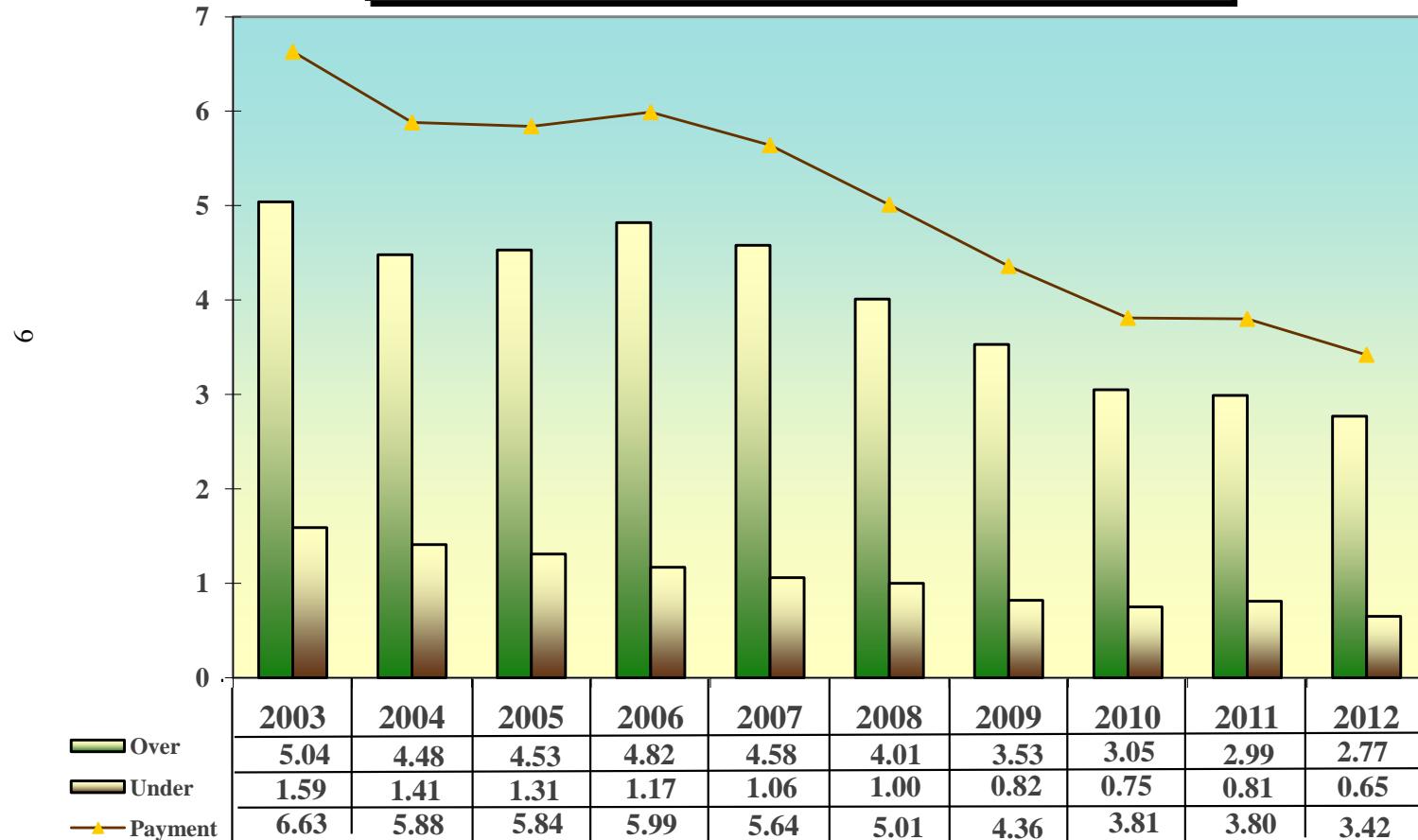
**TABLE 5: OFFICIAL OVERPAYMENT ERROR RATES, FY 2008 - FY 2012**

STATE	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012
Connecticut	6.18	4.30	6.23	4.42	4.75
Maine	7.56	2.15	3.14	2.81	1.83
Massachusetts	4.03	3.52	4.91	3.87	3.62
New Hampshire	3.48	2.26	4.19	4.03	4.10
New York	3.62	4.94	4.92	3.82	4.37
Rhode Island	3.12	3.08	4.76	6.34	6.50
Vermont	4.56	4.25	5.60	7.02	5.76
Delaware	4.36	0.77	1.11	2.01	2.99
Dist. of Col.	4.61	3.35	3.76	1.83	3.24
Maryland	5.19	5.66	6.11	4.82	2.80
New Jersey	4.21	2.60	3.95	3.30	2.85
Pennsylvania	3.03	4.08	2.96	2.74	2.49
Virginia	4.33	4.68	5.04	3.07	1.33
Virgin Islands	2.08	2.66	2.62	3.33	3.86
West Virginia	6.52	4.47	5.96	5.27	5.94
Alabama	3.27	3.03	3.31	4.18	1.62
Florida	0.81	0.53	0.74	0.68	0.59
Georgia	2.02	1.91	1.64	1.97	2.41
Kentucky	5.12	3.72	3.08	3.92	4.13
Mississippi	1.65	2.31	1.56	2.37	1.89
North Carolina	2.20	1.87	2.04	2.01	2.05
South Carolina	5.48	3.96	4.25	2.95	1.43
Tennessee	4.47	3.03	3.96	4.87	2.72
Illinois	3.39	5.60	1.29	2.47	1.24
Indiana	5.91	5.45	2.05	2.70	2.66
Michigan	5.09	4.67	2.17	2.34	2.61
Minnesota	4.78	3.29	3.54	4.20	4.05
Ohio	3.75	1.45	2.62	2.81	2.24
Wisconsin	5.29	0.79	1.37	1.78	1.39
Arkansas	5.20	3.99	4.79	4.71	4.06
Louisiana	5.49	7.11	4.41	3.56	1.45
New Mexico	5.09	4.04	3.64	3.57	2.97
Oklahoma	4.70	3.12	3.38	3.10	3.97
Texas	5.38	5.83	1.54	2.63	2.92
Colorado	2.60	2.05	1.72	3.25	3.23
Iowa	6.43	5.62	2.72	3.53	3.13
Kansas	3.60	3.55	3.93	3.83	4.59
Missouri	5.17	4.42	4.65	4.68	6.44
Montana	2.73	3.16	3.42	2.34	2.07
Nebraska	2.23	1.05	2.89	3.41	2.52
North Dakota	4.15	2.36	3.23	3.86	2.45
South Dakota	0.74	0.69	0.94	1.29	1.28
Utah	2.84	2.97	2.80	2.82	1.49
Wyoming	1.86	2.85	3.54	7.63	5.45
Alaska	4.97	2.29	2.00	0.53	0.85
Arizona	3.24	3.57	4.93	4.65	4.27
California	4.07	3.07	3.56	2.65	3.06
Guam	6.93	3.23	4.17	4.60	5.83
Hawaii	2.15	2.92	2.28	2.76	3.88
Idaho	2.78	2.05	2.53	1.94	2.16
Nevada	3.64	3.20	5.23	4.46	4.78
Oregon	4.87	3.06	4.52	3.80	4.32
Washington	3.32	1.39	2.70	3.34	2.13
U.S. Average	4.01	3.53	3.05	2.99	2.77

**TABLE 6: OFFICIAL UNDERPAYMENT ERROR RATES, FY 2008 - FY 2012**

STATE	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012
Connecticut	1.97	0.85	1.43	2.04	1.24
Maine	0.81	0.37	0.35	0.47	0.34
Massachusetts	0.50	0.87	0.99	0.53	0.41
New Hampshire	0.67	0.76	1.12	0.79	1.00
New York	0.89	0.45	0.59	0.50	0.72
Rhode Island	0.86	0.60	1.22	1.55	0.86
Vermont	0.96	1.17	0.99	1.51	1.20
Delaware	1.16	0.37	0.41	0.52	0.41
Dist. of Col.	1.65	0.57	0.71	1.20	0.67
Maryland	1.75	1.45	1.57	1.24	0.61
New Jersey	1.02	1.04	0.67	1.03	0.64
Pennsylvania	0.34	0.35	0.97	0.56	0.59
Virginia	1.42	1.06	0.83	0.35	0.43
Virgin Islands	1.14	0.18	0.48	1.43	0.34
West Virginia	0.87	0.95	1.18	1.04	1.13
Alabama	0.96	0.54	0.44	0.91	0.23
Florida	0.04	0.16	0.04	0.19	0.17
Georgia	0.48	0.19	0.35	0.74	0.78
Kentucky	1.24	0.98	1.01	0.58	0.79
Mississippi	0.99	0.47	0.36	0.45	0.21
North Carolina	0.45	0.66	0.66	0.65	0.27
South Carolina	0.79	0.60	0.89	0.19	0.16
Tennessee	0.41	0.25	0.43	0.58	0.53
Illinois	0.91	0.57	0.41	0.68	0.50
Indiana	1.60	1.68	0.55	0.59	0.36
Michigan	0.79	2.08	1.14	0.78	0.94
Minnesota	1.38	0.66	1.22	0.82	1.02
Ohio	0.53	0.85	0.69	0.59	1.15
Wisconsin	2.09	0.32	0.60	0.23	0.68
Arkansas	0.90	0.74	0.85	1.08	0.70
Louisiana	1.22	0.78	0.61	0.41	0.00
New Mexico	1.25	0.76	0.86	0.77	0.76
Oklahoma	1.02	0.66	0.84	0.83	0.97
Texas	1.74	1.07	0.59	0.85	0.71
Colorado	0.72	0.67	1.46	1.19	1.32
Iowa	1.57	0.86	0.64	0.44	0.30
Kansas	0.41	0.82	0.86	1.17	0.85
Missouri	0.87	0.87	1.00	1.20	0.73
Montana	1.02	0.60	0.70	0.75	0.64
Nebraska	0.52	0.48	0.63	1.09	0.67
North Dakota	1.53	1.06	1.14	0.48	0.49
South Dakota	0.25	0.25	0.37	0.30	0.09
Utah	1.18	0.82	1.54	1.37	0.91
Wyoming	0.83	0.38	1.22	1.99	1.74
Alaska	2.51	1.52	0.14	0.24	0.21
Arizona	1.44	2.42	1.76	1.69	1.33
California	1.70	1.29	1.26	1.92	0.93
Guam	2.43	1.00	1.25	1.65	1.51
Hawaii	1.30	0.56	0.76	0.61	0.96
Idaho	0.80	0.65	0.79	0.58	0.33
Nevada	1.09	1.09	1.34	1.83	1.23
Oregon	0.43	0.48	0.36	0.19	0.34
Washington	0.54	0.43	0.61	0.48	0.36
U.S. Average	1.00	0.82	0.75	0.81	0.65

## U.S. Error Rates FY 2003 - FY 2012



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**TABLE 7: ISSUANCE & ISSUANCE IN ERROR, FY 2012**

STATE	FY 2012 ACTUAL ANNUAL ISSUANCE	FY 2012 DOLLARS OVERISSUED	FY 2012 DOLLARS UNDERISSUED
Connecticut	\$696,670,566	\$33,113,449	\$8,649,862
Maine	\$376,750,999	\$6,877,589	\$1,262,493
Massachusetts	\$1,369,997,547	\$49,548,701	\$5,614,250
New Hampshire	\$166,472,697	\$6,823,882	\$1,657,735
New York	\$5,444,181,732	\$237,856,300	\$39,013,006
Rhode Island	\$290,101,162	\$18,869,630	\$2,492,839
Vermont	\$141,255,731	\$8,134,211	\$1,701,143
Delaware	\$226,577,031	\$6,774,880	\$940,068
Dist. of Col.	\$233,302,975	\$7,559,716	\$1,569,896
Maryland	\$1,104,337,617	\$30,870,654	\$6,702,225
New Jersey	\$1,321,101,695	\$37,618,371	\$8,447,124
Pennsylvania	\$2,772,898,225	\$69,047,939	\$16,451,605
Virginia	\$1,403,720,773	\$18,613,337	\$6,072,496
Virgin Islands	\$52,785,665	\$2,034,940	\$179,894
West Virginia	\$500,402,535	\$29,718,907	\$5,630,529
Alabama	\$1,394,062,186	\$22,633,994	\$3,143,610
Florida	\$5,592,217,601	\$33,234,549	\$9,657,760
Georgia	\$3,119,530,907	\$75,027,838	\$24,282,429
Kentucky	\$1,298,611,205	\$53,657,316	\$10,307,077
Mississippi	\$971,464,359	\$18,361,648	\$2,072,133
North Carolina	\$2,430,132,633	\$49,837,160	\$6,600,240
South Carolina	\$1,381,588,546	\$19,807,835	\$2,151,133
Tennessee	\$2,089,053,032	\$56,851,489	\$10,982,152
Illinois	\$3,128,689,275	\$38,755,074	\$15,596,516
Indiana	\$1,444,409,807	\$38,461,744	\$5,131,988
Michigan	\$2,980,301,907	\$77,815,683	\$27,892,646
Minnesota	\$751,092,060	\$30,420,731	\$7,635,602
Ohio	\$3,006,248,135	\$67,445,177	\$34,490,685
Wisconsin	\$1,169,209,238	\$16,207,578	\$7,954,130
Arkansas	\$733,963,353	\$29,779,829	\$5,142,881
Louisiana	\$1,548,987,302	\$22,517,628	\$0
New Mexico	\$674,066,965	\$20,036,641	\$5,095,272
Oklahoma	\$947,199,555	\$37,611,400	\$9,190,677
Texas	\$6,006,734,650	\$175,288,531	\$42,924,126
Colorado	\$813,771,951	\$26,283,206	\$10,755,624
Iowa	\$594,523,333	\$18,600,257	\$1,775,247
Kansas	\$457,478,966	\$21,010,636	\$3,907,328
Missouri	\$1,462,076,335	\$94,203,040	\$10,703,861
Montana	\$193,058,394	\$3,990,517	\$1,240,593
Nebraska	\$259,648,777	\$6,536,398	\$1,745,359
North Dakota	\$90,316,882	\$2,210,957	\$446,617
South Dakota	\$165,900,341	\$2,125,681	\$149,974
Utah	\$403,850,982	\$6,001,226	\$3,668,986
Wyoming	\$51,769,558	\$2,819,060	\$900,014
Alaska	\$186,328,119	\$1,591,615	\$396,134
Arizona	\$1,706,601,437	\$72,907,720	\$22,697,799
California	\$7,086,550,950	\$216,529,564	\$65,798,626
Guam	\$113,556,086	\$6,615,210	\$1,709,133
Hawaii	\$453,331,174	\$17,596,050	\$4,344,273
Idaho	\$361,230,209	\$7,789,568	\$1,208,676
Nevada	\$529,034,077	\$25,285,184	\$6,506,590
Oregon	\$1,256,917,139	\$54,284,994	\$4,229,526
Washington	\$1,684,647,946	\$35,807,192	\$6,064,733
U.S. Total	\$74,638,712,322	\$2,069,402,427	\$484,885,314

**TABLE 8: ACTIVE CASE ERROR RATES, FY 2012**

STATE	REPORTED CASE ERROR RATES		
	OVERPAYMENT	UNDERPAYMENT	PAYMENT
Connecticut	7.34	2.04	9.38
Maine	3.08	0.72	3.80
Massachusetts	5.68	0.86	6.54
New Hampshire	5.20	1.85	7.05
New York	6.47	1.90	8.37
Rhode Island	8.73	2.03	10.76
Vermont	9.55	2.45	12.00
Delaware	3.95	0.77	4.72
Dist. of Col.	4.92	1.14	6.06
Maryland	3.53	1.18	4.71
New Jersey	4.17	1.36	5.53
Pennsylvania	3.69	1.27	4.96
Virginia	1.96	0.54	2.50
Virgin Islands	7.30	1.59	8.89
West Virginia	8.15	2.55	10.70
Alabama	2.81	0.58	3.39
Florida	0.88	0.39	1.27
Georgia	5.04	1.83	6.87
Kentucky	5.49	1.39	6.88
Mississippi	2.85	0.50	3.35
North Carolina	3.33	0.76	4.09
South Carolina	2.89	0.26	3.15
Tennessee	4.24	1.16	5.40
Illinois	2.12	1.02	3.14
Indiana	4.51	1.06	5.57
Michigan	5.08	2.29	7.37
Minnesota	5.82	1.72	7.54
Ohio	3.94	1.47	5.41
Wisconsin	2.45	1.23	3.68
Arkansas	5.92	1.41	7.33
Louisiana	2.30	0	2.30
New Mexico	5.35	1.70	7.05
Oklahoma	5.94	2.20	8.14
Texas	5.30	1.30	6.60
Colorado	5.48	3.25	8.73
Iowa	4.19	0.93	5.12
Kansas	6.08	1.96	8.04
Missouri	9.11	1.55	10.66
Montana	3.61	1.47	5.08
Nebraska	3.17	1.59	4.76
North Dakota	3.14	0.98	4.12
South Dakota	2.78	0.25	3.03
Utah	2.70	1.93	4.63
Wyoming	9.23	3.69	12.92
Alaska	1.49	0.60	2.09
Arizona	7.05	3.09	10.14
California	5.47	2.67	8.14
Guam	17.68	5.89	23.57
Hawaii	5.69	2.38	8.07
Idaho	3.73	0.77	4.50
Nevada	7.69	2.23	9.92
Oregon	6.37	0.87	7.24
Washington	3.87	0.86	4.73
U.S. Average	4.48	1.41	5.89

May 20, 2013, was the cut-off date for error rates used in this report.

**TABLE 9: VALIDATED NEGATIVE CASE ERROR RATES, FY 2008 - FY 2012 a/**

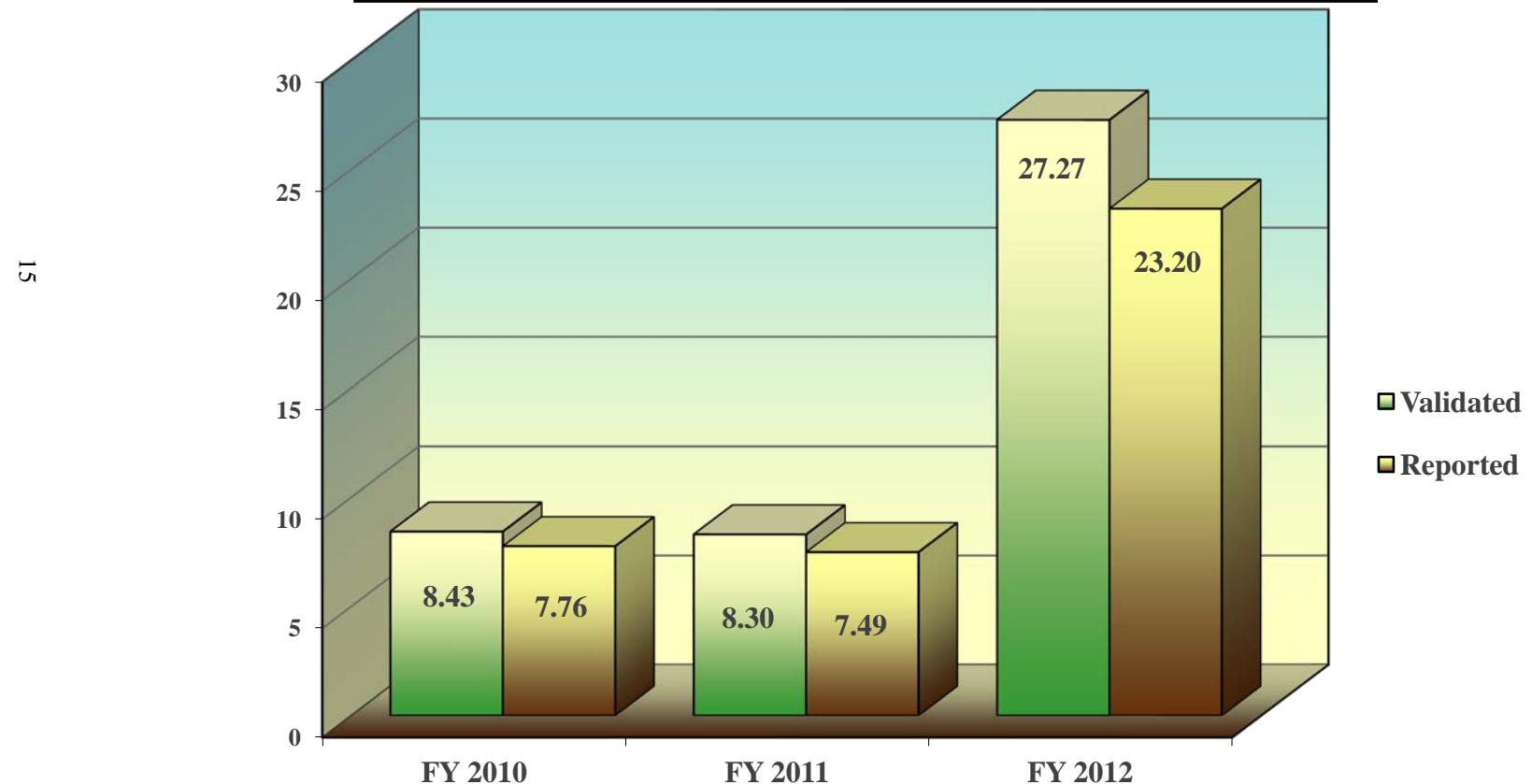
STATE	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012
Connecticut	7.78	13.41	26.52	12.69	52.40
Maine	2.29	2.10	2.91	1.69	13.02
Massachusetts	6.64	6.95	8.54	7.65	13.08
New Hampshire	1.44	1.50	2.97	4.00	11.94
New York	13.19	7.11	8.55	7.06	26.10
Rhode Island	3.19	7.16	8.58	5.64	22.93
Vermont	3.73	5.54	20.70	19.33	44.15
Delaware	10.66	5.63	8.79	9.90	26.04
Dist. of Col.	23.93	35.10	7.92	11.50	22.89
Maryland	14.55	14.27	18.06	19.92	35.06
New Jersey	11.41	7.79	8.81	11.54	49.25
Pennsylvania	4.06	5.98	8.81	11.31	40.63
Virginia	11.11	10.70	8.57	8.17	17.68
Virgin Islands	4.17	27.18	14.65	9.86	21.60
West Virginia	4.76	7.62	5.65	7.48	12.81
Alabama	6.08	8.01	7.57	13.58	22.88
Florida	17.98	5.70	6.27	9.00	16.39
Georgia	4.13	8.47	15.29	7.94	33.09
Kentucky	9.44	11.40	6.32	4.32	16.23
Mississippi	3.89	4.29	4.16	2.30	7.28
North Carolina	3.54	3.12	4.04	5.52	25.19
South Carolina	8.08	22.99	7.38	22.05	31.02
Tennessee	7.29	4.38	5.87	10.19	46.28
Illinois	9.82	10.18	10.13	9.52	29.18
Indiana	13.62	13.69	4.00	5.64	18.59
Michigan	25.44	28.37	7.82	5.03	20.25
Minnesota	4.45	8.54	8.16	4.75	26.21
Ohio	7.03	9.99	8.62	8.86	25.51
Wisconsin	12.85	4.56	7.87	6.49	26.26
Arkansas	8.73	4.42	4.89	7.36	23.20
Louisiana	4.95	4.64	6.59	5.43	23.24
New Mexico	8.01	3.86	4.09	3.91	53.71
Oklahoma	4.71	6.73	5.84	5.56	23.37
Texas	21.41	14.82	6.44	5.36	37.34
Colorado	7.25	7.00	6.50	6.37	68.79
Iowa	4.10	4.65	2.47	4.40	15.01
Kansas	2.79	5.79	3.46	3.75	23.11
Missouri	6.98	8.12	7.90	5.43	17.15
Montana	2.12	2.24	2.21	2.10	16.63
Nebraska	0.00	0.00	0.00	3.15	17.97
North Dakota	2.25	4.38	1.24	2.44	8.33
South Dakota	0.47	0.70	0.25	0.46	1.88
Utah	7.12	6.51	12.56	11.98	16.82
Wyoming	3.04	2.74	4.17	3.59	30.74
Alaska	8.06	6.37	4.03	1.07	6.95
Arizona	12.05	12.35	12.02	18.08	31.50
California	13.65	13.89	14.67	10.61	32.47
Guam	14.03	19.35	17.10	18.37	54.73
Hawaii	3.62	3.90	6.72	8.03	24.09
Idaho	0.72	2.76	2.39	1.97	10.02 b/
Nevada	7.59	8.19	14.63	11.49	43.09
Oregon	4.20	2.61	2.12	2.65	19.51
Washington	1.90	3.86	3.66	3.06	14.47
U.S. Average	10.96	9.41	8.43	8.30	27.27

a/ For FY 2012 the rate is the new Case and Procedural Error Rates (CAPER)

b/ Idaho has an assigned rate due to an incomplete frame.

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**U.S. Validated and Reported  
Negative Error Rates FY 2010 - FY 2011  
Case and Procedural Error Rates FY 2012**



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**TABLE 10: REPORTED VS. VALIDATED CASE AND PROCEDURAL ERROR RATES - FY 2012**

STATE	REPORTED FY 2012	VALIDATED FY 2012
Connecticut	47.44	52.40
Maine	12.10	13.02
Massachusetts	10.92	13.08
New Hampshire	8.04	11.94
New York	20.72	26.10
Rhode Island	22.93	22.93
Vermont	43.29	44.15
Delaware	25.49	26.04
Dist. of Col.	22.44	22.89
Maryland	30.37	35.06
New Jersey	49.25	49.25
Pennsylvania	29.29	40.63
Virginia	13.34	17.68
Virgin Islands	21.60	21.60
West Virginia	12.81	12.81
Alabama	23.33	22.88
Florida	14.08	16.39
Georgia	33.09	33.09
Kentucky	15.03	16.23
Mississippi	6.68	7.28
North Carolina	24.46	25.19
South Carolina	26.39	31.02
Tennessee	30.13	46.28
Illinois	29.18	29.18
Indiana	17.42	18.59
Michigan	13.89	20.25
Minnesota	19.36	26.21
Ohio	23.16	25.51
Wisconsin	24.99	26.26
Arkansas	19.94	23.20
Louisiana	21.46	23.24
New Mexico	26.43	53.71
Oklahoma	23.37	23.37
Texas	24.34	37.34
Colorado	68.79	68.79
Iowa	14.51	15.01
Kansas	23.11	23.11
Missouri	15.40	17.15
Montana	16.63	16.63
Nebraska	17.97	17.97
North Dakota	8.33	8.33
South Dakota	1.88	1.88
Utah	16.82	16.82
Wyoming	30.74	30.74
Alaska	6.95	6.95
Arizona	31.02	31.50
California	27.09	32.47
Guam	47.02	54.73
Hawaii	22.82	24.09
Idaho	10.02	10.02 a/
Nevada	45.67	43.09
Oregon	18.01	19.51
Washington	14.02	14.47
<b>U.S. Average</b>	<b>23.20</b>	<b>27.27</b>

a/ Idaho has an assigned rate due to an incomplete frame.

## **Performance Bonuses for Fiscal Year 2012**

A total of \$48 million in performance bonuses is shared among high performing States in the following categories:

- Best and Most Improved Payment Error Rate (\$24 million shared)
- Best Case and Procedural Error Rate (\$6 million shared)
- Program Access Index (\$12 million shared)\*
- Application Processing Timeliness (\$6 million shared)\*

\*Program Access and Timeliness Bonuses are announced in September following the previous fiscal year.

The amount each State receives within a specific category is prorated based on caseload. The Payment and Case and Procedural Error Rate Bonuses are awarded based on QC findings covered by this annual report.

The FY 2012 awardees for the Payment Error Rate and Case and Procedural Error Rate bonuses are:

**For Best Payment Error Rate:**

Alabama	\$ 1,897,845	Alaska	\$ 444,817
Alaska	\$ 265,714	Maine	\$ 1,291,604
Florida	\$ 8,072,238	Mississippi	\$ 2,793,953
Illinois	\$ 4,092,147	New Hampshire	\$ 612,010
Louisiana	\$ 1,945,592	North Dakota	\$ 347,755
South Carolina	\$ 1,892,369	South Dakota	\$ 509,861
South Dakota	\$ 296,973		
Virginia	2,020,886		
Wisconsin	1,842,047		

**For Case and Procedural Error Rate:**

**For Most Improved Payment Error Rate:**

Maryland

\$ 1,674,189

**For Most Improved Case and Procedural Error Rate\*:**

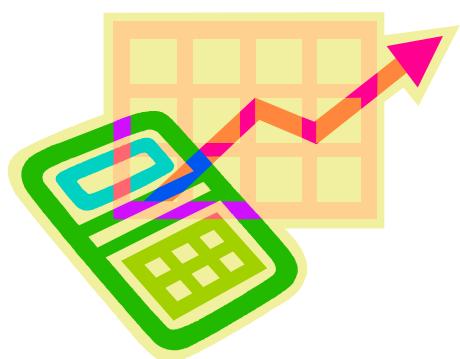
\*There are no “Most Improved Case and Procedural Error Rate bonuses as this is the first year and there is no comparison.



## Liability Amounts for Fiscal Year 2012

Under the Food and Nutrition Act of 2008, a liability shall be established whenever, for 2 consecutive years, there is a 95 percent statistical probability that a State's payment error rate exceeds 105 percent of the national performance average.

In FY 2012, ten States' error rates exceeded the liability level for the second consecutive year. Liabilities totaling an aggregate of \$3 million were established against only 7 States as three States' error rates are below the 6.00 percent potential liability threshold provided in the Act. The Department's settlement offer to these States was 50 percent designated as at-risk for repayment if the same probability exists again in FY 2013; and 50 percent was designated for new investment activities. In addition to these ten States, eight additional States exceeded the liability level for the first year. These 18 States are potentially liable in FY 2013 should their performance again exceed the liability level.



The FY 2012 States assessed liabilities and that had a 95 percent statistical probability of their payment error rate exceeding 105 percent of the national performance average are:

### Assessed a Liability:

Arizona*	\$	0
Arkansas*	\$	0
Connecticut*	\$	0
Guam	\$	151,030
Missouri	\$	1,725,250
Nevada	\$	5,290
Rhode Island	\$	394,538
Vermont	\$	135,606
West Virginia	\$	530,427
Wyoming	\$	61,088

\*Because Arizona, Arkansas and Connecticut's error rates are below the 6 percent threshold provided in the Act, no liability amount is established.

Poorly performing States are not held liable for all errors. Penalties are assessed for only that portion of the error rate that is above 6 percent.

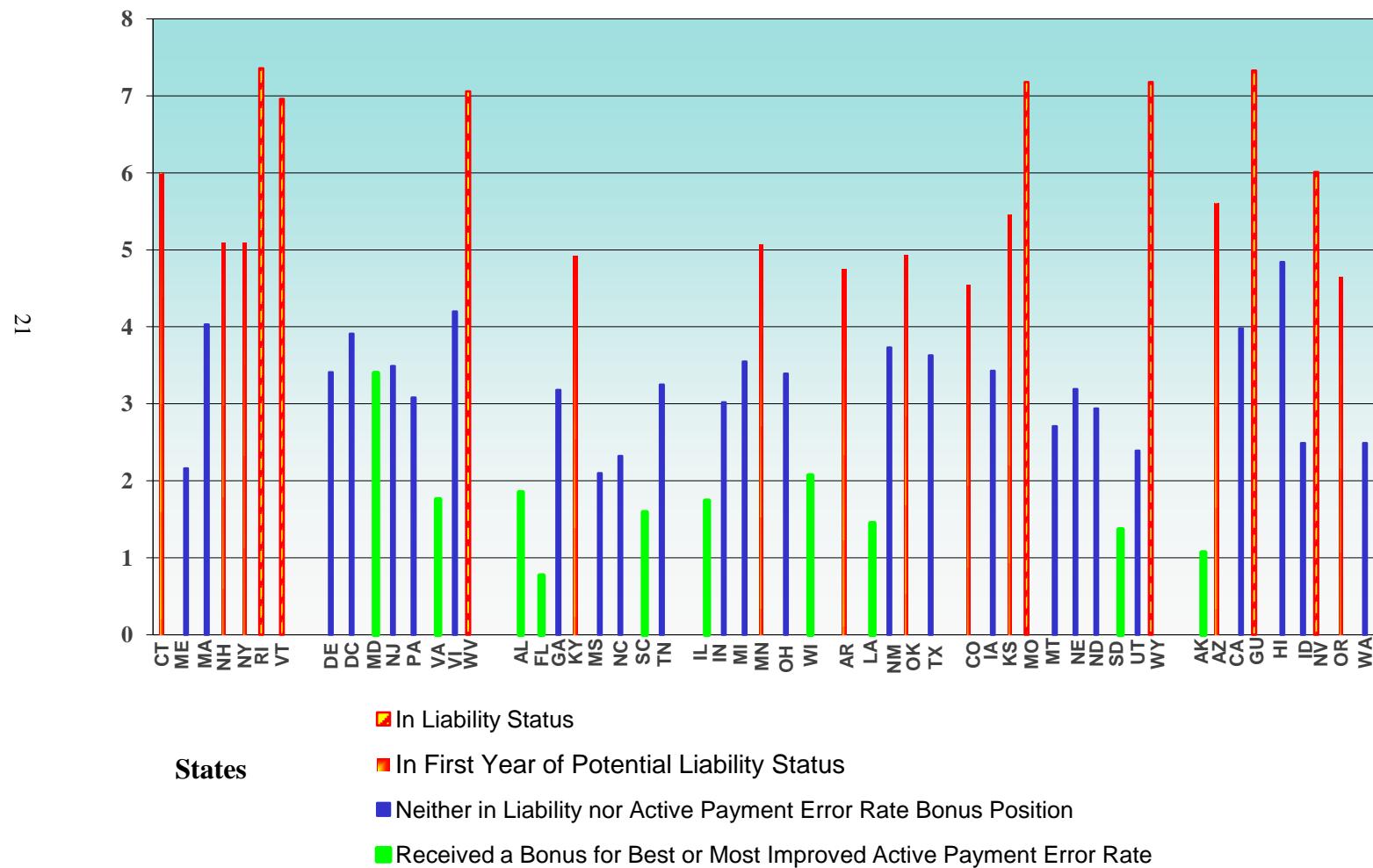
To calculate the liability, take the value of all allotments issued by the State agency in the fiscal year, multiply the difference between 6 percent and the State's payment error rate, times 10 percent.

### Exceeded First Year Liability Level:

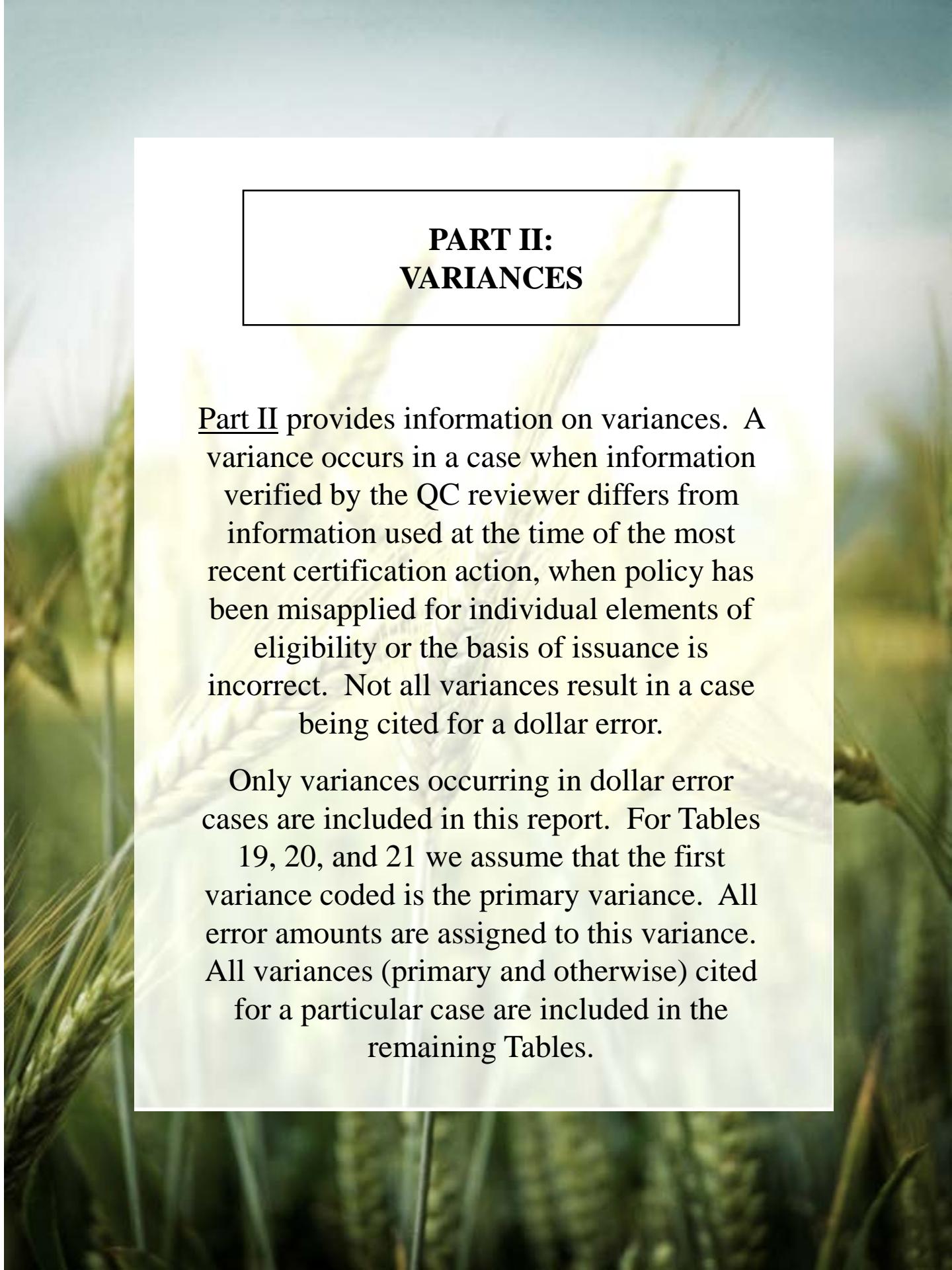
Colorado, Kansas, Kentucky, Minnesota, New Hampshire, New York, Oklahoma and Oregon

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## Official State Payment Error Rates FY 2012



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## **PART II: VARIANCES**

Part II provides information on variances. A variance occurs in a case when information verified by the QC reviewer differs from information used at the time of the most recent certification action, when policy has been misapplied for individual elements of eligibility or the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.

Only variances occurring in dollar error cases are included in this report. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance. All variances (primary and otherwise) cited for a particular case are included in the remaining Tables.

## VARIANCES

### **What is a variance?**

Variances occur when information verified by the QC reviewer differs from information used at the time of the most recent certification action or when policy has been misapplied for individual elements of eligibility or the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.



### **What variances are included in this report?**

Only variances occurring in dollar error cases are included in this report. For all variance tables, other than Tables 19, 20, and 21, all variances cited in the case are included. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance.



### **What are the Program factors referred to in Tables 11 through 13?**

**NON-FINANCIAL ELIGIBILITY** refers to non-financial factors considered in determining a household's eligibility. These include Age & Student Status, Citizenship & Non-Citizenship, Residency, Household Composition, Work Requirements, and Social Security Number.

**INCOME** refers to a household's Earned (Wages & Salaries, Self-employment, etc.) or Unearned Income (Veterans Benefits, Unemployment Compensation, Worker's Compensation, and Other Government Programs (PA, RSDI, SSI, etc.))

**OTHER** refers to variances occurring in areas such as Arithmetic Computation, Monthly Reporting, FS Simplification Project, and Demonstration Projects.

**DEDUCTIONS** refer to the allowed deductions from a household's gross income. These include the Earned Income, Dependent Care, Standard Shelter, Medical and Child Support Payment deductions.

**RESOURCES** refer to a household's liquid or non-liquid assets. These include Bank Accounts or Cash on Hand, Nonrecurring Lump Sum Payments, Personal Property, Real Property, and Vehicles, etc.

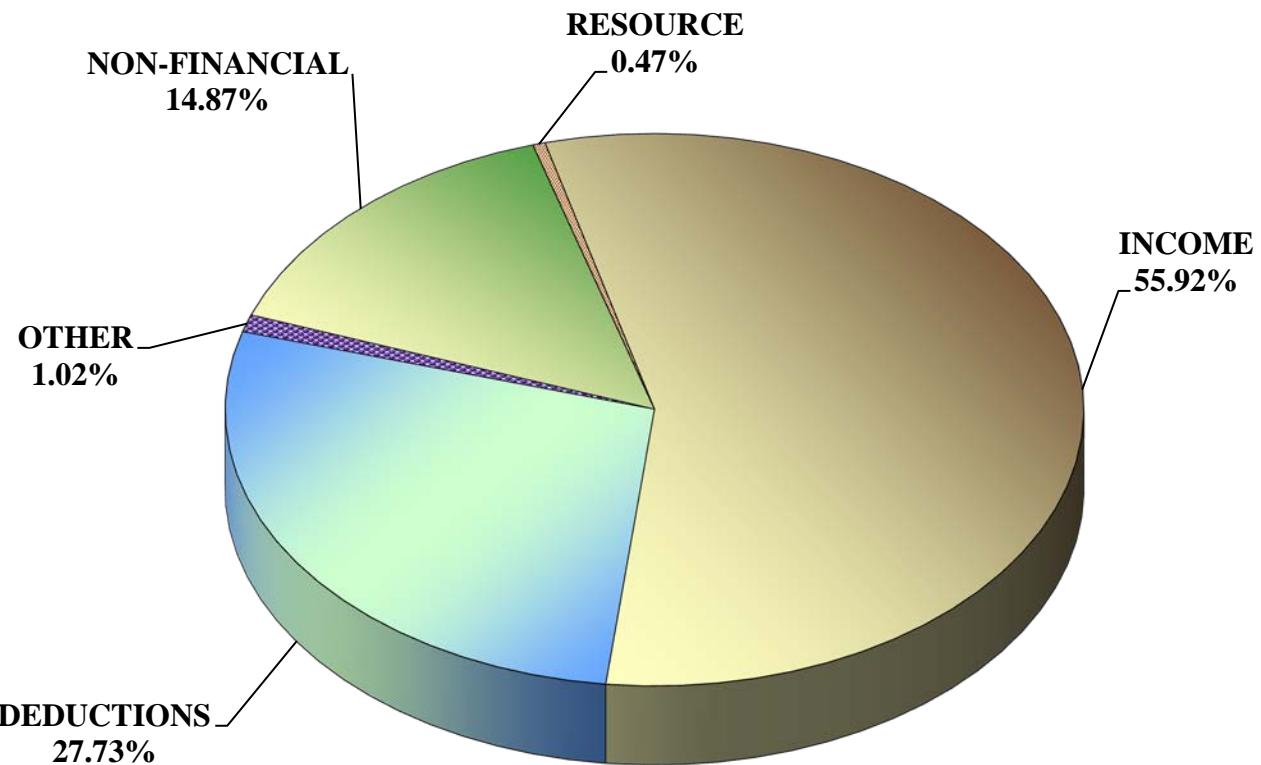
For additional information, please refer to *The Supplemental Nutrition Assistance Program Quality Control Review Handbook FNS-310*.

**TABLE 11: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT  
ALL ERROR CASES, FY 2012**

STATE	NON-FINANCIAL VARIANCES	RESOURCE VARIANCES	INCOME VARIANCES	DEDUCTIONS VARIANCES	OTHER VARIANCES
Connecticut	14.69	0.00	58.04	25.17	2.10
Maine	15.38	0.00	53.85	28.21	2.56
Massachusetts	6.35	0.00	53.97	39.68	0.00
New Hampshire	10.77	4.62	47.69	36.92	0.00
New York	19.16	1.25	59.62	19.97	0.00
Rhode Island	4.44	0.00	50.93	44.63	0.00
Vermont	10.45	0.00	50.75	38.81	0.00
Delaware	20.00	0.00	53.33	20.00	6.67
Dist. of Col.	16.05	0.00	55.56	23.46	4.94
Maryland	12.50	0.00	66.07	21.43	0.00
New Jersey	16.95	0.00	69.49	13.56	0.00
Pennsylvania	7.35	0.00	61.76	30.88	0.00
Virginia	20.69	0.00	55.17	20.69	3.45
Virgin Islands	9.09	0.00	66.67	18.18	6.06
West Virginia	11.19	0.00	54.55	31.47	2.80
Alabama	11.11	2.78	63.89	22.22	0.00
Florida	30.77	0.00	38.46	23.08	7.69
Georgia	14.85	0.99	37.62	45.54	0.99
Kentucky	17.05	0.00	53.49	29.46	0.00
Mississippi	23.08	0.00	58.97	17.95	0.00
No. Carolina	1.81	0.00	64.59	31.80	1.81
So. Carolina	11.11	0.00	77.78	11.11	0.00
Tennessee	9.23	1.54	66.15	21.54	1.54
Illinois	19.50	0.00	41.28	32.74	6.49
Indiana	5.71	0.00	74.29	17.14	2.86
Michigan	14.32	0.00	64.66	21.02	0.00
Minnesota	7.74	0.00	51.46	39.80	1.01
Ohio	13.89	0.00	50.00	36.11	0.00
Wisconsin	12.82	0.00	61.54	23.08	2.56
Arkansas	14.14	6.06	54.55	23.23	2.02
Louisiana	23.08	0.00	38.46	38.46	0.00
New Mexico	15.56	0.00	49.44	35.00	0.00
Oklahoma	9.29	0.00	52.86	36.43	1.43
Texas	12.10	0.00	47.58	38.71	1.61
Colorado	11.86	0.00	52.54	35.59	0.00
Iowa	18.18	0.00	60.00	21.82	0.00
Kansas	15.56	5.56	52.22	25.56	1.11
Missouri	8.23	1.90	56.33	32.91	0.63
Montana	8.77	0.00	47.37	43.86	0.00
Nebraska	8.06	0.00	53.23	38.71	0.00
North Dakota	21.74	0.00	56.52	21.74	0.00
South Dakota	9.68	6.45	64.52	19.35	0.00
Utah	22.73	0.00	51.52	25.76	0.00
Wyoming	12.86	2.86	70.00	12.86	1.43
Alaska	17.39	0.00	43.48	39.13	0.00
Arizona	18.10	0.00	63.81	18.10	0.00
California	26.04	0.00	53.70	19.29	0.96
Guam	22.10	0.55	51.93	24.86	0.55
Hawaii	13.32	0.00	59.73	26.06	0.88
Idaho	15.37	1.86	51.30	31.47	0.00
Nevada	16.49	0.00	62.89	20.62	0.00
Oregon	8.72	0.00	57.44	32.26	1.58
Washington	8.96	0.00	58.21	32.84	0.00
U.S. Average	14.87	0.47	55.92	27.73	1.02

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## Distribution of Variances By Element All Error Cases FY 2012



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**TABLE 12: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT  
OVERPAYMENT CASES, FY 2012**

STATE	NON-FINANCIAL VARIANCES	RESOURCE VARIANCES	INCOME VARIANCES	DEDUCTIONS VARIANCES	OTHER VARIANCES
Connecticut	15.32	0.00	63.06	18.92	2.70
Maine	12.50	0.00	56.25	28.12	3.13
Massachusetts	7.41	0.00	55.56	37.04	0.00
New Hampshire	8.00	6.00	52.00	34.00	0.00
New York	16.56	1.61	67.39	14.44	0.00
Rhode Island	4.84	0.00	52.25	42.91	0.00
Vermont	11.54	0.00	51.92	36.54	0.00
Delaware	21.62	0.00	51.35	18.92	8.11
Dist. of Col.	16.92	0.00	56.92	21.54	4.62
Maryland	11.63	0.00	69.77	18.60	0.00
New Jersey	15.91	0.00	72.73	11.36	0.00
Pennsylvania	8.33	0.00	64.58	27.08	0.00
Virginia	19.05	0.00	66.67	14.29	0.00
Virgin Islands	11.11	0.00	62.96	18.52	7.41
West Virginia	10.58	0.00	58.65	29.81	0.96
Alabama	13.33	3.33	66.67	16.67	0.00
Florida	33.33	0.00	33.33	33.33	0.00
Georgia	10.53	1.32	40.79	47.37	0.00
Kentucky	12.38	0.00	56.19	31.43	0.00
Mississippi	18.18	0.00	63.64	18.18	0.00
No. Carolina	2.28	0.00	73.29	22.15	2.28
So. Carolina	6.06	0.00	81.82	12.12	0.00
Tennessee	2.00	2.00	78.00	16.00	2.00
Illinois	12.44	0.00	53.22	25.00	9.34
Indiana	3.57	0.00	78.57	14.29	3.57
Michigan	15.92	0.00	65.78	18.30	0.00
Minnesota	8.89	0.00	53.78	35.99	1.33
Ohio	13.46	0.00	53.85	32.69	0.00
Wisconsin	11.54	0.00	73.08	15.38	0.00
Arkansas	10.00	7.50	58.75	22.50	1.25
Louisiana	23.08	0.00	38.46	38.46	0.00
New Mexico	13.41	0.00	53.56	33.02	0.00
Oklahoma	7.55	0.00	58.49	33.02	0.94
Texas	9.62	0.00	50.00	38.46	1.92
Colorado	8.57	0.00	60.00	31.43	0.00
Iowa	22.22	0.00	57.78	20.00	0.00
Kansas	17.65	7.35	57.35	17.65	0.00
Missouri	7.58	2.27	58.33	31.82	0.00
Montana	13.51	0.00	51.35	35.14	0.00
Nebraska	8.89	0.00	60.00	31.11	0.00
North Dakota	16.67	0.00	66.67	16.67	0.00
South Dakota	10.71	7.14	64.29	17.86	0.00
Utah	13.51	0.00	67.57	18.92	0.00
Wyoming	14.00	4.00	72.00	10.00	0.00
Alaska	17.65	0.00	41.18	41.18	0.00
Arizona	17.81	0.00	67.12	15.07	0.00
California	17.22	0.00	66.99	14.35	1.43
Guam	21.99	0.71	51.77	25.53	0.00
Hawaii	8.28	0.00	66.66	25.06	0.00
Idaho	11.57	2.25	52.85	33.33	0.00
Nevada	13.33	0.00	69.33	17.33	0.00
Oregon	8.01	0.00	57.43	32.78	1.78
Washington	7.69	0.00	53.85	38.46	0.00
U.S. Average	12.36	0.62	60.93	25.19	0.91

**TABLE 13: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT  
UNDERPAYMENT CASES, FY 2012**

STATE	NON-FINANCIAL VARIANCES	RESOURCE VARIANCES	INCOME VARIANCES	DEDUCTIONS VARIANCES	OTHER VARIANCES
Connecticut	12.50	0.00	40.62	46.87	0.00
Maine	28.57	0.00	42.86	28.57	0.00
Massachusetts	0.00	0.00	44.44	55.56	0.00
New Hampshire	20.00	0.00	33.33	46.67	0.00
New York	28.05	0.00	33.10	38.85	0.00
Rhode Island	2.67	0.00	45.16	52.17	0.00
Vermont	6.67	0.00	46.67	46.67	0.00
Delaware	12.50	0.00	62.50	25.00	0.00
Dist. of Col.	12.50	0.00	50.00	31.25	6.25
Maryland	15.38	0.00	53.85	30.77	0.00
New Jersey	20.00	0.00	60.00	20.00	0.00
Pennsylvania	5.00	0.00	55.00	40.00	0.00
Virginia	25.00	0.00	25.00	37.50	12.50
Virgin Islands	0.00	0.00	83.33	16.67	0.00
West Virginia	12.82	0.00	43.59	35.90	7.69
Alabama	0.00	0.00	50.00	50.00	0.00
Florida	25.00	0.00	50.00	0.00	25.00
Georgia	28.00	0.00	28.00	40.00	4.00
Kentucky	37.50	0.00	41.67	20.83	0.00
Mississippi	50.00	0.00	33.33	16.67	0.00
No. Carolina	0.00	0.00	31.51	68.49	0.00
So. Carolina	66.67	0.00	33.33	0.00	0.00
Tennessee	33.33	0.00	26.67	40.00	0.00
Illinois	35.52	0.00	14.18	50.30	0.00
Indiana	14.29	0.00	57.14	28.57	0.00
Michigan	10.98	0.00	62.31	26.71	0.00
Minnesota	4.14	0.00	44.23	51.64	0.00
Ohio	15.00	0.00	40.00	45.00	0.00
Wisconsin	15.38	0.00	38.46	38.46	7.69
Arkansas	31.58	0.00	36.84	26.32	5.26
Louisiana	0.00	0.00	0.00	0.00	0.00
New Mexico	23.87	0.00	33.44	42.69	0.00
Oklahoma	14.71	0.00	35.29	47.06	2.94
Texas	25.00	0.00	35.00	40.00	0.00
Colorado	16.67	0.00	41.67	41.67	0.00
Iowa	0.00	0.00	70.00	30.00	0.00
Kansas	9.09	0.00	36.36	50.00	4.55
Missouri	11.54	0.00	46.15	38.46	3.85
Montana	0.00	0.00	40.00	60.00	0.00
Nebraska	5.88	0.00	35.29	58.82	0.00
North Dakota	40.00	0.00	20.00	40.00	0.00
South Dakota	0.00	0.00	66.67	33.33	0.00
Utah	34.48	0.00	31.03	34.48	0.00
Wyoming	10.00	0.00	65.00	20.00	5.00
Alaska	16.67	0.00	50.00	33.33	0.00
Arizona	18.75	0.00	56.25	25.00	0.00
California	44.12	0.00	26.47	29.41	0.00
Guam	22.50	0.00	52.50	22.50	2.50
Hawaii	23.66	0.00	45.54	28.13	2.68
Idaho	33.33	0.00	43.98	22.69	0.00
Nevada	27.27	0.00	40.91	31.82	0.00
Oregon	14.51	0.00	57.52	27.97	0.00
Washington	13.33	0.00	73.33	13.33	0.00
U.S. Average	23.12	0.00	40.06	35.53	1.30

**TABLE 14: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES  
ALL ERROR CASES, FY 2012**

STATE	DISTRIBUTION OF ALL VARIANCES (%)			CASE ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	67.83	32.17	0.00	6.36	3.02	0.00	9.38
Maine	53.85	46.15	0.00	2.05	1.75	0.00	3.80
Massachusetts	25.40	74.60	0.00	1.66	4.88	0.00	6.54
New Hampshire	67.69	32.31	0.00	4.77	2.28	0.00	7.05
New York	60.21	39.79	0.00	5.04	3.33	0.00	8.37
Rhode Island	83.91	16.09	0.00	9.03	1.73	0.00	10.76
Vermont	73.13	26.87	0.00	8.78	3.22	0.00	12.00
Delaware	64.44	35.56	0.00	3.04	1.68	0.00	4.72
Dist. of Col.	69.14	30.86	0.00	4.19	1.87	0.00	6.06
Maryland	83.93	16.07	0.00	3.95	0.76	0.00	4.71
New Jersey	67.80	32.20	0.00	3.75	1.78	0.00	5.53
Pennsylvania	86.76	13.24	0.00	4.30	0.66	0.00	4.96
Virginia	62.07	37.93	0.00	1.55	0.95	0.00	2.50
Virgin Islands	30.30	69.70	0.00	2.69	6.20	0.00	8.89
West Virginia	60.14	39.16	0.70	6.43	4.19	0.07	10.70
Alabama	58.33	41.67	0.00	1.98	1.41	0.00	3.39
Florida	76.92	23.08	0.00	0.98	0.29	0.00	1.27
Georgia	57.43	42.57	0.00	3.95	2.92	0.00	6.87
Kentucky	53.49	46.51	0.00	3.68	3.20	0.00	6.88
Mississippi	64.10	35.90	0.00	2.15	1.20	0.00	3.35
No. Carolina	75.57	24.43	0.00	3.09	1.00	0.00	4.09
So. Carolina	72.22	27.78	0.00	2.27	0.88	0.00	3.15
Tennessee	61.54	38.46	0.00	3.32	2.08	0.00	5.40
Illinois	91.37	8.63	0.00	2.87	0.27	0.00	3.14
Indiana	62.86	35.71	1.43	3.50	1.99	0.08	5.57
Michigan	67.71	31.36	0.93	4.99	2.31	0.07	7.37
Minnesota	75.89	23.21	0.90	5.72	1.75	0.07	7.54
Ohio	79.17	20.83	0.00	4.28	1.13	0.00	5.41
Wisconsin	71.79	28.21	0.00	2.64	1.04	0.00	3.68
Arkansas	49.49	50.51	0.00	3.63	3.70	0.00	7.33
Louisiana	42.31	57.69	0.00	0.97	1.33	0.00	2.30
New Mexico	59.29	37.83	2.88	4.18	2.67	0.20	7.05
Oklahoma	50.71	48.57	0.71	4.13	3.95	0.06	8.14
Texas	74.19	25.00	0.81	4.90	1.65	0.05	6.60
Colorado	80.51	17.80	1.69	7.03	1.55	0.15	8.73
Iowa	54.55	45.45	0.00	2.79	2.33	0.00	5.12
Kansas	63.33	36.67	0.00	5.09	2.95	0.00	8.04
Missouri	48.10	51.90	0.00	5.13	5.53	0.00	10.66
Montana	73.68	26.32	0.00	3.74	1.34	0.00	5.08
Nebraska	69.35	30.65	0.00	3.30	1.46	0.00	4.76
North Dakota	43.48	56.52	0.00	1.79	2.33	0.00	4.12
South Dakota	67.74	32.26	0.00	2.05	0.98	0.00	3.03
Utah	71.21	28.79	0.00	3.30	1.33	0.00	4.63
Wyoming	50.00	50.00	0.00	6.46	6.46	0.00	12.92
Alaska	65.22	34.78	0.00	1.36	0.73	0.00	2.09
Arizona	81.90	18.10	0.00	8.30	1.84	0.00	10.14
California	77.49	22.51	0.00	6.31	1.83	0.00	8.14
Guam	69.61	30.39	0.00	16.41	7.16	0.00	23.57
Hawaii	67.50	32.50	0.00	5.45	2.62	0.00	8.07
Idaho	59.86	40.14	0.00	2.69	1.81	0.00	4.50
Nevada	53.61	46.39	0.00	5.32	4.60	0.00	9.92
Oregon	44.09	55.91	0.00	3.19	4.05	0.00	7.24
Washington	56.72	41.79	1.49	2.68	1.98	0.07	4.73
U.S. Average	66.93	32.81	0.26	3.94	1.93	0.02	5.89

**TABLE 15: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES  
OVERPAYMENT CASES, FY 2012**

STATE	DISTRIBUTION OF ALL VARIANCES (%)			CASE ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	62.16	37.84	0.00	4.56	2.78	0.00	7.34
Maine	43.75	56.25	0.00	1.35	1.73	0.00	3.08
Massachusetts	22.22	77.78	0.00	1.26	4.42	0.00	5.68
New Hampshire	60.00	40.00	0.00	3.12	2.08	0.00	5.20
New York	55.03	44.97	0.00	3.56	2.91	0.00	6.47
Rhode Island	80.87	19.13	0.00	7.06	1.67	0.00	8.73
Vermont	68.27	31.73	0.00	6.52	3.03	0.00	9.55
Delaware	59.46	40.54	0.00	2.35	1.60	0.00	3.95
Dist. of Col.	61.54	38.46	0.00	3.03	1.89	0.00	4.92
Maryland	79.07	20.93	0.00	2.79	0.74	0.00	3.53
New Jersey	59.09	40.91	0.00	2.46	1.71	0.00	4.17
Pennsylvania	87.50	12.50	0.00	3.23	0.46	0.00	3.69
Virginia	52.38	47.62	0.00	1.03	0.93	0.00	1.96
Virgin Islands	22.22	77.78	0.00	1.62	5.68	0.00	7.30
West Virginia	50.96	48.08	0.96	4.15	3.92	0.08	8.15
Alabama	53.33	46.67	0.00	1.50	1.31	0.00	2.81
Florida	66.67	33.33	0.00	0.59	0.29	0.00	0.88
Georgia	50.00	50.00	0.00	2.52	2.52	0.00	5.04
Kentucky	42.86	57.14	0.00	2.35	3.14	0.00	5.49
Mississippi	60.61	39.39	0.00	1.73	1.12	0.00	2.85
No. Carolina	71.01	28.99	0.00	2.36	0.97	0.00	3.33
So. Carolina	69.70	30.30	0.00	2.01	0.88	0.00	2.89
Tennessee	54.00	46.00	0.00	2.29	1.95	0.00	4.24
Illinois	87.56	12.44	0.00	1.86	0.26	0.00	2.12
Indiana	55.36	42.86	1.79	2.50	1.93	0.08	4.51
Michigan	60.53	38.09	1.38	3.07	1.93	0.07	5.08
Minnesota	70.66	29.34	0.00	4.11	1.71	0.00	5.82
Ohio	71.15	28.85	0.00	2.80	1.14	0.00	3.94
Wisconsin	57.69	42.31	0.00	1.41	1.04	0.00	2.45
Arkansas	42.50	57.50	0.00	2.52	3.40	0.00	5.92
Louisiana	42.31	57.69	0.00	0.97	1.33	0.00	2.30
New Mexico	51.25	45.13	3.63	2.74	2.41	0.19	5.35
Oklahoma	43.40	55.66	0.94	2.58	3.31	0.06	5.94
Texas	71.15	28.85	0.00	3.77	1.53	0.00	5.30
Colorado	74.29	24.29	1.43	4.07	1.33	0.08	5.48
Iowa	46.67	53.33	0.00	1.96	2.23	0.00	4.19
Kansas	54.41	45.59	0.00	3.31	2.77	0.00	6.08
Missouri	45.45	54.55	0.00	4.14	4.97	0.00	9.11
Montana	59.46	40.54	0.00	2.15	1.46	0.00	3.61
Nebraska	64.44	35.56	0.00	2.04	1.13	0.00	3.17
North Dakota	44.44	55.56	0.00	1.40	1.74	0.00	3.14
South Dakota	64.29	35.71	0.00	1.79	0.99	0.00	2.78
Utah	59.46	40.54	0.00	1.61	1.09	0.00	2.70
Wyoming	40.00	60.00	0.00	3.69	5.54	0.00	9.23
Alaska	52.94	47.06	0.00	0.79	0.70	0.00	1.49
Arizona	79.45	20.55	0.00	5.60	1.45	0.00	7.05
California	71.29	28.71	0.00	3.90	1.57	0.00	5.47
Guam	68.09	31.91	0.00	12.04	5.64	0.00	17.68
Hawaii	52.94	47.06	0.00	3.01	2.68	0.00	5.69
Idaho	53.91	46.09	0.00	2.01	1.72	0.00	3.73
Nevada	45.33	54.67	0.00	3.49	4.20	0.00	7.69
Oregon	39.90	60.10	0.00	2.54	3.83	0.00	6.37
Washington	50.00	48.08	1.92	1.94	1.86	0.07	3.87
U.S. Average	60.60	39.18	0.22	2.72	1.76	0.01	4.48

**TABLE 16: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES  
UNDERPAYMENT ERROR CASES , FY 2012**

STATE	DISTRIBUTION OF ALL VARIANCES (%)			CASE ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	87.50	12.50	0.00	1.79	0.26	0.00	2.04
Maine	100.00	0.00	0.00	0.72	0.00	0.00	0.72
Massachusetts	44.44	55.56	0.00	0.38	0.48	0.00	0.86
New Hampshire	93.33	6.67	0.00	1.73	0.12	0.00	1.85
New York	77.87	22.13	0.00	1.48	0.42	0.00	1.90
Rhode Island	97.27	2.73	0.00	1.97	0.06	0.00	2.03
Vermont	90.00	10.00	0.00	2.21	0.25	0.00	2.45
Delaware	87.50	12.50	0.00	0.67	0.10	0.00	0.77
Dist. of Col.	100.00	0.00	0.00	1.14	0.00	0.00	1.14
Maryland	100.00	0.00	0.00	1.18	0.00	0.00	1.18
New Jersey	93.33	6.67	0.00	1.27	0.09	0.00	1.36
Pennsylvania	85.00	15.00	0.00	1.08	0.19	0.00	1.27
Virginia	87.50	12.50	0.00	0.47	0.07	0.00	0.54
Virgin Islands	66.67	33.33	0.00	1.06	0.53	0.00	1.59
West Virginia	84.62	15.38	0.00	2.16	0.39	0.00	2.55
Alabama	83.33	16.67	0.00	0.48	0.10	0.00	0.58
Florida	100.00	0.00	0.00	0.39	0.00	0.00	0.39
Georgia	80.00	20.00	0.00	1.46	0.37	0.00	1.83
Kentucky	100.00	0.00	0.00	1.39	0.00	0.00	1.39
Mississippi	83.33	16.67	0.00	0.42	0.08	0.00	0.50
No. Carolina	92.92	7.08	0.00	0.71	0.05	0.00	0.76
So. Carolina	100.00	0.00	0.00	0.26	0.00	0.00	0.26
Tennessee	86.67	13.33	0.00	1.01	0.15	0.00	1.16
Illinois	100.00	0.00	0.00	1.02	0.00	0.00	1.02
Indiana	92.86	7.14	0.00	0.98	0.08	0.00	1.06
Michigan	82.71	17.29	0.00	1.89	0.40	0.00	2.29
Minnesota	92.16	4.14	3.71	1.59	0.07	0.06	1.72
Ohio	100.00	0.00	0.00	1.47	0.00	0.00	1.47
Wisconsin	100.00	0.00	0.00	1.23	0.00	0.00	1.23
Arkansas	78.95	21.05	0.00	1.11	0.30	0.00	1.41
Louisiana	0.00	0.00	0.00	0.00	0.00	0.00	0.00
New Mexico	90.54	9.46	0.00	1.54	0.16	0.00	1.70
Oklahoma	73.53	26.47	0.00	1.62	0.58	0.00	2.20
Texas	90.00	5.00	5.00	1.17	0.07	0.07	1.30
Colorado	89.58	8.33	2.08	2.91	0.27	0.07	3.25
Iowa	90.00	10.00	0.00	0.84	0.09	0.00	0.93
Kansas	90.91	9.09	0.00	1.78	0.18	0.00	1.96
Missouri	61.54	38.46	0.00	0.95	0.60	0.00	1.55
Montana	100.00	0.00	0.00	1.47	0.00	0.00	1.47
Nebraska	82.35	17.65	0.00	1.31	0.28	0.00	1.59
North Dakota	40.00	60.00	0.00	0.39	0.59	0.00	0.98
South Dakota	100.00	0.00	0.00	0.25	0.00	0.00	0.25
Utah	86.21	13.79	0.00	1.66	0.27	0.00	1.93
Wyoming	75.00	25.00	0.00	2.77	0.92	0.00	3.69
Alaska	100.00	0.00	0.00	0.60	0.00	0.00	0.60
Arizona	87.50	12.50	0.00	2.70	0.39	0.00	3.09
California	90.20	9.80	0.00	2.41	0.26	0.00	2.67
Guam	75.00	25.00	0.00	4.42	1.47	0.00	5.89
Hawaii	97.32	2.68	0.00	2.32	0.06	0.00	2.38
Idaho	87.96	12.04	0.00	0.68	0.09	0.00	0.77
Nevada	81.82	18.18	0.00	1.82	0.41	0.00	2.23
Oregon	78.23	21.77	0.00	0.68	0.19	0.00	0.87
Washington	80.00	20.00	0.00	0.69	0.17	0.00	0.86
U.S. Average	86.96	12.58	0.46	1.23	0.18	0.01	1.41

**TABLE 17: DISTRIBUTION OF VARIANCES BY HOW DISCOVERED  
ALL ERROR CASES, FY 2012**

STATE	PERCENT DISCOVERED FROM CASEFILE	PERCENT DISCOVERED FROM HOUSEHOLD INTERVIEW	PERCENT DISCOVERED FROM COLLATERAL CONTACTS
Connecticut	51.05	27.97	20.98
Maine	28.21	48.72	23.08
Massachusetts	22.22	55.56	22.22
New Hampshire	64.62	23.08	12.31
New York	52.69	26.09	21.22
Rhode Island	31.80	38.01	30.19
Vermont	57.46	22.39	20.15
Delaware	31.11	46.67	22.22
Dist. of Col.	55.56	32.10	12.35
Maryland	50.00	26.79	23.21
New Jersey	30.51	37.29	32.20
Pennsylvania	72.06	17.65	10.29
Virginia	37.93	41.38	20.69
Virgin Islands	30.30	51.52	18.18
West Virginia	32.17	36.36	31.47
Alabama	38.89	33.33	27.78
Florida	53.85	15.38	30.77
Georgia	43.56	29.70	26.73
Kentucky	41.09	30.23	28.68
Mississippi	53.85	20.51	25.64
No. Carolina	64.26	20.82	14.92
So. Carolina	50.00	33.33	16.67
Tennessee	20.00	67.69	12.31
Illinois	58.71	30.46	10.82
Indiana	51.43	30.00	18.57
Michigan	55.58	28.99	15.43
Minnesota	63.22	16.27	20.51
Ohio	80.56	13.89	5.56
Wisconsin	43.59	20.51	35.90
Arkansas	31.31	32.32	36.36
Louisiana	34.62	50.00	15.38
New Mexico	56.41	18.44	25.15
Oklahoma	44.29	33.57	22.14
Texas	41.94	33.87	24.19
Colorado	77.12	15.25	7.63
Iowa	45.45	38.18	16.36
Kansas	55.56	13.33	31.11
Missouri	33.54	39.24	27.22
Montana	61.40	17.54	21.05
Nebraska	56.45	14.52	29.03
North Dakota	52.17	4.35	43.48
South Dakota	54.84	19.35	25.81
Utah	57.58	34.85	7.58
Wyoming	45.71	24.29	30.00
Alaska	52.17	39.13	8.70
Arizona	78.10	17.14	4.76
California	70.42	19.93	9.65
Guam	43.09	44.75	12.15
Hawaii	42.76	44.51	12.74
Idaho	42.88	35.93	21.19
Nevada	34.02	36.08	29.90
Oregon	36.11	30.11	33.79
Washington	43.28	35.82	20.90
U.S. Average	51.83	28.80	19.37

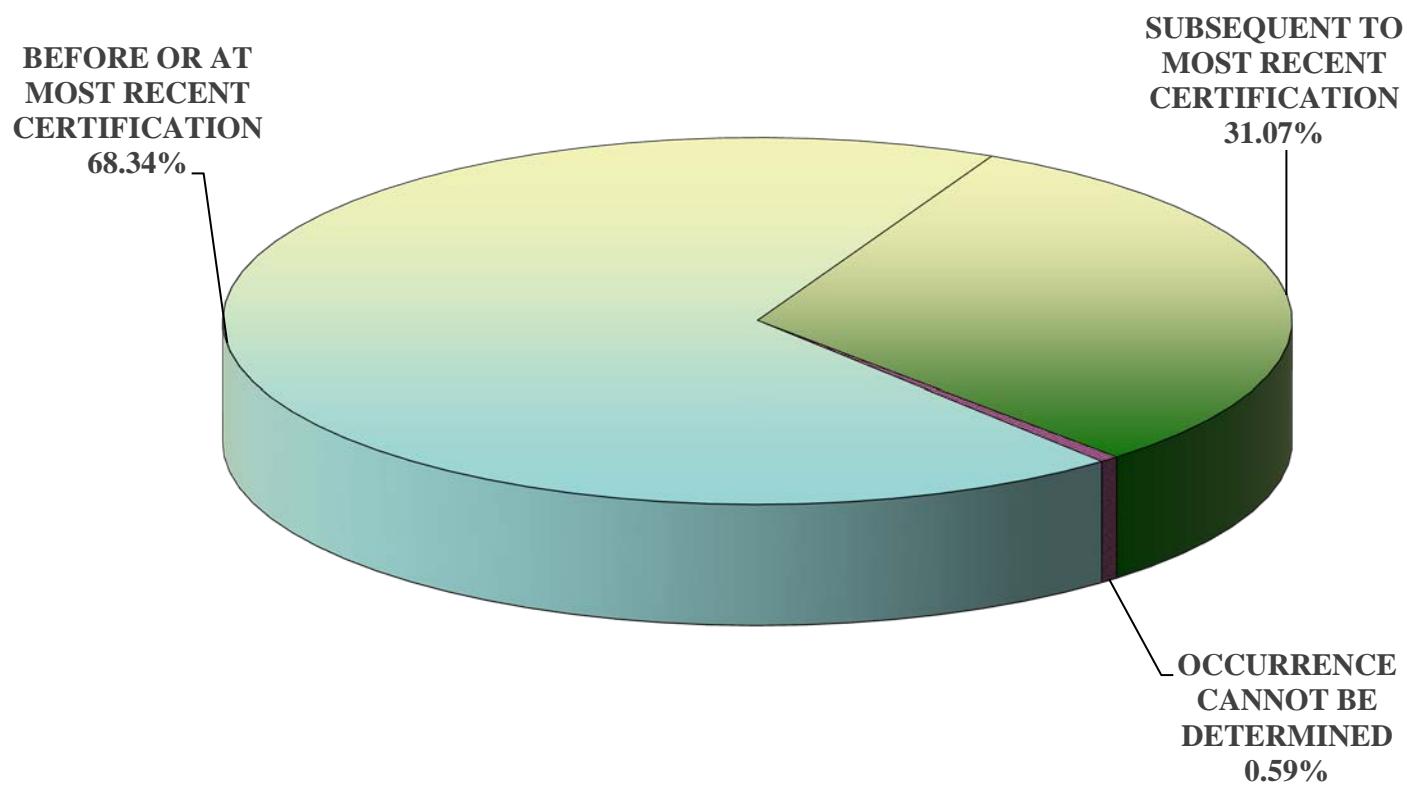
**TABLE 18: PERCENT OF VARIANCES BY TIME OF OCCURRENCE  
ALL ERROR CASES, FY 2012**

STATE	BEFORE OR AT MOST RECENT CERTIFICATION	SUBSEQUENT TO MOST RECENT CERTIFICATION	OCCURRENCE CANNOT BE DETERMINED
Connecticut	64.34	35.66	0.00
Maine	76.93	20.51	2.56
Massachusetts	63.50	36.51	0.00
New Hampshire	89.23	10.77	0.00
New York	65.29	34.71	0.00
Rhode Island	44.34	55.66	0.00
Vermont	51.50	48.51	0.00
Delaware	64.45	35.56	0.00
Dist. of Col.	80.24	19.75	0.00
Maryland	85.71	14.29	0.00
New Jersey	74.58	25.42	0.00
Pennsylvania	57.36	27.94	14.71
Virginia	75.87	24.14	0.00
Virgin Islands	87.88	12.12	0.00
West Virginia	67.83	31.47	0.70
Alabama	69.45	30.56	0.00
Florida	100.00	0.00	0.00
Georgia	92.08	7.92	0.00
Kentucky	70.54	29.46	0.00
Mississippi	64.10	35.90	0.00
No. Carolina	91.64	8.37	0.00
So. Carolina	88.89	11.11	0.00
Tennessee	73.85	26.15	0.00
Illinois	91.37	8.63	0.00
Indiana	52.86	47.14	0.00
Michigan	52.88	47.11	0.00
Minnesota	54.16	45.84	0.00
Ohio	55.56	44.44	0.00
Wisconsin	64.10	35.90	0.00
Arkansas	77.78	22.22	0.00
Louisiana	73.08	26.92	0.00
New Mexico	58.96	41.04	0.00
Oklahoma	74.29	25.71	0.00
Texas	84.67	15.32	0.00
Colorado	81.35	15.25	3.39
Iowa	81.82	18.18	0.00
Kansas	58.89	40.00	1.11
Missouri	55.69	44.30	0.00
Montana	68.42	31.58	0.00
Nebraska	56.45	43.55	0.00
North Dakota	86.96	13.04	0.00
South Dakota	80.65	19.35	0.00
Utah	84.85	15.15	0.00
Wyoming	61.43	37.14	1.43
Alaska	69.57	30.43	0.00
Arizona	72.38	27.62	0.00
California	49.20	50.81	0.00
Guam	62.43	37.57	0.00
Hawaii	63.40	36.60	0.00
Idaho	64.81	35.19	0.00
Nevada	71.14	27.84	1.03
Oregon	59.76	40.24	0.00
Washington	80.60	19.40	0.00
<b>U.S. Average</b>	<b>68.34</b>	<b>31.07</b>	<b>0.59</b>

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## **Distribution of Variances By Time of Occurrence FY 2012**

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TABLE 19: AGENCY AND CLIENT DOLLAR ERROR RATES - ALL ERRORS, FY 2012 a/

STATE	DISTRIBUTION OF ALL VARIANCES (%)			DOLLAR ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	64.51	35.49	0.00	3.86	2.13	0.00	5.99
Maine	54.02	45.98	0.00	1.17	0.99	0.00	2.16
Massachusetts	21.02	78.98	0.00	0.85	3.18	0.00	4.03
New Hampshire	57.92	42.08	0.00	2.95	2.14	0.00	5.09
New York	54.38	45.62	0.00	2.77	2.32	0.00	5.09
Rhode Island	83.11	16.89	0.00	6.12	1.24	0.00	7.36
Vermont	71.92	28.08	0.00	5.01	1.95	0.00	6.96
Delaware	56.73	43.27	0.00	1.93	1.48	0.00	3.41
Dist. of Col.	63.94	36.06	0.00	2.50	1.41	0.00	3.91
Maryland	88.65	11.35	0.00	3.01	0.39	0.00	3.40
New Jersey	63.91	36.09	0.00	2.23	1.26	0.00	3.49
Pennsylvania	90.43	9.57	0.00	2.79	0.29	0.00	3.08
Virginia	52.73	47.27	0.00	0.93	0.83	0.00	1.76
Virgin Islands	29.06	70.94	0.00	1.22	2.98	0.00	4.20
West Virginia	48.59	51.18	0.23	3.43	3.61	0.02	7.06
Alabama	45.84	54.16	0.00	0.85	1.00	0.00	1.85
Florida	92.36	7.64	0.00	0.71	0.06	0.00	0.77
Georgia	59.71	40.29	0.00	1.90	1.28	0.00	3.18
Kentucky	50.01	49.99	0.00	2.47	2.46	0.00	4.93
Mississippi	56.32	43.68	0.00	1.18	0.92	0.00	2.10
No. Carolina	66.37	33.63	0.00	1.54	0.78	0.00	2.32
So. Carolina	72.48	27.52	0.00	1.15	0.44	0.00	1.59
Tennessee	47.58	52.42	0.00	1.55	1.70	0.00	3.25
Illinois	95.28	4.72	0.00	1.66	0.08	0.00	1.74
Indiana	60.06	38.19	1.75	1.81	1.15	0.05	3.02
Michigan	66.94	31.80	1.26	2.38	1.13	0.04	3.55
Minnesota	74.94	24.62	0.44	3.80	1.25	0.02	5.07
Ohio	74.59	25.41	0.00	2.53	0.86	0.00	3.39
Wisconsin	62.30	37.70	0.00	1.29	0.78	0.00	2.07
Arkansas	32.33	67.67	0.00	1.54	3.22	0.00	4.76
Louisiana	23.88	76.12	0.00	0.35	1.10	0.00	1.45
New Mexico	45.11	51.99	2.90	1.68	1.94	0.11	3.73
Oklahoma	48.00	51.77	0.24	2.37	2.56	0.01	4.94
Texas	74.48	23.84	1.68	2.70	0.87	0.06	3.63
Colorado	75.74	22.40	1.87	3.45	1.02	0.09	4.55
Iowa	42.08	57.92	0.00	1.44	1.99	0.00	3.43
Kansas	47.66	52.34	0.00	2.60	2.85	0.00	5.45
Missouri	41.54	58.46	0.00	2.98	4.20	0.00	7.18
Montana	62.93	37.07	0.00	1.71	1.00	0.00	2.71
Nebraska	67.26	32.74	0.00	2.15	1.04	0.00	3.19
North Dakota	40.14	59.86	0.00	1.18	1.76	0.00	2.94
South Dakota	61.58	38.42	0.00	0.84	0.53	0.00	1.37
Utah	66.36	33.64	0.00	1.59	0.80	0.00	2.39
Wyoming	45.19	54.81	0.00	3.24	3.94	0.00	7.18
Alaska	50.90	49.10	0.00	0.54	0.53	0.00	1.07
Arizona	80.21	19.79	0.00	4.49	1.11	0.00	5.60
California	81.49	18.51	0.00	3.24	0.74	0.00	3.98
Guam	67.07	32.93	0.00	4.92	2.41	0.00	7.33
Hawaii	59.63	40.37	0.00	2.89	1.95	0.00	4.84
Idaho	51.62	48.38	0.00	1.29	1.20	0.00	2.49
Nevada	54.70	45.30	0.00	3.29	2.72	0.00	6.01
Oregon	39.77	60.23	0.00	1.85	2.81	0.00	4.66
Washington	57.63	41.50	0.87	1.43	1.03	0.02	2.49
U.S. Average	63.92	35.77	0.31	2.19	1.22	0.01	3.42

a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

**TABLE 20: AGENCY AND CLIENT DOLLAR ERROR RATES - OVERPAYMENT ERRORS, FY 2012 a/**

STATE	DISTRIBUTION OF ALL VARIANCES (%)			DOLLAR ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	58.75	41.25	0.00	2.79	1.96	0.00	4.75
Maine	46.27	53.73	0.00	0.84	0.98	0.00	1.83
Massachusetts	17.66	82.34	0.00	0.64	2.98	0.00	3.62
New Hampshire	50.39	49.61	0.00	2.07	2.03	0.00	4.10
New York	49.97	50.03	0.00	2.18	2.19	0.00	4.37
Rhode Island	81.49	18.51	0.00	5.30	1.20	0.00	6.50
Vermont	67.79	32.21	0.00	3.90	1.85	0.00	5.76
Delaware	51.48	48.52	0.00	1.54	1.45	0.00	2.99
Dist. of Col.	57.79	42.21	0.00	1.87	1.37	0.00	3.24
Maryland	86.64	13.36	0.00	2.42	0.37	0.00	2.80
New Jersey	57.95	42.05	0.00	1.65	1.20	0.00	2.85
Pennsylvania	91.94	8.06	0.00	2.29	0.20	0.00	2.49
Virginia	38.44	61.56	0.00	0.51	0.82	0.00	1.33
Virgin Islands	23.31	76.69	0.00	0.90	2.96	0.00	3.86
West Virginia	41.09	58.62	0.29	2.44	3.48	0.02	5.94
Alabama	42.56	57.44	0.00	0.69	0.93	0.00	1.62
Florida	90.08	9.92	0.00	0.54	0.06	0.00	0.59
Georgia	54.18	45.82	0.00	1.30	1.10	0.00	2.41
Kentucky	41.94	58.06	0.00	1.73	2.40	0.00	4.13
Mississippi	53.17	46.83	0.00	1.00	0.89	0.00	1.89
No. Carolina	62.45	37.55	0.00	1.28	0.77	0.00	2.05
So. Carolina	69.57	30.43	0.00	1.00	0.44	0.00	1.43
Tennessee	40.83	59.17	0.00	1.11	1.61	0.00	2.72
Illinois	93.71	6.29	0.00	1.16	0.08	0.00	1.24
Indiana	55.07	42.93	2.01	1.47	1.14	0.05	2.66
Michigan	63.36	34.87	1.77	1.65	0.91	0.05	2.61
Minnesota	69.76	30.24	0.00	2.83	1.22	0.00	4.05
Ohio	67.10	32.90	0.00	1.51	0.74	0.00	2.24
Wisconsin	44.48	55.52	0.00	0.62	0.77	0.00	1.39
Arkansas	24.81	75.19	0.00	1.01	3.05	0.00	4.06
Louisiana	23.88	76.12	0.00	0.35	1.11	0.00	1.45
New Mexico	38.11	58.46	3.43	1.13	1.74	0.10	2.97
Oklahoma	43.70	56.02	0.29	1.74	2.22	0.01	3.97
Texas	71.78	28.22	0.00	2.09	0.82	0.00	2.92
Colorado	69.11	29.51	1.38	2.23	0.95	0.04	3.23
Iowa	37.36	62.64	0.00	1.17	1.96	0.00	3.13
Kansas	37.58	62.42	0.00	1.73	2.87	0.00	4.59
Missouri	39.68	60.32	0.00	2.56	3.89	0.00	6.44
Montana	47.63	52.37	0.00	0.98	1.08	0.00	2.07
Nebraska	64.22	35.78	0.00	1.62	0.90	0.00	2.52
North Dakota	38.48	61.52	0.00	0.94	1.51	0.00	2.45
South Dakota	58.64	41.36	0.00	0.75	0.53	0.00	1.28
Utah	45.31	54.69	0.00	0.67	0.81	0.00	1.49
Wyoming	35.58	64.42	0.00	1.94	3.51	0.00	5.45
Alaska	36.89	63.11	0.00	0.32	0.54	0.00	0.85
Arizona	77.34	22.66	0.00	3.30	0.97	0.00	4.27
California	77.63	22.37	0.00	2.37	0.68	0.00	3.06
Guam	65.73	34.27	0.00	3.83	2.00	0.00	5.83
Hawaii	48.16	51.84	0.00	1.87	2.01	0.00	3.88
Idaho	47.44	52.56	0.00	1.02	1.13	0.00	2.16
Nevada	48.08	51.92	0.00	2.30	2.48	0.00	4.78
Oregon	37.67	62.33	0.00	1.63	2.69	0.00	4.32
Washington	49.47	49.44	1.10	1.05	1.05	0.02	2.13
U.S. Average	58.58	41.24	0.18	1.62	1.14	0.01	2.77

a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

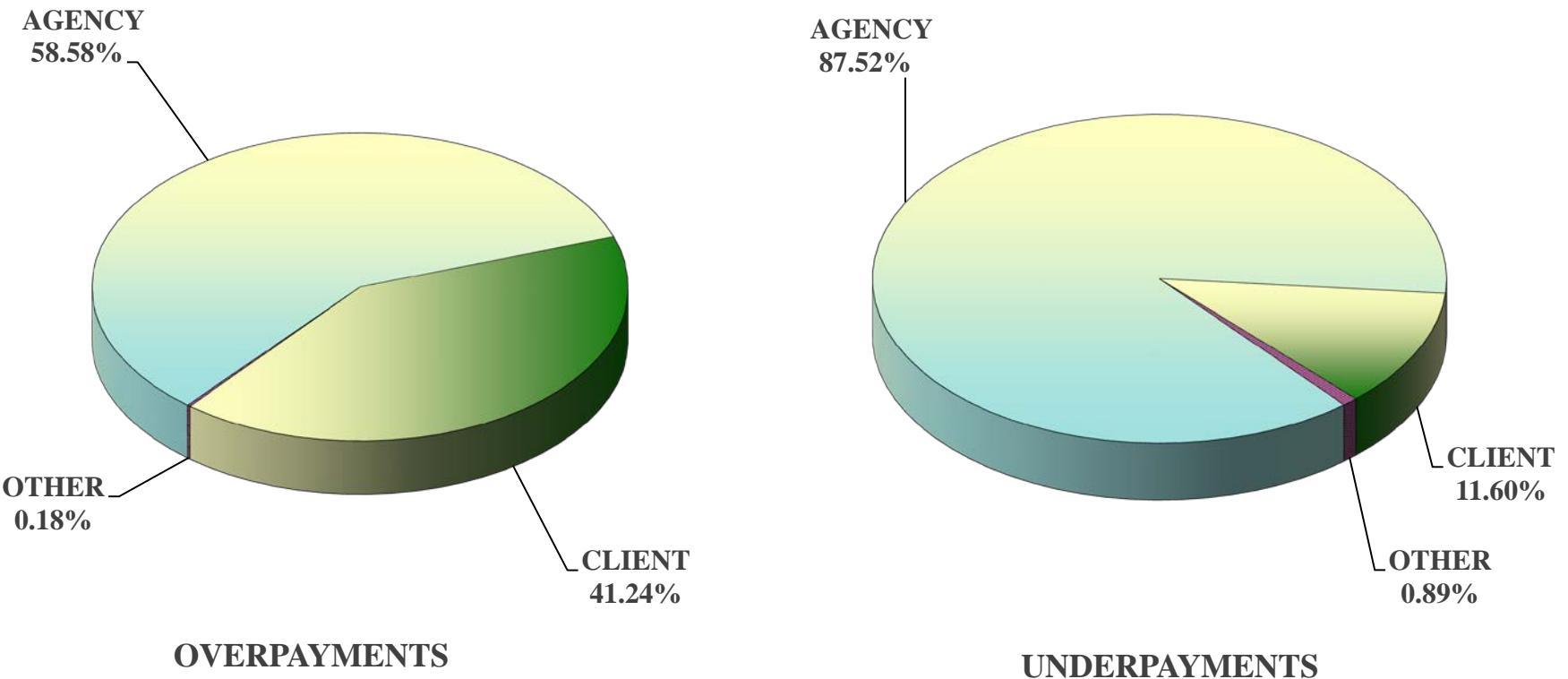
**TABLE 21: AGENCY AND CLIENT DOLLAR ERROR RATES - UNDERPAYMENT ERRORS, FY 2012 a/**

STATE	DISTRIBUTION OF ALL VARIANCES (%)			DOLLAR ERROR RATES (%)			
	AGENCY	CLIENT	OTHER	AGENCY	CLIENT	OTHER	TOTAL
Connecticut	85.93	14.07	0.00	1.07	0.17	0.00	1.24
Maine	100.00	0.00	0.00	0.34	0.00	0.00	0.34
Massachusetts	48.44	51.56	0.00	0.20	0.21	0.00	0.41
New Hampshire	92.02	7.98	0.00	0.92	0.08	0.00	1.00
New York	81.76	18.24	0.00	0.59	0.13	0.00	0.72
Rhode Island	96.08	3.92	0.00	0.83	0.03	0.00	0.86
Vermont	89.35	10.65	0.00	1.08	0.13	0.00	1.20
Delaware	88.62	11.38	0.00	0.37	0.05	0.00	0.41
Dist. of Col.	100.00	0.00	0.00	0.67	0.00	0.00	0.67
Maryland	100.00	0.00	0.00	0.61	0.00	0.00	0.61
New Jersey	93.28	6.72	0.00	0.60	0.04	0.00	0.64
Pennsylvania	84.82	15.18	0.00	0.50	0.09	0.00	0.59
Virginia	95.05	4.95	0.00	0.41	0.02	0.00	0.43
Virgin Islands	84.16	15.84	0.00	0.29	0.05	0.00	0.34
West Virginia	80.67	19.33	0.00	0.91	0.22	0.00	1.13
Alabama	70.94	29.06	0.00	0.16	0.07	0.00	0.23
Florida	100.00	0.00	0.00	0.17	0.00	0.00	0.17
Georgia	77.94	22.06	0.00	0.61	0.17	0.00	0.78
Kentucky	100.00	0.00	0.00	0.79	0.00	0.00	0.79
Mississippi	81.87	18.13	0.00	0.17	0.04	0.00	0.21
No. Carolina	93.82	6.18	0.00	0.25	0.02	0.00	0.27
So. Carolina	100.00	0.00	0.00	0.16	0.00	0.00	0.16
Tennessee	87.01	12.99	0.00	0.46	0.07	0.00	0.53
Illinois	100.00	0.00	0.00	0.50	0.00	0.00	0.50
Indiana	94.97	5.03	0.00	0.34	0.02	0.00	0.36
Michigan	75.90	24.10	0.00	0.71	0.23	0.00	0.94
Minnesota	95.82	1.97	2.22	0.97	0.02	0.02	1.02
Ohio	100.00	0.00	0.00	1.15	0.00	0.00	1.15
Wisconsin	100.00	0.00	0.00	0.68	0.00	0.00	0.68
Arkansas	75.86	24.14	0.00	0.53	0.17	0.00	0.70
Louisiana	0.00	0.00	0.00	0.00	0.00	0.00	0.00
New Mexico	83.04	16.96	0.00	0.63	0.13	0.00	0.76
Oklahoma	67.95	32.05	0.00	0.66	0.31	0.00	0.97
Texas	86.06	5.03	8.91	0.61	0.04	0.06	0.71
Colorado	88.73	8.45	2.82	1.17	0.11	0.04	1.32
Iowa	91.54	8.46	0.00	0.27	0.03	0.00	0.30
Kansas	95.15	4.85	0.00	0.81	0.04	0.00	0.85
Missouri	60.21	39.79	0.00	0.44	0.29	0.00	0.73
Montana	100.00	0.00	0.00	0.64	0.00	0.00	0.64
Nebraska	81.20	18.80	0.00	0.55	0.13	0.00	0.67
North Dakota	49.93	50.07	0.00	0.25	0.25	0.00	0.49
South Dakota	100.00	0.00	0.00	0.09	0.00	0.00	0.09
Utah	92.85	7.15	0.00	0.84	0.06	0.00	0.91
Wyoming	75.29	24.71	0.00	1.31	0.43	0.00	1.74
Alaska	100.00	0.00	0.00	0.21	0.00	0.00	0.21
Arizona	89.45	10.55	0.00	1.19	0.14	0.00	1.33
California	93.36	6.64	0.00	0.87	0.06	0.00	0.93
Guam	74.65	25.35	0.00	1.12	0.38	0.00	1.51
Hawaii	97.53	2.47	0.00	0.93	0.02	0.00	0.96
Idaho	73.43	26.57	0.00	0.25	0.09	0.00	0.33
Nevada	84.34	15.66	0.00	1.04	0.19	0.00	1.23
Oregon	67.05	32.95	0.00	0.23	0.11	0.00	0.34
Washington	90.08	9.92	0.00	0.32	0.04	0.00	0.36
<b>U.S. Average</b>	<b>87.52</b>	<b>11.60</b>	<b>0.89</b>	<b>0.57</b>	<b>0.08</b>	<b>0.01</b>	<b>0.65</b>

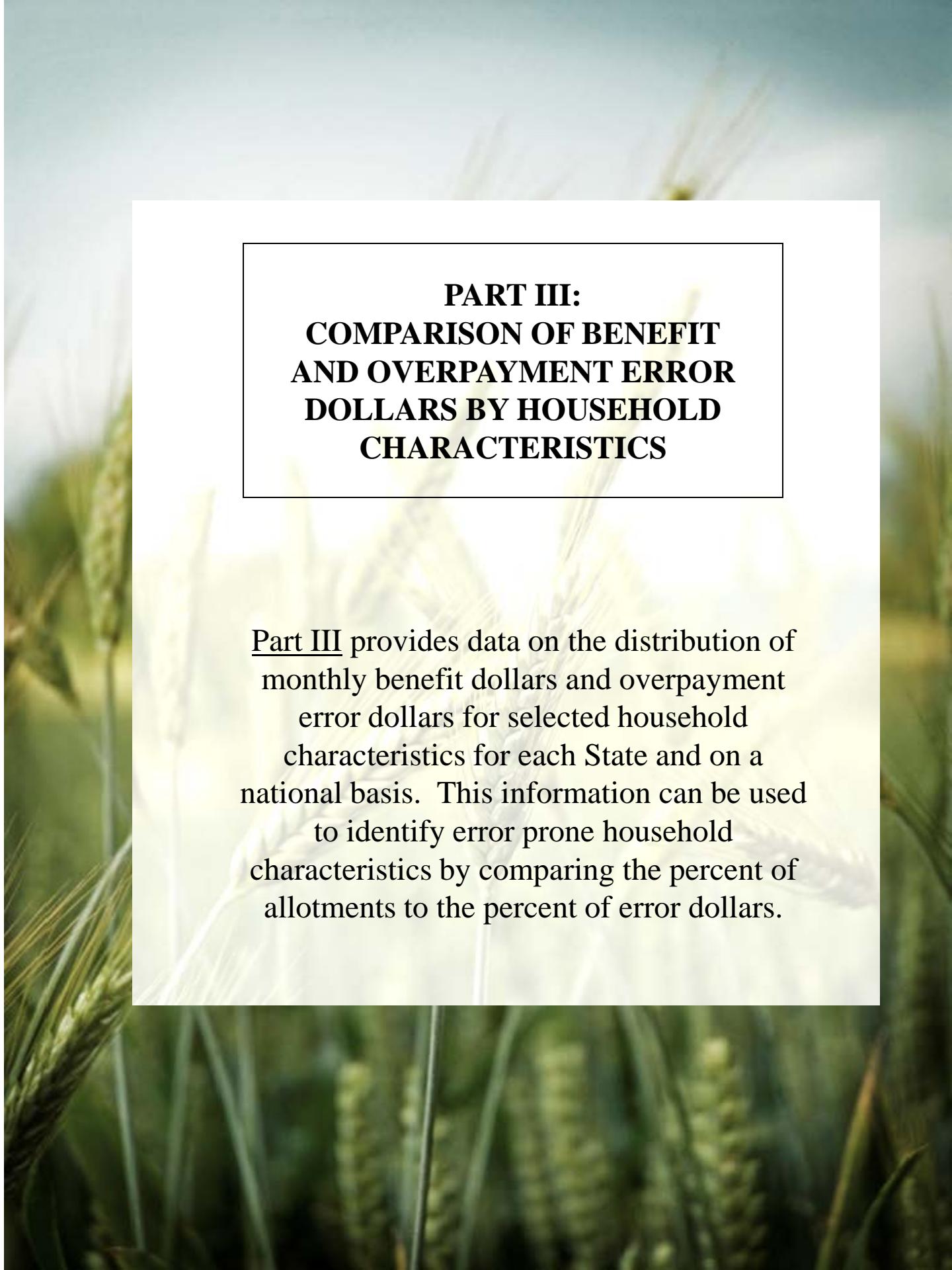
a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

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## Source of Error Dollars FY 2012



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## **PART III: COMPARISON OF BENEFIT AND OVERPAYMENT ERROR DOLLARS BY HOUSEHOLD CHARACTERISTICS**

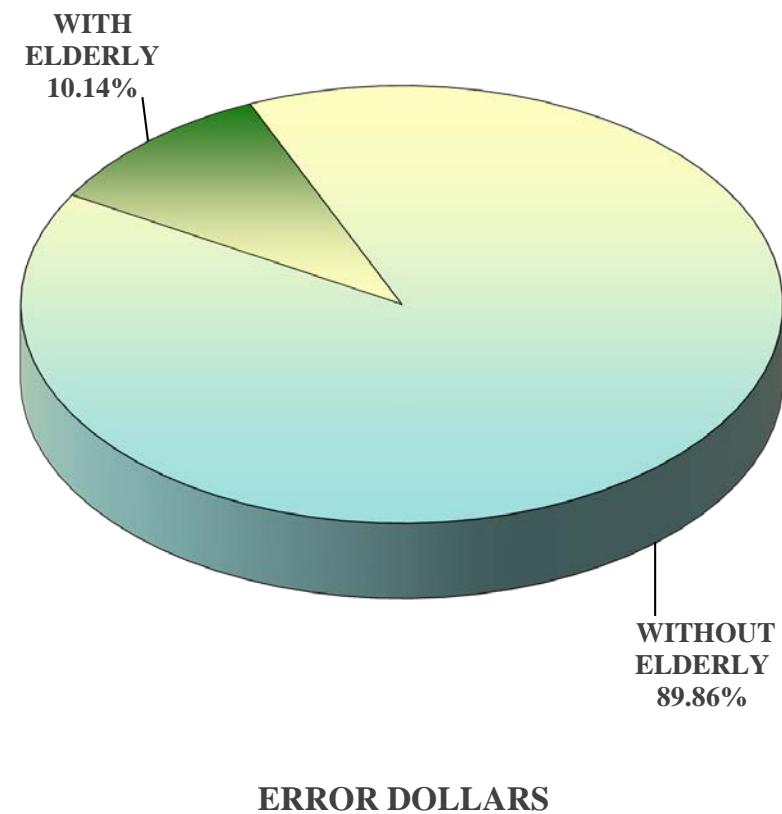
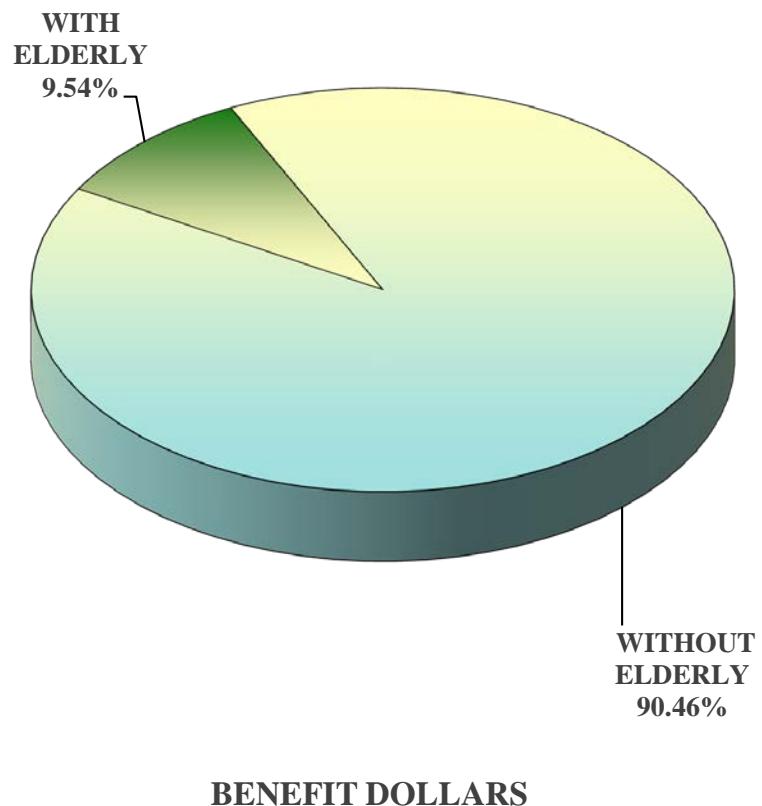
Part III provides data on the distribution of monthly benefit dollars and overpayment error dollars for selected household characteristics for each State and on a national basis. This information can be used to identify error prone household characteristics by comparing the percent of allotments to the percent of error dollars.

**TABLE 22: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD  
WITH/WITHOUT ELDERLY, FY 2012 a/**

STATE	WITH ELDERLY		WITHOUT ELDERLY	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS
Connecticut	13.35	8.89	86.65	91.11
Maine	13.96	4.09	86.04	95.91
Massachusetts	18.06	22.33	81.94	77.67
New Hampshire	8.96	2.70	91.04	97.30
New York	22.66	15.17	77.34	84.83
Rhode Island	14.09	10.88	85.91	89.12
Vermont	14.29	6.80	85.71	93.20
Delaware	5.73	6.99	94.27	93.01
Dist. of Col.	7.51	10.87	92.49	89.13
Maryland	7.65	8.44	92.35	91.56
New Jersey	15.03	10.78	84.97	89.22
Pennsylvania	11.83	9.04	88.17	90.96
Virginia	6.86	9.97	93.14	90.03
Virgin Islands	12.57	17.86	87.43	82.14
West Virginia	6.94	6.32	93.06	93.68
Alabama	6.19	1.81	93.81	98.19
Florida	13.71	5.53	86.29	94.47
Georgia	8.33	10.42	91.67	89.58
Kentucky	7.57	10.68	92.43	89.32
Mississippi	5.53	3.62	94.47	96.38
No. Carolina	7.82	16.45	92.18	83.55
So. Carolina	7.06	10.31	92.94	89.69
Tennessee	7.05	4.89	92.95	95.11
Illinois	10.23	12.53	89.77	87.47
Indiana	5.67	2.69	94.33	97.31
Michigan	10.36	17.68	89.64	82.31
Minnesota	7.90	4.72	92.10	95.28
Ohio	8.13	2.85	91.87	97.15
Wisconsin	6.50	10.47	93.50	89.53
Arkansas	4.83	3.40	95.17	96.60
Louisiana	7.17	0.00	92.83	100.00
New Mexico	6.33	4.04	93.67	95.96
Oklahoma	5.18	1.77	94.82	98.23
Texas	8.65	15.05	91.35	84.95
Colorado	9.15	12.70	90.85	87.30
Iowa	5.71	8.78	94.29	91.22
Kansas	4.74	3.74	95.26	96.26
Missouri	6.00	3.52	94.00	96.48
Montana	7.73	8.46	92.27	91.54
Nebraska	6.67	2.62	93.33	97.38
North Dakota	9.27	4.33	90.73	95.67
South Dakota	10.78	2.43	89.22	97.57
Utah	3.06	7.81	96.94	92.19
Wyoming	6.14	4.14	93.86	95.86
Alaska	7.97	12.59	92.03	87.41
Arizona	6.70	7.12	93.30	92.88
California	4.65	14.20	95.35	85.80
Guam	8.27	5.98	91.73	94.02
Hawaii	12.81	6.42	87.19	93.58
Idaho	5.41	5.47	94.59	94.53
Nevada	7.78	7.94	92.22	92.06
Oregon	7.11	7.04	92.89	92.96
Washington	7.41	3.09	92.59	96.91
U.S. Average	9.54	10.14	90.46	89.86

a/ Elderly is defined as a person of 60 years of age or older.

## Households with Elderly Member(s) Distribution of U.S. Benefit and Error Dollars FY 2012



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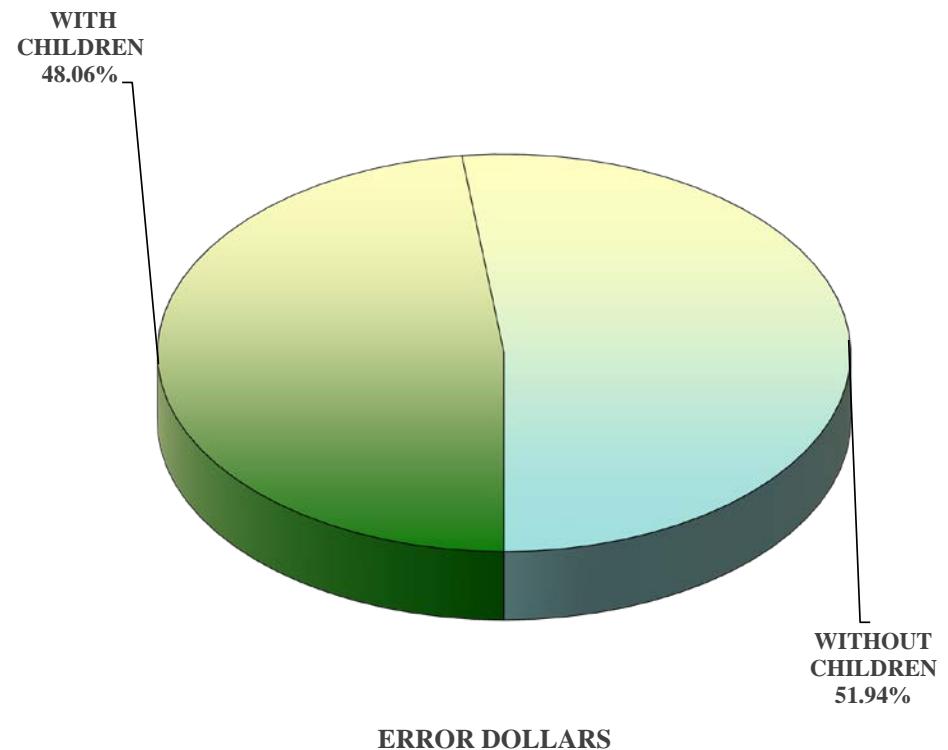
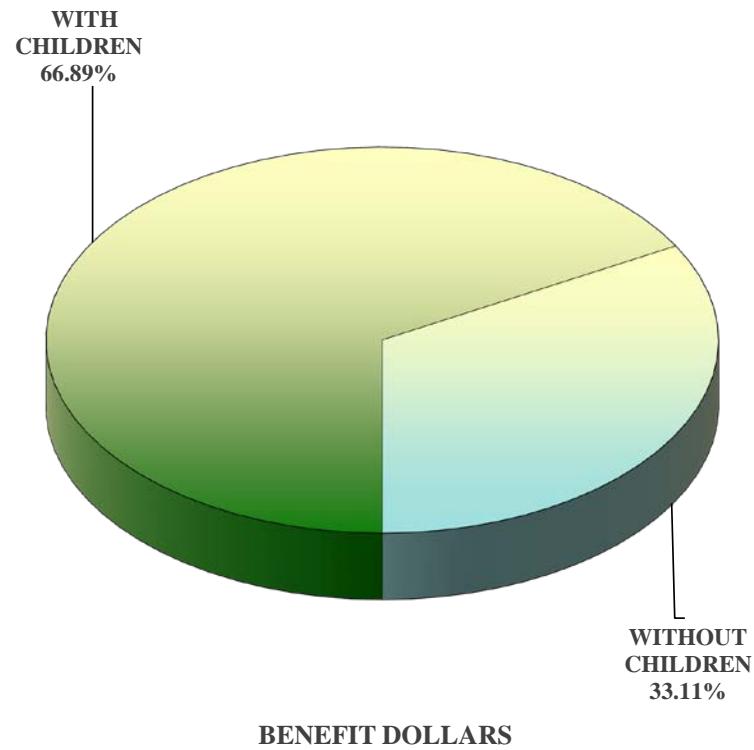
**TABLE 23: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD  
WITH/WITHOUT CHILDREN, FY 2012 a/**

STATE	WITH CHILDREN		WITHOUT CHILDREN	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS
Connecticut	53.08	28.80	46.92	71.20
Maine	54.41	51.58	45.59	48.42
Massachusetts	53.91	29.73	46.09	70.27
New Hampshire	65.05	36.06	34.95	63.94
New York	50.97	23.52	49.03	76.48
Rhode Island	54.59	38.15	45.41	61.85
Vermont	56.77	56.65	43.23	43.35
Delaware	71.92	59.96	28.08	40.04
Dist. of Col.	52.62	48.91	47.38	51.09
Maryland	66.68	65.74	33.32	34.26
New Jersey	66.10	44.58	33.90	55.42
Pennsylvania	60.59	53.55	39.41	46.45
Virginia	70.80	42.82	29.20	57.18
Virgin Islands	75.24	39.25	24.76	60.75
West Virginia	64.42	25.87	35.58	74.13
Alabama	73.48	45.25	26.52	54.75
Florida	55.35	43.07	44.65	56.93
Georgia	68.03	40.65	31.97	59.35
Kentucky	65.16	60.58	34.84	39.42
Mississippi	73.26	45.45	26.74	54.55
No. Carolina	70.09	77.84	29.91	22.16
So. Carolina	71.41	42.95	28.59	57.05
Tennessee	64.03	26.88	35.97	73.12
Illinois	65.23	59.29	34.77	40.71
Indiana	72.46	25.58	27.54	74.42
Michigan	60.28	47.67	39.72	52.33
Minnesota	64.12	48.47	35.88	51.53
Ohio	67.29	26.68	32.71	73.32
Wisconsin	63.96	26.44	36.04	73.56
Arkansas	72.33	31.36	27.67	68.64
Louisiana	73.57	53.75	26.43	46.25
New Mexico	74.63	51.44	25.37	48.56
Oklahoma	70.45	29.76	29.55	70.24
Texas	82.93	76.79	17.07	23.21
Colorado	71.86	28.18	28.14	71.82
Iowa	66.94	55.36	33.06	44.64
Kansas	66.32	17.25	33.68	82.75
Missouri	66.63	31.49	33.37	68.51
Montana	65.42	31.40	34.58	68.60
Nebraska	74.50	52.69	25.50	47.31
North Dakota	69.52	56.50	30.48	43.50
South Dakota	71.26	54.98	28.74	45.02
Utah	78.83	43.84	21.17	56.16
Wyoming	72.61	41.12	27.39	58.88
Alaska	71.58	22.77	28.42	77.23
Arizona	69.30	45.09	30.70	54.91
California	79.23	81.20	20.77	18.80
Guam	78.88	39.74	21.12	60.26
Hawaii	58.12	19.17	41.88	80.83
Idaho	74.66	30.71	25.34	69.29
Nevada	69.80	57.79	30.20	42.21
Oregon	59.76	65.44	40.24	34.56
Washington	58.46	71.91	41.54	28.09
<b>U.S. Average</b>	<b>66.89</b>	<b>48.06</b>	<b>33.11</b>	<b>51.94</b>

a/ A child is defined as a person 17 years of age or younger.

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**Households with Children  
Distribution of U.S. Benefit and Error Dollars FY 2012**



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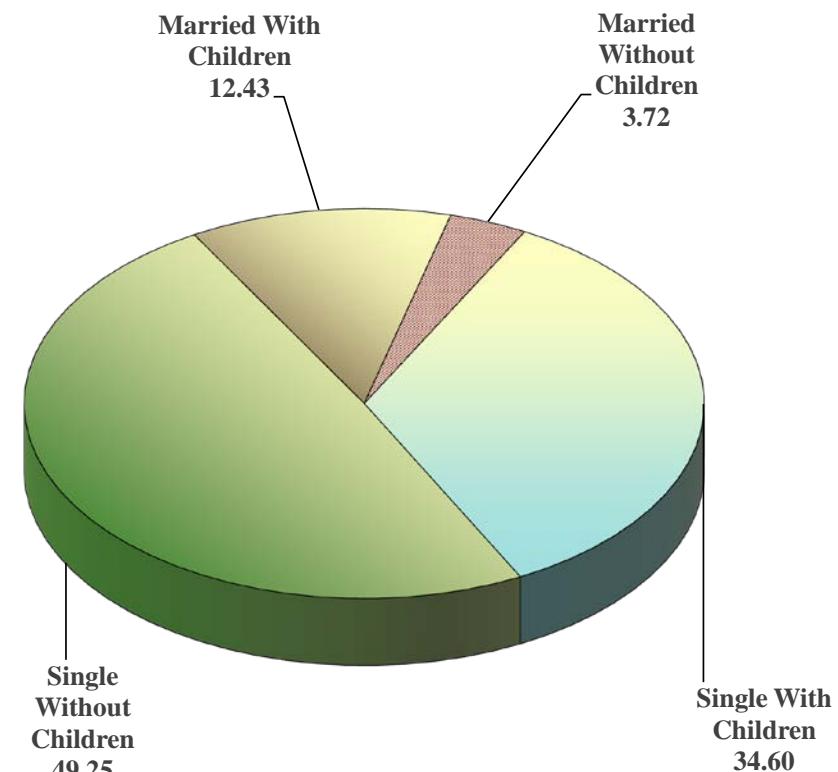
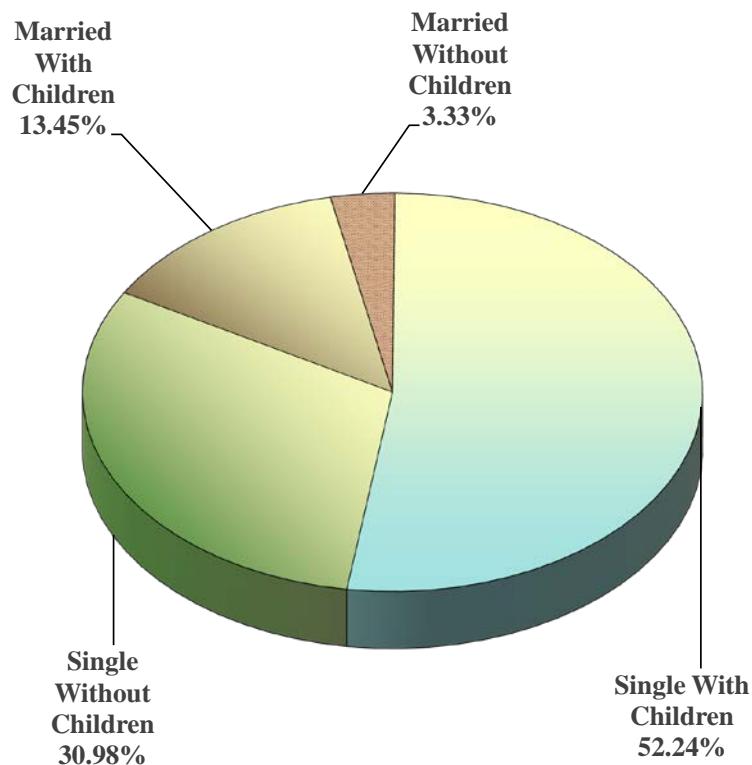
**TABLE 24: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLDS  
WITH/WITHOUT NON-CITIZENS, FY 2012**

STATE	WITH NON-CITIZENS		WITHOUT NON-CITIZENS	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS
Connecticut	6.20	5.01	93.80	94.99
Maine	1.04	0.00	98.96	100.00
Massachusetts	6.30	6.59	93.70	93.41
New Hampshire	2.81	1.61	97.19	98.39
New York	9.49	8.16	90.51	91.84
Rhode Island	7.68	3.12	92.32	96.88
Vermont	0.66	1.20	99.34	98.80
Delaware	6.44	4.48	93.56	95.52
Dist. of Col.	5.03	4.04	94.97	95.96
Maryland	5.05	4.16	94.95	95.84
New Jersey	16.48	4.26	83.52	95.74
Pennsylvania	2.87	6.90	97.13	93.10
Virginia	6.58	0.00	93.42	100.00
Virgin Islands	9.61	3.22	90.39	96.78
West Virginia	0.08	0.00	99.92	100.00
Alabama	2.64	0.00	97.36	100.00
Florida	7.80	0.00	92.20	100.00
Georgia	6.98	1.13	93.02	98.87
Kentucky	3.28	6.16	96.72	93.84
Mississippi	0.77	0.00	99.23	100.00
No. Carolina	7.62	1.76	92.38	98.24
So. Carolina	3.48	0.00	96.52	100.00
Tennessee	5.38	6.85	94.62	93.15
Illinois	8.64	5.32	91.36	94.68
Indiana	5.59	1.51	94.41	98.49
Michigan	3.06	0.00	96.94	100.00
Minnesota	7.55	7.66	92.45	92.34
Ohio	1.64	3.31	98.36	96.69
Wisconsin	3.41	1.74	96.59	98.26
Arkansas	3.52	0.00	96.48	100.00
Louisiana	1.15	0.00	98.85	100.00
New Mexico	10.29	3.26	89.71	96.74
Oklahoma	3.81	6.54	96.19	93.46
Texas	17.52	20.10	82.48	79.90
Colorado	14.24	8.51	85.76	91.49
Iowa	5.72	2.01	94.28	97.99
Kansas	2.81	0.89	97.19	99.11
Missouri	1.27	0.00	98.73	100.00
Montana	1.11	0.00	98.89	100.00
Nebraska	4.64	0.00	95.36	100.00
North Dakota	5.93	0.00	94.07	100.00
South Dakota	3.62	3.88	96.38	96.12
Utah	9.43	11.84	90.57	88.16
Wyoming	2.83	0.00	97.17	100.00
Alaska	0.98	5.13	99.02	94.87
Arizona	12.77	11.08	87.23	88.92
California	24.61	11.29	75.39	88.70
Guam	21.46	12.96	78.54	87.04
Hawaii	7.35	2.98	92.65	97.02
Idaho	8.47	9.60	91.53	90.40
Nevada	18.92	9.77	81.08	90.23
Oregon	9.97	14.10	90.03	85.90
Washington	9.92	10.48	90.08	89.52
U.S. Average	9.01	6.79	90.99	93.21

**TABLE 25: BENEFIT AND OVERPAYMENT ERROR DOLLARS BY MARRIED/SINGLE HEAD OF HOUSEHOLD WITH/WITHOUT CHILDREN, FY 2012**

STATE	With Spouse				No Spouse			
	With Children		Without Children		With Children		Without Children	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS						
Connecticut	10.93	9.63	3.39	3.26	41.35	19.17	44.33	67.94
Maine	18.36	34.06	4.26	8.15	35.17	17.52	42.21	40.27
Massachusetts	8.65	2.31	4.33	12.19	44.02	26.96	43.00	58.54
New Hampshire	14.06	1.77	4.23	0.00	49.16	32.75	32.55	65.48
New York	10.56	5.52	6.13	6.16	39.78	17.59	43.53	70.73
Rhode Island	7.71	8.53	2.60	6.21	46.88	29.62	42.81	55.64
Vermont	17.78	26.80	4.67	1.87	37.24	29.01	40.32	42.32
Delaware	9.74	15.21	1.89	0.00	60.84	44.75	27.52	40.04
Dist. of Col.	3.18	0.00	1.05	0.00	48.68	48.44	47.10	51.56
Maryland	8.55	5.20	2.31	0.00	56.78	59.77	32.36	35.03
New Jersey	12.32	9.21	4.66	5.18	53.15	35.37	29.86	50.24
Pennsylvania	9.98	9.56	2.65	1.74	49.49	43.99	37.88	44.71
Virginia	12.44	0.00	2.81	5.97	56.56	42.82	28.19	51.21
Virgin Islands	9.04	4.29	2.40	0.00	64.73	32.43	23.82	63.28
West Virginia	18.42	9.20	5.32	2.87	44.41	16.67	31.85	71.25
Alabama	13.41	4.55	3.06	1.68	58.80	39.86	24.73	53.91
Florida	14.42	0.00	4.36	0.00	40.15	43.07	41.08	56.93
Georgia	9.49	2.54	3.73	6.04	57.02	37.79	29.76	53.63
Kentucky	17.15	15.86	5.35	5.63	46.39	44.14	31.11	34.36
Mississippi	9.78	5.92	1.85	1.28	62.37	39.52	26.01	53.27
No. Carolina	11.44	26.83	2.93	0.00	56.97	49.35	28.66	23.82
So. Carolina	9.69	21.70	2.48	5.23	60.80	20.26	27.03	52.81
Tennessee	14.91	0.88	3.34	0.00	47.99	25.20	33.77	73.92
Illinois	9.78	9.16	3.34	7.42	54.71	50.10	32.17	33.33
Indiana	15.05	7.46	1.88	0.00	55.69	17.42	27.38	75.12
Michigan	14.33	12.22	4.21	10.68	45.19	35.47	36.27	41.62
Minnesota	16.92	12.20	1.84	0.74	45.68	34.38	35.57	52.67
Ohio	11.56	4.53	2.81	3.93	54.85	21.72	30.79	69.82
Wisconsin	15.55	3.35	3.10	6.97	46.80	23.09	34.55	66.59
Arkansas	18.56	8.50	3.27	2.09	52.14	22.04	26.03	67.38
Louisiana	9.59	9.58	2.29	0.00	63.18	44.17	24.94	46.25
New Mexico	23.60	31.24	3.84	1.49	49.55	20.07	23.01	47.20
Oklahoma	18.74	8.61	4.35	2.98	50.01	21.15	26.91	67.26
Texas	14.17	19.85	1.79	1.46	66.87	55.37	17.17	23.31
Colorado	13.46	8.02	3.78	0.97	57.07	19.64	25.69	71.37
Iowa	16.82	26.79	2.62	2.90	48.59	28.09	31.97	42.22
Kansas	14.10	5.91	2.91	2.70	50.42	11.34	32.58	80.05
Missouri	15.22	2.99	2.70	0.30	49.98	28.50	32.09	68.21
Montana	21.09	10.01	3.35	3.57	42.91	21.39	32.65	65.04
Nebraska	17.97	22.57	2.28	0.00	54.68	30.13	25.07	47.31
North Dakota	15.95	8.16	3.27	4.33	51.91	48.34	28.88	39.17
South Dakota	15.24	34.60	1.84	0.00	54.87	20.39	28.05	45.02
Utah	27.81	22.45	2.08	0.00	49.30	21.39	20.82	56.16
Wyoming	12.86	11.20	2.21	0.62	57.91	29.91	27.02	58.27
Alaska	23.64	3.20	3.96	0.00	46.85	19.57	25.56	77.23
Arizona	15.72	19.19	4.39	8.66	52.14	23.66	27.76	48.48
California	15.60	29.63	1.92	3.03	62.53	47.85	19.95	19.50
Guam	21.73	11.33	4.73	3.81	56.28	28.41	17.27	56.44
Hawaii	17.44	6.56	5.31	4.79	39.85	12.61	37.41	76.04
Idaho	22.04	9.81	3.47	1.82	50.28	20.90	24.21	67.47
Nevada	8.44	8.94	2.03	1.60	60.05	47.70	29.48	41.77
Oregon	18.38	17.94	4.92	4.11	39.85	41.96	36.85	35.99
Washington	15.76	18.59	2.81	1.64	41.68	53.32	39.75	26.45
U.S. Average	13.45	12.43	3.33	3.72	52.24	34.60	30.98	49.25

## Marital and Family Status of Households Distribution of U.S. Benefit and Error Dollars FY 2012



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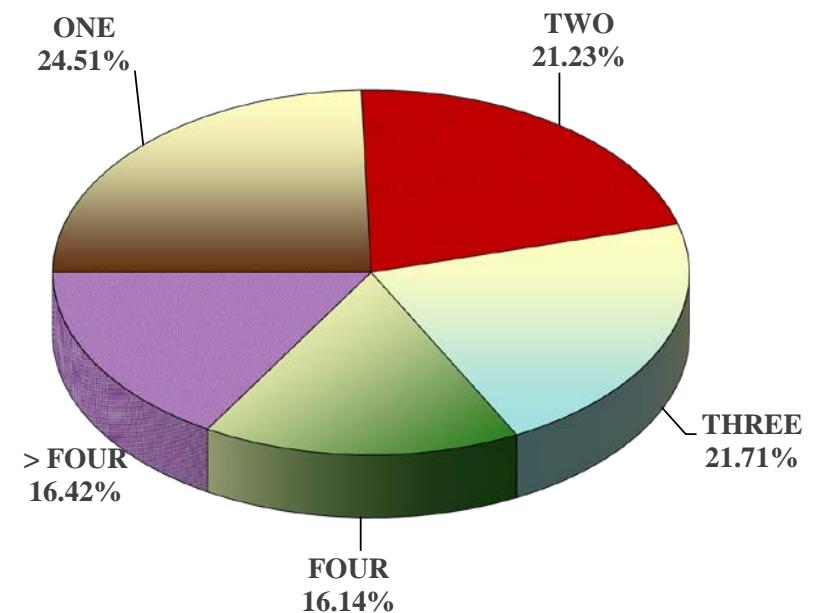
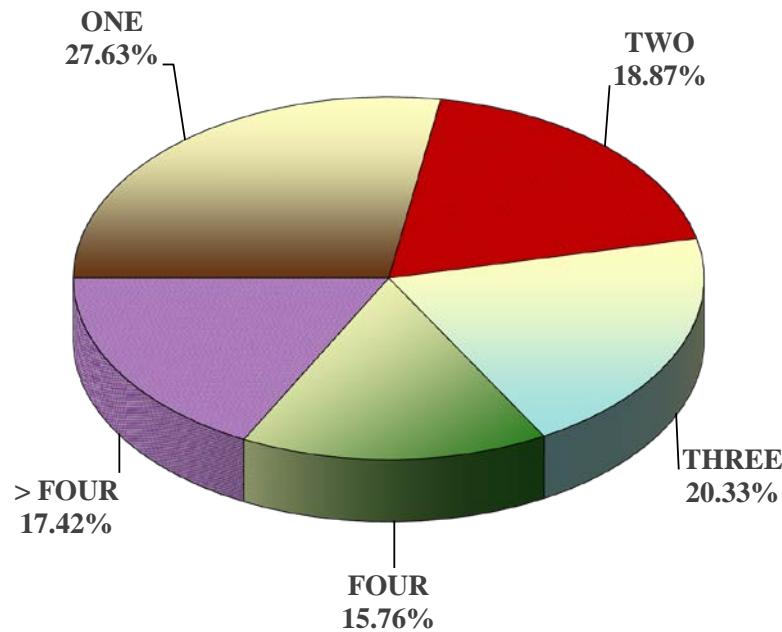
TABLE 26: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD SIZE a/, FY 2012

STATE	ONE		TWO		THREE		FOUR		> FOUR	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS								
Connecticut	39.97	30.05	18.80	27.01	19.69	18.58	9.16	13.30	12.38	11.05
Maine	38.78	20.04	17.64	14.68	17.69	12.58	15.16	38.17	10.73	14.52
Massachusetts	39.85	31.76	21.51	31.63	16.11	19.62	11.49	14.48	11.05	2.50
New Hampshire	27.32	22.49	19.28	26.20	21.72	5.59	14.51	15.76	17.17	29.96
New York	41.17	42.77	20.11	23.76	15.31	17.63	11.71	10.69	11.70	5.16
Rhode Island	39.40	17.59	18.61	26.62	19.07	15.57	12.16	23.14	10.76	17.07
Vermont	34.30	23.40	17.16	11.82	17.82	20.92	15.32	23.03	15.41	20.82
Delaware	25.20	16.47	17.90	13.91	21.27	11.57	16.58	34.55	19.05	23.49
Dist. of Col.	42.02	27.52	19.67	29.33	15.36	17.11	11.53	13.13	11.42	12.91
Maryland	28.81	17.24	19.83	19.64	21.97	5.89	13.65	31.81	15.74	25.42
New Jersey	29.21	13.89	22.53	31.00	21.23	29.09	13.45	11.94	13.59	14.08
Pennsylvania	31.46	24.35	18.61	18.52	19.55	19.04	15.60	27.47	14.77	10.62
Virginia	24.44	18.30	20.43	44.86	21.47	6.88	18.43	6.28	15.22	23.68
Virgin Islands	18.24	20.31	15.58	23.18	20.84	10.97	20.36	28.16	24.99	17.38
West Virginia	24.65	22.34	17.56	21.16	25.63	34.99	16.76	7.74	15.39	13.77
Alabama	18.99	15.89	20.10	11.15	26.10	33.82	17.36	8.49	17.45	30.65
Florida	38.88	13.64	18.23	31.06	15.20	55.30	11.34	0.00	16.35	0.00
Georgia	23.26	18.26	20.85	24.85	21.55	14.21	17.89	25.62	16.45	17.06
Kentucky	24.07	15.43	20.97	25.53	22.46	27.85	15.58	26.15	16.93	5.04
Mississippi	20.43	31.71	15.24	11.19	23.23	27.64	20.48	15.44	20.62	14.03
No. Carolina	24.10	11.96	20.91	24.57	21.31	25.11	15.80	25.37	17.88	12.99
So. Carolina	22.67	18.10	18.91	21.78	25.28	36.17	18.38	13.22	14.76	10.71
Tennessee	28.60	25.46	17.17	26.86	22.61	22.76	17.45	11.23	14.16	13.69
Illinois	28.37	13.47	17.42	13.48	21.55	26.06	13.63	13.48	19.03	33.52
Indiana	21.59	16.17	19.37	30.53	18.74	11.65	20.07	26.88	20.23	14.77
Michigan	32.33	35.11	16.30	25.12	18.32	11.36	13.77	9.86	19.27	18.54
Minnesota	33.80	37.77	16.14	9.85	19.49	27.64	10.70	14.94	19.86	9.80
Ohio	26.61	38.89	18.58	27.24	20.28	19.60	15.09	9.74	19.44	4.52
Wisconsin	30.65	34.32	16.54	30.71	16.14	11.20	14.31	10.44	22.36	13.33
Arkansas	20.19	10.54	17.79	25.36	22.67	15.37	20.88	17.21	18.47	31.52
Louisiana	20.71	24.72	16.32	33.97	24.33	11.50	19.44	7.02	19.21	22.79
New Mexico	19.57	11.18	18.33	12.70	23.91	26.03	20.95	34.25	17.25	15.85
Oklahoma	21.55	18.13	20.77	7.51	20.40	25.21	20.18	40.59	17.09	8.56
Texas	16.36	21.44	17.88	16.56	23.68	22.37	19.49	17.61	22.58	22.03
Colorado	23.22	36.71	21.80	10.00	22.98	17.11	18.50	11.04	13.50	25.14
Iowa	26.67	13.33	20.27	15.75	19.37	13.58	12.43	14.96	21.26	42.38
Kansas	26.68	34.84	16.01	14.21	18.63	14.07	15.70	6.43	22.98	30.46
Missouri	25.32	29.94	16.89	18.35	21.00	19.88	21.36	21.92	15.41	9.91
Montana	26.74	35.32	15.40	21.55	18.91	16.38	17.46	18.90	21.50	7.86
Nebraska	20.84	9.43	17.12	20.98	20.73	8.19	20.04	40.58	21.27	20.82
North Dakota	24.78	10.63	19.27	25.53	17.61	0.00	14.59	17.04	23.75	46.80
South Dakota	24.39	10.36	18.03	7.31	17.70	30.66	13.08	22.34	26.80	29.34
Utah	18.50	14.75	14.94	6.33	18.58	15.49	16.78	6.05	31.20	57.38
Wyoming	21.02	18.72	18.31	26.02	18.75	17.79	19.77	5.29	22.15	32.19
Alaska	20.39	27.09	14.37	13.12	16.91	15.59	13.82	37.99	34.52	6.22
Arizona	23.45	16.59	18.45	15.93	18.13	24.50	17.04	6.62	22.92	36.36
California	20.88	15.33	21.00	18.03	23.28	26.07	17.05	16.35	17.79	24.21
Guam	13.11	14.79	14.88	24.58	15.72	10.31	19.88	19.30	36.41	31.01
Hawaii	33.83	28.86	17.65	23.87	17.23	34.07	11.44	4.22	19.85	8.98
Idaho	19.83	22.22	16.18	23.06	21.94	7.04	17.55	32.17	24.49	15.52
Nevada	27.20	31.17	17.59	9.95	18.70	16.53	15.59	17.43	20.93	24.91
Oregon	35.10	26.74	17.58	21.89	21.37	37.77	14.96	1.58	11.00	12.02
Washington	37.15	16.27	18.58	17.48	15.41	27.80	13.11	21.90	15.76	16.55
U.S. Average	27.63	24.51	18.87	21.23	20.33	21.71	15.76	16.14	17.42	16.42

a/ Cases coded with a HH size of zero are not included in this analysis

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## Household Size Distribution of U.S. Benefit and Error Dollars FY 2012



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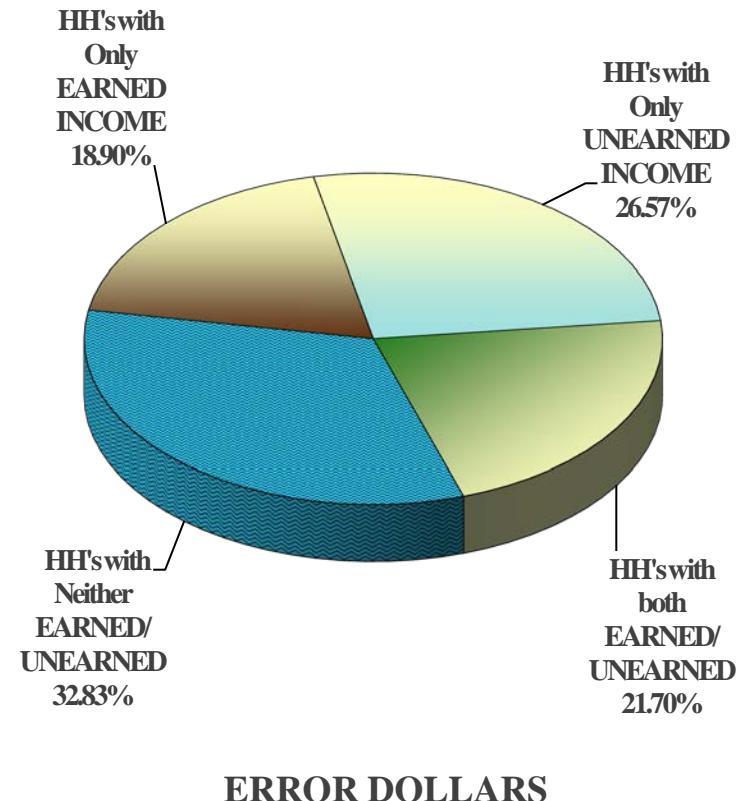
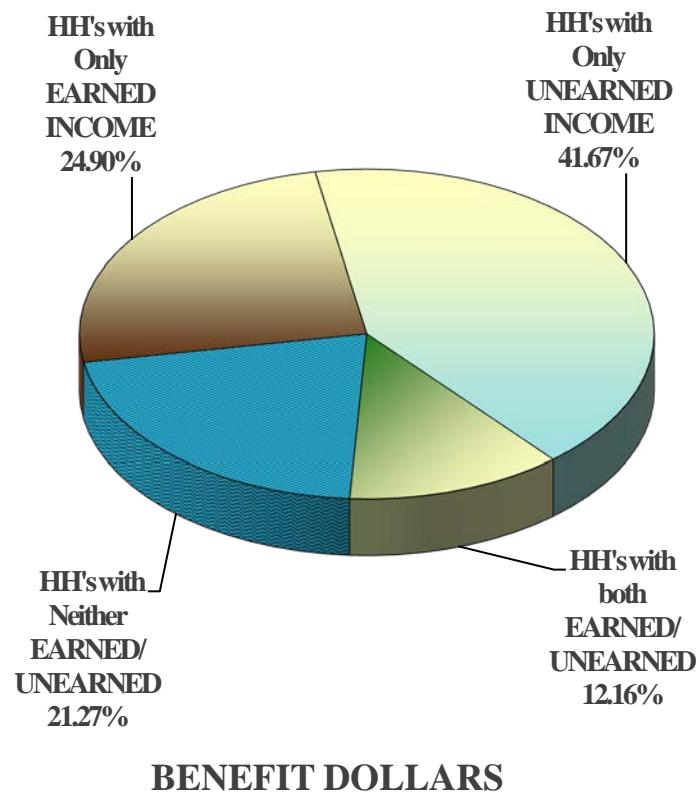
**TABLE 27: BENEFIT AND OVERPAYMENT DOLLARS BY SOURCE OF INCOME, FY 2012**

STATE	HOUSEHOLDS WITH ONLY EARNED INCOME		HOUSEHOLDS WITH ONLY UNEARNED INCOME		HOUSEHOLDS WITH BOTH EARNED/UNEARNED		HOUSEHOLDS WITH NEITHER EARNED/UNEARNED	
	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS	% OF BENEFIT DOLLARS	% OF ERROR DOLLARS
Connecticut	19.17	15.89	49.00	21.76	11.33	18.93	20.50	43.42
Maine	17.80	24.32	48.33	33.45	12.81	16.92	21.06	25.31
Massachusetts	15.10	12.81	61.33	43.72	7.26	9.70	16.31	33.77
New Hampshire	21.64	14.14	48.81	22.38	13.41	20.31	16.14	43.16
New York	23.47	17.14	55.43	22.08	10.19	10.14	10.91	50.64
Rhode Island	18.30	16.34	53.89	30.76	9.60	10.05	18.22	42.86
Vermont	20.20	33.27	52.05	18.95	14.54	25.25	13.20	22.53
Delaware	22.59	15.35	40.30	18.31	14.59	36.23	22.52	30.12
Dist. of Col.	7.85	24.72	55.67	39.96	3.72	9.91	32.77	25.42
Maryland	25.32	25.46	41.09	25.77	11.13	29.10	22.46	19.67
New Jersey	25.19	12.33	54.87	25.83	12.05	23.53	7.89	38.31
Pennsylvania	17.28	14.88	59.94	41.45	10.30	18.30	12.48	25.37
Virginia	24.94	23.02	39.10	19.48	12.75	8.33	23.22	49.18
Virgin Islands	27.89	18.18	44.23	25.02	18.36	15.65	9.52	41.15
West Virginia	20.85	9.85	47.09	19.42	8.74	11.48	23.31	59.24
Alabama	22.27	13.24	44.34	26.26	9.66	19.66	23.73	40.85
Florida	25.46	23.47	35.96	11.06	11.11	19.17	27.47	46.30
Georgia	27.86	13.05	33.93	28.47	8.29	15.66	29.92	42.83
Kentucky	23.01	30.07	43.35	32.42	9.67	24.24	23.97	13.26
Mississippi	19.86	5.45	40.77	39.47	13.88	25.19	25.48	29.89
No. Carolina	26.10	22.96	37.06	42.00	11.40	32.12	25.44	2.91
So. Carolina	21.74	26.73	37.82	17.43	11.20	14.95	29.23	40.90
Tennessee	22.46	8.01	38.47	22.62	10.80	10.33	28.27	59.03
Illinois	22.18	16.68	40.74	33.32	11.64	19.24	25.44	30.75
Indiana	25.68	13.88	37.47	13.79	12.29	14.89	24.56	57.44
Michigan	24.61	25.47	40.39	45.16	14.06	15.96	20.95	13.41
Minnesota	26.95	21.17	44.08	39.40	14.80	17.17	14.17	22.27
Ohio	22.36	11.44	43.36	30.77	13.28	16.06	21.01	41.73
Wisconsin	24.62	16.96	40.62	25.15	16.40	16.90	18.36	40.99
Arkansas	26.54	15.06	39.01	13.29	9.91	15.94	24.54	55.72
Louisiana	24.58	20.01	44.64	43.59	11.90	13.65	18.88	22.75
New Mexico	30.90	22.89	40.28	18.24	10.68	19.00	18.15	39.87
Oklahoma	28.28	6.06	34.43	11.71	10.48	21.83	26.81	60.40
Texas	35.47	28.99	33.64	27.47	13.84	28.99	17.06	14.56
Colorado	30.08	11.26	37.26	27.55	8.85	7.23	23.81	53.95
Iowa	26.60	25.87	37.50	22.38	17.88	21.02	18.01	30.72
Kansas	25.65	11.58	34.35	8.08	15.08	9.55	24.92	70.79
Missouri	25.33	12.05	40.97	16.96	12.92	14.10	20.78	56.89
Montana	25.17	13.86	37.33	17.00	10.86	17.78	26.64	51.36
Nebraska	26.08	26.38	34.33	13.40	20.48	20.32	19.11	39.90
North Dakota	21.79	18.13	42.32	14.64	18.41	29.70	17.48	37.52
South Dakota	26.80	20.16	36.98	7.61	13.64	29.64	22.57	42.59
Utah	30.80	10.48	28.65	15.62	13.21	25.20	27.35	48.70
Wyoming	28.59	11.80	32.27	18.68	11.56	22.88	27.58	46.64
Alaska	23.68	8.03	39.66	33.52	14.26	3.20	22.41	55.24
Arizona	30.69	10.55	31.13	20.10	11.00	31.85	27.18	37.50
California	21.45	19.64	41.22	29.44	17.65	48.61	19.68	2.31
Guam	36.08	19.26	34.90	10.37	8.89	17.37	20.13	53.00
Hawaii	27.96	4.89	37.73	13.82	13.49	15.17	20.82	66.12
Idaho	35.68	11.40	30.41	23.37	13.56	9.25	20.35	55.98
Nevada	28.68	25.36	34.70	25.46	11.37	25.81	25.24	23.36
Oregon	29.74	34.55	38.55	25.56	10.67	28.49	21.04	11.40
Washington	22.93	52.04	44.70	19.83	8.19	18.51	24.18	9.62
U.S. Average	24.90	18.90	41.67	26.57	12.16	21.70	21.27	32.83

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## Employment Status of Households Distribution of U.S. Benefit and Error Dollars FY 2012

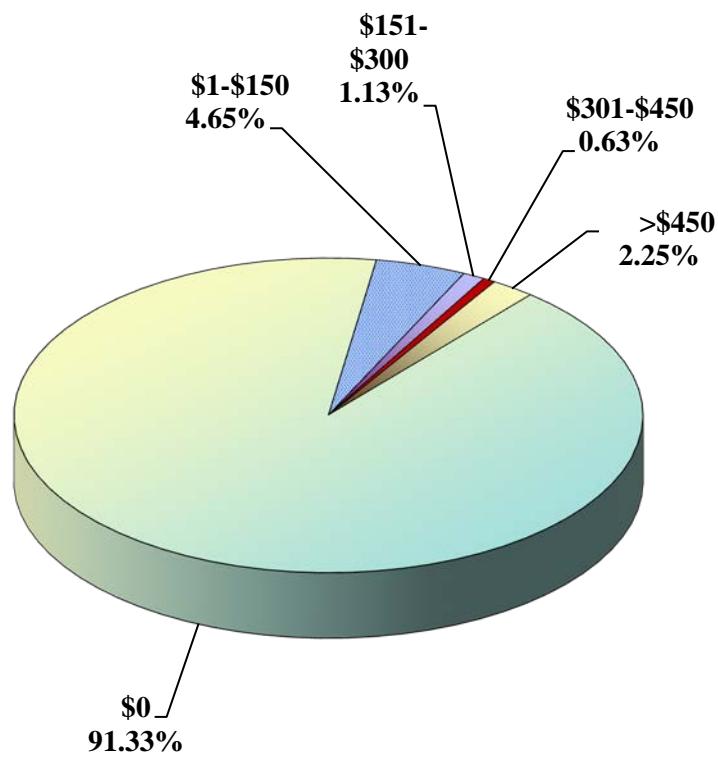
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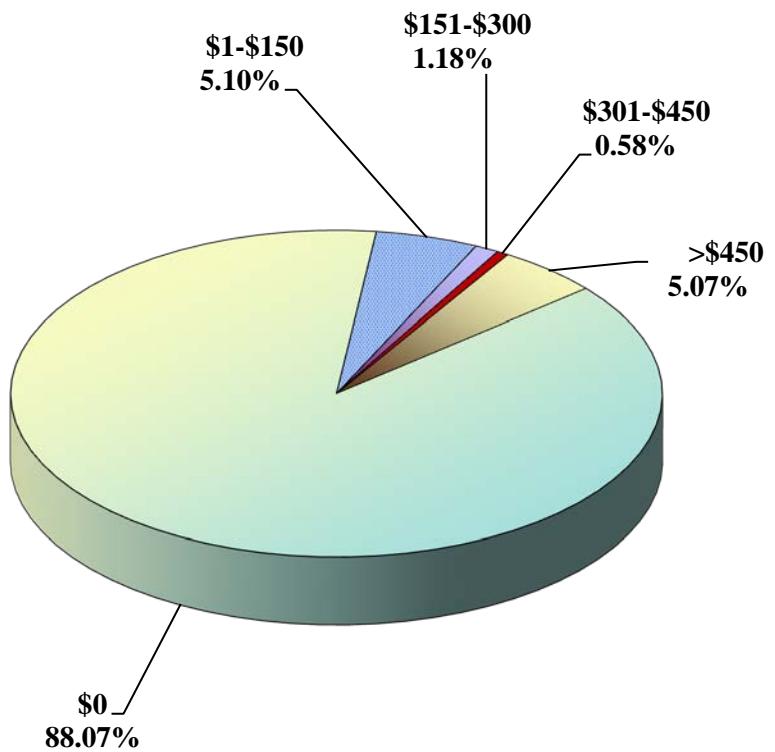
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**Amount of Countable Resources  
Distribution of U.S. Benefit and Error Dollars  
FY 2012**

6

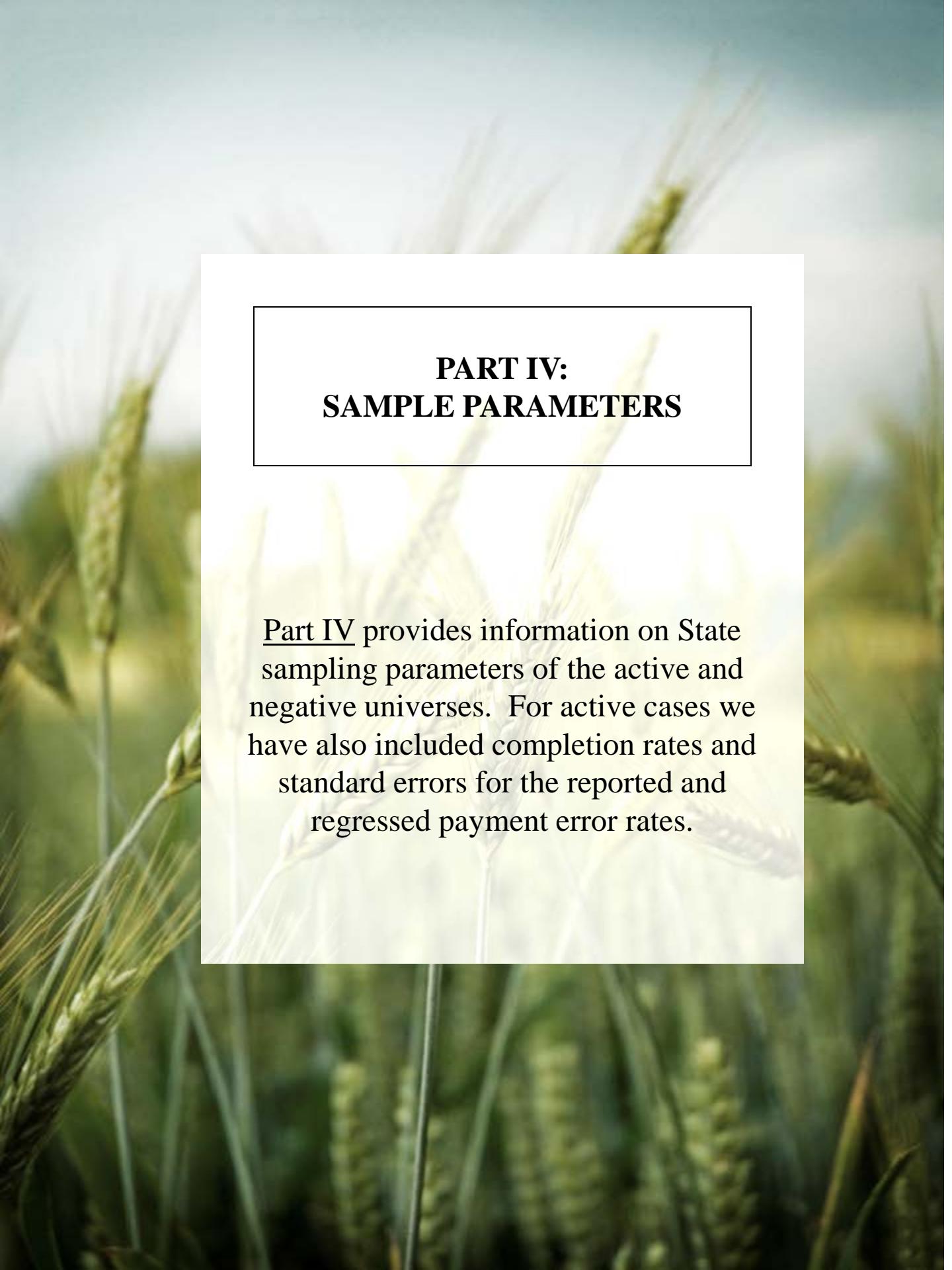


**BENEFIT DOLLARS**



**ERROR DOLLARS**

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## **PART IV: SAMPLE PARAMETERS**

Part IV provides information on State sampling parameters of the active and negative universes. For active cases we have also included completion rates and standard errors for the reported and regressed payment error rates.

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**TABLE 28: ACTIVE CASES - ESTIMATED CASELOADS, AVERAGE MONTHLY ALLOTMENTS  
AND AVERAGE MONTHLY ALLOTMENT PER CASE, FY 2012 a/**

STATE	AVERAGE MONTHLY CASELOAD	AVERAGE MONTHLY ISSUANCE	AVERAGE ALLOTMENT PER CASE
Connecticut	209,271	\$52,409,680	\$250
Maine	128,747	\$31,019,808	\$241
Massachusetts	440,863	\$107,416,992	\$244
New Hampshire	52,258	\$13,300,324	\$255
New York	1,573,257	\$414,646,272	\$264
Rhode Island	89,606	\$22,346,993	\$249
Vermont	46,782	\$11,924,428	\$255
Delaware	67,716	\$17,567,568	\$259
Dist. of Col.	73,997	\$17,555,280	\$237
Maryland	341,988	\$87,209,344	\$255
New Jersey	389,390	\$104,026,736	\$267
Pennsylvania	852,976	\$216,260,000	\$254
Virginia	421,054	\$112,694,224	\$368
Virgin Islands	9,843	\$4,218,239	\$429
West Virginia	155,524	\$39,108,096	\$251
Alabama	398,907	\$114,744,576	\$288
Florida	1,607,101	\$391,193,088	\$243
Georgia	699,825	\$203,689,392	\$291
Kentucky	393,062	\$105,583,776	\$269
Mississippi	303,374	\$84,685,040	\$279
North Carolina	845,286	\$216,200,976	\$256
South Carolina	399,425	\$111,660,736	\$280
Tennessee	616,297	\$160,748,192	\$261
Illinois	905,058	\$247,129,238	\$273
Indiana	390,617	\$119,698,352	\$306
Michigan	888,950	\$245,284,608	\$276
Minnesota	262,192	\$56,966,357	\$217
Ohio	893,861	\$241,746,624	\$270
Wisconsin	379,663	\$90,160,448	\$237
Arkansas	217,145	\$59,736,864	\$275
Louisiana	362,675	\$105,664,416	\$291
New Mexico	186,406	\$54,695,019	\$293
Oklahoma	264,138	\$72,643,488	\$275
Texas	1,661,040	\$470,764,800	\$283
Colorado	202,738	\$58,013,904	\$286
Iowa	182,252	\$47,169,488	\$259
Kansas	136,909	\$36,708,512	\$268
Missouri	429,336	\$113,240,192	\$264
Montana	56,365	\$15,610,875	\$277
Nebraska	74,135	\$19,964,368	\$269
North Dakota	26,668	\$7,644,822	\$287
South Dakota	43,370	\$13,205,942	\$304
Utah	106,611	\$33,292,864	\$312
Wyoming	14,389	\$4,042,139	\$281
Alaska	37,368	\$15,262,483	\$408
Arizona	461,615	\$133,299,664	\$289
California	1,676,948	\$203,321,195	\$335
Guam	14,196	\$8,834,757	\$622
Hawaii	85,663	\$35,247,467	\$411
Idaho	94,301	\$29,214,357	\$310
Nevada	152,430	\$39,980,608	\$262
Oregon	406,512	\$104,037,142	\$256
Washington	540,374	\$134,570,544	\$249
<b>U.S. Average</b>	<b>21,270,472</b>	<b>\$5,457,361,297</b>	<b>\$275</b>

a/ Average monthly caseloads, monthly allotments and average allotments per case are estimated from the samples.

TABLE 29: ACTIVE CASE SAMPLE SIZES AND COMPLETION RATES, FY 2012

STATE	AVERAGE MONTHLY CASELOAD	SELECTED CASES	CASES NOT SUBJECT TO REVIEW	CASES NOT COMPLETED	COMPLETED CASE REVIEWS <sup>a/</sup>	COMPLETION RATE <sup>b/</sup>
Connecticut	209,271	1,083	44	58	981	94.92
Maine	128,747	1,074	23	78	973	92.58
Massachusetts	440,863	1,091	50	108	933	89.63
New Hampshire	52,258	959	58	35	866	96.12
New York	1,573,257	1,080	46	78	956	92.44
Rhode Island	89,606	1,082	25	17	1,040	98.39
Vermont	46,782	846	18	11	817	98.67
Delaware	67,716	1,128	63	154	911	85.54
Dist. of Col.	73,997	1,142	101	46	995	95.58
Maryland	341,988	1,117	41	225	851	79.09
New Jersey	389,390	1,067	38	70	959	93.20
Pennsylvania	852,976	1,112	30	134	948	87.62
Virginia	421,054	1,085	46	121	918	88.35
Virgin Islands	9,843	338	23	0	315	100.00
West Virginia	155,524	1,082	21	79	982	92.55
Alabama	398,907	1,171	28	110	1,033	90.38
Florida	1,607,101	1,165	69	78	1,018	92.88
Georgia	699,825	1,277	73	113	1,091	90.61
Kentucky	393,062	1,269	41	8	1,220	99.35
Mississippi	303,374	1,286	49	44	1,193	96.44
North Carolina	845,286	1,093	22	20	1,051	98.13
South Carolina	399,425	1,231	44	44	1,143	96.29
Tennessee	616,297	1,150	32	81	1,037	92.75
Illinois	905,058	1,191	36	68	1,087	94.13
Indiana	390,617	1,145	40	64	1,041	94.21
Michigan	888,950	1,097	33	85	979	91.95
Minnesota	262,192	1,101	40	54	1,007	94.89
Ohio	893,861	1,233	17	126	1,090	89.64
Wisconsin	379,663	1,124	51	94	979	91.24
Arkansas	217,145	1,401	31	18	1,352	98.69
Louisiana	362,675	1,105	24	80	1,001	92.60
New Mexico	186,406	1,176	55	58	1,063	94.82
Oklahoma	264,138	1,126	62	20	1,044	98.12
Texas	1,661,040	1,218	41	102	1,075	91.33
Colorado	202,738	1,138	108	45	985	95.63
Iowa	182,252	1,218	59	85	1,074	92.67
Kansas	136,909	1,051	48	32	971	95.20
Missouri	429,336	1,098	30	36	1,032	96.63
Montana	56,365	1,001	47	67	887	92.01
Nebraska	74,135	1,041	47	111	883	86.57
North Dakota	26,668	528	11	7	510	98.65
South Dakota	43,370	825	28	5	792	99.37
Utah	106,611	1,108	41	34	1,036	97.09
Wyoming	14,389	578	35	1	542	99.82
Alaska	37,368	713	21	22	670	96.82
Arizona	461,615	1,162	72	55	1,035	94.95
California	1,676,948	1,227	124	66	1,037	94.28
Guam	14,196	536	29	15	492	97.04
Hawaii	85,663	1,151	72	62	1,017	94.20
Idaho	94,301	1,097	53	39	1,005	96.34
Nevada	152,430	1,168	107	73	988	93.12
Oregon	406,512	1,193	90	79	1,024	92.84
Washington	540,374	1,069	72	67	930	91.18
U.S. Total	21,270,472	56,747	2,509	3,382	50,859	92.82 <sup>c/</sup>

a/ Completed cases are only those cases coded class 1.

b/ Completion rates for stratified States are weighted with stratum caseloads.

c/ The U.S. completion rate is weighted by State average monthly caseload.

**TABLE 30: ACTIVE CASE SAMPLE SIZES AND STANDARD ERRORS, FY 2012**

STATE	STATE			FEDERAL		
	COMPLETED STATE REVIEWS	REPORTED PAYMENT ERROR RATE	STD ERROR REP. PAYMENT ERROR RATE a/	COMPLETED FEDERAL REVIEWS	REGRESSED PAYMENT ERROR RATE	STD ERROR REG. PAYMENT ERROR RATE a/
Connecticut	981	5.89	0.69	402	5.99	0.63
Maine	973	2.09	0.40	404	2.16	0.40
Massachusetts	933	3.88	0.58	385	4.03	0.56
New Hampshire	866	4.53	0.70	370	5.09	0.90
New York	956	4.96	0.64	401	5.09	0.61
Rhode Island	1,040	7.36	0.81	416	7.36	0.80
Vermont	817	6.96	0.79	340	6.96	0.84
Delaware	911	3.16	0.61	356	3.41	0.50
Dist. of Col.	995	3.87	0.55	390	3.91	0.64
Maryland	851	3.12	0.57	329	3.40	0.67
New Jersey	959	3.22	0.52	372	3.49	0.62
Pennsylvania	948	2.91	0.54	371	3.08	0.38
Virginia	918	1.62	0.43	357	1.76	0.59
Virgin Islands	315	4.21	0.93	158	4.20	1.02
West Virginia	982	6.90	0.79	388	7.06	0.88
Alabama	1,033	1.77	0.34	369	1.85	0.35
Florida	1,018	0.72	0.24	362	0.77	0.34
Georgia	1,091	3.08	0.43	378	3.18	0.47
Kentucky	1,220	4.92	0.62	394	4.93	0.75
Mississippi	1,193	1.84	0.33	397	2.10	0.43
North Carolina	1,051	2.32	0.40	378	2.32	0.45
South Carolina	1,143	1.56	0.31	357	1.59	0.22
Tennessee	1,037	3.14	0.55	371	3.25	0.66
Illinois	1,087	1.68	0.33	434	1.74	0.35
Indiana	1,041	2.95	0.44	425	3.02	0.51
Michigan	979	3.45	0.44	431	3.55	0.46
Minnesota	1,007	4.93	0.67	418	5.07	0.77
Ohio	1,090	2.84	0.42	395	3.39	0.45
Wisconsin	979	1.98	0.36	440	2.07	0.38
Arkansas	1,352	4.76	0.58	400	4.76	0.57
Louisiana	1,001	1.24	0.30	400	1.45	0.30
New Mexico	1,063	3.66	0.52	407	3.73	0.76
Oklahoma	1,044	4.94	0.65	411	4.94	0.49
Texas	1,075	3.28	0.44	430	3.63	0.54
Colorado	985	4.48	0.64	385	4.55	0.58
Iowa	1,074	3.27	0.57	423	3.43	0.53
Kansas	971	5.35	0.76	381	5.45	0.76
Missouri	1,032	6.75	0.80	404	7.18	0.83
Montana	887	2.61	0.47	351	2.71	0.44
Nebraska	883	2.91	0.58	345	3.19	0.46
North Dakota	510	2.94	0.73	230	2.94	0.79
South Dakota	792	1.37	0.32	328	1.37	0.19
Utah	1,036	2.36	0.46	408	2.39	0.30
Wyoming	542	7.19	0.94	217	7.18	0.98
Alaska	670	1.04	0.35	296	1.07	0.44
Arizona	1,035	5.51	0.66	409	5.60	0.72
California	1,037	3.59	0.50	406	3.98	0.38
Guam	492	8.30	0.96	216	7.33	0.83
Hawaii	1,017	4.70	0.73	394	4.84	0.80
Idaho	1,005	2.45	0.43	410	2.49	0.50
Nevada	988	6.10	0.69	376	6.01	0.65
Oregon	1,024	4.51	0.61	398	4.66	0.61
Washington	930	2.40	0.42	383	2.49	0.34
<b>U.S. Total</b>	<b>50,859</b>	<b>3.25</b>	<b>0.10</b>	<b>19,796</b>	<b>3.42</b>	<b>0.10</b>

a/ The listed standard errors can be used in conjunction with the FY- 12 error rates to calculate confidence intervals for the combined payment error rate. The 95% lower confidence limit is 1.96 standard errors less than the corresponding value, the upper 95% confidence limit is 1.96 standard errors greater than the value.

**TABLE 31: CASE AND PROCEDURAL ERROR RATE SAMPLE SIZES, FY 2012**

STATE	AVERAGE MONTHLY CASELOAD a/	SELECTED CASES	CASES NOT SUBJECT TO REVIEW	CASES NOT COMPLETED	COMPLETED CASE REVIEWS
Connecticut	16,120	934	310	0	624
Maine	7,670	840	76	0	764
Massachusetts	22,817	900	39	0	861
New Hampshire	3,443	549	39	0	510
New York	80,800	915	117	0	798
Rhode Island	4,108	584	4	0	580
Vermont	2,798	446	21	0	425
Delaware	5,674	787	22	0	765
Dist. of Col.	5,687	746	0	0	746
Maryland	14,733	760	68	0	692
New Jersey	29,088	698	11	0	687
Pennsylvania	57,389	783	32	0	751
Virginia	16,406	745	33	0	712
Virgin Islands	249	213	0	0	213
West Virginia	6,157	745	34	0	711
Alabama	26,130	772	11	0	761
Florida	197,627	947	31	0	916
Georgia	31,717	889	58	0	831
Kentucky	25,245	1,386	9	0	1,377
Mississippi	9,876	701	12	0	689
North Carolina	21,419	735	81	0	654
South Carolina	18,708	915	17	0	898
Tennessee	34,227	777	41	0	736
Illinois	31,595	894	64	0	830
Indiana	47,000	891	139	0	752
Michigan	46,320	733	13	0	720
Minnesota	44,205	913	71	0	842
Ohio	54,403	882	122	0	760
Wisconsin	55,986	1,229	403	0	826
Arkansas	14,952	768	56	0	712
Louisiana	31,337	904	135	0	769
New Mexico	8,230	1,020	20	0	1,000
Oklahoma	26,987	745	9	0	736
Texas	87,945	1,051	61	0	990
Colorado	22,010	923	60	0	863
Iowa	8,271	872	38	0	834
Kansas	12,525	781	11	0	770
Missouri	40,534	768	2	0	766
Montana	5,426	820	127	0	693
Nebraska	10,034	745	26	0	719
North Dakota	1,539	346	22	0	324
South Dakota	3,893	586	2	0	584
Utah	13,503	802	23	0	779
Wyoming	1,178	283	26	0	257
Alaska	2,653	418	15	0	403
Arizona	29,671	762	14	0	748
California	266,813	1,065	312	0	753
Guam	126	154	3	0	151
Hawaii	4,206	710	9	0	701
Idaho	4,055	648	32	0	616
Nevada	6,292	989	111	0	878
Oregon	20,894	766	22	0	744
Washington	31,775	850	30	0	820
<b>U.S. Total</b>	<b>1,572,442</b>	<b>41,085</b>	<b>3,044</b>	<b>0</b>	<b>38,041</b>

a/ Average monthly caseloads estimated by FNS using sampling interval and number of selected cases.

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