

**SUPPLEMENTAL
NUTRITION ASSISTANCE
PROGRAM
QUALITY CONTROL**

ANNUAL REPORT

FISCAL YEAR 2009

**U.S. DEPARTMENT OF AGRICULTURE
FOOD AND NUTRITION SERVICE
PROGRAM ACCOUNTABILITY AND
ADMINISTRATION DIVISION
QUALITY CONTROL BRANCH**

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INTRODUCTION

This Supplemental Nutrition Assistance Program (SNAP) Quality Control (QC) Annual Report presents official quality control error rates and other statistical data derived from SNAP QC reviews conducted for Fiscal Year (FY) 2009.

Each State agency conducts monthly QC reviews of a statistical sample of households participating in the SNAP (active cases) and households for which participation was denied or terminated (negative cases). These reviews measure the validity of SNAP cases at a given time. The reported State dollar and case error rates are based on these reviews. The State reviews also provide information on the error cause and characteristics of the household.

Additionally, Federal reviews of each State's sample are conducted annually to validate each State agency's error rate. The official active and negative error rates listed in this report are based upon the Federal validation reviews of the State agency samples.

In a program that provided \$50.3 billion in benefits in FY 2009 to needy Americans, more than half of whom are children and the elderly, efficient and effective program administration is essential.

Local agencies certify households for SNAP benefits and, along with the State agencies, are directly responsible for operating the SNAP. While the Food and Nutrition Service (FNS) can assist States through a variety of methods, the States themselves must ultimately make the commitment to conduct accurate and efficient program operations. FNS remains committed to supporting the ongoing efforts of States to increase the accuracy of SNAP certification actions.

To help support these efforts, FNS has undertaken special initiatives designed to increase payment accuracy. Activities in FY 2009 included: 1) continued funding for State Exchange activity; 2) FNS national and regional payment accuracy conferences; 3) technical assistance to States; and 4) National and regional publications publicizing successful payment strategies implemented across the country.

FY 2009 was another year of excellent performance in payment accuracy in the SNAP. The payment error rate in SNAP for FY 2009 is 4.36 percent. This is the lowest National payment error rate in the history of SNAP.

The SNAP negative error rate for fiscal year FY 2009 is 9.41 percent. The FY 2008 negative error rate is 10.96 percent.

In addition to efforts to increase the accuracy of SNAP certification actions, FNS is also continuing to make improvements to SNAP to ensure that it is responsive and effective in its support of those individuals and families who rely on its benefits. This includes making the SNAP more visible and accessible to needy individuals and working families.

Further information on SNAP may be obtained at the SNAP website at www.fns.usda.gov/snap. Specific information on the QC process is found in the FNS 310 Handbook, the SNAP Quality Control Review Handbook. Additional information may also be obtained by contacting the Quality Control Branch at 703-305-2442.

REPORT ORGANIZATION



PART I

Part I presents official quality control (QC) error rates as well as reported dollar and case error rates. With the passage of the Hunger Prevention Act of 1988, the payment error rate became the sum of the overpayment and underpayment error rates. Therefore, in this report we use the term "payment error rate" to reference the sum of the overpayment and underpayment error rates.



PART II

Part II provides information on variances. A variance occurs in a case when information verified by the QC reviewer differs from information used at the time of the most recent certification action, when policy has been misapplied for individual elements of eligibility or when the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.

Only variances occurring in dollar error cases are included in this report. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance. All variances (primary and otherwise) cited for a particular case are included in the remaining Tables.



PART III

Part III provides data on the distribution of monthly benefit dollars and overpayment error dollars for selected household characteristics for each State and on a National basis. This information can be used to identify error prone household characteristics by comparing the percent of allotments to the percent of error dollars.



PART IV

Part IV provides information on State sampling parameters of the active and negative universes. For active cases we have also included completion rates and standard errors for the reported and regressed payment error rates.

HIGHLIGHTS

Active Cases. The following statistics compare the performance measure for active cases for FY 2005 through FY 2009:

| | | <u>FY 2005</u> | <u>FY 2006</u> | <u>FY 2007</u> | <u>FY 2008</u> | <u>FY 2009</u> |
|---|---|----------------|----------------|----------------|----------------|----------------|
| National-average official <u>overpayment</u> error rate a/ | : | 4.53% | 4.82% | 4.58% | 4.01% | 3.53% |
| National-average official <u>underpayment</u> error rate | : | 1.31% | 1.17% | 1.06% | 1.00% | 0.82% |
| National-average official <u>payment</u> error rate (standard error = approximately 0.12%) b/ | : | 5.84% | 5.99% | 5.64% | 5.01% | 4.36% |
| Number of States with an official <u>payment</u> error rate under 6% | : | 32 | 25 | 28 | 35 | 47 |
| Number of States with an official <u>payment</u> error rate over 10% | : | 0 | 0 | 1 | 0 | 0 |

Negative cases. The following compares the performance measures for reported negative cases for FY 2005 through FY 2009:

| | | <u>FY 2005</u> | <u>FY 2006</u> | <u>FY 2007</u> | <u>FY 2008</u> | <u>FY 2009</u> |
|--|---|----------------|----------------|----------------|----------------|----------------|
| National-average <u>negative</u> case error rate c/ | : | 6.91% | 8.02% | 10.94% | 10.96% | 9.41% |

a/ National weighted average for active cases is calculated by weighting each State's error rate by its actual issuance.

b/ The official payment error rate may not equal the sum of the underpayment and overpayment error rates due to rounding.

c/ Validated national weighted average is calculated by weighting each State's error rate by its actual caseload.



PART I: QUALITY CONTROL DATA

Part I presents official quality control (QC) error rates as well as reported dollar and case error rates. With the passage of the Hunger Prevention Act of 1988, the payment error rate became the sum of the overpayment and underpayment error rates. Therefore, in this report we use the term “payment error rate” to reference the sum of the overpayment and underpayment error rates.

TABLE 1: SUMMARY OF U.S. QUALITY CONTROL FINDINGS FOR FY 08 AND FY 09

| | FY 2008 | FY 2009 |
|--|---------------|---------------|
| <u>ACTIVE CASES:</u> | | |
| Completed Sample Reviews - State | 51,322 | 52,303 |
| Completed Sample Reviews - Federal | 20,074 | 20,722 |
| Average Monthly Caseload | 12,122,123 | 14,529,950 |
| Estimated Monthly Allotments | 2,679,684,388 | 3,908,056,969 |
| Average Allotment Per Case | \$221 | \$269 |
| <u>REPORTED CASE ERROR RATES a/</u> | | |
| Underpayment | 2.58% | 2.08% |
| Overpayment b/ | 6.80% | 5.80% |
| Combined | 9.39% | 7.87% |
| <u>OFFICIAL ERROR RATES c/</u> | | |
| Underpayment | 1.00% | 0.82% |
| Overpayment b/ | 4.01% | 3.53% |
| Payment Rate (Combined) | 5.01% | 4.36% |
| <u>NEGATIVE CASES:</u> | | |
| Average Monthly Caseload | 719,425 | 807,137 |
| Completed Case Reviews | 34,724 | 36,366 |
| Validated Negative Error Rate | 10.96% | 9.41% |

a/ U.S. case error rates are weighted by State caseloads.

b/ Overpayments include both overpayments to eligible and payments to ineligibles.

c/ U.S. official error rates are weighted by States' actual issuance data.

TABLE 2: OFFICIAL DOLLAR ERROR RATES, FY 2008 vs. FY 2009

| STATE | OVERPAYMENT ERROR RATES | | UNDERPAYMENT ERROR RATES | | PAYMENT a/ ERROR RATES | |
|----------------|----------------------------|---------|-----------------------------|---------|---------------------------|---------|
| | FY 2008 | FY 2009 | FY 2008 | FY 2009 | FY 2008 | FY 2009 |
| Connecticut | 6.18 | 4.30 | 1.97 | 0.85 | 8.16 | 5.15 |
| Maine | 7.56 | 2.15 | 0.81 | 0.37 | 8.36 | 2.51 |
| Massachusetts | 4.03 | 3.52 | 0.50 | 0.87 | 4.53 | 4.39 |
| New Hampshire | 3.48 | 2.26 | 0.67 | 0.76 | 4.15 | 3.01 |
| New York | 3.62 | 4.94 | 0.89 | 0.45 | 4.50 | 5.39 |
| Rhode Island | 3.12 | 3.08 | 0.86 | 0.60 | 3.97 | 3.67 |
| Vermont | 4.56 | 4.25 | 0.96 | 1.17 | 5.52 | 5.42 |
| Delaware | 4.36 | 0.77 | 1.16 | 0.37 | 5.52 | 1.15 |
| Dist. of Col. | 4.61 | 3.35 | 1.65 | 0.57 | 6.26 | 3.92 |
| Maryland | 5.19 | 5.66 | 1.75 | 1.45 | 6.94 | 7.11 |
| New Jersey | 4.21 | 2.60 | 1.02 | 1.04 | 5.23 | 3.64 |
| Pennsylvania | 3.03 | 4.08 | 0.34 | 0.35 | 3.37 | 4.43 |
| Virginia | 4.33 | 4.68 | 1.42 | 1.06 | 5.75 | 5.74 |
| Virgin Islands | 2.08 | 2.66 | 1.14 | 0.18 | 3.22 | 2.83 |
| West Virginia | 6.52 | 4.47 | 0.87 | 0.95 | 7.40 | 5.42 |
| Alabama | 3.27 | 3.03 | 0.96 | 0.54 | 4.23 | 3.57 |
| Florida | 0.81 | 0.53 | 0.04 | 0.16 | 0.85 | 0.70 |
| Georgia | 2.02 | 1.91 | 0.48 | 0.19 | 2.50 | 2.10 |
| Kentucky | 5.12 | 3.72 | 1.24 | 0.98 | 6.36 | 4.70 |
| Mississippi | 1.65 | 2.31 | 0.99 | 0.47 | 2.64 | 2.77 |
| North Carolina | 2.20 | 1.87 | 0.45 | 0.66 | 2.65 | 2.53 |
| South Carolina | 5.48 | 3.96 | 0.79 | 0.60 | 6.27 | 4.56 |
| Tennessee | 4.47 | 3.03 | 0.41 | 0.25 | 4.89 | 3.28 |
| Illinois | 3.39 | 5.60 | 0.91 | 0.57 | 4.30 | 6.17 |
| Indiana | 5.91 | 5.45 | 1.60 | 1.68 | 7.51 | 7.13 |
| Michigan | 5.09 | 4.67 | 0.79 | 2.08 | 5.88 | 6.75 |
| Minnesota | 4.78 | 3.29 | 1.38 | 0.66 | 6.16 | 3.95 |
| Ohio | 3.75 | 1.45 | 0.53 | 0.85 | 4.29 | 2.30 |
| Wisconsin | 5.29 | 0.79 | 2.09 | 0.32 | 7.38 | 1.11 |
| Arkansas | 5.20 | 3.99 | 0.90 | 0.74 | 6.10 | 4.74 |
| Louisiana | 5.49 | 4.03 | 1.22 | 0.78 | 6.71 | 4.81 |
| New Mexico | 5.09 | 4.04 | 1.25 | 0.76 | 6.34 | 4.79 |
| Oklahoma | 4.70 | 3.12 | 1.02 | 0.66 | 5.72 | 3.78 |
| Texas | 5.38 | 5.83 | 1.74 | 1.07 | 7.11 | 6.90 |
| Colorado | 2.60 | 2.05 | 0.72 | 0.67 | 3.32 | 2.72 |
| Iowa | 6.43 | 5.62 | 1.57 | 0.86 | 8.01 | 6.49 |
| Kansas | 3.60 | 3.55 | 0.41 | 0.82 | 4.01 | 4.37 |
| Missouri | 5.17 | 4.42 | 0.87 | 0.87 | 6.03 | 5.29 |
| Montana | 2.73 | 3.16 | 1.02 | 0.60 | 3.74 | 3.77 |
| Nebraska | 2.23 | 1.05 | 0.52 | 0.48 | 2.75 | 1.54 |
| North Dakota | 4.15 | 2.36 | 1.53 | 1.06 | 5.68 | 3.42 |
| South Dakota | 0.74 | 0.69 | 0.25 | 0.25 | 1.00 | 0.94 |
| Utah | 2.84 | 2.97 | 1.18 | 0.82 | 4.02 | 3.80 |
| Wyoming | 1.86 | 2.85 | 0.83 | 0.38 | 2.69 | 3.23 |
| Alaska | 4.97 | 2.29 | 2.51 | 1.52 | 7.48 | 3.81 |
| Arizona | 3.24 | 3.57 | 1.44 | 2.42 | 4.68 | 5.99 |
| California | 4.07 | 3.07 | 1.70 | 1.29 | 5.77 | 4.36 |
| Guam | 6.93 | 3.23 | 2.43 | 1.00 | 9.36 | 4.24 |
| Hawaii | 2.15 | 2.92 | 1.30 | 0.56 | 3.45 | 3.48 |
| Idaho | 2.78 | 2.05 | 0.80 | 0.65 | 3.59 | 2.69 |
| Nevada | 3.64 | 3.20 | 1.09 | 1.09 | 4.73 | 4.28 |
| Oregon | 4.87 | 3.06 | 0.43 | 0.48 | 5.30 | 3.54 |
| Washington | 3.32 | 1.39 | 0.54 | 0.43 | 3.86 | 1.81 |
| U.S. Average | 4.01 | 3.53 | 1.00 | 0.82 | 5.01 | 4.36 |

a/ The official payment error rate may not equal the sum of the overpayment and underpayment error rate due to rounding.

TABLE 3: STATE REPORTED AND OFFICIAL DOLLAR ERROR RATES, FY 2009

| STATE | OVERPAYMENT ERROR RATES | | UNDERPAYMENT ERROR RATES | | PAYMENT a/ ERROR RATES | |
|----------------|----------------------------|----------|-----------------------------|----------|---------------------------|----------|
| | REPORTED | OFFICIAL | REPORTED | OFFICIAL | REPORTED | OFFICIAL |
| Connecticut | 4.22 | 4.30 | 0.83 | 0.85 | 5.05 | 5.15 |
| Maine | 1.69 | 2.15 | 0.17 | 0.37 | 1.86 | 2.51 |
| Massachusetts | 3.41 | 3.52 | 0.83 | 0.87 | 4.24 | 4.39 |
| New Hampshire | 2.53 | 2.26 | 0.53 | 0.76 | 3.06 | 3.01 |
| New York | 4.77 | 4.94 | 0.42 | 0.45 | 5.19 | 5.39 |
| Rhode Island | 3.02 | 3.08 | 0.58 | 0.60 | 3.60 | 3.67 |
| Vermont | 4.12 | 4.25 | 1.13 | 1.17 | 5.25 | 5.42 |
| Delaware | 0.57 | 0.77 | 0.35 | 0.37 | 0.92 | 1.15 |
| Dist. of Col. | 3.00 | 3.35 | 0.36 | 0.57 | 3.36 | 3.92 |
| Maryland | 5.60 | 5.66 | 1.43 | 1.45 | 7.03 | 7.11 |
| New Jersey | 2.37 | 2.60 | 0.76 | 1.04 | 3.13 | 3.64 |
| Pennsylvania | 3.98 | 4.08 | 0.34 | 0.35 | 4.32 | 4.43 |
| Virginia | 4.57 | 4.68 | 1.03 | 1.06 | 5.60 | 5.74 |
| Virgin Islands | 2.66 | 2.66 | 0.18 | 0.18 | 2.84 | 2.83 |
| West Virginia | 4.36 | 4.47 | 0.90 | 0.95 | 5.26 | 5.42 |
| Alabama | 2.84 | 3.03 | 0.54 | 0.54 | 3.38 | 3.57 |
| Florida | 0.51 | 0.53 | 0.15 | 0.16 | 0.66 | 0.70 |
| Georgia | 1.72 | 1.91 | 0.18 | 0.19 | 1.90 | 2.10 |
| Kentucky | 3.42 | 3.72 | 0.85 | 0.98 | 4.27 | 4.70 |
| Mississippi | 2.27 | 2.31 | 0.45 | 0.47 | 2.72 | 2.77 |
| North Carolina | 1.85 | 1.87 | 0.65 | 0.66 | 2.50 | 2.53 |
| South Carolina | 3.86 | 3.96 | 0.52 | 0.60 | 4.38 | 4.56 |
| Tennessee | 2.85 | 3.03 | 0.22 | 0.25 | 3.07 | 3.28 |
| Illinois | 5.45 | 5.60 | 0.55 | 0.57 | 6.00 | 6.17 |
| Indiana | 5.36 | 5.45 | 1.66 | 1.68 | 7.02 | 7.13 |
| Michigan | 4.52 | 4.67 | 2.01 | 2.08 | 6.53 | 6.75 |
| Minnesota | 3.28 | 3.29 | 0.63 | 0.66 | 3.91 | 3.95 |
| Ohio | 1.28 | 1.45 | 0.74 | 0.85 | 2.02 | 2.30 |
| Wisconsin | 0.75 | 0.79 | 0.30 | 0.32 | 1.05 | 1.11 |
| Arkansas | 3.96 | 3.99 | 0.70 | 0.74 | 4.66 | 4.74 |
| Louisiana | 3.97 | 4.03 | 0.77 | 0.78 | 4.74 | 4.81 |
| New Mexico | 4.00 | 4.04 | 0.75 | 0.76 | 4.75 | 4.79 |
| Oklahoma | 3.06 | 3.12 | 0.65 | 0.66 | 3.71 | 3.78 |
| Texas | 5.77 | 5.83 | 1.05 | 1.07 | 6.82 | 6.90 |
| Colorado | 2.00 | 2.05 | 0.65 | 0.67 | 2.65 | 2.72 |
| Iowa | 5.47 | 5.62 | 0.83 | 0.86 | 6.30 | 6.49 |
| Kansas | 3.45 | 3.55 | 0.78 | 0.82 | 4.23 | 4.37 |
| Missouri | 4.33 | 4.42 | 0.80 | 0.87 | 5.13 | 5.29 |
| Montana | 3.10 | 3.16 | 0.58 | 0.60 | 3.68 | 3.77 |
| Nebraska | 1.01 | 1.05 | 0.46 | 0.48 | 1.47 | 1.54 |
| North Dakota | 2.36 | 2.36 | 1.06 | 1.06 | 3.42 | 3.42 |
| South Dakota | 0.68 | 0.69 | 0.25 | 0.25 | 0.93 | 0.94 |
| Utah | 2.91 | 2.97 | 0.80 | 0.82 | 3.71 | 3.80 |
| Wyoming | 2.85 | 2.85 | 0.38 | 0.38 | 3.23 | 3.23 |
| Alaska | 2.22 | 2.29 | 1.49 | 1.52 | 3.71 | 3.81 |
| Arizona | 3.26 | 3.57 | 1.90 | 2.42 | 5.16 | 5.99 |
| California | 2.88 | 3.07 | 1.08 | 1.29 | 3.96 | 4.36 |
| Guam | 3.24 | 3.23 | 1.00 | 1.00 | 4.24 | 4.24 |
| Hawaii | 2.48 | 2.92 | 0.54 | 0.56 | 3.02 | 3.48 |
| Idaho | 2.03 | 2.05 | 0.64 | 0.65 | 2.67 | 2.69 |
| Nevada | 2.89 | 3.20 | 1.05 | 1.09 | 3.94 | 4.28 |
| Oregon | 3.00 | 3.06 | 0.46 | 0.48 | 3.46 | 3.54 |
| Washington | 1.37 | 1.39 | 0.42 | 0.43 | 1.79 | 1.81 |
| U.S. Average | 3.41 | 3.53 | 0.76 | 0.82 | 4.17 | 4.36 |

June 8, 2010, was the cut-off date for error rates used in this report.

a/ The official payment error rate may not equal the sum of the overpayment and underpayment error rate due to rounding.

TABLE 4: OFFICIAL PAYMENT ERROR RATES, FY 2005 - FY 2009

| STATE | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FY 2009 |
|---------------------------|---------|---------|---------|---------|---------|
| Connecticut | 6.61 | 5.46 | 6.51 | 8.16 | 5.15 |
| Maine | 7.59 | 9.55 | 10.54 | 8.36 | 2.51 |
| Massachusetts | 3.88 | 3.55 | 4.38 | 4.53 | 4.39 |
| New Hampshire | 5.91 | 6.16 | 6.16 | 4.15 | 3.01 |
| New York | 7.23 | 4.56 | 5.51 | 4.50 | 5.39 |
| Rhode Island | 9.84 | 4.02 | 5.35 | 3.97 | 3.67 |
| Vermont | 5.64 | 5.25 | 6.24 | 5.52 | 5.42 |
| Delaware | 6.46 | 7.92 | 9.36 | 5.52 | 1.15 |
| Dist. of Col. | 9.89 | 9.62 | 8.34 | 6.26 | 3.92 |
| Maryland | 5.49 | 6.04 | 7.20 | 6.94 | 7.11 |
| New Jersey | 4.79 | 4.15 | 6.26 | 5.23 | 3.64 |
| Pennsylvania | 4.51 | 3.64 | 2.71 | 3.37 | 4.43 |
| Virginia | 5.79 | 6.96 | 6.47 | 5.75 | 5.74 |
| Virgin Islands | 2.11 | 1.93 | 3.03 | 3.22 | 2.83 |
| West Virginia | 5.94 | 7.34 | 9.59 | 7.40 | 5.42 |
| Alabama | 3.68 | 3.80 | 4.78 | 4.23 | 3.57 |
| Florida | 7.19 | 8.59 | 4.15 | 0.85 | 0.70 |
| Georgia | 4.89 | 7.16 | 8.13 | 2.50 | 2.10 |
| Kentucky | 4.56 | 5.95 | 4.93 | 6.36 | 4.70 |
| Mississippi ^{a/} | 3.00 | 2.61 | 2.66 | 2.64 | 2.77 |
| North Carolina | 2.97 | 2.83 | 2.23 | 2.65 | 2.53 |
| South Carolina | 5.44 | 6.21 | 5.41 | 6.27 | 4.56 |
| Tennessee | 6.01 | 5.57 | 5.13 | 4.89 | 3.28 |
| Illinois | 5.75 | 6.09 | 5.15 | 4.30 | 6.17 |
| Indiana | 6.58 | 6.64 | 6.94 | 7.51 | 7.13 |
| Michigan | 7.34 | 7.53 | 8.50 | 5.88 | 6.75 |
| Minnesota | 7.60 | 7.56 | 6.53 | 6.16 | 3.95 |
| Ohio | 8.65 | 7.10 | 9.17 | 4.29 | 2.30 |
| Wisconsin | 5.61 | 6.17 | 5.90 | 7.38 | 1.11 |
| Arkansas | 5.43 | 7.15 | 7.01 | 6.10 | 4.74 |
| Louisiana ^{b/} | 5.83 | 8.00 | 6.94 | 6.71 | 4.81 |
| New Mexico | 5.99 | 6.78 | 7.42 | 6.34 | 4.79 |
| Oklahoma | 7.42 | 7.17 | 6.11 | 5.72 | 3.78 |
| Texas | 5.03 | 6.46 | 6.38 | 7.11 | 6.90 |
| Colorado | 7.42 | 6.68 | 7.05 | 3.32 | 2.72 |
| Iowa | 6.03 | 6.40 | 6.85 | 8.01 | 6.49 |
| Kansas | 4.37 | 6.39 | 3.70 | 4.01 | 4.37 |
| Missouri | 5.10 | 2.59 | 2.31 | 6.03 | 5.29 |
| Montana | 4.05 | 6.82 | 6.81 | 3.74 | 3.77 |
| Nebraska | 4.45 | 3.44 | 1.73 | 2.75 | 1.54 |
| North Dakota | 3.59 | 3.67 | 3.29 | 5.68 | 3.42 |
| South Dakota | 1.19 | 1.83 | 1.28 | 1.00 | 0.94 |
| Utah | 4.41 | 4.22 | 3.80 | 4.02 | 3.80 |
| Wyoming | 7.03 | 5.39 | 6.42 | 2.69 | 3.23 |
| Alaska | 6.51 | 5.81 | 4.04 | 7.48 | 3.81 |
| Arizona | 7.61 | 8.26 | 4.87 | 4.68 | 5.99 |
| California | 6.38 | 6.98 | 5.31 | 5.77 | 4.36 |
| Guam | 6.20 | 6.45 | 6.55 | 9.36 | 4.24 |
| Hawaii | 5.63 | 3.40 | 3.20 | 3.45 | 3.48 |
| Idaho | 8.34 | 4.64 | 4.44 | 3.59 | 2.69 |
| Nevada | 2.86 | 3.87 | 4.84 | 4.73 | 4.28 |
| Oregon | 5.71 | 5.28 | 5.41 | 5.30 | 3.54 |
| Washington | 2.72 | 2.59 | 2.93 | 3.86 | 1.81 |
| U.S. Average | 5.84 | 5.99 | 5.64 | 5.01 | 4.36 |

a/ Fiscal year 2005 official rate for Mississippi was assigned due to Hurricane Katrina.

b/ Fiscal years 2005 and 2006 official rates for Louisiana were assigned due to Hurricane Katrina.

TABLE 5: OFFICIAL OVERPAYMENT ERROR RATES, FY 2005 - FY 2009

| STATE | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FY 2009 |
|---------------------------|---------|---------|---------|---------|---------|
| Connecticut | 5.01 | 3.89 | 4.41 | 6.18 | 4.30 |
| Maine | 6.17 | 7.94 | 9.11 | 7.56 | 2.15 |
| Massachusetts | 2.91 | 2.17 | 3.11 | 4.03 | 3.52 |
| New Hampshire | 4.68 | 5.40 | 4.80 | 3.48 | 2.26 |
| New York | 4.90 | 3.77 | 4.38 | 3.62 | 4.94 |
| Rhode Island | 7.12 | 2.91 | 4.00 | 3.12 | 3.08 |
| Vermont | 4.61 | 3.78 | 5.39 | 4.56 | 4.25 |
| Delaware | 4.30 | 6.56 | 7.46 | 4.36 | 0.77 |
| Dist. of Col. | 8.21 | 7.74 | 6.53 | 4.61 | 3.35 |
| Maryland | 4.03 | 4.97 | 5.97 | 5.19 | 5.66 |
| New Jersey | 3.58 | 2.51 | 4.68 | 4.21 | 2.60 |
| Pennsylvania | 3.64 | 3.13 | 2.45 | 3.03 | 4.08 |
| Virginia | 4.75 | 6.13 | 5.50 | 4.33 | 4.68 |
| Virgin Islands | 1.98 | 1.55 | 2.82 | 2.08 | 2.66 |
| West Virginia | 4.89 | 6.25 | 8.28 | 6.52 | 4.47 |
| Alabama | 3.25 | 3.05 | 3.75 | 3.27 | 3.03 |
| Florida | 5.88 | 6.95 | 3.94 | 0.81 | 0.53 |
| Georgia | 4.31 | 6.38 | 7.22 | 2.02 | 1.91 |
| Kentucky | 3.57 | 5.10 | 4.25 | 5.12 | 3.72 |
| Mississippi ^{a/} | 2.02 | 1.80 | 2.24 | 1.65 | 2.31 |
| North Carolina | 2.31 | 2.22 | 1.72 | 2.20 | 1.87 |
| South Carolina | 4.73 | 5.33 | 4.15 | 5.48 | 3.96 |
| Tennessee | 5.28 | 5.13 | 4.37 | 4.47 | 3.03 |
| Illinois | 4.76 | 4.61 | 4.44 | 3.39 | 5.60 |
| Indiana | 5.47 | 4.98 | 5.52 | 5.91 | 5.45 |
| Michigan | 5.94 | 5.53 | 6.41 | 5.09 | 4.67 |
| Minnesota | 5.52 | 5.94 | 4.74 | 4.78 | 3.29 |
| Ohio | 6.96 | 5.62 | 7.26 | 3.75 | 1.45 |
| Wisconsin | 3.45 | 4.29 | 4.42 | 5.29 | 0.79 |
| Arkansas | 4.72 | 6.33 | 6.09 | 5.20 | 3.99 |
| Louisiana ^{b/} | 4.95 | 7.11 | 5.95 | 5.49 | 4.03 |
| New Mexico | 4.98 | 5.22 | 5.46 | 5.09 | 4.04 |
| Oklahoma | 6.62 | 5.90 | 4.81 | 4.70 | 3.12 |
| Texas | 3.58 | 5.11 | 5.39 | 5.38 | 5.83 |
| Colorado | 5.02 | 5.27 | 5.15 | 2.60 | 2.05 |
| Iowa | 5.22 | 4.71 | 5.32 | 6.43 | 5.62 |
| Kansas | 3.47 | 5.09 | 3.03 | 3.60 | 3.55 |
| Missouri | 4.00 | 2.14 | 2.04 | 5.17 | 4.42 |
| Montana | 3.38 | 5.73 | 5.49 | 2.73 | 3.16 |
| Nebraska | 3.65 | 2.97 | 1.30 | 2.23 | 1.05 |
| North Dakota | 2.26 | 2.65 | 2.36 | 4.15 | 2.36 |
| South Dakota | 1.01 | 1.51 | 1.02 | 0.74 | 0.69 |
| Utah | 3.12 | 3.00 | 2.55 | 2.84 | 2.97 |
| Wyoming | 5.87 | 3.98 | 4.91 | 1.86 | 2.85 |
| Alaska | 5.64 | 5.25 | 2.86 | 4.97 | 2.29 |
| Arizona | 6.02 | 6.84 | 3.73 | 3.24 | 3.57 |
| California | 4.27 | 5.28 | 4.08 | 4.07 | 3.07 |
| Guam | 4.08 | 4.71 | 4.45 | 6.93 | 3.23 |
| Hawaii | 3.95 | 2.33 | 2.61 | 2.15 | 2.92 |
| Idaho | 6.03 | 3.78 | 3.54 | 2.78 | 2.05 |
| Nevada | 2.12 | 2.69 | 3.86 | 3.64 | 3.20 |
| Oregon | 4.73 | 4.51 | 3.94 | 4.87 | 3.06 |
| Washington | 1.67 | 2.24 | 2.44 | 3.32 | 1.39 |
| U.S. Average | 4.53 | 4.82 | 4.58 | 4.01 | 3.53 |

a/ Fiscal year 2005 official rates for Mississippi and Louisiana were assigned due to Hurricane Katrina.

b/ Fiscal years 2005 and 2006 official rates for Louisiana were assigned due to Hurricane Katrina.

TABLE 6: OFFICIAL UNDERPAYMENT ERROR RATES, FY 2005 - FY 2009

| STATE | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FY 2009 |
|---------------------------|---------|---------|---------|---------|---------|
| Connecticut | 1.61 | 1.57 | 2.10 | 1.97 | 0.85 |
| Maine | 1.43 | 1.61 | 1.42 | 0.81 | 0.37 |
| Massachusetts | 0.97 | 1.38 | 1.26 | 0.50 | 0.87 |
| New Hampshire | 1.22 | 0.76 | 1.36 | 0.67 | 0.76 |
| New York | 2.33 | 0.78 | 1.12 | 0.89 | 0.45 |
| Rhode Island | 2.71 | 1.10 | 1.34 | 0.86 | 0.60 |
| Vermont | 1.03 | 1.47 | 0.85 | 0.96 | 1.17 |
| Delaware | 2.16 | 1.35 | 1.90 | 1.16 | 0.37 |
| Dist. of Col. | 1.69 | 1.88 | 1.80 | 1.65 | 0.57 |
| Maryland | 1.45 | 1.07 | 1.23 | 1.75 | 1.45 |
| New Jersey | 1.21 | 1.65 | 1.58 | 1.02 | 1.04 |
| Pennsylvania | 0.87 | 0.51 | 0.26 | 0.34 | 0.35 |
| Virginia | 1.03 | 0.83 | 0.97 | 1.42 | 1.06 |
| Virgin Islands | 0.13 | 0.38 | 0.22 | 1.14 | 0.18 |
| West Virginia | 1.05 | 1.10 | 1.31 | 0.87 | 0.95 |
| Alabama | 0.43 | 0.75 | 1.03 | 0.96 | 0.54 |
| Florida | 1.32 | 1.65 | 0.21 | 0.04 | 0.16 |
| Georgia | 0.58 | 0.78 | 0.91 | 0.48 | 0.19 |
| Kentucky | 0.99 | 0.85 | 0.68 | 1.24 | 0.98 |
| Mississippi ^{a/} | 0.98 | 0.81 | 0.42 | 0.99 | 0.47 |
| North Carolina | 0.66 | 0.61 | 0.52 | 0.45 | 0.66 |
| South Carolina | 0.71 | 0.88 | 1.26 | 0.79 | 0.60 |
| Tennessee | 0.73 | 0.44 | 0.76 | 0.41 | 0.25 |
| Illinois | 1.00 | 1.48 | 0.71 | 0.91 | 0.57 |
| Indiana | 1.11 | 1.66 | 1.42 | 1.60 | 1.68 |
| Michigan | 1.41 | 2.00 | 2.08 | 0.79 | 2.08 |
| Minnesota | 2.08 | 1.61 | 1.79 | 1.38 | 0.66 |
| Ohio | 1.69 | 1.48 | 1.91 | 0.53 | 0.85 |
| Wisconsin | 2.16 | 1.88 | 1.48 | 2.09 | 0.32 |
| Arkansas | 0.71 | 0.82 | 0.92 | 0.90 | 0.74 |
| Louisiana ^{b/} | 0.88 | 0.89 | 0.99 | 1.22 | 0.78 |
| New Mexico | 1.01 | 1.55 | 1.96 | 1.25 | 0.76 |
| Oklahoma | 0.81 | 1.26 | 1.30 | 1.02 | 0.66 |
| Texas | 1.46 | 1.35 | 0.99 | 1.74 | 1.07 |
| Colorado | 2.40 | 1.41 | 1.89 | 0.72 | 0.67 |
| Iowa | 0.80 | 1.69 | 1.53 | 1.57 | 0.86 |
| Kansas | 0.91 | 1.30 | 0.67 | 0.41 | 0.82 |
| Missouri | 1.09 | 0.45 | 0.28 | 0.87 | 0.87 |
| Montana | 0.67 | 1.09 | 1.32 | 1.02 | 0.60 |
| Nebraska | 0.80 | 0.47 | 0.43 | 0.52 | 0.48 |
| North Dakota | 1.33 | 1.01 | 0.93 | 1.53 | 1.06 |
| South Dakota | 0.18 | 0.32 | 0.26 | 0.25 | 0.25 |
| Utah | 1.29 | 1.22 | 1.25 | 1.18 | 0.82 |
| Wyoming | 1.16 | 1.41 | 1.51 | 0.83 | 0.38 |
| Alaska | 0.87 | 0.56 | 1.19 | 2.51 | 1.52 |
| Arizona | 1.59 | 1.42 | 1.14 | 1.44 | 2.42 |
| California | 2.12 | 1.70 | 1.23 | 1.70 | 1.29 |
| Guam | 2.12 | 1.75 | 2.10 | 2.43 | 1.00 |
| Hawaii | 1.68 | 1.06 | 0.59 | 1.30 | 0.56 |
| Idaho | 2.31 | 0.87 | 0.90 | 0.80 | 0.65 |
| Nevada | 0.74 | 1.18 | 0.98 | 1.09 | 1.09 |
| Oregon | 0.97 | 0.77 | 1.47 | 0.43 | 0.48 |
| Washington | 1.05 | 0.36 | 0.49 | 0.54 | 0.43 |
| U.S. Average | 1.31 | 1.17 | 1.06 | 1.00 | 0.82 |

a/ Fiscal year 2005 official rate for Mississippi was assigned due to Hurricane Katrina.

b/ Fiscal years 2005 and 2006 official rates for Louisiana were assigned due to Hurricane Katrina.

U.S. Error Rates FY 2000 - FY 2009

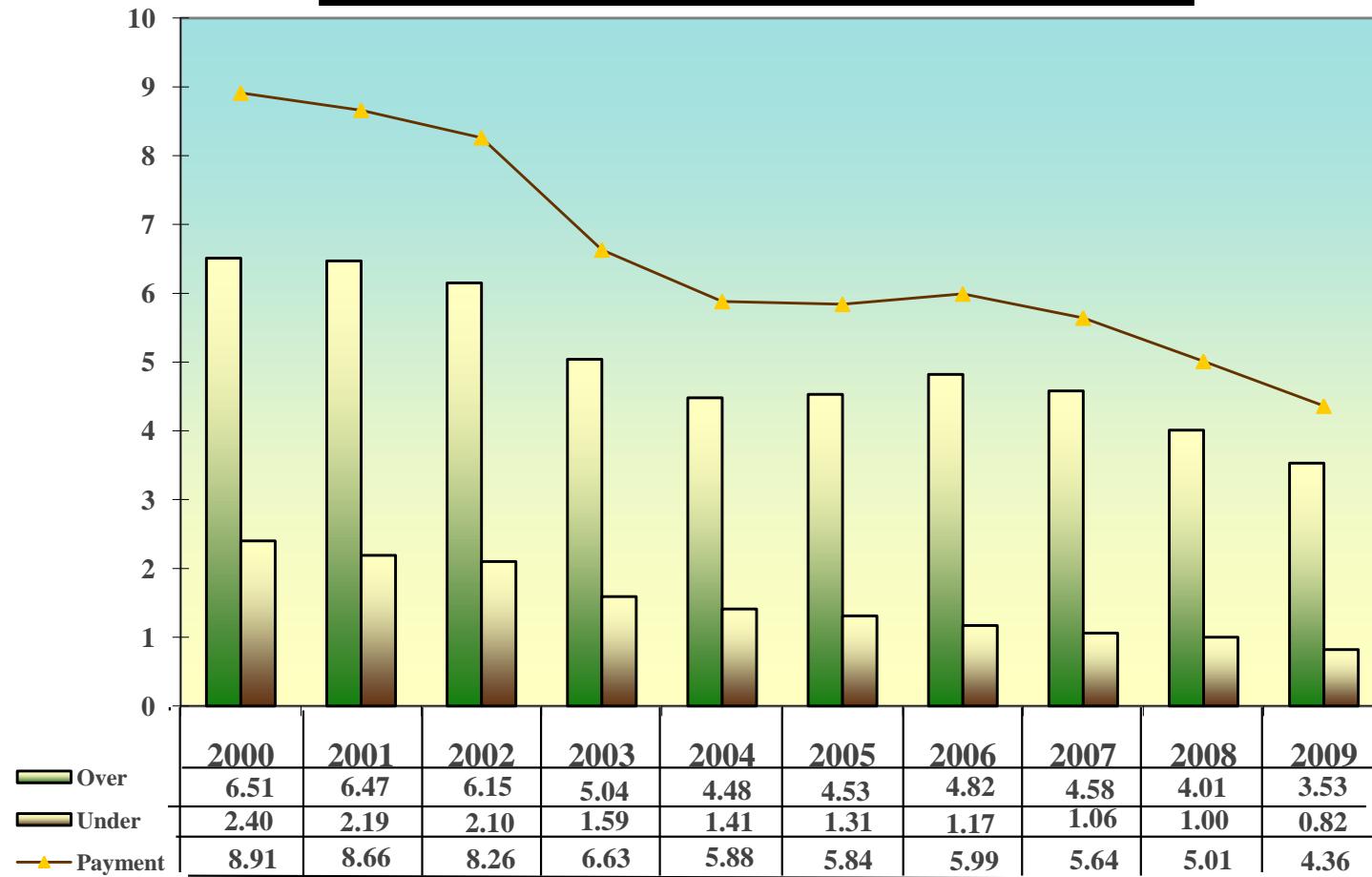


TABLE 7: ISSUANCE & ISSUANCE IN ERROR, FY 2009

| STATE | FY 2009 ACTUAL ANNUAL ISSUANCE | FY 2009 DOLLARS OVERISSUED | FY 2009 DOLLARS UNDERISSUED |
|----------------|--------------------------------------|----------------------------------|-----------------------------------|
| Connecticut | \$417,158,566 | \$17,950,750 | \$3,552,940 |
| Maine | \$292,704,585 | \$6,279,684 | \$1,069,250 |
| Massachusetts | \$925,603,583 | \$32,582,172 | \$8,096,255 |
| New Hampshire | \$115,948,720 | \$2,619,282 | \$876,109 |
| New York | \$3,955,033,246 | \$195,331,182 | \$17,936,076 |
| Rhode Island | \$170,463,595 | \$5,241,926 | \$1,018,520 |
| Vermont | \$99,238,170 | \$4,215,141 | \$1,160,888 |
| Delaware | \$129,098,106 | \$996,121 | \$482,956 |
| Dist. of Col. | \$159,506,975 | \$5,343,165 | \$913,815 |
| Maryland | \$668,682,585 | \$37,869,501 | \$9,696,566 |
| New Jersey | \$750,159,374 | \$19,507,144 | \$7,793,406 |
| Pennsylvania | \$1,900,787,569 | \$77,502,712 | \$6,707,879 |
| Virginia | \$922,879,649 | \$43,167,696 | \$9,812,056 |
| Virgin Islands | \$33,699,620 | \$895,264 | \$60,086 |
| West Virginia | \$408,456,434 | \$18,251,059 | \$3,871,350 |
| Alabama | \$970,949,096 | \$29,401,310 | \$5,216,909 |
| Florida | \$2,968,374,682 | \$15,860,026 | \$4,888,913 |
| Georgia | \$1,943,839,554 | \$37,179,819 | \$3,701,071 |
| Kentucky | \$1,002,094,470 | \$37,257,872 | \$9,853,595 |
| Mississippi | \$691,067,947 | \$15,933,263 | \$3,220,377 |
| North Carolina | \$1,625,497,467 | \$30,411,432 | \$10,790,052 |
| South Carolina | \$1,001,691,847 | \$39,660,987 | \$5,994,124 |
| Tennessee | \$1,603,675,536 | \$48,578,539 | \$3,977,115 |
| Illinois | \$2,322,771,336 | \$130,049,644 | \$13,202,632 |
| Indiana | \$1,071,248,747 | \$58,391,627 | \$17,959,485 |
| Michigan | \$2,106,871,076 | \$98,355,062 | \$43,907,193 |
| Minnesota | \$472,663,795 | \$15,546,858 | \$3,101,620 |
| Ohio | \$2,167,118,474 | \$31,351,703 | \$18,427,008 |
| Wisconsin | \$679,971,117 | \$5,390,131 | \$2,180,667 |
| Arkansas | \$569,987,431 | \$22,768,148 | \$4,233,297 |
| Louisiana | \$1,119,136,582 | \$45,092,251 | \$8,721,431 |
| New Mexico | \$410,844,850 | \$16,584,985 | \$3,109,274 |
| Oklahoma | \$666,446,549 | \$20,761,143 | \$4,428,537 |
| Texas | \$4,399,125,072 | \$256,477,790 | \$47,132,226 |
| Colorado | \$502,657,149 | \$10,286,879 | \$3,384,391 |
| Iowa | \$419,857,396 | \$23,606,902 | \$3,628,408 |
| Kansas | \$301,563,664 | \$10,714,557 | \$2,458,347 |
| Missouri | \$1,135,612,551 | \$50,227,008 | \$9,845,761 |
| Montana | \$134,564,381 | \$4,258,155 | \$810,347 |
| Nebraska | \$179,068,040 | \$1,887,198 | \$867,585 |
| North Dakota | \$79,564,871 | \$1,877,970 | \$844,342 |
| South Dakota | \$111,278,093 | \$768,375 | \$280,421 |
| Utah | \$263,258,195 | \$7,830,615 | \$2,169,248 |
| Wyoming | \$37,074,837 | \$1,056,818 | \$141,552 |
| Alaska | \$129,624,461 | \$2,963,604 | \$1,974,699 |
| Arizona | \$1,223,845,635 | \$43,641,111 | \$29,661,123 |
| California | \$4,382,007,874 | \$134,536,406 | \$56,405,205 |
| Guam | \$78,829,247 | \$2,548,628 | \$791,051 |
| Hawaii | \$273,683,509 | \$8,003,327 | \$1,521,954 |
| Idaho | \$200,937,001 | \$4,110,568 | \$1,300,062 |
| Nevada | \$285,773,577 | \$9,136,753 | \$3,100,643 |
| Oregon | \$831,409,406 | \$25,412,028 | \$4,014,876 |
| Washington | \$1,046,740,870 | \$14,512,015 | \$4,485,285 |
| U.S. Total | \$50,360,147,162 | \$1,780,184,307 | \$414,778,979 |

TABLE 8: ACTIVE CASE ERROR RATES, FY 2009

| STATE | REPORTED CASE ERROR RATES | | |
|----------------|---------------------------|--------------|---------|
| | OVERPAYMENT | UNDERPAYMENT | PAYMENT |
| Connecticut | 6.62 | 2.18 | 8.80 |
| Maine | 3.44 | 0.69 | 4.13 |
| Massachusetts | 4.96 | 1.65 | 6.61 |
| New Hampshire | 4.01 | 1.54 | 5.55 |
| New York | 6.77 | 1.19 | 7.96 |
| Rhode Island | 4.81 | 1.37 | 6.18 |
| Vermont | 6.46 | 2.89 | 9.35 |
| Delaware | 1.30 | 1.01 | 2.31 |
| Dist. of Col. | 4.56 | 1.14 | 5.70 |
| Maryland | 8.47 | 3.58 | 12.05 |
| New Jersey | 4.68 | 1.72 | 6.40 |
| Pennsylvania | 6.01 | 1.22 | 7.23 |
| Virginia | 7.30 | 3.24 | 10.54 |
| Virgin Islands | 5.06 | 1.01 | 6.07 |
| West Virginia | 8.24 | 2.14 | 10.38 |
| Alabama | 5.23 | 1.63 | 6.86 |
| Florida | 0.72 | 0.24 | 0.96 |
| Georgia | 2.91 | 0.93 | 3.84 |
| Kentucky | 6.33 | 2.47 | 8.80 |
| Mississippi | 2.94 | 0.87 | 3.81 |
| North Carolina | 3.34 | 1.84 | 5.18 |
| South Carolina | 7.79 | 1.69 | 9.48 |
| Tennessee | 4.70 | 0.70 | 5.40 |
| Illinois | 7.10 | 1.34 | 8.44 |
| Indiana | 10.20 | 4.34 | 14.54 |
| Michigan | 7.65 | 4.12 | 11.77 |
| Minnesota | 5.69 | 1.35 | 7.04 |
| Ohio | 2.91 | 2.05 | 4.96 |
| Wisconsin | 1.06 | 0.68 | 1.74 |
| Arkansas | 7.42 | 1.74 | 9.16 |
| Louisiana | 7.03 | 2.57 | 9.60 |
| New Mexico | 7.65 | 2.77 | 10.42 |
| Oklahoma | 5.44 | 1.76 | 7.20 |
| Texas | 9.85 | 3.78 | 13.63 |
| Colorado | 4.04 | 2.31 | 6.35 |
| Iowa | 9.10 | 2.40 | 11.50 |
| Kansas | 5.96 | 2.29 | 8.25 |
| Missouri | 8.64 | 2.53 | 11.17 |
| Montana | 5.68 | 1.42 | 7.10 |
| Nebraska | 1.78 | 1.45 | 3.23 |
| North Dakota | 4.22 | 2.81 | 7.03 |
| South Dakota | 1.88 | 1.02 | 2.90 |
| Utah | 5.73 | 2.65 | 8.38 |
| Wyoming | 4.13 | 1.65 | 5.78 |
| Alaska | 4.35 | 2.90 | 7.25 |
| Arizona | 5.50 | 4.08 | 9.58 |
| California | 6.48 | 3.24 | 9.72 |
| Guam | 10.42 | 6.76 | 17.18 |
| Hawaii | 4.47 | 2.54 | 7.01 |
| Idaho | 5.20 | 1.52 | 6.72 |
| Nevada | 5.13 | 2.84 | 7.97 |
| Oregon | 5.21 | 1.02 | 6.23 |
| Washington | 2.64 | 1.03 | 3.67 |
| U.S. Average | 5.80 | 2.08 | 7.87 |

June 8, 2010, was the cut-off date for error rates used in this report.

TABLE 9: VALIDATED NEGATIVE CASE ERROR RATES, FY 2005 - FY 2009

| STATE | FY 2005 | FY 2006 | FY 2007 | FY 2008 | FY 2009 |
|---------------------------|---------|---------|---------|---------|---------|
| Connecticut | 2.95 | 4.26 | 6.61 | 7.78 | 13.41 |
| Maine | 13.72 | 16.83 | 2.41 | 2.29 | 2.10 |
| Massachusetts | 3.15 | 2.36 | 3.84 | 6.64 | 6.95 |
| New Hampshire | 1.91 | 1.52 | 1.20 | 1.44 | 1.50 |
| New York | 9.86 | 7.31 | 8.65 | 13.19 | 7.11 |
| Rhode Island | 8.17 | 3.05 | 4.00 | 3.19 | 7.16 |
| Vermont | 5.81 | 0.00 | 1.80 | 3.73 | 5.54 |
| Delaware | 6.38 | 15.00 | 14.89 | 10.66 | 5.63 |
| Dist. of Col. | 14.68 | 11.50 | 23.17 | 23.93 | 35.10 |
| Maryland | 25.96 | 13.83 | 17.66 | 14.55 | 14.27 |
| New Jersey | 4.05 | 5.70 | 13.27 | 11.41 | 7.79 |
| Pennsylvania | 1.55 | 0.27 | 7.70 | 4.06 | 5.98 |
| Virginia | 9.15 | 11.83 | 9.25 | 11.11 | 10.70 |
| Virgin Islands | 2.26 | 2.65 | 1.05 | 4.17 | 27.18 |
| West Virginia | 4.83 | 5.97 | 4.29 | 4.76 | 7.62 |
| Alabama | 2.34 | 2.83 | 0.51 | 6.08 | 8.01 |
| Florida | 3.72 | 2.52 | 20.02 | 17.98 | 5.70 |
| Georgia | 4.58 | 4.20 | 8.19 | 4.13 | 8.47 |
| Kentucky | 4.23 | 3.10 | 3.72 | 9.44 | 11.40 |
| Mississippi ^{a/} | 1.78 | 2.94 | 3.08 | 3.89 | 4.29 |
| North Carolina | 1.51 | 1.97 | 1.70 | 3.54 | 3.12 |
| South Carolina | 0.89 | 1.18 | 8.46 | 8.08 | 22.99 |
| Tennessee | 5.40 | 1.96 | 5.00 | 7.29 | 4.38 |
| Illinois | 15.12 | 10.06 | 9.29 | 9.82 | 10.18 |
| Indiana | 4.30 | 6.37 | 5.90 | 13.62 | 13.69 |
| Michigan | 14.36 | 17.95 | 22.85 | 25.44 | 28.37 |
| Minnesota | 0.59 | 1.08 | 0.99 | 4.45 | 8.54 |
| Ohio | 6.76 | 7.64 | 9.75 | 7.03 | 9.99 |
| Wisconsin | 6.24 | 9.49 | 8.39 | 12.85 | 4.56 |
| Arkansas | 4.43 | 3.18 | 9.76 | 8.73 | 4.42 |
| Louisiana ^{b/} | 3.78 | 2.79 | 5.68 | 4.95 | 4.64 |
| New Mexico | 2.66 | 5.52 | 8.36 | 8.01 | 3.86 |
| Oklahoma | 5.29 | 1.90 | 11.22 | 4.71 | 6.73 |
| Texas | 6.17 | 11.44 | 19.43 | 21.41 | 14.82 |
| Colorado | 14.03 | 11.67 | 12.46 | 7.25 | 7.00 |
| Iowa | 4.41 | 6.13 | 5.26 | 4.10 | 4.65 |
| Kansas | 3.77 | 4.35 | 1.59 | 2.79 | 5.79 |
| Missouri | 3.15 | 3.76 | 2.85 | 6.98 | 8.12 |
| Montana | 0.73 | 1.41 | 2.66 | 2.12 | 2.24 |
| Nebraska | 0.20 | 0.00 | 0.00 | 0.00 | 0.00 |
| North Dakota | 0.74 | 3.30 | 4.53 | 2.25 | 4.38 |
| South Dakota | 0.27 | 0.76 | 0.25 | 0.47 | 0.70 |
| Utah | 6.23 | 2.91 | 5.60 | 7.12 | 6.51 |
| Wyoming | 4.13 | 6.47 | 5.80 | 3.04 | 2.74 |
| Alaska | 0.89 | 3.57 | 6.32 | 8.06 | 6.37 |
| Arizona | 6.93 | 8.43 | 9.29 | 12.05 | 12.35 |
| California | 14.66 | 24.64 | 17.86 | 13.65 | 13.89 |
| Guam | 20.41 | 12.74 | 18.66 | 14.03 | 19.35 |
| Hawaii | 5.03 | 5.23 | 7.88 | 3.62 | 3.90 |
| Idaho | 10.68 | 7.67 | 5.21 | 0.72 | 2.76 |
| Nevada | 5.76 | 5.36 | 8.31 | 7.59 | 8.19 |
| Oregon | 2.86 | 9.31 | 5.26 | 4.20 | 2.61 |
| Washington | 2.69 | 1.93 | 3.87 | 1.90 | 3.86 |
| U.S. Average | 6.91 | 8.02 | 10.94 | 10.96 | 9.41 |

a/ Fiscal year 2005 official rate for Mississippi was assigned due to Hurricane Katrina.

b/ Fiscal years 2005 and 2006 official rates for Louisiana were assigned due to Hurricane Katrina.

U.S. Validated and Reported Negative Case Error Rates FY 2007 - FY 2009

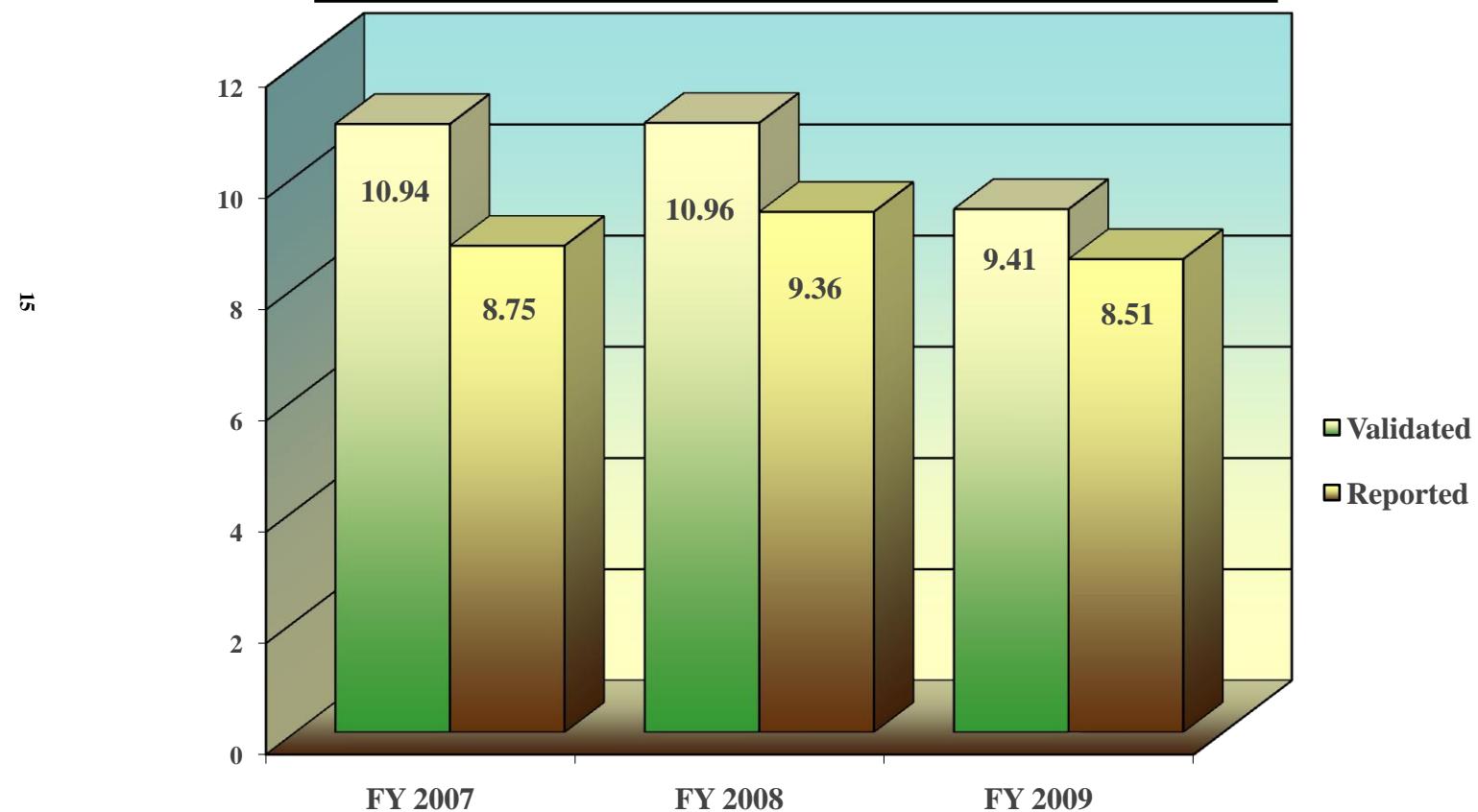


TABLE 10: REPORTED VS. VALIDATED NEGATIVE CASE ERROR RATES - FY 2009

| STATE | REPORTED FY 2009 | VALIDATED FY 2009 |
|----------------|---------------------|----------------------|
| Connecticut | 13.41 | 13.41 |
| Maine | 2.10 | 2.10 |
| Massachusetts | 6.34 | 6.95 |
| New Hampshire | 1.50 | 1.50 |
| New York | 7.11 | 7.11 |
| Rhode Island | 7.16 | 7.16 |
| Vermont | 5.54 | 5.54 |
| Delaware | 4.08 | 5.63 |
| Dist. of Col. | 25.11 | 35.10 |
| Maryland | 14.27 | 14.27 |
| New Jersey | 6.20 | 7.79 |
| Pennsylvania | 5.98 | 5.98 |
| Virginia | 11.35 | 10.70 |
| Virgin Islands | 9.24 | 27.18 |
| West Virginia | 7.06 | 7.62 |
| Alabama | 6.43 | 8.01 |
| Florida | 5.70 | 5.70 |
| Georgia | 7.89 | 8.47 |
| Kentucky | 9.64 | 11.40 |
| Mississippi | 3.85 | 4.29 |
| North Carolina | 3.12 | 3.12 |
| South Carolina | 10.37 | 22.99 |
| Tennessee | 3.79 | 4.38 |
| Illinois | 10.18 | 10.18 |
| Indiana | 13.69 | 13.69 |
| Michigan | 27.12 | 28.37 |
| Minnesota | 8.54 | 8.54 |
| Ohio | 7.64 | 9.99 |
| Wisconsin | 1.84 | 4.56 |
| Arkansas | 4.42 | 4.42 |
| Louisiana | 4.64 | 4.64 |
| New Mexico | 3.86 | 3.86 |
| Oklahoma | 3.72 | 6.73 |
| Texas | 14.19 | 14.82 |
| Colorado | 7.00 | 7.00 |
| Iowa | 4.10 | 4.65 |
| Kansas | 5.79 | 5.79 |
| Missouri | 7.60 | 8.12 |
| Montana | 2.24 | 2.24 |
| Nebraska | 0.00 | 0.00 |
| North Dakota | 4.38 | 4.38 |
| South Dakota | 0.70 | 0.70 |
| Utah | 6.51 | 6.51 |
| Wyoming | 2.74 | 2.74 |
| Alaska | 6.37 | 6.37 |
| Arizona | 11.38 | 12.35 |
| California | 11.47 | 13.89 |
| Guam | 19.35 | 19.35 |
| Hawaii | 3.90 | 3.90 |
| Idaho | 2.76 | 2.76 |
| Nevada | 8.67 | 8.19 |
| Oregon | 2.61 | 2.61 |
| Washington | 3.86 | 3.86 |
| U.S. Average | 8.51 | 9.41 |

Performance Bonuses for Fiscal Year 2009

A total of \$48 million in performance bonuses is shared among high performing States in the following categories:

- Best and Most Improved Payment Error Rate (\$24 million shared)
- Best and Most Improved Negative Error Rate (\$6 million shared)
- Participant Access Rate (\$12 million shared)
- Timeliness of Application Processing (\$6 million shared)

The amount each State receives within a specific category is prorated based on caseload. The Payment and Negative Error Rate Bonuses are awarded based on QC findings covered by this annual report.

The FY 2009 awardees for the Payment Error Rate and Negative Error Rate bonuses are:

For Best Payment Error Rate:

| | |
|--------------|--------------|
| Florida | \$ 7,754,744 |
| South Dakota | \$ 336,136 |
| Wisconsin* | \$ 1,894,828 |
| Delaware | \$ 407,494 |
| Nebraska | \$ 538,955 |
| Washington | \$ 2,969,984 |
| Georgia | \$ 4,187,866 |
| Ohio | \$ 4,875,956 |

For Best Negative Error Rate:

| | |
|---------------|------------|
| Nebraska | \$ 312,031 |
| South Dakota | \$ 214,062 |
| New Hampshire | \$ 241,959 |
| Maine | \$ 467,482 |

*Wisconsin also ranked among the top three Most Improved States

For Most Improved Payment Error Rate:

| | |
|-------|------------|
| Maine | \$ 860,779 |
| Guam | \$ 173,258 |

For Most Improved Negative Error Rate:

| | |
|-----------|--------------|
| Florida | \$ 3,797,503 |
| Wisconsin | \$ 966,963 |



Liability Amounts for Fiscal Year 2009

Under the Food and Nutrition Act of 2008, a liability shall be established whenever, for 2 consecutive years, there is a 95 percent statistical probability that a State's payment error rate exceeds 105 percent of the national performance average.

In FY 2009, four States' error rates exceeded the liability level for the second consecutive year and liabilities totaling an aggregate of \$6.1 million were established against those States. The Department's settlement offer to these States was 50 percent designated as at-risk for repayment if the same probability exists again in FY 2010; and 50 percent was designated for new investment activities. In addition to these four States, four additional States exceeded the liability level for the first year. These eight States are potentially liable in FY 2010 should their performance again exceed the liability level.

The FY 2009 States assessed liabilities and that had a 95 percent statistical probability of their payment error rate exceeding 105 percent of the national performance average are:

Assessed a Liability:

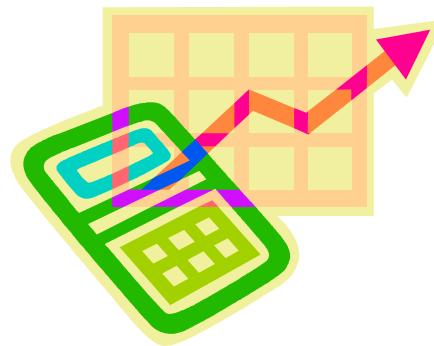
| | |
|----------|-------------|
| Indiana | \$1,210,511 |
| Iowa | \$ 205,730 |
| Maryland | \$ 742,238 |
| Texas | \$3,959,213 |

Exceeded First Year Liability Level:

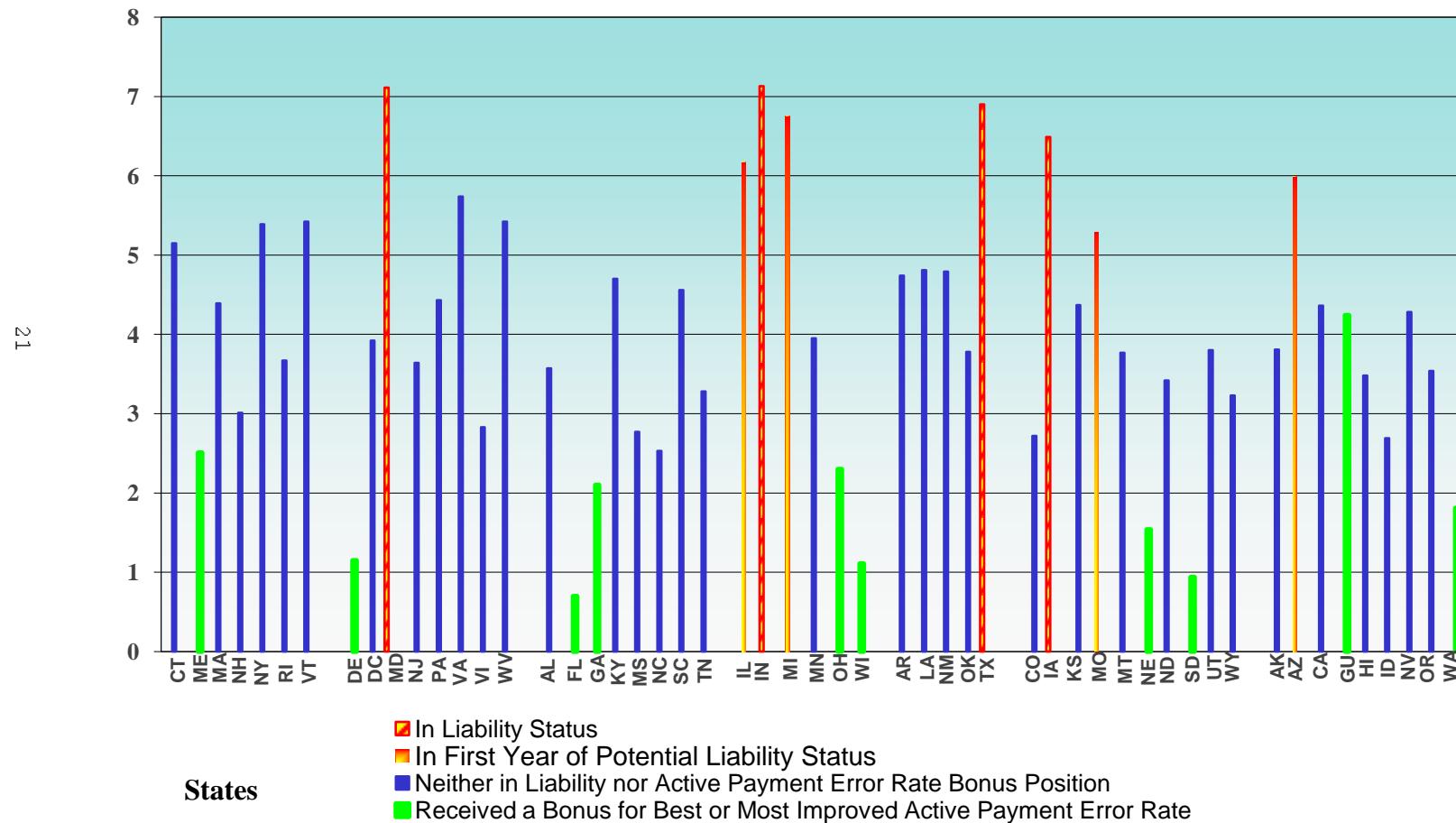
| | |
|----------|----------|
| Arizona | Illinois |
| Michigan | Missouri |

Poorly performing States are not held liable for all errors. Penalties are assessed for only that portion of the error rate that is above 6 percent.

To calculate the liability, take the value of all allotments issued by the State agency in the fiscal year, times the difference between 6 percent and the State's payment error rate, times 10 percent.



Official State Payment Error Rates FY 2009



PART II: VARIANCES

Part II provides information on variances. A variance occurs in a case when information verified by the QC reviewer differs from information used at the time of the most recent certification action, when policy has been misapplied for individual elements of eligibility or the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.

Only variances occurring in dollar error cases are included in this report. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance. All variances (primary and otherwise) cited for a particular case are included in the remaining Tables.

VARIANCES

What is a variance?

Variances occur when information verified by the QC reviewer differs from information used at the time of the most recent certification action or when policy has been misapplied for individual elements of eligibility or the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.



What are the Program factors referred to in Tables 11 through 13?

NON-FINANCIAL ELIGIBILITY refers to non-financial factors considered in determining a household's eligibility. These include Age & Student Status, Citizenship & Non-Citizenship, Residency, Household Composition, Work Requirements, and Social Security Number.

INCOME refers to a household's Earned (Wages & Salaries, Self-employment, etc.) or Unearned Income (Veterans Benefits, Unemployment Compensation, Worker's Compensation, and Other Government Programs (PA, RSDI, SSI, etc.))

OTHER refers to variances occurring in areas such as Arithmetic Computation, Monthly Reporting, FS Simplification Project, and Demonstration Projects.

What variances are included in this report?

Only variances occurring in dollar error cases are included in this report. For all variance tables, other than Tables 19, 20, and 21, all variances cited in the case are included. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance.



DEDUCTIONS refer to the allowed deductions from a household's gross income. These include the Earned Income, Dependent Care, Standard Shelter, Medical and Child Support Payment deductions.

RESOURCES refer to a household's liquid or non-liquid assets. These include Bank Accounts or Cash on Hand, Nonrecurring Lump Sum Payments, Personal Property, Real Property, and Vehicles, etc.

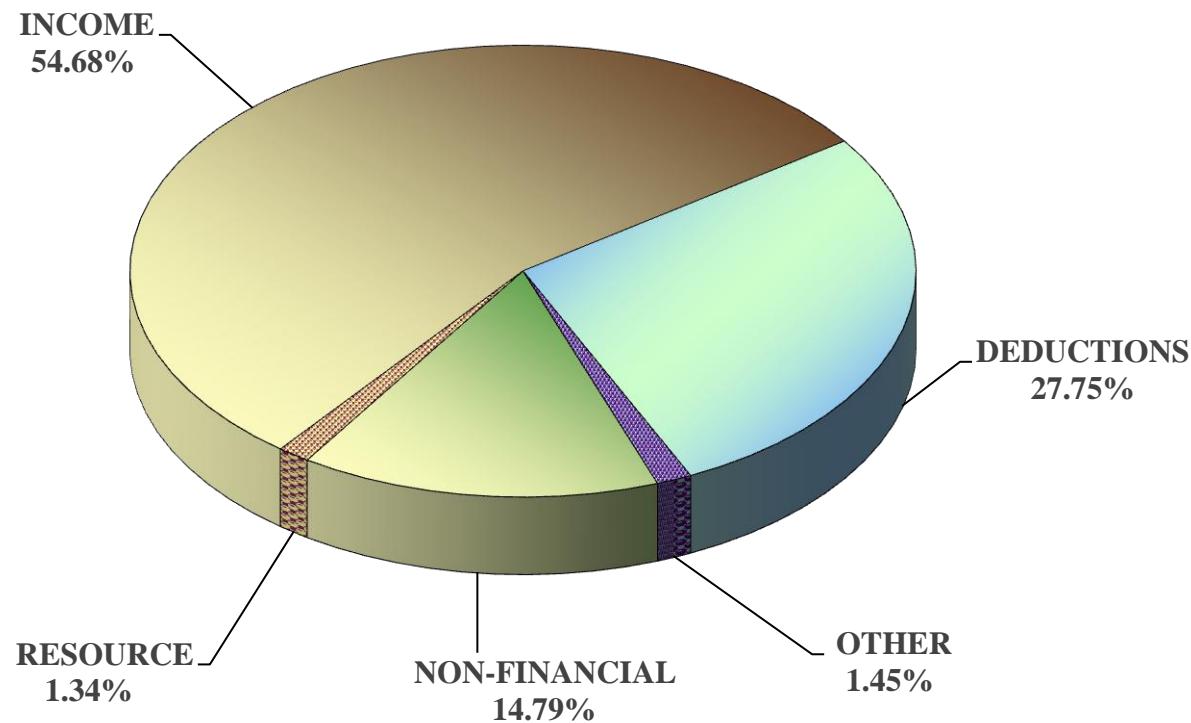
For additional information, please refer to *The Supplemental Nutrition Assistance Program Quality Control Review Handbook FNS-310*.

**TABLE 11: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT
ALL ERROR CASES, FY 2009**

| STATE | NON-FINANCIAL VARIANCES | RESOURCE VARIANCES | INCOME VARIANCES | DEDUCTIONS VARIANCES | OTHER VARIANCES |
|----------------|-------------------------|--------------------|------------------|----------------------|-----------------|
| Connecticut | 12.03 | 3.01 | 54.89 | 29.32 | 0.75 |
| Maine | 6.67 | 6.67 | 26.67 | 55.56 | 4.44 |
| Massachusetts | 13.16 | 0.00 | 50.00 | 35.53 | 1.32 |
| New Hampshire | 15.56 | 4.44 | 42.22 | 37.78 | 0.00 |
| New York | 22.09 | 0.00 | 63.08 | 14.84 | 0.00 |
| Rhode Island | 10.14 | 7.25 | 56.52 | 24.64 | 1.45 |
| Vermont | 7.69 | 0.00 | 52.31 | 36.92 | 3.08 |
| Delaware | 0.00 | 0.00 | 66.67 | 33.33 | 0.00 |
| Dist. of Col. | 18.87 | 1.89 | 50.94 | 24.53 | 3.77 |
| Maryland | 9.33 | 0.00 | 58.79 | 31.48 | 0.40 |
| New Jersey | 18.92 | 0.00 | 54.05 | 27.03 | 0.00 |
| Pennsylvania | 12.76 | 0.00 | 54.73 | 31.16 | 1.35 |
| Virginia | 15.25 | 1.46 | 56.48 | 23.68 | 3.12 |
| Virgin Islands | 6.90 | 10.34 | 55.17 | 24.14 | 3.45 |
| West Virginia | 19.83 | 0.00 | 50.86 | 25.86 | 3.45 |
| Alabama | 17.54 | 3.76 | 59.91 | 18.79 | 0.00 |
| Florida | 14.29 | 7.14 | 64.29 | 14.29 | 0.00 |
| Georgia | 13.19 | 0.00 | 57.14 | 29.66 | 0.00 |
| Kentucky | 5.96 | 4.64 | 52.98 | 35.10 | 1.32 |
| Mississippi | 12.50 | 2.08 | 68.75 | 16.67 | 0.00 |
| No. Carolina | 13.31 | 1.80 | 70.36 | 14.53 | 0.00 |
| So. Carolina | 15.18 | 0.00 | 56.25 | 28.57 | 0.00 |
| Tennessee | 7.64 | 4.92 | 68.31 | 19.13 | 0.00 |
| Illinois | 15.84 | 4.63 | 58.40 | 20.38 | 0.74 |
| Indiana | 9.25 | 3.20 | 46.98 | 36.30 | 4.27 |
| Michigan | 16.85 | 0.00 | 45.65 | 37.50 | 0.00 |
| Minnesota | 8.26 | 0.00 | 50.46 | 38.53 | 2.75 |
| Ohio | 13.99 | 0.00 | 61.54 | 21.68 | 2.80 |
| Wisconsin | 14.85 | 0.00 | 64.47 | 10.34 | 10.34 |
| Arkansas | 14.88 | 4.96 | 58.68 | 19.01 | 2.48 |
| Louisiana | 17.65 | 1.96 | 43.79 | 35.29 | 1.31 |
| New Mexico | 11.12 | 2.47 | 54.98 | 29.58 | 1.85 |
| Oklahoma | 12.50 | 1.79 | 59.82 | 25.00 | 0.89 |
| Texas | 12.82 | 0.00 | 55.13 | 29.91 | 2.14 |
| Colorado | 9.90 | 0.99 | 44.55 | 43.56 | 0.99 |
| Iowa | 4.64 | 3.31 | 58.28 | 33.77 | 0.00 |
| Kansas | 14.16 | 2.65 | 54.87 | 27.43 | 0.88 |
| Missouri | 8.33 | 2.98 | 48.21 | 39.29 | 1.19 |
| Montana | 11.29 | 3.23 | 50.00 | 35.48 | 0.00 |
| Nebraska | 20.51 | 0.00 | 43.59 | 30.77 | 5.13 |
| North Dakota | 9.30 | 0.00 | 46.51 | 44.19 | 0.00 |
| South Dakota | 10.00 | 5.00 | 30.00 | 45.00 | 10.00 |
| Utah | 15.62 | 0.78 | 49.22 | 33.59 | 0.78 |
| Wyoming | 0.00 | 0.00 | 95.24 | 4.76 | 0.00 |
| Alaska | 12.96 | 1.85 | 50.00 | 33.33 | 1.85 |
| Arizona | 26.09 | 0.00 | 47.83 | 23.48 | 2.61 |
| California | 20.19 | 0.96 | 50.00 | 25.96 | 2.88 |
| Guam | 10.43 | 12.17 | 50.43 | 26.96 | 0.00 |
| Hawaii | 10.13 | 5.06 | 51.90 | 32.91 | 0.00 |
| Idaho | 14.52 | 3.23 | 51.61 | 30.65 | 0.00 |
| Nevada | 15.12 | 0.00 | 53.49 | 30.23 | 1.16 |
| Oregon | 9.95 | 0.00 | 58.14 | 31.11 | 0.81 |
| Washington | 17.73 | 0.00 | 50.36 | 29.92 | 1.99 |
| U.S. Average | 14.79 | 1.34 | 54.68 | 27.75 | 1.45 |

Distribution of Variances By Element All Error Cases FY 2009

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**TABLE 12: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT
OVERPAYMENT CASES, FY 2009**

| STATE | NON-FINANCIAL VARIANCES | RESOURCE VARIANCES | INCOME VARIANCES | DEDUCTIONS VARIANCES | OTHER VARIANCES |
|----------------|-------------------------|--------------------|------------------|----------------------|-----------------|
| Connecticut | 11.22 | 4.08 | 64.29 | 20.41 | 0.00 |
| Maine | 7.89 | 7.89 | 31.58 | 50.00 | 2.63 |
| Massachusetts | 10.34 | 0.00 | 53.45 | 36.21 | 0.00 |
| New Hampshire | 17.24 | 6.90 | 44.83 | 31.03 | 0.00 |
| New York | 22.53 | 0.00 | 66.41 | 11.07 | 0.00 |
| Rhode Island | 7.55 | 9.43 | 64.15 | 18.87 | 0.00 |
| Vermont | 8.70 | 0.00 | 60.87 | 28.26 | 2.17 |
| Delaware | 0.00 | 0.00 | 87.50 | 12.50 | 0.00 |
| Dist. of Col. | 19.05 | 2.38 | 54.76 | 19.05 | 4.76 |
| Maryland | 9.48 | 0.00 | 66.28 | 24.25 | 0.00 |
| New Jersey | 18.87 | 0.00 | 58.49 | 22.64 | 0.00 |
| Pennsylvania | 13.76 | 0.00 | 60.81 | 25.43 | 0.00 |
| Virginia | 17.45 | 2.14 | 59.76 | 19.59 | 1.07 |
| Virgin Islands | 8.00 | 12.00 | 56.00 | 24.00 | 0.00 |
| West Virginia | 15.05 | 0.00 | 55.91 | 26.88 | 2.15 |
| Alabama | 11.51 | 4.93 | 65.47 | 18.09 | 0.00 |
| Florida | 10.00 | 10.00 | 70.00 | 10.00 | 0.00 |
| Georgia | 14.57 | 0.00 | 57.28 | 28.15 | 0.00 |
| Kentucky | 5.45 | 6.36 | 58.18 | 29.09 | 0.91 |
| Mississippi | 5.41 | 2.70 | 75.68 | 16.22 | 0.00 |
| No. Carolina | 6.68 | 2.83 | 78.14 | 12.34 | 0.00 |
| So. Carolina | 17.39 | 0.00 | 58.70 | 23.91 | 0.00 |
| Tennessee | 7.23 | 5.66 | 68.24 | 18.88 | 0.00 |
| Illinois | 15.89 | 5.76 | 61.77 | 16.58 | 0.00 |
| Indiana | 5.82 | 4.76 | 52.38 | 35.98 | 1.06 |
| Michigan | 14.16 | 0.00 | 58.41 | 27.43 | 0.00 |
| Minnesota | 8.33 | 0.00 | 53.57 | 36.90 | 1.19 |
| Ohio | 10.59 | 0.00 | 70.59 | 18.82 | 0.00 |
| Wisconsin | 13.99 | 0.00 | 86.01 | 0.00 | 0.00 |
| Arkansas | 15.31 | 6.12 | 60.20 | 16.33 | 2.04 |
| Louisiana | 16.24 | 2.56 | 48.72 | 30.77 | 1.71 |
| New Mexico | 9.76 | 3.30 | 59.02 | 27.20 | 0.72 |
| Oklahoma | 6.90 | 2.30 | 66.67 | 24.14 | 0.00 |
| Texas | 11.90 | 0.00 | 58.93 | 26.79 | 2.38 |
| Colorado | 9.23 | 1.54 | 50.77 | 38.46 | 0.00 |
| Iowa | 5.17 | 4.31 | 58.62 | 31.90 | 0.00 |
| Kansas | 10.84 | 3.61 | 62.65 | 22.89 | 0.00 |
| Missouri | 7.75 | 3.88 | 51.16 | 36.43 | 0.78 |
| Montana | 12.00 | 4.00 | 50.00 | 34.00 | 0.00 |
| Nebraska | 17.65 | 0.00 | 70.59 | 11.76 | 0.00 |
| North Dakota | 4.00 | 0.00 | 40.00 | 56.00 | 0.00 |
| South Dakota | 7.69 | 7.69 | 30.77 | 46.15 | 7.69 |
| Utah | 16.05 | 1.23 | 55.56 | 27.16 | 0.00 |
| Wyoming | 0.00 | 0.00 | 100.00 | 0.00 | 0.00 |
| Alaska | 9.09 | 3.03 | 51.52 | 36.36 | 0.00 |
| Arizona | 27.27 | 0.00 | 46.97 | 24.24 | 1.52 |
| California | 15.94 | 1.45 | 59.42 | 20.29 | 2.90 |
| Guam | 6.67 | 12.00 | 54.67 | 26.67 | 0.00 |
| Hawaii | 9.80 | 7.84 | 52.94 | 29.41 | 0.00 |
| Idaho | 10.42 | 4.17 | 50.00 | 35.42 | 0.00 |
| Nevada | 16.07 | 0.00 | 60.71 | 23.21 | 0.00 |
| Oregon | 10.26 | 0.00 | 61.30 | 27.47 | 0.96 |
| Washington | 17.03 | 0.00 | 52.88 | 30.10 | 0.00 |
| U.S. Average | 13.53 | 1.83 | 60.03 | 23.74 | 0.87 |

**TABLE 13: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT
UNDERPAYMENT CASES, FY 2009**

| STATE | NON-FINANCIAL VARIANCES | RESOURCE VARIANCES | INCOME VARIANCES | DEDUCTIONS VARIANCES | OTHER VARIANCES |
|----------------|-------------------------|--------------------|------------------|----------------------|-----------------|
| Connecticut | 14.29 | 0.00 | 28.57 | 54.29 | 2.86 |
| Maine | 0.00 | 0.00 | 0.00 | 85.71 | 14.29 |
| Massachusetts | 22.22 | 0.00 | 38.89 | 33.33 | 5.56 |
| New Hampshire | 12.50 | 0.00 | 37.50 | 50.00 | 0.00 |
| New York | 19.58 | 0.00 | 44.12 | 36.31 | 0.00 |
| Rhode Island | 18.75 | 0.00 | 31.25 | 43.75 | 6.25 |
| Vermont | 5.26 | 0.00 | 31.58 | 57.89 | 5.26 |
| Delaware | 0.00 | 0.00 | 42.86 | 57.14 | 0.00 |
| Dist. of Col. | 18.18 | 0.00 | 36.36 | 45.45 | 0.00 |
| Maryland | 9.01 | 0.00 | 41.92 | 47.77 | 1.31 |
| New Jersey | 19.05 | 0.00 | 42.86 | 38.10 | 0.00 |
| Pennsylvania | 7.90 | 0.00 | 25.18 | 59.01 | 7.90 |
| Virginia | 10.49 | 0.00 | 49.38 | 32.56 | 7.56 |
| Virgin Islands | 0.00 | 0.00 | 50.00 | 25.00 | 25.00 |
| West Virginia | 39.13 | 0.00 | 30.43 | 21.74 | 8.70 |
| Alabama | 36.84 | 0.00 | 42.11 | 21.05 | 0.00 |
| Florida | 25.00 | 0.00 | 50.00 | 25.00 | 0.00 |
| Georgia | 8.66 | 0.00 | 56.68 | 34.66 | 0.00 |
| Kentucky | 7.32 | 0.00 | 39.02 | 51.22 | 2.44 |
| Mississippi | 36.36 | 0.00 | 45.45 | 18.18 | 0.00 |
| No. Carolina | 24.85 | 0.00 | 56.80 | 18.34 | 0.00 |
| So. Carolina | 5.00 | 0.00 | 45.00 | 50.00 | 0.00 |
| Tennessee | 10.41 | 0.00 | 68.77 | 20.82 | 0.00 |
| Illinois | 15.64 | 0.00 | 44.56 | 36.02 | 3.79 |
| Indiana | 16.30 | 0.00 | 35.87 | 36.96 | 10.87 |
| Michigan | 21.13 | 0.00 | 25.35 | 53.52 | 0.00 |
| Minnesota | 8.00 | 0.00 | 40.00 | 44.00 | 8.00 |
| Ohio | 18.97 | 0.00 | 48.28 | 25.86 | 6.90 |
| Wisconsin | 16.40 | 0.00 | 25.39 | 29.10 | 29.10 |
| Arkansas | 13.04 | 0.00 | 52.17 | 30.43 | 4.35 |
| Louisiana | 22.22 | 0.00 | 27.78 | 50.00 | 0.00 |
| New Mexico | 15.14 | 0.00 | 43.03 | 36.61 | 5.21 |
| Oklahoma | 32.00 | 0.00 | 36.00 | 28.00 | 4.00 |
| Texas | 15.15 | 0.00 | 45.45 | 37.88 | 1.52 |
| Colorado | 11.11 | 0.00 | 33.33 | 52.78 | 2.78 |
| Iowa | 2.86 | 0.00 | 57.14 | 40.00 | 0.00 |
| Kansas | 23.33 | 0.00 | 33.33 | 40.00 | 3.33 |
| Missouri | 10.26 | 0.00 | 38.46 | 48.72 | 2.56 |
| Montana | 8.33 | 0.00 | 50.00 | 41.67 | 0.00 |
| Nebraska | 22.73 | 0.00 | 22.73 | 45.45 | 9.09 |
| North Dakota | 16.67 | 0.00 | 55.56 | 27.78 | 0.00 |
| South Dakota | 14.29 | 0.00 | 28.57 | 42.86 | 14.29 |
| Utah | 14.89 | 0.00 | 38.30 | 44.68 | 2.13 |
| Wyoming | 0.00 | 0.00 | 83.33 | 16.67 | 0.00 |
| Alaska | 19.05 | 0.00 | 47.62 | 28.57 | 4.76 |
| Arizona | 24.49 | 0.00 | 48.98 | 22.45 | 4.08 |
| California | 28.57 | 0.00 | 31.43 | 37.14 | 2.86 |
| Guam | 17.50 | 12.50 | 42.50 | 27.50 | 0.00 |
| Hawaii | 10.71 | 0.00 | 50.00 | 39.29 | 0.00 |
| Idaho | 28.57 | 0.00 | 57.14 | 14.29 | 0.00 |
| Nevada | 13.33 | 0.00 | 40.00 | 43.33 | 3.33 |
| Oregon | 8.32 | 0.00 | 41.68 | 50.00 | 0.00 |
| Washington | 18.96 | 0.00 | 45.97 | 29.61 | 5.45 |
| U.S. Average | 18.22 | 0.03 | 40.30 | 38.45 | 3.01 |

**TABLE 14: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES
ALL ERROR CASES, FY 2009**

| STATE | DISTRIBUTION OF ALL VARIANCES (%) | | | CASE ERROR RATES (%) | | | |
|----------------|-----------------------------------|--------|-------|----------------------|--------|-------|-------|
| | AGENCY | CLIENT | OTHER | AGENCY | CLIENT | OTHER | TOTAL |
| Connecticut | 71.43 | 27.07 | 1.50 | 6.29 | 2.38 | 0.13 | 8.80 |
| Maine | 55.56 | 44.44 | 0.00 | 2.29 | 1.84 | 0.00 | 4.13 |
| Massachusetts | 40.79 | 57.89 | 1.32 | 2.70 | 3.83 | 0.09 | 6.61 |
| New Hampshire | 73.33 | 17.78 | 8.89 | 4.07 | 0.99 | 0.49 | 5.55 |
| New York | 72.66 | 27.34 | 0.00 | 5.78 | 2.18 | 0.00 | 7.96 |
| Rhode Island | 71.01 | 28.99 | 0.00 | 4.39 | 1.79 | 0.00 | 6.18 |
| Vermont | 70.77 | 29.23 | 0.00 | 6.62 | 2.73 | 0.00 | 9.35 |
| Delaware | 73.33 | 20.00 | 6.67 | 1.69 | 0.46 | 0.15 | 2.31 |
| Dist. of Col. | 60.38 | 39.62 | 0.00 | 3.44 | 2.26 | 0.00 | 5.70 |
| Maryland | 77.78 | 22.22 | 0.00 | 9.37 | 2.68 | 0.00 | 12.05 |
| New Jersey | 56.76 | 43.24 | 0.00 | 3.63 | 2.77 | 0.00 | 6.40 |
| Pennsylvania | 74.23 | 25.77 | 0.00 | 5.37 | 1.86 | 0.00 | 7.23 |
| Virginia | 71.44 | 26.90 | 1.66 | 7.53 | 2.84 | 0.17 | 10.54 |
| Virgin Islands | 48.28 | 48.28 | 3.45 | 2.93 | 2.93 | 0.21 | 6.07 |
| West Virginia | 52.59 | 46.55 | 0.86 | 5.46 | 4.83 | 0.09 | 10.38 |
| Alabama | 51.37 | 48.63 | 0.00 | 3.52 | 3.34 | 0.00 | 6.86 |
| Florida | 78.57 | 21.43 | 0.00 | 0.75 | 0.21 | 0.00 | 0.96 |
| Georgia | 57.14 | 42.86 | 0.00 | 2.19 | 1.65 | 0.00 | 3.84 |
| Kentucky | 74.17 | 25.83 | 0.00 | 6.53 | 2.27 | 0.00 | 8.80 |
| Mississippi | 72.92 | 27.08 | 0.00 | 2.78 | 1.03 | 0.00 | 3.81 |
| No. Carolina | 76.98 | 20.58 | 2.45 | 3.99 | 1.07 | 0.13 | 5.18 |
| So. Carolina | 59.82 | 40.18 | 0.00 | 5.67 | 3.81 | 0.00 | 9.48 |
| Tennessee | 57.64 | 38.80 | 3.55 | 3.11 | 2.10 | 0.19 | 5.40 |
| Illinois | 74.20 | 25.80 | 0.00 | 6.26 | 2.18 | 0.00 | 8.44 |
| Indiana | 79.00 | 19.93 | 1.07 | 11.49 | 2.90 | 0.16 | 14.54 |
| Michigan | 78.26 | 20.65 | 1.09 | 9.21 | 2.43 | 0.13 | 11.77 |
| Minnesota | 70.64 | 29.36 | 0.00 | 4.97 | 2.07 | 0.00 | 7.04 |
| Ohio | 81.12 | 18.88 | 0.00 | 4.02 | 0.94 | 0.00 | 4.96 |
| Wisconsin | 71.62 | 28.38 | 0.00 | 1.25 | 0.49 | 0.00 | 1.74 |
| Arkansas | 50.41 | 47.11 | 2.48 | 4.62 | 4.32 | 0.23 | 9.16 |
| Louisiana | 48.37 | 50.33 | 1.31 | 4.64 | 4.83 | 0.13 | 9.60 |
| New Mexico | 54.98 | 45.02 | 0.00 | 5.73 | 4.69 | 0.00 | 10.42 |
| Oklahoma | 73.21 | 25.89 | 0.89 | 5.27 | 1.86 | 0.06 | 7.20 |
| Texas | 66.24 | 33.76 | 0.00 | 9.03 | 4.60 | 0.00 | 13.63 |
| Colorado | 84.16 | 13.86 | 1.98 | 5.34 | 0.88 | 0.13 | 6.35 |
| Iowa | 49.67 | 49.67 | 0.66 | 5.71 | 5.71 | 0.08 | 11.50 |
| Kansas | 64.60 | 34.51 | 0.88 | 5.33 | 2.85 | 0.07 | 8.25 |
| Missouri | 64.88 | 33.93 | 1.19 | 7.25 | 3.79 | 0.13 | 11.17 |
| Montana | 53.23 | 41.94 | 4.84 | 3.78 | 2.98 | 0.34 | 7.10 |
| Nebraska | 76.92 | 20.51 | 2.56 | 2.48 | 0.66 | 0.08 | 3.23 |
| North Dakota | 69.77 | 30.23 | 0.00 | 4.90 | 2.13 | 0.00 | 7.03 |
| South Dakota | 50.00 | 50.00 | 0.00 | 1.45 | 1.45 | 0.00 | 2.90 |
| Utah | 80.47 | 19.53 | 0.00 | 6.74 | 1.64 | 0.00 | 8.38 |
| Wyoming | 47.62 | 42.86 | 9.52 | 2.75 | 2.48 | 0.55 | 5.78 |
| Alaska | 77.78 | 22.22 | 0.00 | 5.64 | 1.61 | 0.00 | 7.25 |
| Arizona | 90.43 | 9.57 | 0.00 | 8.66 | 0.92 | 0.00 | 9.58 |
| California | 75.96 | 24.04 | 0.00 | 7.38 | 2.34 | 0.00 | 9.72 |
| Guam | 63.48 | 36.52 | 0.00 | 10.91 | 6.27 | 0.00 | 17.18 |
| Hawaii | 72.15 | 27.85 | 0.00 | 5.06 | 1.95 | 0.00 | 7.01 |
| Idaho | 58.06 | 41.94 | 0.00 | 3.90 | 2.82 | 0.00 | 6.72 |
| Nevada | 59.30 | 38.37 | 2.33 | 4.73 | 3.06 | 0.19 | 7.97 |
| Oregon | 62.79 | 37.21 | 0.00 | 3.91 | 2.32 | 0.00 | 6.23 |
| Washington | 58.65 | 41.35 | 0.00 | 2.15 | 1.52 | 0.00 | 3.67 |
| U.S. Average | 69.40 | 30.07 | 0.54 | 5.46 | 2.37 | 0.04 | 7.87 |

**TABLE 15: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES
OVERPAYMENT CASES, FY 2009**

| STATE | DISTRIBUTION OF ALL VARIANCES (%) | | | CASE ERROR RATES (%) | | | |
|----------------|-----------------------------------|--------|-------|----------------------|--------|-------|-------|
| | AGENCY | CLIENT | OTHER | AGENCY | CLIENT | OTHER | TOTAL |
| Connecticut | 65.31 | 32.65 | 2.04 | 4.32 | 2.16 | 0.14 | 6.62 |
| Maine | 50.00 | 50.00 | 0.00 | 1.72 | 1.72 | 0.00 | 3.44 |
| Massachusetts | 32.76 | 65.52 | 1.72 | 1.62 | 3.25 | 0.09 | 4.96 |
| New Hampshire | 62.07 | 24.14 | 13.79 | 2.49 | 0.97 | 0.55 | 4.01 |
| New York | 69.43 | 30.57 | 0.00 | 4.70 | 2.07 | 0.00 | 6.77 |
| Rhode Island | 64.15 | 35.85 | 0.00 | 3.09 | 1.72 | 0.00 | 4.81 |
| Vermont | 60.87 | 39.13 | 0.00 | 3.93 | 2.53 | 0.00 | 6.46 |
| Delaware | 50.00 | 37.50 | 12.50 | 0.65 | 0.49 | 0.16 | 1.30 |
| Dist. of Col. | 50.00 | 50.00 | 0.00 | 2.28 | 2.28 | 0.00 | 4.56 |
| Maryland | 70.65 | 29.35 | 0.00 | 5.98 | 2.49 | 0.00 | 8.47 |
| New Jersey | 49.06 | 50.94 | 0.00 | 2.30 | 2.38 | 0.00 | 4.68 |
| Pennsylvania | 68.93 | 31.07 | 0.00 | 4.14 | 1.87 | 0.00 | 6.01 |
| Virginia | 63.89 | 34.76 | 1.35 | 4.66 | 2.54 | 0.10 | 7.30 |
| Virgin Islands | 44.00 | 56.00 | 0.00 | 2.23 | 2.83 | 0.00 | 5.06 |
| West Virginia | 47.31 | 51.61 | 1.08 | 3.90 | 4.25 | 0.09 | 8.24 |
| Alabama | 44.39 | 55.61 | 0.00 | 2.32 | 2.91 | 0.00 | 5.23 |
| Florida | 70.00 | 30.00 | 0.00 | 0.50 | 0.22 | 0.00 | 0.72 |
| Georgia | 46.77 | 53.23 | 0.00 | 1.36 | 1.55 | 0.00 | 2.91 |
| Kentucky | 70.00 | 30.00 | 0.00 | 4.43 | 1.90 | 0.00 | 6.33 |
| Mississippi | 64.86 | 35.14 | 0.00 | 1.91 | 1.03 | 0.00 | 2.94 |
| No. Carolina | 68.52 | 27.63 | 3.85 | 2.29 | 0.92 | 0.13 | 3.34 |
| So. Carolina | 52.17 | 47.83 | 0.00 | 4.06 | 3.73 | 0.00 | 7.79 |
| Tennessee | 52.83 | 43.08 | 4.09 | 2.48 | 2.02 | 0.19 | 4.70 |
| Illinois | 72.09 | 27.91 | 0.00 | 5.12 | 1.98 | 0.00 | 7.10 |
| Indiana | 71.43 | 27.51 | 1.06 | 7.29 | 2.81 | 0.11 | 10.20 |
| Michigan | 75.22 | 24.78 | 0.00 | 5.75 | 1.90 | 0.00 | 7.65 |
| Minnesota | 66.67 | 33.33 | 0.00 | 3.79 | 1.90 | 0.00 | 5.69 |
| Ohio | 75.29 | 24.71 | 0.00 | 2.19 | 0.72 | 0.00 | 2.91 |
| Wisconsin | 65.02 | 34.98 | 0.00 | 0.69 | 0.37 | 0.00 | 1.06 |
| Arkansas | 43.88 | 53.06 | 3.06 | 3.26 | 3.94 | 0.23 | 7.42 |
| Louisiana | 36.75 | 61.54 | 1.71 | 2.58 | 4.33 | 0.12 | 7.03 |
| New Mexico | 47.37 | 52.63 | 0.00 | 3.62 | 4.03 | 0.00 | 7.65 |
| Oklahoma | 70.11 | 28.74 | 1.15 | 3.81 | 1.56 | 0.06 | 5.44 |
| Texas | 64.88 | 35.12 | 0.00 | 6.39 | 3.46 | 0.00 | 9.85 |
| Colorado | 78.46 | 18.46 | 3.08 | 3.17 | 0.75 | 0.12 | 4.04 |
| Iowa | 38.79 | 60.34 | 0.86 | 3.53 | 5.49 | 0.08 | 9.10 |
| Kansas | 54.22 | 44.58 | 1.20 | 3.23 | 2.66 | 0.07 | 5.96 |
| Missouri | 59.69 | 39.53 | 0.78 | 5.16 | 3.42 | 0.07 | 8.64 |
| Montana | 44.00 | 50.00 | 6.00 | 2.50 | 2.84 | 0.34 | 5.68 |
| Nebraska | 52.94 | 41.18 | 5.88 | 0.94 | 0.73 | 0.10 | 1.78 |
| North Dakota | 56.00 | 44.00 | 0.00 | 2.36 | 1.86 | 0.00 | 4.22 |
| South Dakota | 46.15 | 53.85 | 0.00 | 0.87 | 1.01 | 0.00 | 1.88 |
| Utah | 71.60 | 28.40 | 0.00 | 4.10 | 1.63 | 0.00 | 5.73 |
| Wyoming | 33.33 | 53.33 | 13.33 | 1.38 | 2.20 | 0.55 | 4.13 |
| Alaska | 69.70 | 30.30 | 0.00 | 3.03 | 1.32 | 0.00 | 4.35 |
| Arizona | 86.36 | 13.64 | 0.00 | 4.75 | 0.75 | 0.00 | 5.50 |
| California | 71.01 | 28.99 | 0.00 | 4.60 | 1.88 | 0.00 | 6.48 |
| Guam | 69.33 | 30.67 | 0.00 | 7.22 | 3.20 | 0.00 | 10.42 |
| Hawaii | 60.78 | 39.22 | 0.00 | 2.72 | 1.75 | 0.00 | 4.47 |
| Idaho | 50.00 | 50.00 | 0.00 | 2.60 | 2.60 | 0.00 | 5.20 |
| Nevada | 46.43 | 50.00 | 3.57 | 2.38 | 2.57 | 0.18 | 5.13 |
| Oregon | 59.16 | 40.84 | 0.00 | 3.08 | 2.13 | 0.00 | 5.21 |
| Washington | 46.60 | 53.40 | 0.00 | 1.23 | 1.41 | 0.00 | 2.64 |
| U.S. Average | 63.75 | 35.69 | 0.56 | 3.70 | 2.07 | 0.03 | 5.80 |

**TABLE 16: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES
UNDERPAYMENT ERROR CASES , FY 2009**

| STATE | DISTRIBUTION OF ALL VARIANCES (%) | | | CASE ERROR RATES (%) | | | |
|----------------|-----------------------------------|--------|-------|----------------------|--------|-------|-------|
| | AGENCY | CLIENT | OTHER | AGENCY | CLIENT | OTHER | TOTAL |
| Connecticut | 88.57 | 11.43 | 0.00 | 1.93 | 0.25 | 0.00 | 2.18 |
| Maine | 85.71 | 14.29 | 0.00 | 0.59 | 0.10 | 0.00 | 0.69 |
| Massachusetts | 66.67 | 33.33 | 0.00 | 1.10 | 0.55 | 0.00 | 1.65 |
| New Hampshire | 93.75 | 6.25 | 0.00 | 1.44 | 0.10 | 0.00 | 1.54 |
| New York | 91.04 | 8.96 | 0.00 | 1.08 | 0.11 | 0.00 | 1.19 |
| Rhode Island | 93.75 | 6.25 | 0.00 | 1.28 | 0.09 | 0.00 | 1.37 |
| Vermont | 94.74 | 5.26 | 0.00 | 2.74 | 0.15 | 0.00 | 2.89 |
| Delaware | 100.00 | 0.00 | 0.00 | 1.01 | 0.00 | 0.00 | 1.01 |
| Dist. of Col. | 100.00 | 0.00 | 0.00 | 1.14 | 0.00 | 0.00 | 1.14 |
| Maryland | 93.85 | 6.15 | 0.00 | 3.36 | 0.22 | 0.00 | 3.58 |
| New Jersey | 76.19 | 23.81 | 0.00 | 1.31 | 0.41 | 0.00 | 1.72 |
| Pennsylvania | 100.00 | 0.00 | 0.00 | 1.22 | 0.00 | 0.00 | 1.22 |
| Virginia | 87.81 | 9.88 | 2.32 | 2.85 | 0.32 | 0.08 | 3.24 |
| Virgin Islands | 75.00 | 0.00 | 25.00 | 0.76 | 0.00 | 0.25 | 1.01 |
| West Virginia | 73.91 | 26.09 | 0.00 | 1.58 | 0.56 | 0.00 | 2.14 |
| Alabama | 73.68 | 26.32 | 0.00 | 1.20 | 0.43 | 0.00 | 1.63 |
| Florida | 100.00 | 0.00 | 0.00 | 0.24 | 0.00 | 0.00 | 0.24 |
| Georgia | 91.34 | 8.66 | 0.00 | 0.85 | 0.08 | 0.00 | 0.93 |
| Kentucky | 85.37 | 14.63 | 0.00 | 2.11 | 0.36 | 0.00 | 2.47 |
| Mississippi | 100.00 | 0.00 | 0.00 | 0.87 | 0.00 | 0.00 | 0.87 |
| No. Carolina | 91.72 | 8.28 | 0.00 | 1.69 | 0.15 | 0.00 | 1.84 |
| So. Carolina | 95.00 | 5.00 | 0.00 | 1.61 | 0.08 | 0.00 | 1.69 |
| Tennessee | 89.59 | 10.41 | 0.00 | 0.63 | 0.07 | 0.00 | 0.70 |
| Illinois | 82.92 | 17.07 | 0.00 | 1.11 | 0.23 | 0.00 | 1.34 |
| Indiana | 94.57 | 4.35 | 1.09 | 4.10 | 0.19 | 0.05 | 4.34 |
| Michigan | 83.10 | 14.08 | 2.82 | 3.42 | 0.58 | 0.12 | 4.12 |
| Minnesota | 84.00 | 16.00 | 0.00 | 1.13 | 0.22 | 0.00 | 1.35 |
| Ohio | 89.66 | 10.34 | 0.00 | 1.84 | 0.21 | 0.00 | 2.05 |
| Wisconsin | 83.60 | 16.40 | 0.00 | 0.57 | 0.11 | 0.00 | 0.68 |
| Arkansas | 78.26 | 21.74 | 0.00 | 1.36 | 0.38 | 0.00 | 1.74 |
| Louisiana | 86.11 | 13.89 | 0.00 | 2.21 | 0.36 | 0.00 | 2.57 |
| New Mexico | 77.44 | 22.56 | 0.00 | 2.15 | 0.62 | 0.00 | 2.77 |
| Oklahoma | 84.00 | 16.00 | 0.00 | 1.48 | 0.28 | 0.00 | 1.76 |
| Texas | 69.70 | 30.30 | 0.00 | 2.63 | 1.15 | 0.00 | 3.78 |
| Colorado | 94.44 | 5.56 | 0.00 | 2.18 | 0.13 | 0.00 | 2.31 |
| Iowa | 85.71 | 14.29 | 0.00 | 2.06 | 0.34 | 0.00 | 2.40 |
| Kansas | 93.33 | 6.67 | 0.00 | 2.14 | 0.15 | 0.00 | 2.29 |
| Missouri | 82.05 | 15.38 | 2.56 | 2.08 | 0.39 | 0.06 | 2.53 |
| Montana | 91.67 | 8.33 | 0.00 | 1.30 | 0.12 | 0.00 | 1.42 |
| Nebraska | 95.45 | 4.55 | 0.00 | 1.38 | 0.07 | 0.00 | 1.45 |
| North Dakota | 88.89 | 11.11 | 0.00 | 2.50 | 0.31 | 0.00 | 2.81 |
| South Dakota | 57.14 | 42.86 | 0.00 | 0.58 | 0.44 | 0.00 | 1.02 |
| Utah | 95.74 | 4.26 | 0.00 | 2.54 | 0.11 | 0.00 | 2.65 |
| Wyoming | 83.33 | 16.67 | 0.00 | 1.37 | 0.28 | 0.00 | 1.65 |
| Alaska | 90.48 | 9.52 | 0.00 | 2.62 | 0.28 | 0.00 | 2.90 |
| Arizona | 95.92 | 4.08 | 0.00 | 3.91 | 0.17 | 0.00 | 4.08 |
| California | 85.71 | 14.29 | 0.00 | 2.78 | 0.46 | 0.00 | 3.24 |
| Guam | 52.50 | 47.50 | 0.00 | 3.55 | 3.21 | 0.00 | 6.76 |
| Hawaii | 92.86 | 7.14 | 0.00 | 2.36 | 0.18 | 0.00 | 2.54 |
| Idaho | 85.71 | 14.29 | 0.00 | 1.30 | 0.22 | 0.00 | 1.52 |
| Nevada | 83.33 | 16.67 | 0.00 | 2.37 | 0.47 | 0.00 | 2.84 |
| Oregon | 81.66 | 18.34 | 0.00 | 0.83 | 0.19 | 0.00 | 1.02 |
| Washington | 79.61 | 20.39 | 0.00 | 0.82 | 0.21 | 0.00 | 1.03 |
| U.S. Average | 84.77 | 14.78 | 0.45 | 1.76 | 0.31 | 0.01 | 2.08 |

**TABLE 17: DISTRIBUTION OF VARIANCES BY HOW DISCOVERED
ALL ERROR CASES, FY 2009**

| STATE | PERCENT DISCOVERED FROM CASEFILE | PERCENT DISCOVERED FROM HOUSEHOLD INTERVIEW | PERCENT DISCOVERED FROM COLLATERAL CONTACTS |
|----------------|---|---|---|
| Connecticut | 45.52 | 26.12 | 28.36 |
| Maine | 26.67 | 44.44 | 28.89 |
| Massachusetts | 27.63 | 48.68 | 23.68 |
| New Hampshire | 53.33 | 20.00 | 26.67 |
| New York | 60.27 | 26.26 | 13.47 |
| Rhode Island | 43.33 | 18.33 | 38.33 |
| Vermont | 64.62 | 26.15 | 9.23 |
| Delaware | 40.00 | 33.33 | 26.67 |
| Dist. of Col. | 41.51 | 39.62 | 18.87 |
| Maryland | 54.18 | 19.12 | 26.70 |
| New Jersey | 27.03 | 37.84 | 35.14 |
| Pennsylvania | 74.11 | 15.71 | 10.19 |
| Virginia | 47.56 | 31.82 | 20.61 |
| Virgin Islands | 51.72 | 24.14 | 24.14 |
| West Virginia | 40.52 | 40.52 | 18.97 |
| Alabama | 48.78 | 29.99 | 21.22 |
| Florida | 57.14 | 21.43 | 21.43 |
| Georgia | 53.11 | 23.45 | 23.45 |
| Kentucky | 42.38 | 25.17 | 32.45 |
| Mississippi | 50.00 | 14.58 | 35.42 |
| No. Carolina | 62.45 | 12.09 | 25.47 |
| So. Carolina | 49.11 | 23.21 | 27.68 |
| Tennessee | 21.86 | 42.36 | 35.78 |
| Illinois | 48.95 | 26.68 | 24.37 |
| Indiana | 71.17 | 16.37 | 12.46 |
| Michigan | 61.41 | 20.65 | 17.93 |
| Minnesota | 57.80 | 22.94 | 19.27 |
| Ohio | 79.02 | 11.89 | 9.09 |
| Wisconsin | 67.11 | 14.85 | 18.04 |
| Arkansas | 47.93 | 18.18 | 33.88 |
| Louisiana | 32.03 | 24.84 | 43.14 |
| New Mexico | 46.52 | 27.76 | 25.72 |
| Oklahoma | 63.39 | 19.64 | 16.96 |
| Texas | 53.42 | 25.64 | 20.94 |
| Colorado | 76.24 | 9.90 | 13.86 |
| Iowa | 39.74 | 27.81 | 32.45 |
| Kansas | 52.21 | 16.81 | 30.97 |
| Missouri | 32.14 | 28.57 | 39.29 |
| Montana | 41.94 | 37.10 | 20.97 |
| Nebraska | 64.10 | 2.56 | 33.33 |
| North Dakota | 74.42 | 4.65 | 20.93 |
| South Dakota | 40.00 | 40.00 | 20.00 |
| Utah | 74.60 | 19.84 | 5.56 |
| Wyoming | 33.33 | 28.57 | 38.10 |
| Alaska | 72.22 | 14.81 | 12.96 |
| Arizona | 76.52 | 16.52 | 6.96 |
| California | 64.42 | 21.15 | 14.42 |
| Guam | 53.51 | 35.96 | 10.53 |
| Hawaii | 45.57 | 30.38 | 24.05 |
| Idaho | 38.71 | 37.10 | 24.19 |
| Nevada | 46.51 | 29.07 | 24.42 |
| Oregon | 41.89 | 19.55 | 38.55 |
| Washington | 46.37 | 31.48 | 22.14 |
| U.S. Average | 54.50 | 24.13 | 21.37 |

**TABLE 18: PERCENT OF VARIANCES BY TIME OF OCCURRENCE
ALL ERROR CASES, FY 2009**

| STATE | BEFORE OR AT MOST RECENT CERTIFICATION | SUBSEQUENT TO MOST RECENT CERTIFICATION | OCCURRENCE CANNOT BE DETERMINED |
|----------------|--|---|---------------------------------------|
| Connecticut | 74.63 | 24.63 | 0.75 |
| Maine | 60.00 | 40.00 | 0.00 |
| Massachusetts | 65.79 | 34.21 | 0.00 |
| New Hampshire | 75.56 | 24.44 | 0.00 |
| New York | 68.17 | 30.39 | 1.45 |
| Rhode Island | 68.11 | 31.88 | 0.00 |
| Vermont | 86.15 | 12.31 | 1.54 |
| Delaware | 93.33 | 6.67 | 0.00 |
| Dist. of Col. | 58.49 | 41.51 | 0.00 |
| Maryland | 85.06 | 14.93 | 0.00 |
| New Jersey | 68.92 | 31.08 | 0.00 |
| Pennsylvania | 66.74 | 33.26 | 0.00 |
| Virginia | 65.73 | 32.79 | 1.47 |
| Virgin Islands | 79.31 | 20.69 | 0.00 |
| West Virginia | 72.41 | 27.59 | 0.00 |
| Alabama | 72.59 | 27.41 | 0.00 |
| Florida | 64.29 | 35.71 | 0.00 |
| Georgia | 75.46 | 24.54 | 0.00 |
| Kentucky | 78.81 | 21.19 | 0.00 |
| Mississippi | 77.08 | 22.92 | 0.00 |
| No. Carolina | 83.02 | 16.98 | 0.00 |
| So. Carolina | 86.61 | 13.39 | 0.00 |
| Tennessee | 86.61 | 13.39 | 0.00 |
| Illinois | 63.55 | 36.45 | 0.00 |
| Indiana | 64.41 | 35.59 | 0.00 |
| Michigan | 46.19 | 53.26 | 0.54 |
| Minnesota | 63.30 | 35.78 | 0.92 |
| Ohio | 65.74 | 34.27 | 0.00 |
| Wisconsin | 37.40 | 62.59 | 0.00 |
| Arkansas | 76.86 | 23.14 | 0.00 |
| Louisiana | 71.24 | 28.10 | 0.65 |
| New Mexico | 66.03 | 33.98 | 0.00 |
| Oklahoma | 60.71 | 38.39 | 0.89 |
| Texas | 58.12 | 41.88 | 0.00 |
| Colorado | 77.23 | 20.79 | 1.98 |
| Iowa | 56.95 | 43.05 | 0.00 |
| Kansas | 62.83 | 37.17 | 0.00 |
| Missouri | 75.60 | 24.40 | 0.00 |
| Montana | 67.74 | 32.26 | 0.00 |
| Nebraska | 48.72 | 51.28 | 0.00 |
| North Dakota | 39.54 | 60.47 | 0.00 |
| South Dakota | 40.00 | 60.00 | 0.00 |
| Utah | 75.40 | 24.60 | 0.00 |
| Wyoming | 76.19 | 23.81 | 0.00 |
| Alaska | 75.93 | 24.07 | 0.00 |
| Arizona | 63.48 | 35.65 | 0.87 |
| California | 58.65 | 37.50 | 3.85 |
| Guam | 80.00 | 20.00 | 0.00 |
| Hawaii | 48.05 | 51.95 | 0.00 |
| Idaho | 58.06 | 41.94 | 0.00 |
| Nevada | 61.63 | 38.37 | 0.00 |
| Oregon | 54.23 | 45.77 | 0.00 |
| Washington | 78.81 | 19.73 | 1.47 |
| U.S. Average | 65.71 | 33.64 | 0.65 |

Distribution of Variances By Time of Occurrence FY 2009

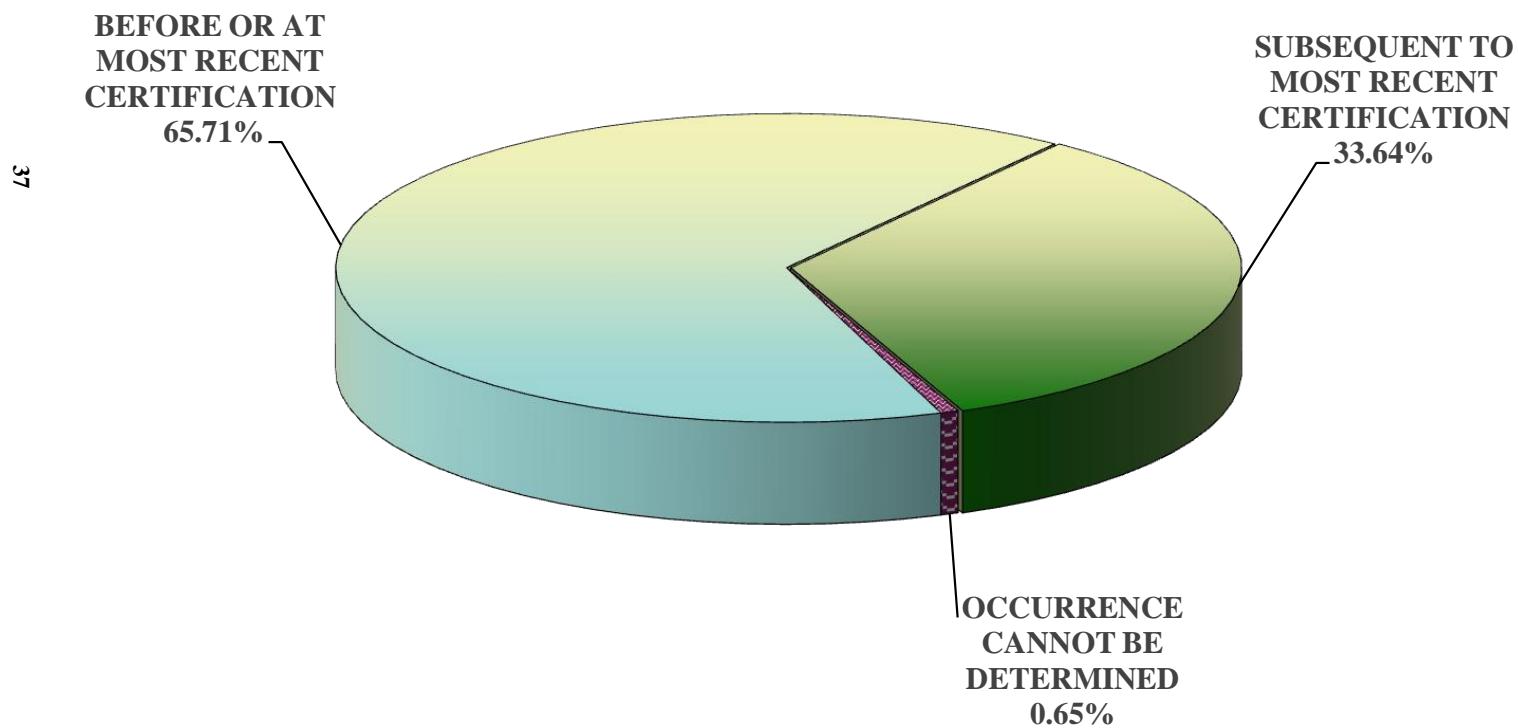


TABLE 19: AGENCY AND CLIENT DOLLAR ERROR RATES - ALL ERRORS, FY 2009 a/

| STATE | DISTRIBUTION OF ALL VARIANCES (%) | | | DOLLAR ERROR RATES (%) | | | |
|----------------|-----------------------------------|--------|-------|------------------------|--------|-------|-------|
| | AGENCY | CLIENT | OTHER | AGENCY | CLIENT | OTHER | TOTAL |
| Connecticut | 67.64 | 31.21 | 1.15 | 3.48 | 1.61 | 0.06 | 5.15 |
| Maine | 46.12 | 53.88 | 0.00 | 1.16 | 1.35 | 0.00 | 2.51 |
| Massachusetts | 42.14 | 56.80 | 1.06 | 1.85 | 2.49 | 0.05 | 4.39 |
| New Hampshire | 51.24 | 38.80 | 9.95 | 1.54 | 1.17 | 0.30 | 3.01 |
| New York | 69.06 | 30.94 | 0.00 | 3.72 | 1.67 | 0.00 | 5.39 |
| Rhode Island | 60.47 | 39.53 | 0.00 | 2.22 | 1.45 | 0.00 | 3.67 |
| Vermont | 67.09 | 32.91 | 0.00 | 3.64 | 1.78 | 0.00 | 5.42 |
| Delaware | 72.28 | 17.21 | 10.52 | 0.83 | 0.20 | 0.12 | 1.15 |
| Dist. of Col. | 49.12 | 50.88 | 0.00 | 1.93 | 1.99 | 0.00 | 3.92 |
| Maryland | 69.80 | 30.20 | 0.00 | 4.96 | 2.15 | 0.00 | 7.11 |
| New Jersey | 54.33 | 45.67 | 0.00 | 1.98 | 1.66 | 0.00 | 3.64 |
| Pennsylvania | 72.68 | 27.32 | 0.00 | 3.22 | 1.21 | 0.00 | 4.43 |
| Virginia | 62.83 | 36.41 | 0.76 | 3.61 | 2.09 | 0.04 | 5.74 |
| Virgin Islands | 29.34 | 69.08 | 1.58 | 0.83 | 1.95 | 0.04 | 2.83 |
| West Virginia | 46.78 | 52.64 | 0.58 | 2.54 | 2.85 | 0.03 | 5.42 |
| Alabama | 38.36 | 61.64 | 0.00 | 1.37 | 2.20 | 0.00 | 3.57 |
| Florida | 73.43 | 26.57 | 0.00 | 0.51 | 0.19 | 0.00 | 0.70 |
| Georgia | 43.39 | 56.61 | 0.00 | 0.91 | 1.19 | 0.00 | 2.10 |
| Kentucky | 62.85 | 37.15 | 0.00 | 2.95 | 1.75 | 0.00 | 4.70 |
| Mississippi | 56.97 | 43.03 | 0.00 | 1.58 | 1.19 | 0.00 | 2.77 |
| No. Carolina | 76.86 | 22.40 | 0.74 | 1.94 | 0.57 | 0.02 | 2.53 |
| So. Carolina | 45.68 | 54.32 | 0.00 | 2.08 | 2.48 | 0.00 | 4.56 |
| Tennessee | 52.89 | 45.82 | 1.29 | 1.73 | 1.50 | 0.04 | 3.28 |
| Illinois | 70.48 | 29.52 | 0.00 | 4.35 | 1.82 | 0.00 | 6.17 |
| Indiana | 67.83 | 31.83 | 0.34 | 4.84 | 2.27 | 0.02 | 7.13 |
| Michigan | 79.24 | 20.36 | 0.40 | 5.35 | 1.37 | 0.03 | 6.75 |
| Minnesota | 65.48 | 34.52 | 0.00 | 2.59 | 1.36 | 0.00 | 3.95 |
| Ohio | 82.94 | 17.06 | 0.00 | 1.91 | 0.39 | 0.00 | 2.30 |
| Wisconsin | 70.26 | 29.74 | 0.00 | 0.78 | 0.33 | 0.00 | 1.11 |
| Arkansas | 39.10 | 58.68 | 2.22 | 1.85 | 2.78 | 0.11 | 4.74 |
| Louisiana | 35.83 | 60.09 | 4.08 | 1.72 | 2.89 | 0.20 | 4.81 |
| New Mexico | 43.89 | 56.11 | 0.00 | 2.10 | 2.69 | 0.00 | 4.79 |
| Oklahoma | 64.36 | 34.81 | 0.82 | 2.43 | 1.32 | 0.03 | 3.78 |
| Texas | 59.89 | 40.11 | 0.00 | 4.13 | 2.77 | 0.00 | 6.90 |
| Colorado | 79.37 | 18.86 | 1.76 | 2.16 | 0.51 | 0.05 | 2.72 |
| Iowa | 39.35 | 59.98 | 0.67 | 2.55 | 3.89 | 0.04 | 6.49 |
| Kansas | 49.39 | 49.93 | 0.68 | 2.16 | 2.18 | 0.03 | 4.37 |
| Missouri | 57.03 | 41.68 | 1.29 | 3.02 | 2.20 | 0.07 | 5.29 |
| Montana | 45.62 | 46.32 | 8.07 | 1.72 | 1.75 | 0.30 | 3.77 |
| Nebraska | 74.33 | 24.39 | 1.28 | 1.14 | 0.38 | 0.02 | 1.54 |
| North Dakota | 61.61 | 38.39 | 0.00 | 2.11 | 1.31 | 0.00 | 3.42 |
| South Dakota | 41.50 | 58.50 | 0.00 | 0.39 | 0.55 | 0.00 | 0.94 |
| Utah | 71.72 | 28.28 | 0.00 | 2.73 | 1.07 | 0.00 | 3.80 |
| Wyoming | 26.28 | 67.29 | 6.44 | 0.85 | 2.17 | 0.21 | 3.23 |
| Alaska | 70.25 | 29.75 | 0.00 | 2.68 | 1.13 | 0.00 | 3.81 |
| Arizona | 90.08 | 9.92 | 0.00 | 5.40 | 0.59 | 0.00 | 5.99 |
| California | 71.86 | 28.14 | 0.00 | 3.13 | 1.23 | 0.00 | 4.36 |
| Guam | 59.27 | 40.73 | 0.00 | 2.51 | 1.73 | 0.00 | 4.24 |
| Hawaii | 47.92 | 52.08 | 0.00 | 1.67 | 1.81 | 0.00 | 3.48 |
| Idaho | 51.92 | 48.08 | 0.00 | 1.40 | 1.29 | 0.00 | 2.69 |
| Nevada | 58.87 | 39.40 | 1.73 | 2.52 | 1.69 | 0.07 | 4.28 |
| Oregon | 59.60 | 40.40 | 0.00 | 2.11 | 1.43 | 0.00 | 3.54 |
| Washington | 56.44 | 43.56 | 0.00 | 1.02 | 0.79 | 0.00 | 1.81 |
| U.S. Average | 63.99 | 35.62 | 0.39 | 2.79 | 1.55 | 0.02 | 4.36 |

a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

TABLE 20: AGENCY AND CLIENT DOLLAR ERROR RATES - OVERPAYMENT ERRORS, FY 2009 a/

| STATE | DISTRIBUTION OF ALL VARIANCES (%) | | | DOLLAR ERROR RATES (%) | | | |
|----------------|-----------------------------------|--------|-------|------------------------|--------|-------|-------|
| | AGENCY | CLIENT | OTHER | AGENCY | CLIENT | OTHER | TOTAL |
| Connecticut | 63.36 | 35.26 | 1.39 | 2.73 | 1.52 | 0.06 | 4.30 |
| Maine | 41.77 | 58.23 | 0.00 | 0.90 | 1.25 | 0.00 | 2.15 |
| Massachusetts | 36.17 | 62.52 | 1.31 | 1.27 | 2.20 | 0.05 | 3.52 |
| New Hampshire | 39.46 | 48.05 | 12.49 | 0.89 | 1.09 | 0.28 | 2.26 |
| New York | 67.65 | 32.35 | 0.00 | 3.34 | 1.60 | 0.00 | 4.94 |
| Rhode Island | 52.89 | 47.11 | 0.00 | 1.63 | 1.45 | 0.00 | 3.08 |
| Vermont | 60.12 | 39.88 | 0.00 | 2.55 | 1.69 | 0.00 | 4.25 |
| Delaware | 54.26 | 28.39 | 17.35 | 0.42 | 0.22 | 0.13 | 0.77 |
| Dist. of Col. | 42.06 | 57.94 | 0.00 | 1.41 | 1.94 | 0.00 | 3.35 |
| Maryland | 63.35 | 36.65 | 0.00 | 3.59 | 2.08 | 0.00 | 5.66 |
| New Jersey | 48.66 | 51.34 | 0.00 | 1.27 | 1.34 | 0.00 | 2.60 |
| Pennsylvania | 70.32 | 29.68 | 0.00 | 2.87 | 1.21 | 0.00 | 4.08 |
| Virginia | 58.37 | 40.98 | 0.65 | 2.73 | 1.92 | 0.03 | 4.68 |
| Virgin Islands | 27.02 | 72.98 | 0.00 | 0.72 | 1.94 | 0.00 | 2.66 |
| West Virginia | 40.58 | 58.73 | 0.69 | 1.81 | 2.62 | 0.03 | 4.47 |
| Alabama | 31.68 | 68.32 | 0.00 | 0.96 | 2.07 | 0.00 | 3.03 |
| Florida | 61.04 | 38.96 | 0.00 | 0.33 | 0.21 | 0.00 | 0.53 |
| Georgia | 38.40 | 61.60 | 0.00 | 0.73 | 1.18 | 0.00 | 1.91 |
| Kentucky | 56.64 | 43.36 | 0.00 | 2.11 | 1.61 | 0.00 | 3.72 |
| Mississippi | 48.40 | 51.60 | 0.00 | 1.12 | 1.19 | 0.00 | 2.31 |
| No. Carolina | 71.19 | 27.80 | 1.02 | 1.33 | 0.52 | 0.02 | 1.87 |
| So. Carolina | 39.11 | 60.89 | 0.00 | 1.55 | 2.41 | 0.00 | 3.96 |
| Tennessee | 50.19 | 48.43 | 1.37 | 1.52 | 1.47 | 0.04 | 3.03 |
| Illinois | 69.74 | 30.26 | 0.00 | 3.90 | 1.69 | 0.00 | 5.60 |
| Indiana | 58.28 | 41.40 | 0.31 | 3.18 | 2.26 | 0.02 | 5.45 |
| Michigan | 74.34 | 25.66 | 0.00 | 3.47 | 1.20 | 0.00 | 4.67 |
| Minnesota | 60.41 | 39.59 | 0.00 | 1.99 | 1.30 | 0.00 | 3.29 |
| Ohio | 75.63 | 24.37 | 0.00 | 1.09 | 0.35 | 0.00 | 1.45 |
| Wisconsin | 64.75 | 35.25 | 0.00 | 0.51 | 0.28 | 0.00 | 0.79 |
| Arkansas | 34.43 | 62.97 | 2.61 | 1.38 | 2.52 | 0.10 | 3.99 |
| Louisiana | 27.72 | 67.53 | 4.75 | 1.12 | 2.72 | 0.19 | 4.03 |
| New Mexico | 38.30 | 61.70 | 0.00 | 1.55 | 2.49 | 0.00 | 4.04 |
| Oklahoma | 61.98 | 37.05 | 0.97 | 1.93 | 1.15 | 0.03 | 3.12 |
| Texas | 59.09 | 40.91 | 0.00 | 3.45 | 2.39 | 0.00 | 5.83 |
| Colorado | 74.28 | 23.34 | 2.37 | 1.52 | 0.48 | 0.05 | 2.05 |
| Iowa | 30.78 | 68.43 | 0.79 | 1.73 | 3.85 | 0.04 | 5.62 |
| Kansas | 39.02 | 60.14 | 0.84 | 1.39 | 2.14 | 0.03 | 3.55 |
| Missouri | 52.06 | 46.96 | 0.97 | 2.30 | 2.08 | 0.04 | 4.42 |
| Montana | 36.92 | 53.45 | 9.63 | 1.17 | 1.69 | 0.30 | 3.16 |
| Nebraska | 56.41 | 41.25 | 2.33 | 0.59 | 0.43 | 0.02 | 1.05 |
| North Dakota | 48.27 | 51.73 | 0.00 | 1.14 | 1.22 | 0.00 | 2.36 |
| South Dakota | 27.57 | 72.43 | 0.00 | 0.19 | 0.50 | 0.00 | 0.69 |
| Utah | 64.05 | 35.95 | 0.00 | 1.91 | 1.07 | 0.00 | 2.97 |
| Wyoming | 18.55 | 74.15 | 7.30 | 0.53 | 2.11 | 0.21 | 2.85 |
| Alaska | 60.25 | 39.75 | 0.00 | 1.38 | 0.91 | 0.00 | 2.29 |
| Arizona | 85.90 | 14.10 | 0.00 | 3.06 | 0.50 | 0.00 | 3.57 |
| California | 67.64 | 32.36 | 0.00 | 2.08 | 0.99 | 0.00 | 3.07 |
| Guam | 58.48 | 41.52 | 0.00 | 1.89 | 1.34 | 0.00 | 3.23 |
| Hawaii | 38.40 | 61.60 | 0.00 | 1.12 | 1.80 | 0.00 | 2.92 |
| Idaho | 39.05 | 60.95 | 0.00 | 0.80 | 1.25 | 0.00 | 2.05 |
| Nevada | 48.97 | 48.70 | 2.34 | 1.57 | 1.56 | 0.07 | 3.20 |
| Oregon | 54.16 | 45.84 | 0.00 | 1.66 | 1.40 | 0.00 | 3.06 |
| Washington | 45.66 | 54.34 | 0.00 | 0.63 | 0.75 | 0.00 | 1.39 |
| U.S. Average | 59.13 | 40.46 | 0.42 | 2.09 | 1.43 | 0.01 | 3.53 |

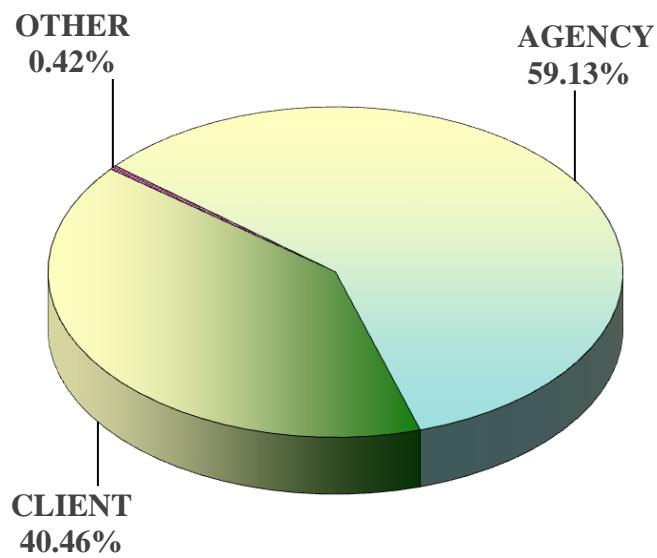
a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

TABLE 21: AGENCY AND CLIENT DOLLAR ERROR RATES - UNDERPAYMENT ERRORS, FY 2009 a/

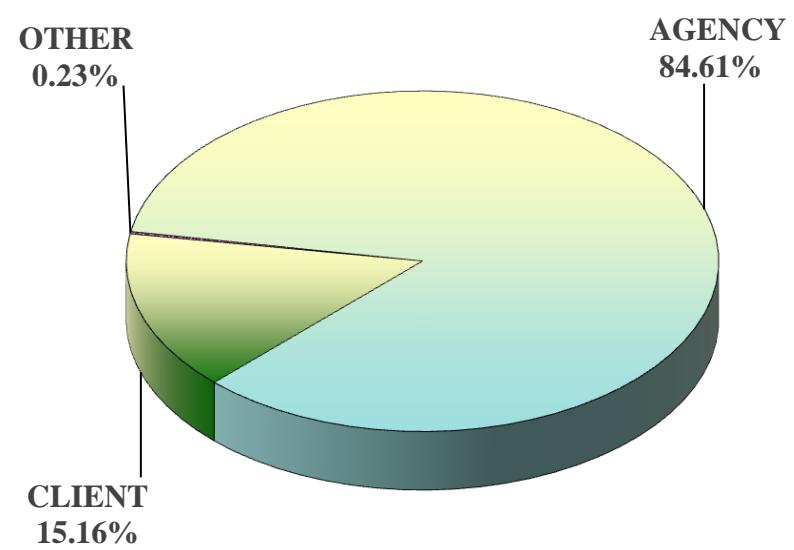
| STATE | DISTRIBUTION OF ALL VARIANCES (%) | | | DOLLAR ERROR RATES (%) | | | TOTAL |
|----------------|-----------------------------------|--------|-------|------------------------|--------|-------|-------|
| | AGENCY | CLIENT | OTHER | AGENCY | CLIENT | OTHER | |
| Connecticut | 88.41 | 11.59 | 0.00 | 0.75 | 0.10 | 0.00 | 0.85 |
| Maine | 92.06 | 7.94 | 0.00 | 0.34 | 0.03 | 0.00 | 0.37 |
| Massachusetts | 68.01 | 31.99 | 0.00 | 0.59 | 0.28 | 0.00 | 0.87 |
| New Hampshire | 97.42 | 2.58 | 0.00 | 0.74 | 0.02 | 0.00 | 0.76 |
| New York | 85.06 | 14.94 | 0.00 | 0.39 | 0.07 | 0.00 | 0.45 |
| Rhode Island | 96.86 | 3.14 | 0.00 | 0.58 | 0.02 | 0.00 | 0.60 |
| Vermont | 95.29 | 4.71 | 0.00 | 1.11 | 0.06 | 0.00 | 1.17 |
| Delaware | 100.00 | 0.00 | 0.00 | 0.37 | 0.00 | 0.00 | 0.37 |
| Dist. of Col. | 100.00 | 0.00 | 0.00 | 0.57 | 0.00 | 0.00 | 0.57 |
| Maryland | 94.78 | 5.22 | 0.00 | 1.37 | 0.08 | 0.00 | 1.45 |
| New Jersey | 70.43 | 29.57 | 0.00 | 0.73 | 0.31 | 0.00 | 1.04 |
| Pennsylvania | 100.00 | 0.00 | 0.00 | 0.35 | 0.00 | 0.00 | 0.35 |
| Virginia | 81.27 | 17.55 | 1.18 | 0.86 | 0.19 | 0.01 | 1.06 |
| Virgin Islands | 70.47 | 0.00 | 29.53 | 0.13 | 0.00 | 0.05 | 0.18 |
| West Virginia | 78.63 | 21.37 | 0.00 | 0.75 | 0.20 | 0.00 | 0.95 |
| Alabama | 73.71 | 26.29 | 0.00 | 0.40 | 0.14 | 0.00 | 0.54 |
| Florida | 100.00 | 0.00 | 0.00 | 0.16 | 0.00 | 0.00 | 0.16 |
| Georgia | 95.90 | 4.10 | 0.00 | 0.18 | 0.01 | 0.00 | 0.19 |
| Kentucky | 90.55 | 9.45 | 0.00 | 0.89 | 0.09 | 0.00 | 0.98 |
| Mississippi | 100.00 | 0.00 | 0.00 | 0.47 | 0.00 | 0.00 | 0.47 |
| No. Carolina | 91.97 | 8.03 | 0.00 | 0.61 | 0.05 | 0.00 | 0.66 |
| So. Carolina | 94.86 | 5.14 | 0.00 | 0.57 | 0.03 | 0.00 | 0.60 |
| Tennessee | 94.79 | 5.21 | 0.00 | 0.24 | 0.01 | 0.00 | 0.25 |
| Illinois | 76.89 | 23.11 | 0.00 | 0.44 | 0.13 | 0.00 | 0.57 |
| Indiana | 94.69 | 4.90 | 0.41 | 1.59 | 0.08 | 0.01 | 1.68 |
| Michigan | 87.10 | 11.87 | 1.03 | 1.82 | 0.25 | 0.02 | 2.08 |
| Minnesota | 85.50 | 14.50 | 0.00 | 0.56 | 0.10 | 0.00 | 0.66 |
| Ohio | 94.74 | 5.26 | 0.00 | 0.81 | 0.04 | 0.00 | 0.85 |
| Wisconsin | 85.54 | 14.46 | 0.00 | 0.27 | 0.05 | 0.00 | 0.32 |
| Arkansas | 65.54 | 34.46 | 0.00 | 0.49 | 0.26 | 0.00 | 0.74 |
| Louisiana | 85.40 | 14.60 | 0.00 | 0.67 | 0.11 | 0.00 | 0.78 |
| New Mexico | 75.64 | 24.36 | 0.00 | 0.57 | 0.18 | 0.00 | 0.76 |
| Oklahoma | 77.96 | 22.04 | 0.00 | 0.52 | 0.15 | 0.00 | 0.66 |
| Texas | 64.12 | 35.88 | 0.00 | 0.69 | 0.38 | 0.00 | 1.07 |
| Colorado | 94.08 | 5.92 | 0.00 | 0.63 | 0.04 | 0.00 | 0.67 |
| Iowa | 87.18 | 12.82 | 0.00 | 0.75 | 0.11 | 0.00 | 0.86 |
| Kansas | 94.60 | 5.40 | 0.00 | 0.77 | 0.04 | 0.00 | 0.82 |
| Missouri | 81.23 | 15.93 | 2.84 | 0.70 | 0.14 | 0.02 | 0.87 |
| Montana | 90.55 | 9.45 | 0.00 | 0.55 | 0.06 | 0.00 | 0.60 |
| Nebraska | 95.97 | 4.03 | 0.00 | 0.46 | 0.02 | 0.00 | 0.48 |
| North Dakota | 88.74 | 11.26 | 0.00 | 0.94 | 0.12 | 0.00 | 1.06 |
| South Dakota | 80.21 | 19.79 | 0.00 | 0.20 | 0.05 | 0.00 | 0.25 |
| Utah | 93.11 | 6.89 | 0.00 | 0.77 | 0.06 | 0.00 | 0.82 |
| Wyoming | 83.99 | 16.01 | 0.00 | 0.32 | 0.06 | 0.00 | 0.38 |
| Alaska | 87.88 | 12.12 | 0.00 | 1.34 | 0.18 | 0.00 | 1.52 |
| Arizona | 97.28 | 2.72 | 0.00 | 2.36 | 0.07 | 0.00 | 2.42 |
| California | 82.92 | 17.08 | 0.00 | 1.07 | 0.22 | 0.00 | 1.29 |
| Guam | 62.19 | 37.81 | 0.00 | 0.62 | 0.38 | 0.00 | 1.00 |
| Hawaii | 96.18 | 3.82 | 0.00 | 0.53 | 0.02 | 0.00 | 0.56 |
| Idaho | 92.82 | 7.18 | 0.00 | 0.60 | 0.05 | 0.00 | 0.65 |
| Nevada | 86.93 | 13.07 | 0.00 | 0.94 | 0.14 | 0.00 | 1.09 |
| Oregon | 89.37 | 10.63 | 0.00 | 0.43 | 0.05 | 0.00 | 0.48 |
| Washington | 81.91 | 18.09 | 0.00 | 0.35 | 0.08 | 0.00 | 0.43 |
| U.S. Average | 84.61 | 15.16 | 0.23 | 0.70 | 0.12 | 0.00 | 0.82 |

a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

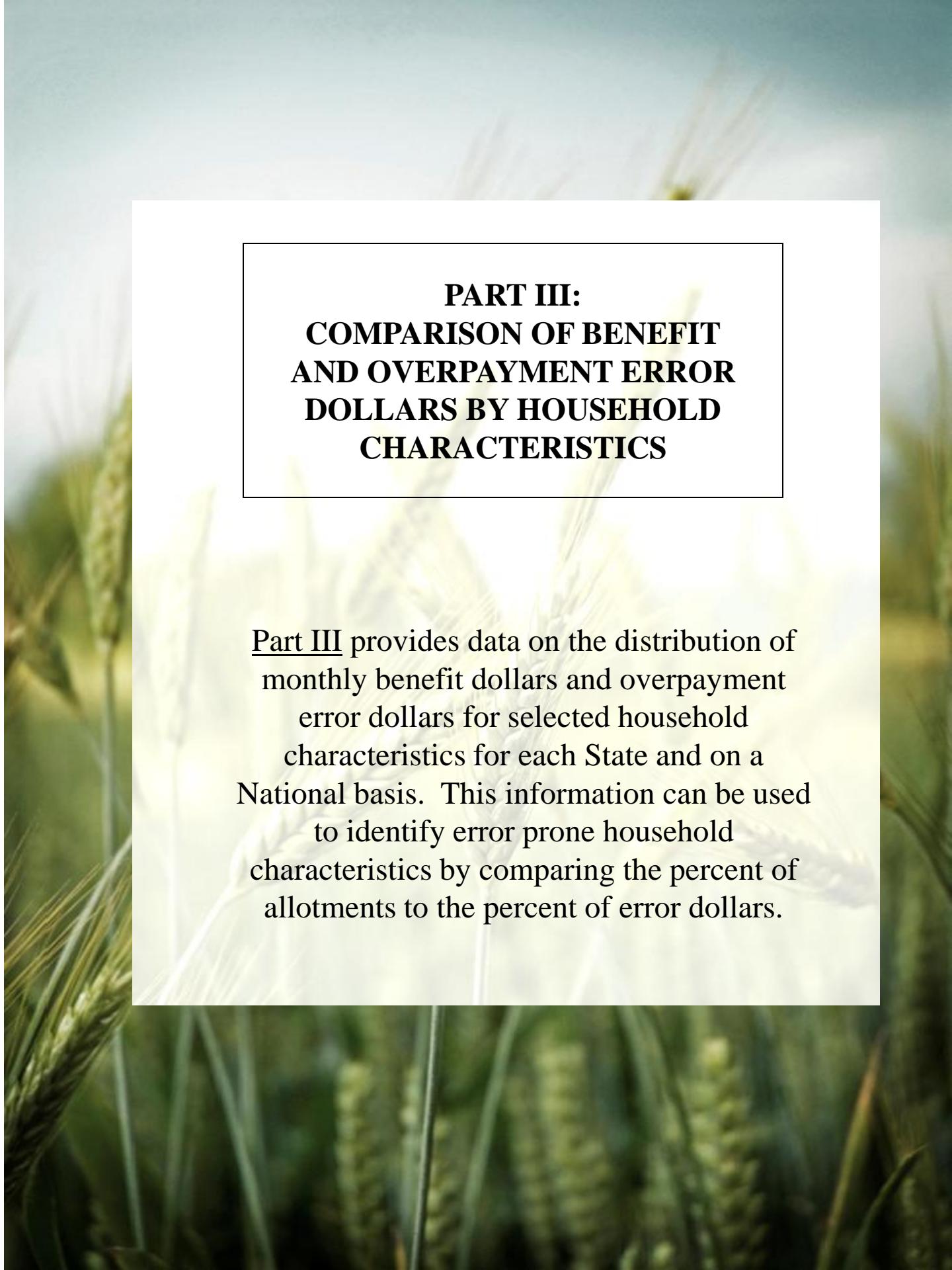
**Source of Error Dollars
FY 2009**



OVERPAYMENTS



UNDERPAYMENTS



PART III: COMPARISON OF BENEFIT AND OVERPAYMENT ERROR DOLLARS BY HOUSEHOLD CHARACTERISTICS

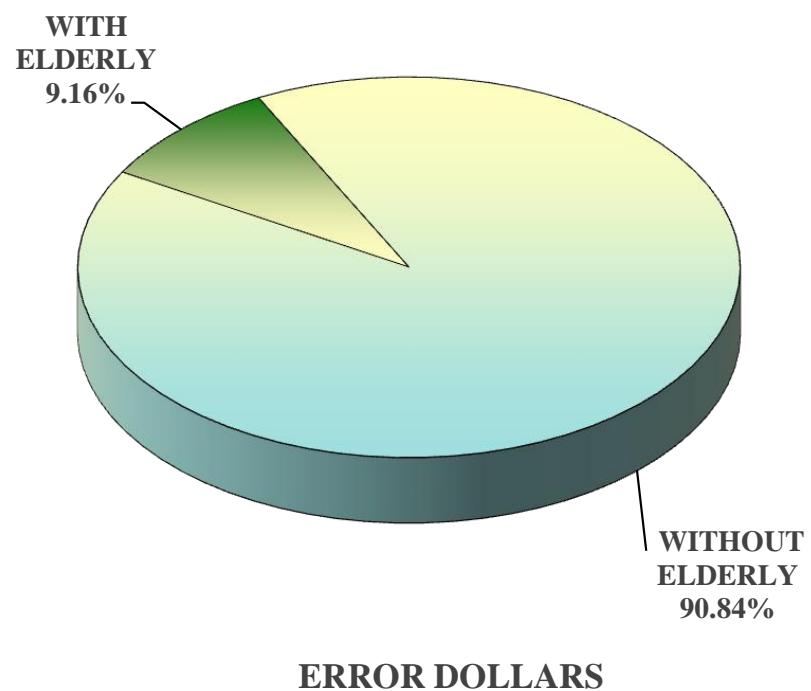
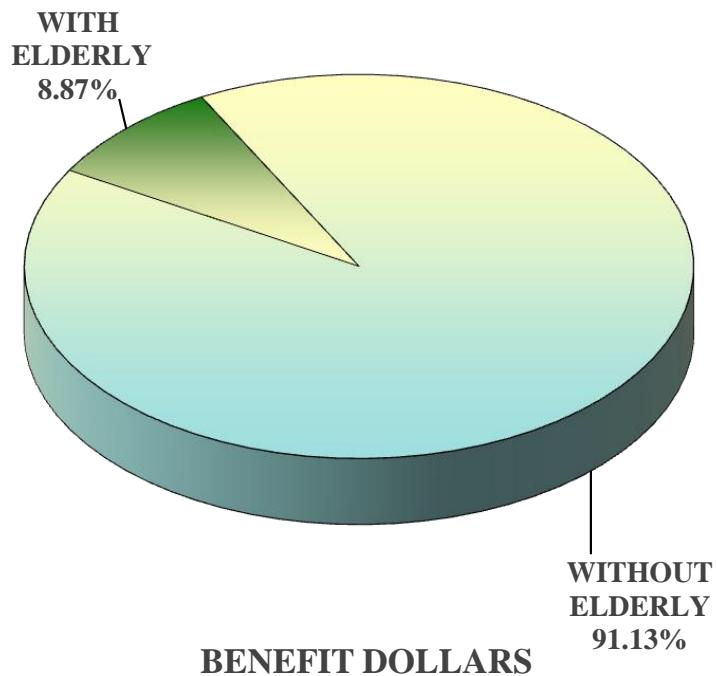
Part III provides data on the distribution of monthly benefit dollars and overpayment error dollars for selected household characteristics for each State and on a National basis. This information can be used to identify error prone household characteristics by comparing the percent of allotments to the percent of error dollars.

**TABLE 22: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD
WITH/WITHOUT ELDERLY, FY 2009 a/**

| STATE | WITH ELDERLY | | WITHOUT ELDERLY | |
|----------------|----------------------------|--------------------------|----------------------------|--------------------------|
| | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS |
| Connecticut | 13.57 | 7.74 | 86.43 | 92.26 |
| Maine | 14.58 | 11.22 | 85.42 | 88.78 |
| Massachusetts | 11.95 | 5.44 | 88.05 | 94.56 |
| New Hampshire | 7.46 | 10.20 | 92.54 | 89.80 |
| New York | 23.39 | 13.29 | 76.61 | 86.71 |
| Rhode Island | 11.35 | 7.09 | 88.65 | 92.91 |
| Vermont | 18.26 | 13.96 | 81.74 | 86.04 |
| Delaware | 7.79 | 7.23 | 92.21 | 92.77 |
| Dist. of Col. | 7.81 | 10.41 | 92.19 | 89.59 |
| Maryland | 7.99 | 7.17 | 92.01 | 92.83 |
| New Jersey | 16.81 | 15.61 | 83.19 | 84.39 |
| Pennsylvania | 10.51 | 8.67 | 89.49 | 91.33 |
| Virginia | 7.53 | 4.35 | 92.47 | 95.65 |
| Virgin Islands | 14.68 | 12.77 | 85.32 | 87.23 |
| West Virginia | 6.37 | 10.80 | 93.63 | 89.20 |
| Alabama | 5.14 | 2.55 | 94.86 | 97.45 |
| Florida | 13.85 | 11.48 | 86.15 | 88.52 |
| Georgia | 8.87 | 11.96 | 91.13 | 88.04 |
| Kentucky | 6.73 | 7.42 | 93.27 | 92.58 |
| Mississippi | 6.21 | 2.56 | 93.79 | 97.44 |
| No. Carolina | 6.15 | 2.02 | 93.85 | 97.98 |
| So. Carolina | 6.77 | 11.58 | 93.23 | 88.42 |
| Tennessee | 5.89 | 4.34 | 94.11 | 95.66 |
| Illinois | 6.91 | 1.69 | 93.09 | 98.31 |
| Indiana | 5.48 | 8.93 | 94.52 | 91.07 |
| Michigan | 6.98 | 7.35 | 93.02 | 92.65 |
| Minnesota | 7.27 | 10.57 | 92.73 | 89.43 |
| Ohio | 7.55 | 13.10 | 92.45 | 86.90 |
| Wisconsin | 4.11 | 5.28 | 95.89 | 94.72 |
| Arkansas | 4.73 | 6.54 | 95.27 | 93.46 |
| Louisiana | 6.50 | 7.66 | 93.50 | 92.34 |
| New Mexico | 7.30 | 9.77 | 92.70 | 90.23 |
| Oklahoma | 4.55 | 3.98 | 95.45 | 96.02 |
| Texas | 8.14 | 15.60 | 91.86 | 84.40 |
| Colorado | 8.32 | 11.28 | 91.68 | 88.72 |
| Iowa | 5.89 | 5.51 | 94.11 | 94.49 |
| Kansas | 5.93 | 1.62 | 94.07 | 98.38 |
| Missouri | 5.08 | 10.01 | 94.92 | 89.99 |
| Montana | 6.17 | 3.96 | 93.83 | 96.04 |
| Nebraska | 6.00 | 5.27 | 94.00 | 94.73 |
| North Dakota | 11.08 | 14.16 | 88.92 | 85.84 |
| South Dakota | 9.11 | 19.13 | 90.89 | 80.87 |
| Utah | 4.07 | 2.61 | 95.93 | 97.39 |
| Wyoming | 6.59 | 1.19 | 93.41 | 98.81 |
| Alaska | 7.60 | 3.09 | 92.40 | 96.91 |
| Arizona | 7.47 | 16.90 | 92.53 | 83.10 |
| California | 3.37 | 5.69 | 96.63 | 94.31 |
| Guam | 10.01 | 7.47 | 89.99 | 92.53 |
| Hawaii | 14.10 | 8.65 | 85.89 | 91.35 |
| Idaho | 5.62 | 9.59 | 94.38 | 90.41 |
| Nevada | 7.44 | 8.43 | 92.56 | 91.57 |
| Oregon | 7.38 | 9.73 | 92.62 | 90.27 |
| Washington | 7.98 | 8.23 | 92.02 | 91.77 |
| U.S. Average | 8.87 | 9.16 | 91.13 | 90.84 |

a/ Elderly is defined as a person of 60 years of age or older.

Households with Elderly Member(s) Distribution of U.S. Benefit and Error Dollars FY 2009



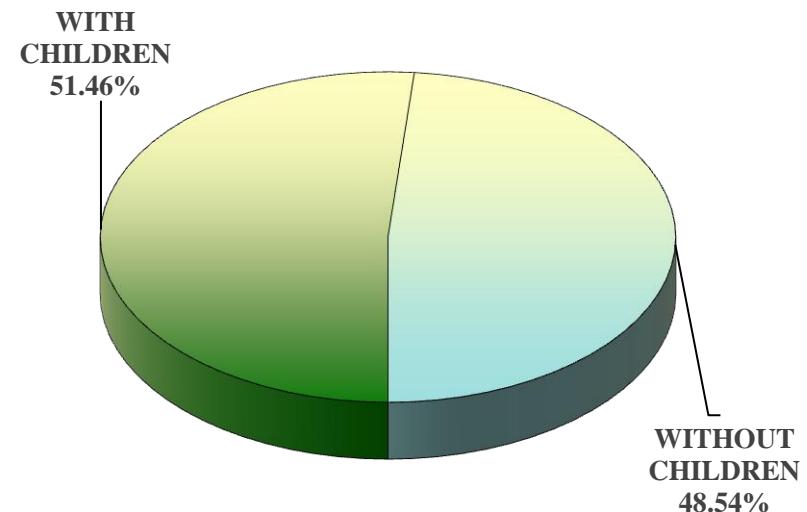
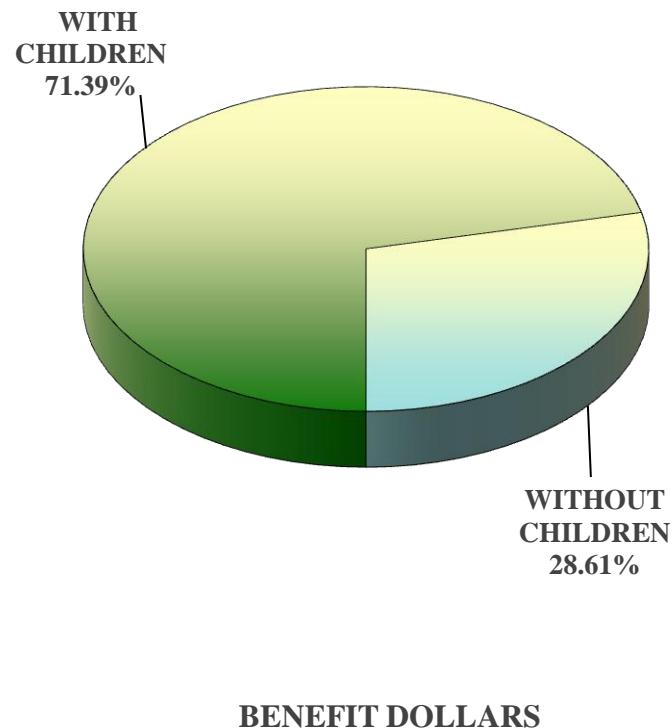
**TABLE 23: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD
WITH/WITHOUT CHILDREN, FY 2009 a/**

| STATE | WITH CHILDREN | | WITHOUT CHILDREN | |
|----------------|----------------------------|--------------------------|----------------------------|--------------------------|
| | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS |
| Connecticut | 58.37 | 29.46 | 41.63 | 70.54 |
| Maine | 54.41 | 57.25 | 45.59 | 42.75 |
| Massachusetts | 57.32 | 37.71 | 42.68 | 62.29 |
| New Hampshire | 67.10 | 34.16 | 32.90 | 65.84 |
| New York | 54.99 | 39.43 | 45.01 | 60.57 |
| Rhode Island | 65.29 | 35.03 | 34.71 | 64.97 |
| Vermont | 59.66 | 48.79 | 40.34 | 51.21 |
| Delaware | 76.56 | 63.69 | 23.44 | 36.31 |
| Dist. of Col. | 57.24 | 49.77 | 42.76 | 50.23 |
| Maryland | 69.56 | 59.15 | 30.44 | 40.85 |
| New Jersey | 64.28 | 33.00 | 35.72 | 67.00 |
| Pennsylvania | 65.68 | 39.42 | 34.32 | 60.58 |
| Virginia | 71.61 | 24.93 | 28.39 | 75.07 |
| Virgin Islands | 75.70 | 41.92 | 24.30 | 58.08 |
| West Virginia | 71.92 | 52.21 | 28.08 | 47.79 |
| Alabama | 80.06 | 32.69 | 19.94 | 67.31 |
| Florida | 64.12 | 49.73 | 35.88 | 50.27 |
| Georgia | 74.51 | 36.10 | 25.49 | 63.90 |
| Kentucky | 70.10 | 47.81 | 29.90 | 52.19 |
| Mississippi | 76.29 | 43.21 | 23.71 | 56.79 |
| No. Carolina | 76.24 | 65.06 | 23.76 | 34.94 |
| So. Carolina | 72.49 | 37.78 | 27.51 | 62.22 |
| Tennessee | 69.57 | 40.84 | 30.43 | 59.16 |
| Illinois | 67.75 | 43.95 | 32.25 | 56.05 |
| Indiana | 75.15 | 40.13 | 24.85 | 59.87 |
| Michigan | 63.91 | 57.34 | 36.09 | 42.66 |
| Minnesota | 68.50 | 44.43 | 31.50 | 55.57 |
| Ohio | 72.24 | 60.33 | 27.76 | 39.67 |
| Wisconsin | 74.93 | 69.97 | 25.07 | 30.03 |
| Arkansas | 76.68 | 46.45 | 23.32 | 53.55 |
| Louisiana | 76.16 | 41.85 | 23.84 | 58.15 |
| New Mexico | 78.26 | 57.19 | 21.74 | 42.81 |
| Oklahoma | 78.51 | 32.27 | 21.49 | 67.73 |
| Texas | 84.28 | 74.82 | 15.72 | 25.18 |
| Colorado | 76.26 | 43.80 | 23.74 | 56.20 |
| Iowa | 69.28 | 29.94 | 30.72 | 70.06 |
| Kansas | 70.70 | 32.42 | 29.30 | 67.58 |
| Missouri | 73.72 | 39.33 | 26.28 | 60.67 |
| Montana | 70.48 | 35.88 | 29.52 | 64.12 |
| Nebraska | 79.53 | 45.14 | 20.47 | 54.86 |
| North Dakota | 70.28 | 23.83 | 29.72 | 76.17 |
| South Dakota | 76.43 | 53.81 | 23.57 | 46.19 |
| Utah | 79.81 | 53.41 | 20.19 | 46.59 |
| Wyoming | 75.48 | 34.07 | 24.52 | 65.93 |
| Alaska | 74.02 | 48.24 | 25.98 | 51.76 |
| Arizona | 76.87 | 58.24 | 23.13 | 41.76 |
| California | 84.64 | 85.45 | 15.36 | 14.55 |
| Guam | 85.47 | 43.54 | 14.53 | 56.46 |
| Hawaii | 63.69 | 34.45 | 36.31 | 65.55 |
| Idaho | 81.99 | 35.75 | 18.01 | 64.25 |
| Nevada | 72.15 | 50.23 | 27.85 | 49.77 |
| Oregon | 57.10 | 58.67 | 42.90 | 41.33 |
| Washington | 62.18 | 43.09 | 37.82 | 56.91 |
| U.S. Average | 71.39 | 51.46 | 28.61 | 48.54 |

a/ A child is defined as a person 17 years of age or younger.

Households with Children Distribution of U.S. Benefit and Error Dollars FY 2009

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**TABLE 24: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLDS
WITH/WITHOUT NON-CITIZENS, FY 2009**

| STATE | WITH NON-CITIZENS | | WITHOUT NON-CITIZENS | |
|----------------|----------------------------|--------------------------|----------------------------|--------------------------|
| | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS |
| Connecticut | 2.25 | 1.73 | 97.75 | 98.27 |
| Maine | 1.56 | 1.34 | 98.44 | 98.66 |
| Massachusetts | 4.09 | 1.87 | 95.91 | 98.13 |
| New Hampshire | 3.66 | 0.95 | 96.34 | 99.05 |
| New York | 10.11 | 5.18 | 89.89 | 94.82 |
| Rhode Island | 7.73 | 2.30 | 92.27 | 97.70 |
| Vermont | 0.96 | 4.65 | 99.04 | 95.35 |
| Delaware | 6.48 | 8.43 | 93.52 | 91.57 |
| Dist. of Col. | 1.33 | 0.00 | 98.67 | 100.00 |
| Maryland | 3.01 | 1.90 | 96.99 | 98.10 |
| New Jersey | 11.92 | 5.39 | 88.08 | 94.61 |
| Pennsylvania | 4.27 | 4.22 | 95.73 | 95.78 |
| Virginia | 3.34 | 1.07 | 96.66 | 98.93 |
| Virgin Islands | 3.75 | 0.36 | 96.25 | 99.64 |
| West Virginia | 0.09 | 0.00 | 99.91 | 100.00 |
| Alabama | 2.00 | 0.31 | 98.00 | 99.69 |
| Florida | 9.26 | 6.86 | 90.74 | 93.14 |
| Georgia | 4.90 | 1.29 | 95.10 | 98.71 |
| Kentucky | 2.53 | 0.35 | 97.47 | 99.65 |
| Mississippi | 0.63 | 0.00 | 99.37 | 100.00 |
| No. Carolina | 8.71 | 4.16 | 91.29 | 95.84 |
| So. Carolina | 1.99 | 0.28 | 98.01 | 99.72 |
| Tennessee | 5.75 | 2.48 | 94.25 | 97.52 |
| Illinois | 8.40 | 6.59 | 91.60 | 93.41 |
| Indiana | 4.29 | 2.67 | 95.71 | 97.33 |
| Michigan | 3.08 | 1.72 | 96.92 | 98.28 |
| Minnesota | 9.59 | 4.16 | 90.41 | 95.84 |
| Ohio | 1.94 | 4.03 | 98.06 | 95.97 |
| Wisconsin | 7.55 | 9.01 | 92.45 | 90.99 |
| Arkansas | 2.36 | 2.49 | 97.64 | 97.51 |
| Louisiana | 0.49 | 0.00 | 99.51 | 100.00 |
| New Mexico | 10.52 | 6.26 | 89.48 | 93.74 |
| Oklahoma | 2.78 | 0.52 | 97.22 | 99.48 |
| Texas | 16.44 | 15.41 | 83.56 | 84.59 |
| Colorado | 10.36 | 1.83 | 89.64 | 98.17 |
| Iowa | 4.51 | 2.85 | 95.49 | 97.15 |
| Kansas | 5.84 | 2.00 | 94.16 | 98.00 |
| Missouri | 3.40 | 1.85 | 96.60 | 98.15 |
| Montana | 0.27 | 0.00 | 99.73 | 100.00 |
| Nebraska | 6.99 | 1.94 | 93.01 | 98.06 |
| North Dakota | 5.55 | 4.27 | 94.45 | 95.73 |
| South Dakota | 3.18 | 8.18 | 96.82 | 91.82 |
| Utah | 13.91 | 8.53 | 86.09 | 91.47 |
| Wyoming | 2.43 | 0.00 | 97.57 | 100.00 |
| Alaska | 1.90 | 0.96 | 98.10 | 99.04 |
| Arizona | 16.60 | 4.64 | 83.40 | 95.36 |
| California | 26.30 | 22.06 | 73.70 | 77.94 |
| Guam | 20.22 | 7.90 | 79.78 | 92.10 |
| Hawaii | 4.98 | 2.55 | 95.02 | 97.45 |
| Idaho | 10.19 | 6.58 | 89.81 | 93.42 |
| Nevada | 15.56 | 9.34 | 84.44 | 90.66 |
| Oregon | 7.97 | 9.45 | 92.03 | 90.55 |
| Washington | 12.85 | 11.22 | 87.15 | 88.78 |
| U.S. Average | 8.86 | 6.57 | 91.14 | 93.43 |

TABLE 25: BENEFIT AND OVERPAYMENT ERROR DOLLARS BY MARRIED/SINGLE HEAD OF HOUSEHOLD WITH/WITHOUT CHILDREN, FY 2009

| STATE | With Spouse | | | | No Spouse | | | |
|----------------|----------------------------|--------------------------|----------------------------|--------------------------|----------------------------|--------------------------|----------------------------|--------------------------|
| | With Children | | Without Children | | With Children | | Without Children | |
| | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS |
| Connecticut | 9.50 | 3.12 | 2.83 | 0.53 | 48.10 | 26.34 | 39.57 | 70.01 |
| Maine | 17.65 | 24.88 | 6.45 | 2.11 | 35.52 | 31.81 | 40.38 | 41.20 |
| Massachusetts | 7.83 | 10.62 | 2.64 | 6.46 | 48.59 | 27.09 | 40.94 | 55.83 |
| New Hampshire | 15.33 | 8.87 | 3.72 | 1.22 | 49.78 | 25.30 | 31.17 | 64.61 |
| New York | 12.82 | 5.66 | 6.09 | 4.35 | 41.77 | 33.79 | 39.33 | 56.20 |
| Rhode Island | 7.57 | 1.23 | 1.76 | 1.11 | 57.73 | 33.80 | 32.95 | 63.86 |
| Vermont | 16.75 | 20.75 | 4.48 | 1.00 | 41.85 | 27.78 | 36.92 | 50.47 |
| Delaware | 9.76 | 6.24 | 1.59 | 3.48 | 65.40 | 56.67 | 23.24 | 33.61 |
| Dist. of Col. | 3.90 | 0.00 | 0.66 | 0.00 | 52.32 | 49.77 | 43.11 | 50.23 |
| Maryland | 6.88 | 9.38 | 2.04 | 2.95 | 60.50 | 48.40 | 30.58 | 39.26 |
| New Jersey | 9.24 | 0.92 | 3.48 | 3.51 | 54.36 | 32.08 | 32.92 | 63.49 |
| Pennsylvania | 10.34 | 5.18 | 3.44 | 1.20 | 53.68 | 34.24 | 32.54 | 59.38 |
| Virginia | 13.49 | 2.79 | 2.93 | 0.41 | 56.72 | 22.09 | 26.87 | 74.71 |
| Virgin Islands | 3.06 | 5.25 | 2.61 | 0.00 | 71.16 | 36.68 | 23.17 | 58.08 |
| West Virginia | 21.66 | 19.94 | 4.28 | 4.67 | 49.18 | 32.10 | 24.89 | 43.28 |
| Alabama | 12.89 | 3.96 | 2.13 | 0.64 | 65.55 | 28.74 | 19.43 | 66.66 |
| Florida | 15.73 | 9.80 | 4.67 | 1.08 | 47.39 | 39.40 | 32.21 | 49.72 |
| Georgia | 13.99 | 8.95 | 2.88 | 5.93 | 59.05 | 26.27 | 24.08 | 58.85 |
| Kentucky | 18.57 | 12.38 | 5.08 | 5.61 | 50.16 | 35.29 | 26.20 | 46.72 |
| Mississippi | 11.22 | 2.77 | 2.60 | 0.54 | 62.85 | 40.25 | 23.33 | 56.44 |
| No. Carolina | 12.76 | 16.26 | 2.18 | 0.62 | 61.76 | 47.34 | 23.31 | 35.78 |
| So. Carolina | 10.21 | 3.85 | 2.09 | 1.72 | 61.15 | 33.56 | 26.54 | 60.87 |
| Tennessee | 17.16 | 13.06 | 4.27 | 4.81 | 50.94 | 27.04 | 27.63 | 55.09 |
| Illinois | 8.23 | 5.70 | 2.84 | 1.47 | 58.04 | 37.51 | 30.88 | 55.32 |
| Indiana | 15.00 | 6.47 | 2.56 | 3.48 | 58.81 | 33.51 | 23.63 | 56.54 |
| Michigan | 15.02 | 14.04 | 3.71 | 2.14 | 48.11 | 43.13 | 33.16 | 40.69 |
| Minnesota | 15.09 | 11.37 | 1.83 | 4.02 | 51.55 | 33.06 | 31.54 | 51.55 |
| Ohio | 15.02 | 14.15 | 2.26 | 10.29 | 55.24 | 44.92 | 27.49 | 30.64 |
| Wisconsin | 16.54 | 29.50 | 1.81 | 1.89 | 56.82 | 39.16 | 24.83 | 29.45 |
| Arkansas | 17.33 | 5.45 | 2.56 | 1.84 | 57.61 | 40.66 | 22.50 | 52.05 |
| Louisiana | 10.85 | 8.53 | 2.30 | 1.44 | 63.57 | 33.05 | 23.27 | 56.98 |
| New Mexico | 17.17 | 16.64 | 3.27 | 2.59 | 59.86 | 39.98 | 19.70 | 40.79 |
| Oklahoma | 22.84 | 6.84 | 4.60 | 3.44 | 53.73 | 25.14 | 18.82 | 64.57 |
| Texas | 14.29 | 17.30 | 2.39 | 3.73 | 68.66 | 57.30 | 14.65 | 21.67 |
| Colorado | 14.81 | 7.90 | 2.81 | 0.60 | 59.73 | 35.90 | 22.65 | 55.61 |
| Iowa | 16.65 | 7.86 | 1.74 | 1.19 | 50.71 | 21.77 | 30.90 | 69.17 |
| Kansas | 14.29 | 4.41 | 2.01 | 3.02 | 53.83 | 27.48 | 29.88 | 65.10 |
| Missouri | 13.20 | 6.02 | 2.29 | 4.11 | 58.99 | 32.54 | 25.52 | 57.32 |
| Montana | 21.25 | 6.85 | 3.34 | 1.35 | 47.25 | 27.61 | 28.15 | 64.19 |
| Nebraska | 14.48 | 5.48 | 2.74 | 5.46 | 61.81 | 38.21 | 20.96 | 50.85 |
| North Dakota | 17.24 | 2.41 | 2.92 | 0.00 | 49.86 | 20.93 | 29.98 | 76.66 |
| South Dakota | 15.78 | 19.38 | 2.49 | 19.80 | 58.63 | 34.43 | 23.10 | 26.39 |
| Utah | 25.22 | 20.37 | 2.25 | 0.00 | 52.37 | 31.60 | 20.17 | 48.03 |
| Wyoming | 12.47 | 9.73 | 3.31 | 2.71 | 59.71 | 24.34 | 24.50 | 63.22 |
| Alaska | 30.08 | 25.93 | 2.37 | 4.50 | 41.24 | 22.31 | 26.31 | 47.26 |
| Arizona | 14.28 | 27.76 | 3.69 | 2.69 | 60.23 | 28.30 | 21.81 | 41.24 |
| California | 17.03 | 28.33 | 1.63 | 1.67 | 65.55 | 55.27 | 15.80 | 14.73 |
| Guam | 27.98 | 9.01 | 3.77 | 4.91 | 56.82 | 34.03 | 11.43 | 52.05 |
| Hawaii | 20.75 | 14.72 | 5.71 | 3.88 | 41.42 | 19.24 | 32.12 | 62.16 |
| Idaho | 23.66 | 16.34 | 2.48 | 2.22 | 56.05 | 18.97 | 17.81 | 62.46 |
| Nevada | 11.57 | 15.01 | 2.55 | 1.87 | 58.37 | 34.62 | 27.51 | 48.49 |
| Oregon | 14.43 | 19.92 | 4.74 | 8.72 | 40.53 | 34.48 | 40.30 | 36.88 |
| Washington | 18.49 | 14.56 | 2.24 | 1.85 | 42.11 | 26.97 | 37.16 | 56.62 |
| U.S. Average | 14.20 | 11.85 | 3.16 | 3.05 | 55.72 | 39.04 | 26.92 | 46.06 |

Marital and Family Status of Households Distribution of U.S. Benefit and Error Dollars FY 2009

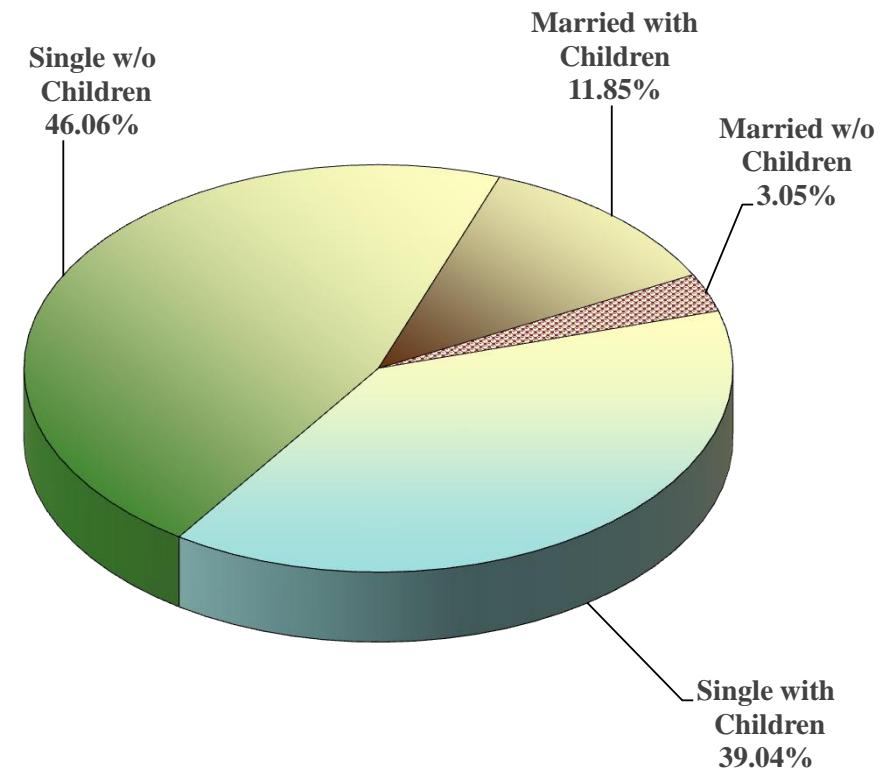
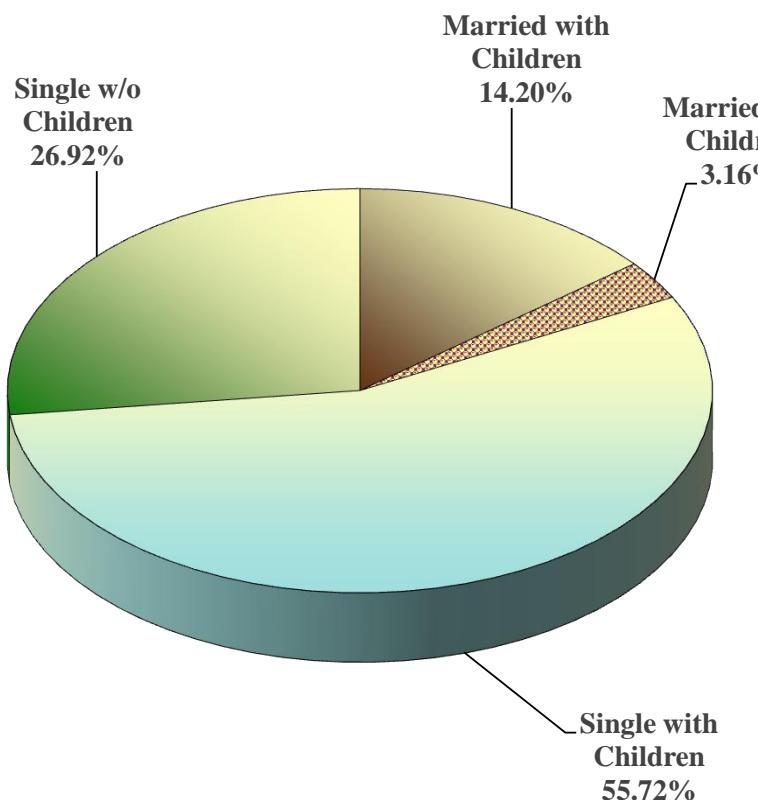


TABLE 26: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD SIZE a/ FY 2009

| STATE | ONE | | TWO | | THREE | | FOUR | | > FOUR | |
|----------------|----------------------------|--------------------------|----------------------------|--------------------------|----------------------------|--------------------------|----------------------------|--------------------------|----------------------------|--------------------------|
| | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS |
| Connecticut | 34.62 | 30.82 | 18.99 | 22.14 | 17.03 | 17.25 | 14.64 | 19.65 | 14.72 | 10.14 |
| Maine | 36.25 | 28.53 | 20.24 | 21.01 | 18.39 | 8.10 | 10.80 | 22.58 | 14.31 | 19.77 |
| Massachusetts | 36.64 | 30.86 | 17.51 | 20.34 | 18.31 | 17.35 | 12.87 | 9.16 | 14.68 | 22.29 |
| New Hampshire | 25.84 | 27.23 | 21.79 | 20.06 | 20.00 | 18.80 | 15.10 | 14.95 | 17.27 | 18.96 |
| New York | 37.91 | 25.06 | 18.93 | 28.65 | 16.36 | 24.22 | 12.21 | 10.36 | 14.59 | 11.71 |
| Rhode Island | 31.02 | 20.68 | 19.70 | 22.87 | 21.02 | 22.92 | 17.45 | 20.68 | 10.81 | 12.84 |
| Vermont | 32.30 | 16.30 | 22.07 | 19.70 | 15.86 | 12.51 | 15.65 | 6.74 | 14.11 | 44.75 |
| Delaware | 20.75 | 17.68 | 18.49 | 28.09 | 24.31 | 31.52 | 18.00 | 11.54 | 18.46 | 11.18 |
| Dist. of Col. | 38.10 | 37.33 | 18.72 | 23.88 | 14.87 | 17.70 | 9.66 | 15.87 | 18.65 | 5.22 |
| Maryland | 24.90 | 23.30 | 20.31 | 27.27 | 21.51 | 19.69 | 16.70 | 19.93 | 16.59 | 9.81 |
| New Jersey | 29.70 | 36.70 | 20.29 | 36.14 | 21.98 | 11.82 | 13.17 | 8.83 | 14.87 | 6.51 |
| Pennsylvania | 25.92 | 24.94 | 18.68 | 24.55 | 21.39 | 18.64 | 16.38 | 17.41 | 17.63 | 14.46 |
| Virginia | 21.43 | 29.76 | 18.79 | 19.23 | 22.80 | 14.80 | 21.37 | 23.63 | 15.61 | 12.59 |
| Virgin Islands | 17.82 | 11.65 | 16.76 | 22.12 | 21.64 | 24.89 | 19.69 | 13.58 | 24.09 | 27.75 |
| West Virginia | 19.95 | 28.52 | 22.37 | 25.76 | 21.63 | 10.74 | 20.96 | 20.53 | 15.10 | 14.45 |
| Alabama | 13.84 | 15.21 | 20.41 | 24.23 | 24.76 | 24.35 | 21.93 | 25.48 | 19.05 | 10.73 |
| Florida | 31.66 | 37.23 | 19.38 | 10.29 | 18.10 | 33.68 | 14.52 | 7.44 | 16.34 | 11.37 |
| Georgia | 19.02 | 19.53 | 19.08 | 31.31 | 21.55 | 18.54 | 21.27 | 18.82 | 19.07 | 11.80 |
| Kentucky | 19.99 | 19.80 | 19.58 | 22.19 | 22.20 | 39.67 | 20.50 | 8.94 | 17.73 | 9.40 |
| Mississippi | 16.34 | 28.84 | 16.56 | 11.25 | 23.86 | 16.96 | 21.32 | 26.35 | 21.92 | 16.61 |
| No. Carolina | 19.88 | 15.66 | 19.90 | 15.96 | 20.67 | 20.51 | 21.27 | 15.20 | 18.28 | 32.67 |
| So. Carolina | 19.99 | 24.88 | 19.60 | 26.30 | 25.56 | 23.68 | 15.52 | 10.67 | 19.32 | 14.47 |
| Tennessee | 23.23 | 20.29 | 17.67 | 18.63 | 21.48 | 11.97 | 18.31 | 27.77 | 19.31 | 21.34 |
| Illinois | 26.19 | 19.43 | 17.21 | 16.95 | 19.56 | 33.37 | 18.10 | 14.70 | 18.94 | 15.55 |
| Indiana | 17.54 | 26.05 | 19.40 | 18.98 | 21.56 | 18.06 | 21.41 | 15.39 | 20.10 | 21.53 |
| Michigan | 27.96 | 25.43 | 17.97 | 20.20 | 20.77 | 27.68 | 16.84 | 10.94 | 16.45 | 15.74 |
| Minnesota | 29.28 | 36.42 | 19.70 | 21.04 | 19.63 | 25.40 | 11.25 | 10.19 | 20.14 | 6.94 |
| Ohio | 23.46 | 18.54 | 18.22 | 27.27 | 23.46 | 27.25 | 16.31 | 12.85 | 18.55 | 14.09 |
| Wisconsin | 19.43 | 12.07 | 20.31 | 20.91 | 20.79 | 16.96 | 17.37 | 21.17 | 22.10 | 28.88 |
| Arkansas | 17.16 | 17.76 | 17.05 | 20.59 | 22.61 | 17.69 | 19.92 | 22.77 | 23.26 | 21.19 |
| Louisiana | 16.31 | 15.32 | 19.14 | 17.87 | 24.93 | 29.68 | 21.54 | 13.94 | 18.08 | 23.19 |
| New Mexico | 17.65 | 17.43 | 21.97 | 18.72 | 23.05 | 22.20 | 18.36 | 20.64 | 18.98 | 21.00 |
| Oklahoma | 13.84 | 19.25 | 18.33 | 20.54 | 20.33 | 28.00 | 21.01 | 14.12 | 26.48 | 18.09 |
| Texas | 13.31 | 17.36 | 17.72 | 20.51 | 24.47 | 22.77 | 21.03 | 19.03 | 23.47 | 20.34 |
| Colorado | 20.14 | 32.02 | 17.90 | 11.97 | 22.74 | 17.88 | 15.92 | 14.96 | 23.30 | 23.17 |
| Iowa | 23.46 | 19.41 | 18.27 | 20.23 | 20.97 | 27.44 | 18.94 | 11.27 | 18.36 | 21.65 |
| Kansas | 22.53 | 22.23 | 16.52 | 21.40 | 20.82 | 28.98 | 18.35 | 5.06 | 21.78 | 22.34 |
| Missouri | 20.00 | 24.18 | 17.23 | 14.86 | 23.28 | 29.37 | 20.90 | 20.88 | 18.59 | 10.71 |
| Montana | 21.86 | 35.62 | 16.95 | 16.32 | 21.09 | 19.27 | 17.16 | 15.77 | 22.95 | 13.02 |
| Nebraska | 16.44 | 18.56 | 18.53 | 21.82 | 23.73 | 35.94 | 19.69 | 15.74 | 21.61 | 7.94 |
| North Dakota | 24.21 | 35.80 | 16.38 | 11.78 | 16.55 | 6.71 | 18.84 | 33.27 | 24.01 | 12.44 |
| South Dakota | 19.76 | 26.39 | 17.27 | 26.06 | 17.90 | 19.52 | 19.42 | 6.40 | 25.65 | 21.64 |
| Utah | 17.25 | 20.99 | 16.38 | 17.17 | 19.24 | 15.83 | 17.33 | 15.86 | 29.80 | 30.15 |
| Wyoming | 16.80 | 9.00 | 23.29 | 30.31 | 22.36 | 12.03 | 17.85 | 9.73 | 19.70 | 38.93 |
| Alaska | 18.57 | 16.91 | 10.72 | 12.55 | 17.68 | 10.45 | 15.46 | 22.88 | 37.57 | 37.20 |
| Arizona | 19.56 | 15.46 | 17.81 | 19.73 | 19.34 | 14.15 | 16.29 | 8.19 | 27.00 | 42.48 |
| California | 16.67 | 11.12 | 20.83 | 19.83 | 21.96 | 24.44 | 16.66 | 16.05 | 23.88 | 28.56 |
| Guam | 9.67 | 9.41 | 10.95 | 25.76 | 14.50 | 3.75 | 16.64 | 13.43 | 48.24 | 47.65 |
| Hawaii | 29.25 | 12.13 | 14.90 | 23.27 | 18.51 | 20.08 | 17.26 | 13.21 | 20.08 | 31.31 |
| Idaho | 15.02 | 32.00 | 14.25 | 11.81 | 22.41 | 14.57 | 20.62 | 21.16 | 27.69 | 20.46 |
| Nevada | 23.67 | 22.43 | 17.38 | 23.60 | 21.02 | 11.44 | 16.05 | 18.99 | 21.87 | 23.54 |
| Oregon | 36.49 | 23.66 | 17.30 | 30.54 | 19.42 | 18.79 | 13.95 | 11.87 | 12.83 | 15.14 |
| Washington | 34.22 | 36.14 | 17.17 | 24.29 | 18.51 | 19.02 | 11.15 | 3.78 | 18.94 | 16.77 |
| U.S. Average | 23.42 | 21.54 | 18.70 | 21.69 | 21.11 | 23.06 | 17.41 | 15.57 | 19.36 | 18.14 |

a/ Cases coded with a HH size of zero are not included in this analysis

Household Size Distribution of U.S. Benefit and Error Dollars FY 2009

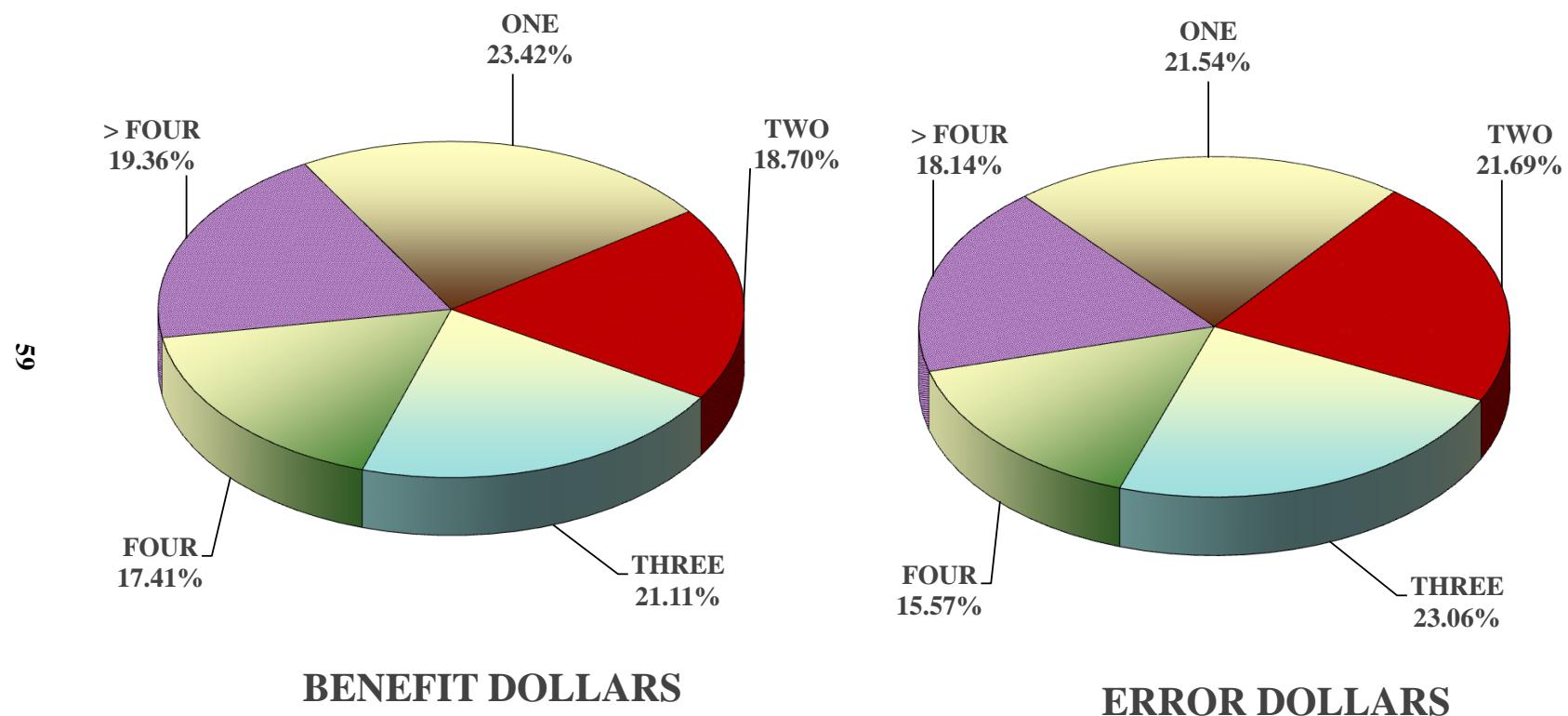
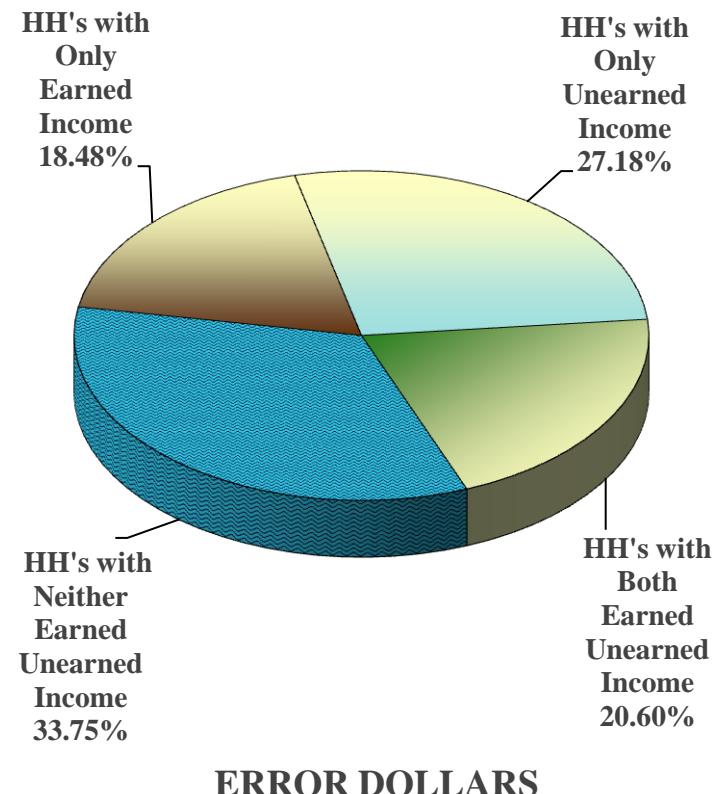
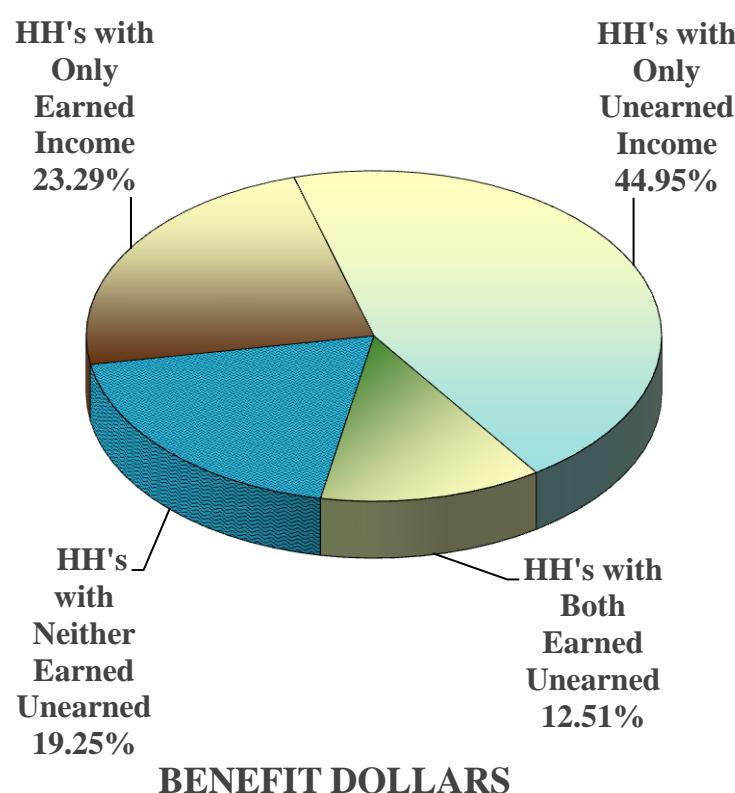


TABLE 27: BENEFIT AND OVERPAYMENT DOLLARS BY SOURCE OF INCOME, FY 2009

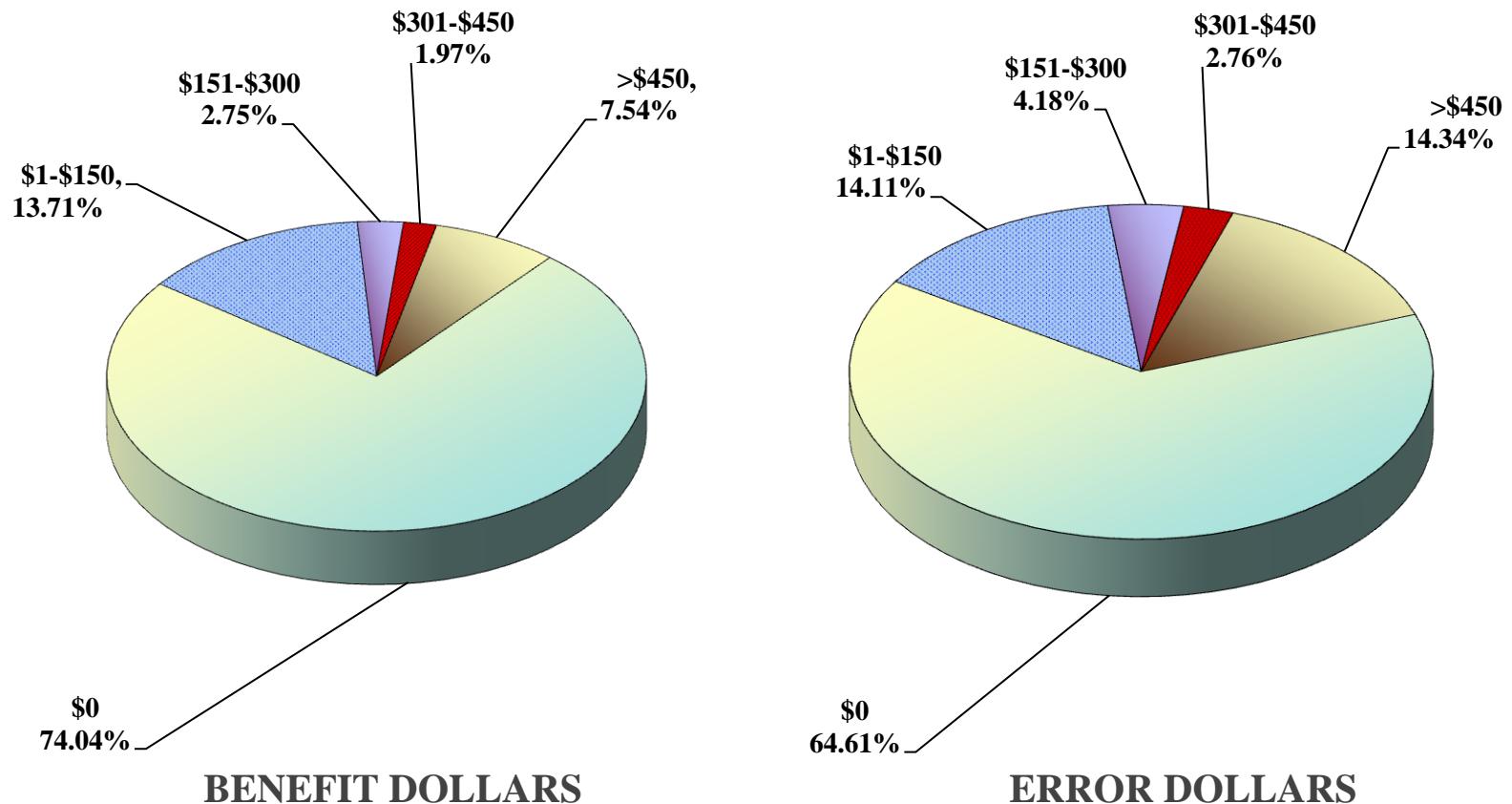
| STATE | HOUSEHOLDS WITH ONLY EARNED INCOME | | HOUSEHOLDS WITH ONLY UNEARNED INCOME | | HOUSEHOLDS WITH BOTH EARNED/UNEARNED | | HOUSEHOLDS WITH NEITHER EARNED/UNEARNED | |
|----------------|--|--------------------------|--|--------------------------|--|--------------------------|---|--------------------------|
| | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS | % OF BENEFIT DOLLARS | % OF ERROR DOLLARS |
| Connecticut | 14.31 | 5.18 | 54.45 | 22.21 | 12.15 | 18.31 | 19.08 | 54.31 |
| Maine | 15.51 | 11.19 | 58.17 | 47.52 | 14.39 | 18.44 | 11.92 | 22.85 |
| Massachusetts | 14.69 | 17.82 | 58.66 | 20.85 | 10.51 | 14.85 | 16.14 | 46.48 |
| New Hampshire | 18.41 | 13.74 | 57.57 | 17.62 | 11.10 | 13.22 | 12.92 | 55.42 |
| New York | 22.29 | 6.77 | 58.73 | 30.96 | 11.01 | 20.83 | 7.97 | 41.43 |
| Rhode Island | 17.64 | 5.37 | 59.58 | 32.06 | 8.44 | 9.12 | 14.34 | 53.46 |
| Vermont | 17.20 | 26.94 | 58.35 | 23.42 | 16.35 | 17.71 | 8.10 | 31.92 |
| Delaware | 26.77 | 29.17 | 48.18 | 23.28 | 13.00 | 0.00 | 12.05 | 47.55 |
| Dist. of Col. | 4.52 | 1.93 | 59.45 | 42.52 | 4.76 | 24.39 | 31.27 | 31.16 |
| Maryland | 22.09 | 23.78 | 43.13 | 23.38 | 12.96 | 29.56 | 21.82 | 23.28 |
| New Jersey | 16.48 | 2.81 | 67.72 | 46.21 | 9.26 | 12.53 | 6.54 | 38.45 |
| Pennsylvania | 18.28 | 5.78 | 56.25 | 32.02 | 12.74 | 17.54 | 12.73 | 44.65 |
| Virginia | 21.43 | 10.66 | 43.57 | 12.47 | 13.46 | 12.36 | 21.54 | 64.52 |
| Virgin Islands | 17.99 | 5.58 | 52.78 | 13.44 | 17.65 | 23.49 | 11.57 | 57.49 |
| West Virginia | 21.49 | 11.15 | 44.61 | 32.17 | 10.99 | 20.66 | 22.91 | 36.03 |
| Alabama | 24.75 | 12.78 | 43.61 | 16.82 | 10.32 | 9.30 | 21.31 | 61.10 |
| Florida | 23.43 | 17.87 | 43.47 | 34.75 | 7.39 | 0.00 | 25.71 | 47.38 |
| Georgia | 27.13 | 15.40 | 37.30 | 21.59 | 11.05 | 3.50 | 24.51 | 59.50 |
| Kentucky | 17.01 | 13.67 | 54.15 | 29.47 | 9.49 | 18.75 | 19.34 | 38.11 |
| Mississippi | 20.89 | 10.76 | 43.58 | 16.90 | 15.54 | 12.71 | 19.98 | 59.63 |
| No. Carolina | 25.92 | 26.00 | 41.55 | 27.16 | 10.75 | 19.40 | 21.79 | 27.44 |
| So. Carolina | 22.29 | 12.57 | 43.93 | 20.31 | 10.78 | 16.56 | 23.00 | 50.55 |
| Tennessee | 24.93 | 15.51 | 38.24 | 17.51 | 10.78 | 12.96 | 26.05 | 54.02 |
| Illinois | 21.30 | 12.52 | 39.09 | 19.18 | 10.46 | 15.88 | 29.16 | 52.42 |
| Indiana | 25.94 | 11.20 | 43.72 | 24.53 | 15.18 | 21.93 | 15.17 | 42.34 |
| Michigan | 22.09 | 26.55 | 41.59 | 37.66 | 15.86 | 21.51 | 20.46 | 14.27 |
| Minnesota | 21.63 | 12.59 | 36.24 | 44.96 | 12.00 | 25.00 | 30.14 | 17.45 |
| Ohio | 22.16 | 14.36 | 47.19 | 45.04 | 13.61 | 18.06 | 17.04 | 22.55 |
| Wisconsin | 27.35 | 26.87 | 33.95 | 11.58 | 16.34 | 35.56 | 22.36 | 26.00 |
| Arkansas | 23.69 | 4.53 | 40.26 | 19.71 | 14.07 | 28.37 | 21.99 | 47.38 |
| Louisiana | 22.43 | 8.35 | 44.15 | 22.44 | 15.53 | 15.45 | 17.89 | 53.76 |
| New Mexico | 28.67 | 12.42 | 37.53 | 16.94 | 15.03 | 33.04 | 18.78 | 37.60 |
| Oklahoma | 28.78 | 10.85 | 36.22 | 14.78 | 10.20 | 10.44 | 24.79 | 63.93 |
| Texas | 31.95 | 52.20 | 35.47 | 17.77 | 14.18 | 28.04 | 18.40 | 1.99 |
| Colorado | 28.07 | 14.64 | 40.42 | 28.87 | 8.63 | 15.46 | 22.88 | 41.03 |
| Iowa | 27.45 | 10.12 | 36.86 | 12.96 | 16.40 | 11.92 | 19.28 | 65.00 |
| Kansas | 25.00 | 11.37 | 45.50 | 17.13 | 13.97 | 13.06 | 15.54 | 58.44 |
| Missouri | 23.30 | 11.08 | 44.54 | 29.00 | 11.74 | 14.37 | 20.42 | 45.54 |
| Montana | 25.46 | 21.59 | 40.53 | 29.62 | 11.81 | 8.68 | 22.20 | 40.10 |
| Nebraska | 25.09 | 18.81 | 40.20 | 12.69 | 19.91 | 15.17 | 14.80 | 53.33 |
| North Dakota | 24.21 | 2.09 | 45.64 | 18.37 | 18.43 | 17.20 | 11.71 | 62.34 |
| South Dakota | 30.04 | 4.90 | 35.98 | 16.91 | 14.11 | 64.46 | 19.87 | 13.73 |
| Utah | 29.40 | 24.77 | 31.66 | 11.56 | 14.55 | 18.16 | 24.39 | 45.51 |
| Wyoming | 20.78 | 21.37 | 39.71 | 3.61 | 11.87 | 4.44 | 27.64 | 70.58 |
| Alaska | 22.81 | 22.71 | 37.71 | 21.61 | 23.14 | 12.89 | 16.34 | 42.79 |
| Arizona | 27.49 | 12.43 | 36.39 | 42.31 | 11.92 | 16.70 | 24.20 | 28.55 |
| California | 18.65 | 5.94 | 49.19 | 50.68 | 16.52 | 35.55 | 15.65 | 7.83 |
| Guam | 37.97 | 18.60 | 35.71 | 11.81 | 7.97 | 19.01 | 18.35 | 50.59 |
| Hawaii | 23.17 | 3.06 | 45.68 | 25.18 | 17.18 | 12.58 | 13.97 | 59.18 |
| Idaho | 32.98 | 7.80 | 32.71 | 25.70 | 16.01 | 17.23 | 18.30 | 49.28 |
| Nevada | 24.28 | 21.02 | 40.37 | 25.96 | 9.70 | 14.72 | 25.64 | 38.30 |
| Oregon | 24.92 | 42.99 | 39.65 | 20.19 | 12.50 | 30.69 | 22.93 | 6.13 |
| Washington | 21.46 | 26.58 | 51.61 | 36.35 | 9.53 | 24.58 | 17.40 | 12.49 |
| U.S. Average | 23.29 | 18.48 | 44.95 | 27.18 | 12.51 | 20.60 | 19.25 | 33.75 |

Employment Status of Households Distribution of U.S. Benefit and Error Dollars FY 2009

63



Amount of Countable Resources Distribution of U.S. Benefit and Error Dollars FY 2009





PART IV: SAMPLE PARAMETERS

Part IV provides information on State sampling parameters of the active and negative universes. For active cases we have also included completion rates and standard errors for the reported and regressed payment error rates.

**TABLE 28: ACTIVE CASES - ESTIMATED CASELOADS, AVERAGE MONTHLY ALLOTMENTS
AND AVERAGE MONTHLY ALLOTMENT PER CASE, FY 2009 a/**

| STATE | AVERAGE MONTHLY CASELOAD | AVERAGE MONTHLY ALLOTMENT | AVERAGE ALLOTMENT PER CASE |
|---------------------|--------------------------------|---------------------------------|----------------------------------|
| Connecticut | 133,200 | \$33,766,560 | \$254 |
| Maine | 96,824 | \$22,638,352 | \$234 |
| Massachusetts | 307,475 | \$73,449,216 | \$239 |
| New Hampshire | 36,234 | \$8,972,052 | \$248 |
| New York | 1,242,584 | \$327,530,262 | \$264 |
| Rhode Island | 45,445 | \$11,972,283 | \$263 |
| Vermont | 32,809 | \$8,224,457 | \$251 |
| Delaware | 39,552 | \$10,075,471 | \$255 |
| Dist. of Col. | 53,030 | \$12,743,102 | \$240 |
| Maryland | 210,223 | \$53,784,213 | \$256 |
| New Jersey | 225,173 | \$57,117,664 | \$254 |
| Pennsylvania | 603,500 | \$150,899,093 | \$250 |
| Virginia | 285,393 | \$70,727,339 | \$248 |
| Virgin Islands | 6,056 | \$2,563,005 | \$423 |
| West Virginia | 128,774 | \$32,835,664 | \$255 |
| Alabama | 271,215 | \$80,081,749 | \$295 |
| Florida | 871,866 | \$203,682,320 | \$234 |
| Georgia | 471,271 | \$139,728,725 | \$296 |
| Kentucky | 305,048 | \$76,974,944 | \$252 |
| Mississippi | 196,647 | \$53,235,488 | \$271 |
| North Carolina | 489,940 | \$130,117,888 | \$266 |
| South Carolina | 295,841 | \$78,443,440 | \$265 |
| Tennessee | 465,449 | \$120,051,051 | \$258 |
| Illinois | 669,559 | \$184,326,229 | \$275 |
| Indiana | 290,404 | \$82,385,824 | \$284 |
| Michigan | 659,056 | \$166,934,528 | \$253 |
| Minnesota | 166,040 | \$36,738,896 | \$221 |
| Ohio | 645,747 | \$172,112,384 | \$267 |
| Wisconsin | 224,428 | \$52,952,853 | \$236 |
| Arkansas | 166,278 | \$44,961,920 | \$270 |
| Louisiana | 265,357 | \$75,334,240 | \$284 |
| New Mexico | 114,549 | \$31,169,600 | \$272 |
| Oklahoma | 191,003 | \$54,317,872 | \$284 |
| Texas | 1,140,761 | \$325,721,600 | \$286 |
| Colorado | 127,735 | \$36,784,704 | \$288 |
| Iowa | 132,963 | \$33,393,376 | \$251 |
| Kansas | 96,258 | \$24,466,656 | \$254 |
| Missouri | 347,832 | \$91,036,352 | \$262 |
| Montana | 39,404 | \$10,923,296 | \$277 |
| Nebraska | 56,040 | \$13,974,451 | \$249 |
| North Dakota | 23,100 | \$6,569,767 | \$284 |
| South Dakota | 29,750 | \$9,146,904 | \$307 |
| Utah | 73,791 | \$21,206,096 | \$287 |
| Wyoming | 10,764 | \$2,765,070 | \$257 |
| Alaska | 24,526 | \$9,739,762 | \$397 |
| Arizona | 324,721 | \$94,687,312 | \$292 |
| California | 1,061,756 | \$354,450,432 | \$334 |
| Guam | 9,840 | \$6,659,765 | \$677 |
| Hawaii | 55,771 | \$22,012,320 | \$395 |
| Idaho | 53,886 | \$16,696,240 | \$310 |
| Nevada | 79,893 | \$20,354,128 | \$255 |
| Oregon | 281,748 | \$64,125,888 | \$228 |
| Washington | 353,440 | \$82,494,165 | \$233 |
| U.S. Average | 14,529,950 | \$3,908,056,969 | \$269 |

a/ Average monthly caseloads, monthly allotments and average allotments per case are estimated from the samples.

TABLE 29: ACTIVE CASE SAMPLE SIZES AND COMPLETION RATES, FY 2009

| STATE | AVERAGE MONTHLY CASELOAD | SELECTED CASES | CASES NOT SUBJECT TO REVIEW | CASES NOT COMPLETED | COMPLETED CASE REVIEWS a/ | COMPLETION RATE b/ |
|----------------|--------------------------------|-------------------|-----------------------------------|---------------------------|---------------------------------|-----------------------|
| Connecticut | 133,200 | 1,239 | 55 | 82 | 1,102 | 93.07 |
| Maine | 96,824 | 1,286 | 38 | 230 | 1,018 | 81.57 |
| Massachusetts | 307,475 | 1,272 | 67 | 117 | 1,088 | 90.29 |
| New Hampshire | 36,234 | 709 | 38 | 23 | 648 | 96.57 |
| New York | 1,242,584 | 1,080 | 33 | 127 | 920 | 87.81 |
| Rhode Island | 45,445 | 948 | 33 | 42 | 873 | 95.41 |
| Vermont | 32,809 | 653 | 19 | 46 | 588 | 92.74 |
| Delaware | 39,552 | 797 | 46 | 59 | 692 | 92.14 |
| Dist. of Col. | 53,030 | 1,068 | 69 | 122 | 877 | 87.79 |
| Maryland | 210,223 | 1,304 | 31 | 59 | 1,214 | 95.30 |
| New Jersey | 225,173 | 1,185 | 53 | 84 | 1,048 | 92.58 |
| Pennsylvania | 603,500 | 1,103 | 42 | 82 | 979 | 92.35 |
| Virginia | 285,393 | 1,103 | 34 | 80 | 989 | 92.48 |
| Virgin Islands | 6,056 | 408 | 13 | 0 | 395 | 100.00 |
| West Virginia | 128,774 | 1,121 | 32 | 106 | 983 | 90.27 |
| Alabama | 271,215 | 1,183 | 29 | 99 | 1,055 | 91.69 |
| Florida | 871,866 | 1,407 | 72 | 78 | 1,257 | 94.16 |
| Georgia | 471,271 | 1,156 | 63 | 106 | 987 | 90.39 |
| Kentucky | 305,048 | 1,601 | 61 | 324 | 1,216 | 78.96 |
| Mississippi | 196,647 | 1,352 | 30 | 64 | 1,258 | 95.16 |
| North Carolina | 489,940 | 1,119 | 35 | 27 | 1,057 | 97.50 |
| South Carolina | 295,841 | 1,359 | 49 | 129 | 1,181 | 90.15 |
| Tennessee | 465,449 | 1,346 | 49 | 232 | 1,065 | 82.72 |
| Illinois | 669,559 | 1,244 | 32 | 87 | 1,125 | 92.81 |
| Indiana | 290,404 | 1,313 | 49 | 88 | 1,176 | 93.04 |
| Michigan | 659,056 | 1,188 | 53 | 116 | 1,019 | 89.78 |
| Minnesota | 166,040 | 1,231 | 45 | 78 | 1,108 | 93.42 |
| Ohio | 645,747 | 1,719 | 37 | 168 | 1,514 | 90.01 |
| Wisconsin | 224,428 | 1,170 | 44 | 90 | 1,036 | 92.03 |
| Arkansas | 166,278 | 1,451 | 73 | 58 | 1,320 | 95.79 |
| Louisiana | 265,357 | 1,270 | 62 | 42 | 1,166 | 96.52 |
| New Mexico | 114,549 | 1,183 | 41 | 37 | 1,105 | 96.78 |
| Oklahoma | 191,003 | 1,298 | 53 | 50 | 1,195 | 95.98 |
| Texas | 1,140,761 | 1,352 | 73 | 61 | 1,218 | 95.23 |
| Colorado | 127,735 | 1,432 | 133 | 86 | 1,213 | 93.38 |
| Iowa | 132,963 | 1,146 | 31 | 115 | 1,000 | 89.69 |
| Kansas | 96,258 | 1,252 | 45 | 117 | 1,090 | 90.31 |
| Missouri | 347,832 | 1,289 | 46 | 97 | 1,146 | 92.20 |
| Montana | 39,404 | 774 | 27 | 43 | 704 | 94.24 |
| Nebraska | 56,040 | 1,008 | 39 | 72 | 897 | 92.57 |
| North Dakota | 23,100 | 522 | 18 | 6 | 498 | 98.81 |
| South Dakota | 29,750 | 622 | 22 | 14 | 586 | 97.67 |
| Utah | 73,791 | 1,303 | 38 | 96 | 1,169 | 92.41 |
| Wyoming | 10,764 | 393 | 25 | 5 | 363 | 98.64 |
| Alaska | 24,526 | 519 | 21 | 15 | 483 | 96.99 |
| Arizona | 324,721 | 1,380 | 85 | 94 | 1,201 | 92.74 |
| California | 1,061,756 | 1,434 | 159 | 195 | 1,080 | 84.71 |
| Guam | 9,840 | 378 | 18 | 5 | 355 | 98.61 |
| Hawaii | 55,771 | 1,115 | 66 | 64 | 985 | 93.90 |
| Idaho | 53,886 | 988 | 44 | 21 | 923 | 97.78 |
| Nevada | 79,893 | 1,360 | 172 | 96 | 1,092 | 91.92 |
| Oregon | 281,748 | 1,149 | 73 | 63 | 1,013 | 93.81 |
| Washington | 353,440 | 1,123 | 56 | 34 | 1,033 | 96.87 |
| U.S. Total | 14,529,950 | 59,405 | 2,671 | 4,431 | 52,303 | 91.37 c/ |

a/ Completed cases are only those cases coded class 1.

b/ Completion rates for stratified States are weighted with stratum caseloads.

c/ The U.S. completion rate is weighted by State average monthly caseload.

TABLE 30: ACTIVE CASE SAMPLE SIZES AND STANDARD ERRORS, FY 2009

| STATE | STATE | | | FEDERAL | | |
|----------------|-------------------------|-----------------------------|--------------------------------------|---------------------------|------------------------------|--------------------------------------|
| | COMPLETED STATE REVIEWS | REPORTED PAYMENT ERROR RATE | STD ERROR REP. PAYMENT ERROR RATE a/ | COMPLETED FEDERAL REVIEWS | REGRESSED PAYMENT ERROR RATE | STD ERROR REG. PAYMENT ERROR RATE a/ |
| Connecticut | 1,102 | 5.05 | 0.63 | 434 | 5.15 | 0.61 |
| Maine | 1,018 | 1.86 | 0.35 | 402 | 2.51 | 0.52 |
| Massachusetts | 1,088 | 4.24 | 0.59 | 430 | 4.39 | 0.51 |
| New Hampshire | 648 | 3.06 | 0.69 | 287 | 3.01 | 0.87 |
| New York | 920 | 5.19 | 0.71 | 361 | 5.39 | 0.75 |
| Rhode Island | 873 | 3.60 | 0.64 | 374 | 3.67 | 0.42 |
| Vermont | 588 | 5.25 | 0.89 | 273 | 5.42 | 1.14 |
| Delaware | 692 | 0.92 | 0.28 | 293 | 1.15 | 0.35 |
| Dist. of Col. | 877 | 3.36 | 0.57 | 350 | 3.92 | 0.54 |
| Maryland | 1,214 | 7.03 | 0.68 | 461 | 7.11 | 0.64 |
| New Jersey | 1,048 | 3.13 | 0.43 | 408 | 3.64 | 0.51 |
| Pennsylvania | 979 | 4.32 | 0.62 | 382 | 4.43 | 0.64 |
| Virginia | 989 | 5.60 | 0.72 | 389 | 5.74 | 0.90 |
| Virgin Islands | 395 | 2.84 | 0.73 | 198 | 2.83 | 0.59 |
| West Virginia | 983 | 5.26 | 0.59 | 388 | 5.42 | 0.56 |
| Alabama | 1,055 | 3.38 | 0.50 | 414 | 3.57 | 0.52 |
| Florida | 1,257 | 0.66 | 0.22 | 451 | 0.70 | 0.04 |
| Georgia | 987 | 1.90 | 0.40 | 412 | 2.10 | 0.29 |
| Kentucky | 1,216 | 4.27 | 0.53 | 478 | 4.70 | 0.60 |
| Mississippi | 1,258 | 2.72 | 0.50 | 456 | 2.77 | 0.51 |
| North Carolina | 1,057 | 2.50 | 0.43 | 389 | 2.53 | 0.52 |
| South Carolina | 1,181 | 4.38 | 0.51 | 442 | 4.56 | 0.49 |
| Tennessee | 1,065 | 3.07 | 0.52 | 420 | 3.28 | 0.58 |
| Illinois | 1,125 | 6.00 | 0.76 | 430 | 6.17 | 0.75 |
| Indiana | 1,176 | 7.02 | 0.71 | 431 | 7.13 | 0.56 |
| Michigan | 1,019 | 6.53 | 0.71 | 424 | 6.75 | 0.76 |
| Minnesota | 1,108 | 3.91 | 0.56 | 446 | 3.95 | 0.62 |
| Ohio | 1,514 | 2.02 | 0.27 | 453 | 2.30 | 0.31 |
| Wisconsin | 1,036 | 1.05 | 0.31 | 427 | 1.11 | 0.30 |
| Arkansas | 1,320 | 4.66 | 0.50 | 446 | 4.74 | 0.49 |
| Louisiana | 1,166 | 4.74 | 0.57 | 426 | 4.81 | 0.64 |
| New Mexico | 1,105 | 4.75 | 0.57 | 402 | 4.79 | 0.59 |
| Oklahoma | 1,195 | 3.71 | 0.51 | 465 | 3.78 | 0.53 |
| Texas | 1,218 | 6.82 | 0.66 | 429 | 6.90 | 0.62 |
| Colorado | 1,213 | 2.65 | 0.40 | 476 | 2.72 | 0.49 |
| Iowa | 1,000 | 6.30 | 0.75 | 393 | 6.49 | 0.66 |
| Kansas | 1,090 | 4.23 | 0.56 | 427 | 4.37 | 0.63 |
| Missouri | 1,146 | 5.13 | 0.58 | 450 | 5.29 | 0.41 |
| Montana | 704 | 3.68 | 0.60 | 306 | 3.77 | 0.57 |
| Nebraska | 897 | 1.47 | 0.35 | 367 | 1.54 | 0.31 |
| North Dakota | 498 | 3.42 | 0.77 | 239 | 3.42 | 0.99 |
| South Dakota | 586 | 0.93 | 0.27 | 269 | 0.94 | 0.20 |
| Utah | 1,169 | 3.71 | 0.46 | 469 | 3.80 | 0.36 |
| Wyoming | 363 | 3.23 | 0.99 | 181 | 3.23 | 0.69 |
| Alaska | 483 | 3.71 | 0.85 | 256 | 3.81 | 1.02 |
| Arizona | 1,201 | 5.16 | 0.62 | 490 | 5.99 | 0.57 |
| California | 1,080 | 3.96 | 0.48 | 431 | 4.36 | 0.46 |
| Guam | 355 | 4.24 | 0.76 | 189 | 4.24 | 0.49 |
| Hawaii | 985 | 3.02 | 0.56 | 403 | 3.48 | 0.70 |
| Idaho | 923 | 2.67 | 0.46 | 409 | 2.69 | 0.48 |
| Nevada | 1,092 | 3.94 | 0.60 | 466 | 4.28 | 0.76 |
| Oregon | 1,013 | 3.46 | 0.50 | 406 | 3.54 | 0.53 |
| Washington | 1,033 | 1.79 | 0.35 | 424 | 1.81 | 0.41 |
| U.S. Total | 52,303 | 4.17 | 0.12 | 20,722 | 4.36 | 0.12 |

a/ The listed standard errors can be used in conjunction with the FY- 09 error rates to calculate confidence intervals for the combined payment error rate. The 95% lower confidence limit is 1.96 standard errors less than the corresponding value, the upper 95% confidence limit is 1.96 standard errors greater than the value.

TABLE 31: NEGATIVE CASE SAMPLE SIZES, FY 2009

| STATE | AVERAGE MONTHLY CASELOAD a/ | SELECTED CASES | CASES NOT SUBJECT TO REVIEW | CASES NOT COMPLETED | COMPLETED CASE REVIEWS |
|----------------|-----------------------------------|-------------------|-----------------------------------|---------------------------|------------------------------|
| Connecticut | 5,836 | 780 | 27 | 0 | 753 |
| Maine | 4,099 | 845 | 273 | 0 | 572 |
| Massachusetts | 7,750 | 980 | 139 | 0 | 694 |
| New Hampshire | 2,220 | 370 | 37 | 0 | 333 |
| New York | 56,495 | 1,151 | 345 | 0 | 806 |
| Rhode Island | 2,346 | 423 | 32 | 0 | 391 |
| Vermont | 1,919 | 323 | 16 | 0 | 307 |
| Delaware | 2,450 | 425 | 33 | 0 | 392 |
| Dist. of Col. | 2,726 | 450 | 8 | 0 | 442 |
| Maryland | 7,915 | 889 | 104 | 0 | 785 |
| New Jersey | 8,877 | 823 | 16 | 0 | 807 |
| Pennsylvania | 31,171 | 715 | 27 | 0 | 688 |
| Virginia | 15,023 | 849 | 69 | 0 | 780 |
| Virgin Islands | 199 | 198 | 14 | 0 | 184 |
| West Virginia | 5,133 | 801 | 93 | 0 | 708 |
| Alabama | 20,455 | 850 | 18 | 0 | 832 |
| Florida | 84,969 | 922 | 63 | 0 | 859 |
| Georgia | 23,643 | 794 | 59 | 0 | 735 |
| Kentucky | 12,058 | 1,137 | 58 | 0 | 1,079 |
| Mississippi | 2,253 | 1,069 | 29 | 0 | 1,040 |
| North Carolina | 20,290 | 756 | 12 | 0 | 744 |
| South Carolina | 12,120 | 1,205 | 202 | 0 | 1,003 |
| Tennessee | 16,804 | 777 | 27 | 0 | 750 |
| Illinois | 26,559 | 1,087 | 107 | 0 | 980 |
| Indiana | 23,207 | 1,083 | 126 | 0 | 957 |
| Michigan | 22,289 | 774 | 55 | 0 | 719 |
| Minnesota | 25,410 | 747 | 21 | 0 | 726 |
| Ohio | 21,925 | 1,096 | 219 | 0 | 877 |
| Wisconsin | 11,280 | 1,042 | 77 | 0 | 965 |
| Arkansas | 13,338 | 771 | 69 | 0 | 702 |
| Louisiana | 15,542 | 838 | 41 | 0 | 797 |
| New Mexico | 5,976 | 960 | 12 | 0 | 948 |
| Oklahoma | 13,786 | 769 | 71 | 0 | 698 |
| Texas | 57,520 | 871 | 152 | 0 | 719 |
| Colorado | 11,100 | 1,247 | 347 | 0 | 900 |
| Iowa | 7,670 | 829 | 49 | 0 | 780 |
| Kansas | 5,201 | 772 | 29 | 0 | 743 |
| Missouri | 23,421 | 812 | 9 | 0 | 803 |
| Montana | 3,210 | 613 | 78 | 0 | 535 |
| Nebraska | 3,648 | 531 | 16 | 0 | 515 |
| North Dakota | 1,171 | 261 | 10 | 0 | 251 |
| South Dakota | 2,782 | 436 | 8 | 0 | 428 |
| Utah | 8,242 | 936 | 76 | 0 | 860 |
| Wyoming | 1,312 | 342 | 14 | 0 | 328 |
| Alaska | 1,989 | 337 | 23 | 0 | 314 |
| Arizona | 19,343 | 889 | 28 | 0 | 861 |
| California | 92,868 | 1,196 | 324 | 0 | 872 |
| Guam | 139 | 194 | 25 | 0 | 169 |
| Hawaii | 2,827 | 555 | 41 | 1 | 513 |
| Idaho | 3,179 | 484 | 13 | 0 | 471 |
| Nevada | 5,351 | 950 | 212 | 0 | 738 |
| Oregon | 8,610 | 1,389 | 628 | 0 | 761 |
| Washington | 21,495 | 769 | 17 | 0 | 752 |
| U.S. Total | 807,137 | 41,112 | 4,598 | 1 | 36,366 |

a/ Average monthly caseloads estimated by FNS using sampling interval and number of selected cases.