Fiscal Year 2017 Application Processing Timelines

The Food and Nutrition Service evaluates application processing timeliness (APT) as part of the quality control (QC) review process. State QC reviewers evaluate APT during the State QC review. For States potentially eligible for performance bonuses (the top 10 or so), Federal QC reviewers validate timeliness for all cases and Federal/State disagreements about timeliness are subject to arbitration. Timeliness is calculated by dividing the number of cases timely processed by the number of cases subject to the timeliness measure. A case is considered processed timely if the household has an opportunity to participate within seven days of the application date for expedited service cases and within 30 days of the application date for regular processing cases. This measure is not a strict measure of regulatory compliance. In some cases, applicant-caused delay (such as missing an interview on an expedited application) may result in the action being coded as untimely although the State agency was in full compliance with program regulations. Cases that are properly pended for the household's failure to provide verification are excluded from the measure.

1	IDAHO	99.66	28	SOUTH DAKOTA	92.73
2	PENNSYLVANIA	98.67	29	NORTH DAKOTA	92.72
3	CONNECTICUT	97.95	30	KENTUCKY	92.47
4	UTAH	97.78	31	MINNESOTA	92.42
5	NEW MEXICO	97.67	32	MAINE	92.31
6	COLORADO	97.37	33	MASSACHUSETTS	92.18
7	ALABAMA	97.25	34	OHIO	91.85
8	NEW HAMPSHIRE	97.08	35	MISSISSIPPI	91.40
9	FLORIDA	96.62	36	VERMONT	90.86
10	NORTH CAROLINA	96.56	37	NEW YORK	90.77
11	DELAWARE	96.32	38	GEORGIA	89.57
12	WISCONSIN	96.15	39	MICHIGAN	88.89
13	INDIANA	96.00	40	MARYLAND	88.24
14	WYOMING	95.95	41	VIRGIN ISLANDS	87.50
15	MISSOURI	95.67	42	VIRGINIA	87.23
16	NEVADA	95.63	43	WEST VIRGINIA	87.01
17	HAWAII	95.28	44	IOWA	86.96
18	MONTANA	95.24	45	ILLINOIS	86.40
19	TEXAS	94.98	46	DIST. OF COL.	86.34
20	LOUISIANA	94.76	47	SOUTH CAROLINA	86.19
21	KANSAS	94.42	48	NEW JERSEY	85.87
22	OREGON	94.33	49	RHODE ISLAND	85.25
23	NEBRASKA	93.67	50	ALASKA	82.65
24	ARIZONA	93.49	51	ARKANSAS	82.47
25	CALIFORNIA	93.22	52	TENNESSEE	81.12
26	WASHINGTON	93.20	53	GUAM	69.64
27	OKLAHOMA	93.11			