



Fiscal Year 2015 Application Processing Timeliness

The Food and Nutrition Service evaluates application processing timeliness (APT) as part of the quality control (QC) review process. State QC reviewers evaluate APT during the State QC review. For States potentially eligible for performance bonuses (the top 10 or so), Federal QC reviewers validate timeliness for all cases and Federal/State disagreements about timeliness are subject to arbitration. Timeliness is calculated by dividing the number of cases timely processed by the number of cases subject to the timeliness measure. A case is considered processed timely if the household has an opportunity to participate within seven days of the application date for expedited service cases and within 30 days of the application date for regular processing cases. This measure is not a strict measure of regulatory compliance. In some cases, applicant-caused delay (such as missing an interview on an expedited application) may result in the action being coded as untimely although the State agency was in full compliance with program regulations. Cases that are properly pended for the household's failure to provide verification are excluded from the measure.

1. IDAHO	99.13	28. NEBRASKA	90.68
2. NEW MEXICO	98.63	29. WASHINGTON	90.67
3. NEW HAMPSHIRE	96.94	30. TENNESSEE	90.53
4. NORTH DAKOTA	96.38	31. INDIANA	90.26
5. WYOMING	96.32	32. LOUISIANA	90.15
6. UTAH	95.71	33. MICHIGAN	89.84
7. ALABAMA	95.60	34. CALIFORNIA	89.64
8. OREGON	95.54	35. SOUTH CAROLINA	88.93
9. OKLAHOMA	95.16	36. GUAM	88.73
10. DIST. OF COL.	95.08	37. TEXAS	88.57
11. FLORIDA	94.57	38. KANSAS	88.41
12. HAWAII	94.43	39. NEW YORK	87.08
13. SOUTH DAKOTA	94.39	40. MARYLAND	86.42
14. CONNECTICUT	94.35	41. OHIO	86.27
15. COLORADO	94.13	42. VIRGIN ISLANDS	85.92
16. KENTUCKY	94.03	43. NEW JERSEY	85.25
17. MINNESTOTA	93.93	44. ILLINOIS	84.82
18. MONTANA	93.71	45. WEST VIRGINIA	84.54
19. PENNSYLVANIA	93.59	46. MASSACHUSETTS	83.16
20. WISCONSIN	93.33	47. NORTH CAROLINA	82.69
21. ARKANSAS	93.26	48. MISSOURI	81.45
22. RHODE ISLAND	93.23	49. IOWA	80.82
23. ARIZONA	92.93	50. GEORGIA	80.50
24. MISSISSIPPI	92.50	51. MAINE	78.98
25. VIRGINIA	91.48	52. DELAWARE	75.00
26. VERMONT	91.35	53. ALASKA	73.54
27. NEVADA	91.15		