FY 2014 Application Processing Timeliness

FNS evaluates application timeliness (APT) as part of the quality control (QC) review process. State QC reviewers evaluate APT during the State QC review. For States potentially eligible for performance bonuses (the top 10 or so), Federal QC reviewers validate timeliness for all cases and Federal/State disagreements about timeliness are subject to arbitration. Timeliness is calculated by dividing the number of cases timely processed by the number of cases subject to the timeliness measure. A case is considered processed timely if the household has an opportunity to participate within seven days of the application date for expedited service cases and within 30 days of the application date for regular processing cases. This measure is not a strict measure of regulatory compliance. In some cases, applicant-caused delay (such as missing an interview on an expedited application) may result in the action being coded as untimely although the State agency was in full compliance with program regulations. Cases that are properly pended for the household's failure to provide verification are excluded from the measure.

1	IDAHO	99.61
2	NORTH DAKOTA	97.14
3	WISCONSIN	95.87
4	MISSISSIPPI	94.88
5	WYOMING	94.70
6	DIST. OF COL.	94.53
7	HAWAII	94.41
8	VIRGIN ISLANDS	93.66
9	OKLAHOMA	93.63
10	VIRGINIA	93.32
11	MONTANA	93.29
12	WASHINGTON	93.13
13	NEW HAMPSHIRE	92.89
14	ARKANSAS	92.42
15	RHODE ISLAND	91.93
16	ARIZONA	91.92
17	COLORADO	91.91
18	SOUTH DAKOTA	91.85
19	OREGON	91.72
20	WEST VIRGINIA	91.15
21	INDIANA	90.91
22	KENTUCKY	90.21
23	TEXAS	90.06
24	UTAH	89.64
25	MINNESOTA	89.46
26	SOUTH CAROLINA	89.40
27	IOWA	89.10

28	FLORIDA	88.65
29	KANSAS	88.24
30	CALIFORNIA	86.82
_		86.74
31	MARYLAND	0017
32	NEW MEXICO	85.75
33	ALASKA	85.66
34	MICHIGAN	85.58
35	PENNSYLVANIA	85.54
36	MASSACHUSETTS	85.05
37	ALABAMA	84.91
38	LOUISIANA	84.67
39	TENNESSEE	84.59
40	MAINE	84.25
41	MISSOURI	84.00
42	NEVADA	83.93
43	NEW YORK	83.36
44	CONNECTICUT	80.21
45	ОНЮ	79.72
46	VERMONT	79.46
47	GUAM	78.31
48	NEW JERSEY	76.57
49	DELAWARE	73.93
50	NORTH CAROLINA	72.63
51	NEBRASKA	65.80
52	GEORGIA	64.82
53	ILLINOIS	63.36