

SCREENINGS OPTIMIZED: FOUR STATE APPROACHES TO E&T REFERRALS

Rebekah Sides, APHSA
Andrew Singh Prihar, PA DHS
Ricardo Williams, LA DCFS
Kristin Matthews, ID DHW
Bill Koncelik, NY OTDA

State Speakers





• Andrew Singh Prihar, SNAP E&T Policy Supervisor, Commonwealth of Pennsylvania, Department of Human Services





 Ricardo Williams, SNAP E&T Manager, Louisiana Department of Children and Family Services





 Kristin Matthews, Policy & Compliance Bureau Chief, Idaho Department of Health and Welfare





• Bill Koncelik, Bureau Chief, SNAP E&T Policy, New York Office of Temporary and Disability Assistance

Looking Back...



2018

Farm Bill Reauthorization Every 5 years State Workforce Board Consultation (or private employers) to develop state plan

Further emphasis on case management and supervised components

Inclusion of apprenticeships, subsidized employment, and workforce partnerships

Expanded definition of good cause for failure to comply with the requirement to participate in E&T

Addition of "provider determinations" if an individual has been assigned to an inappropriate component

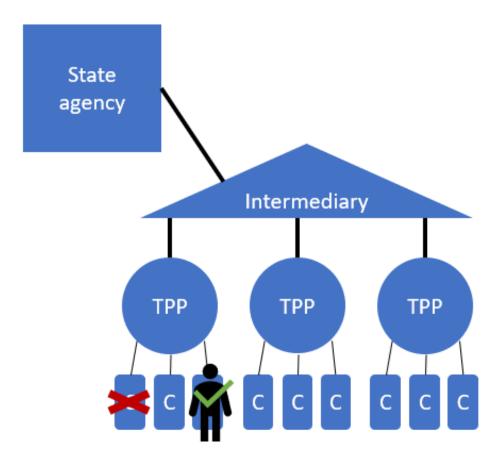
Looking Back...

"provider determinations"

7 U.S.C. § 2015(d)(4)(0) (prelim. 2024) 7 CFR 273.7(c)(18)

Upon a TPP having reason to believe an individual will not be successful in their component(s), the state agency must:

- (I) refer the individual to an appropriate employment and training program component;
- (II) refer the individual to an appropriate workforce partnership, if available;
- (III) reassess the physical and mental fitness of the individual; or
- (IV) coordinate with other Federal, State, or local workforce or assistance programs to identify work opportunities or assistance for the individual.



TPP = third-party provider C = component

Looking Back..

"provider determinations"

7 U.S.C. § 2015(d)(4)(O) (prelim. 2024) 7 CFR 273.7(c)(18)

From the Agriculture Improvement Act of 2018

- (O) REFERRAL OF CERTAIN INDIVIDUALS.—
 - "(i) IN GENERAL.—In accordance with such regulations as may be issued by the Secretary, with respect to any individual who is not eligible for an exemption under paragraph (2) and who is determined by the operator of an employment and training program component to be ill-suited to participate in that employment and training program component, the State agency shall—
 - "(I) refer the individual to an <u>appropriate</u> employment and training program component;
 - "(II) refer the individual to an appropriate workforce partnership, if available;
 - "(III) <u>reassess the physical and mental fitness of the indivi</u>dual under paragraph (1)(A); or
 - "(IV) to the maximum extent practicable, coordinate with other Federal, State, or local workforce or assistance programs to identify work opportunities or assistance for the individual.
 - "(ii) PROCESS.—In carrying out clause (i), the State agency shall ensure that an individual undergoing and complying with the process established under that clause shall not be found to have refused without good cause to participate in an employment and training program."

Looking Back..

Key Changes Made in Employment and Training Opportunities in the Supplemental Nutrition Assistance Program Final Rule

- Defined "provider determination"
- Required E&T providers to notify the state agency of the provider determination within 10 days
- Stated that ABAWDs will accrue countable months toward their three-month participation time limit the next full benefit month after the month during which the State agency notifies the ABAWD of the provider determination unless the ABAWD fulfills the ABAWD work requirement, or the ABAWD has good cause, resides in a waived area, or is otherwise exempt.
- Required the state agency to notify the E&T participant of the provider determination within 10 days (and that they're not being sanctioned)
- Allowed the state agency to take one of the four actions no later than the next recertification
- Allowing, at State agency option, an E&T provider to enroll a participant in another component offered by the provider if the initial component was not a good fit
- Requiring that if the State chooses to coordinate with other Federal, State, or local workforce or assistance programs to identify work opportunities or assistance for the individual, the participant must not be required to participate in E&T.

Looking Back..

From the Employment and Training Opportunities in the Supplemental Nutrition Assistance Program Final Rule:

"The Department encourages State agencies to work up-front with their providers to <u>identify the criteria for referring individuals to that provider and ensure staff are properly screening prior to referring individuals.</u>

This would go a long way in reducing the need for provider determinations. In addition, the Department agrees that State agencies have a responsibility to monitor their E&T providers to ensure provider determinations are fair and non-discriminatory. The Department will provide oversight of State agency implementation of this provision through ongoing management evaluations."

...

"However, the Department believes, particularly with regard to mandatory programs, but also with voluntary programs, that the State agency, not other entities, must determine if a participant with a provider determination should actually continue to participate in E&T. Congress included, as one of the four options after an individual receives a provider determination, that the State agency reassess the individual's mental and physical fitness. The Department interprets this to mean that Congress intended for the State agency to only re-refer an individual to E&T or, at the participant's discretion, refer to a workforce partnership (the two methods of meeting a mandatory E&T requirement), if the individual remained eligible for E&T. Only the State agency can determine if an individual is eligible to participate in E&T, and if it would be appropriate for the individual to do so."

Looking Back...

From the Employment and Training Opportunities in the Supplemental Nutrition Assistance Program Final Rule:

"The Department believes that the decision about which of the four actions to take at <u>7 CFR</u> <u>273.7(c)(18)(i)(B)</u> for an individual with a provider determination must be performed by an eligibility worker because only an eligibility worker can determine if it is appropriate, as a condition of eligibility, to refer someone to E&T in accordance with State agency criteria."

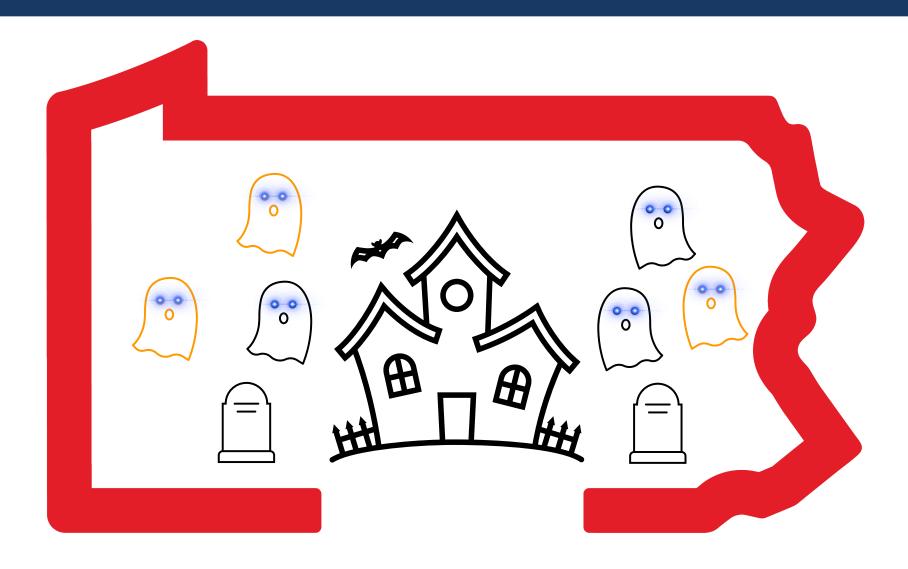
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"If an individual has already received a provider determination after an initial referral to an E&T program, the State agency must seriously consider if E&T is the most appropriate placement for the individual, or if another program, as described in $\frac{7 \text{ CFR } 273.7(c)(18)(i)(B)(4)}{18}$, would be a better use of a participant's time."

Icebreaker — Spooky PA Fun Fact!



Icebreaker — Spooky PA Fun Fact!



Pennsylvania's SNAP E&T Program

Voluntary

 ABAWD waived or discretionary exempted through May 31, 2025

State-Administered

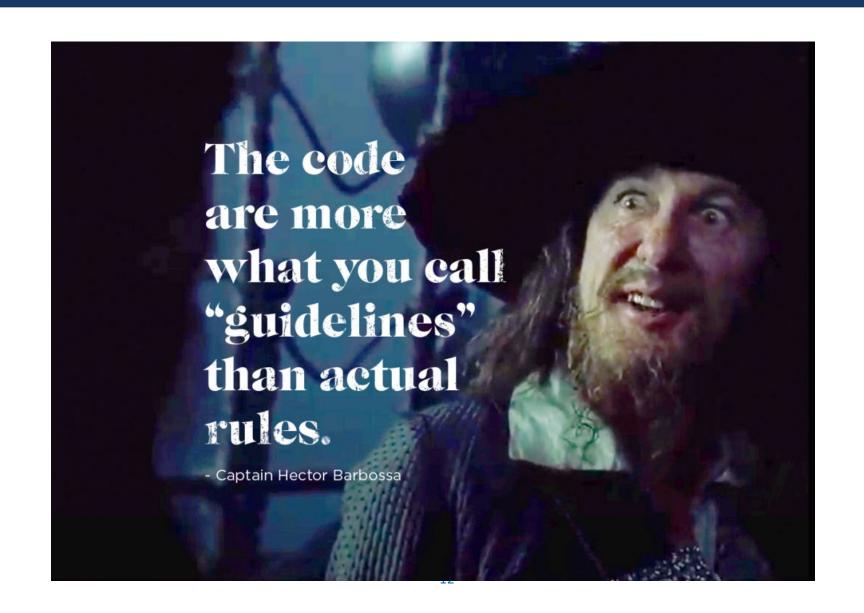
- State has grant agreements with E&T providers
- State makes policies for and administers County Assistance Offices (CAOs)

E&T Partners

- Local Workforce Boards
- Community Colleges
- Community-Based Organizations



CFR/Federal Definitions of Screening and Referral



What is Screening?

What is screening?

• "an evaluation by the eligibility worker as to whether a person should or should not be referred for participation in an employment and training program." (7 CFR §271.2)



Unlike the *general work requirements* screening, which must happen at application/renewal, voluntary states can perform *E&T* screening <u>after</u> an individual volunteers to participate.

What is a Referral?

What is a referral?

• "Essentially, referral to E&T is the process State agencies use to inform individuals that they are E&T participants and to provide them with information on how to access E&T." (July 13, 2022 FNS Guidance, 7 CFR §273.7(c)(2))



./18/2024

When is Screening and Referral Process Triggered?

SNAP recipients are informed of the E&T services available in their area and have an opportunity to volunteer at that time.



SNAP recipients may also reach out to the CAO to volunteer at any time during the certification period.



SNAP recipients who do not identify interest at application or renewal may also volunteer later by reaching out to an E&T provider.



PA's Screening Process

1 Evaluate Interest in E&T

2 Review Education and Work History

3 Choose Best-Fit Provider

PA's Referral Process

Screen for Immediate Need for Participant Reimbursements (SPALs)

5 Identify Goals, Provider, and Hours

6 Inform Individual They're in E&T

Employment Development Plan

	RESET
	Commonwealth of Pennsylvania Department of Human Services Employment Development Plan Initial Plan Revised Plan CAT. DIST.
	NAME DATE TELEPHONE
	Your answers to the following questions will help to assign you to a training program. Please complete this form and return it to your caseworker. If you need help to complete this form, contact the county assistance office.
	Are you currently working? YES NO If yes, how many hours per week?
2	If no, when did you last work? MONTH / YEAR Do you expect to return to work within 60 days? YES NO
	Are you attending training? YES NO Are you in school? YES NO
	Which of the following do you need help with to enable you to go to work now? Training Drug/alcohol issues Language High school/GED Medical problems Ability to read/write Family problems Other:
1	What would you like to do? Enroll in job training Continue current training Other: Find a job Get more education
	Which of the following apply to you? I've worked six months out of the last twelve. I've served in the military (excluding Guard/Reserves). I have a high school diploma or GED. I have education beyond high school. Specify: I have education beyond high school.
	For more information visit: dhs.pa.gov/citizens/et or scan below.

	ENROLLMEN	T STATUS	_	REQUIRED H	IOURS	COMM. SE	RVICE OPTION
Volunteer		ABAWD		Hours/Month		Hours/Mont	
TWELVE	MONTH GOAL						
	REQUIRED - S				EQUIRED - ST		
BEGIN DATE:	END DATE:	COMPLETED? DA	TE:	BEGIN DATE:	END DATE:	OOMPLETED?	DATE:
PLAN:				PLAN:			
CAO SUPPOR	ACTIVITY:			CAO SUPPORT AC	TIVITY:		
CLENT ACTIVITY:				CLIENT ACTIVITY:			
	REQUIRED - S						
BEGIN DATE:	END DATE:	COMPLETED? DA	TE	PLAN:			
GAO SUPPOR	ACTIVITY:			CLIENT ACTIVITY:			
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contracted	program has admi	in a Supplemental Nutri ssion and participation r	equirements s	et by the third-pa	rty operator.		
requireme	nt and pause your t	ult Without Dependents hree-month time limit on nent through E&T. The ti	receiving bene	efits. You must ma	aintain participatio	n for 20 hours per	week in approve
		AP E&T program require i. If you are <u>not</u> an ABAV					
	nd that the above er ges are needed in	nployment development this plan.	plan requires	my participation a	nd cooperation ar	nd that I should no	tify my caseworke

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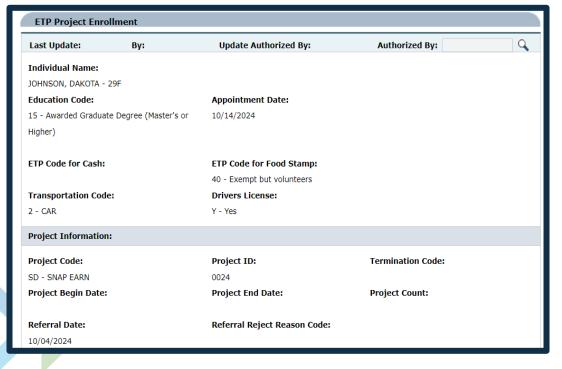
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18

PA's Referral Process



Submit Electronic Referral to Provider





19

Johnson, Dakota (6828894)

DOB: 01/01/1990

Referral Status: Received

Address: 133 W MARKET ST , YORK, PA 17401

County: York

CIS Record Number: 8802949

Program: SNAP EARN (SD)

CIS Recipient ID: 750388791

Latest Contact Attempt: No Attempt

Case #: N/A

Referral Status: Received

Referral Office: SOUTHCENTRAL WIA

Referral Date: 10/4/2024

Appointment Date: 10/4/2024

Referral Rejection Code:

Accept Or Reject By: 10/19/2024

Contact Information

If you'd like to talk more about Pennsylvania's SNAP E&T program:





LOUISIANA FACTS





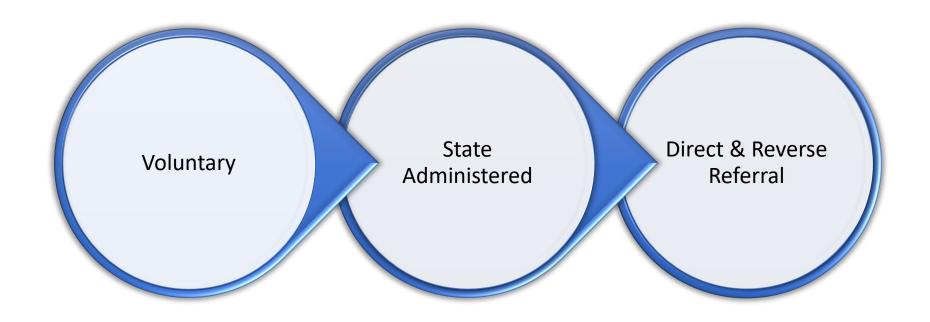




- Louisiana Department of Children and Family Services
 - State Office Located in Downtown Baton Rouge, LA
- Home to The Southern University
- Home to Louisiana State University
- Louisiana Population 4.624 million (2023)
 - Source: U.S. Census Bureau Estimate
- 417,619 SNAP Cases in June 2024
 - Source: https://www.dcfs.louisiana.gov/
- 2,946* SNAP E&T Participants



LOUISIANA PROGRAM STRUCTURE

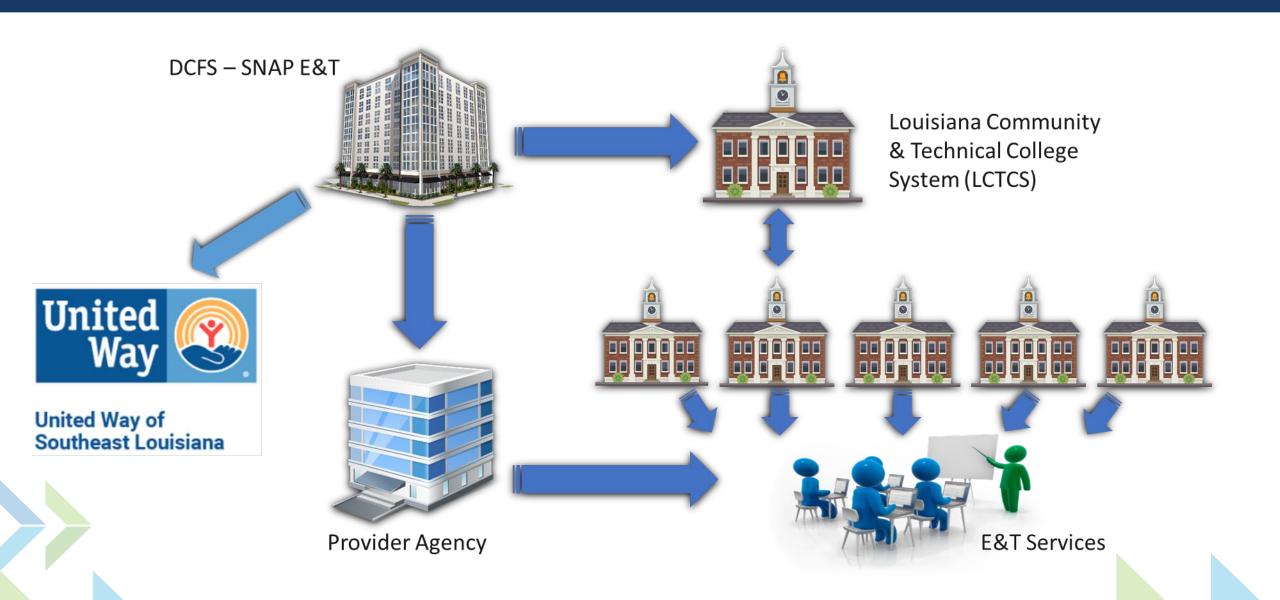








LOUISIANA PROGRAM STRUCTURE



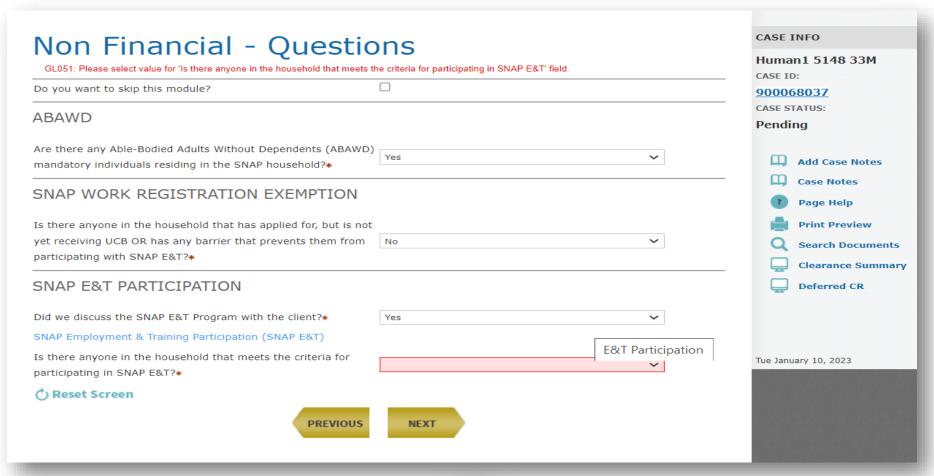
SNAP Eligibility Staff screen each mandatory work registrant at application and at redetermination to determine if they are appropriate to refer them to the SNAP E&T Program.







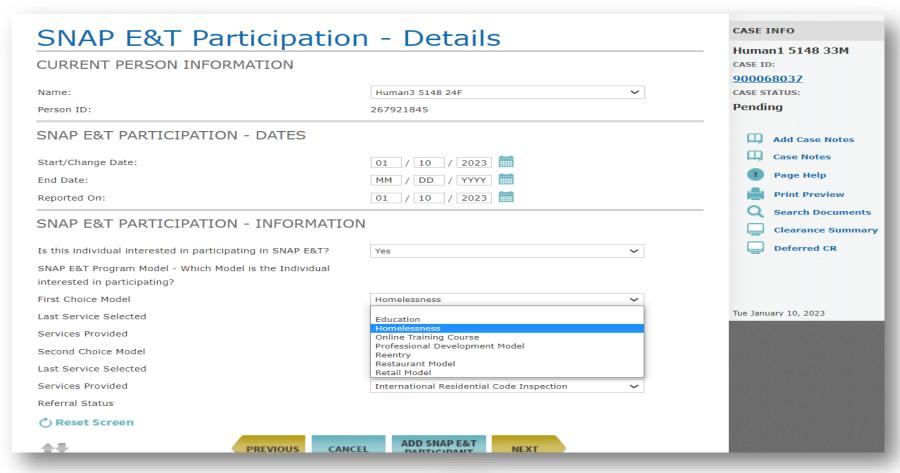


















Models

Education

Homelessness

Restaurant

Retail

Professional Development

Re-Entry

Online Training







Region

Model

Service

Provider









Applicant is referred to Provider upon case certification





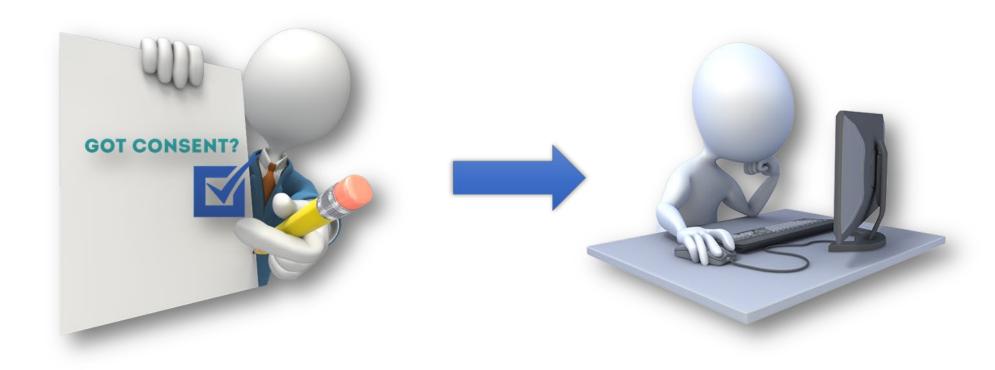








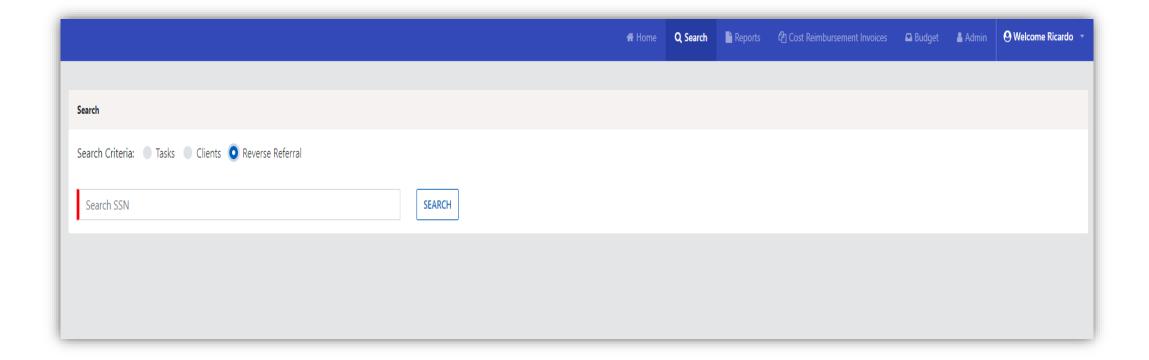








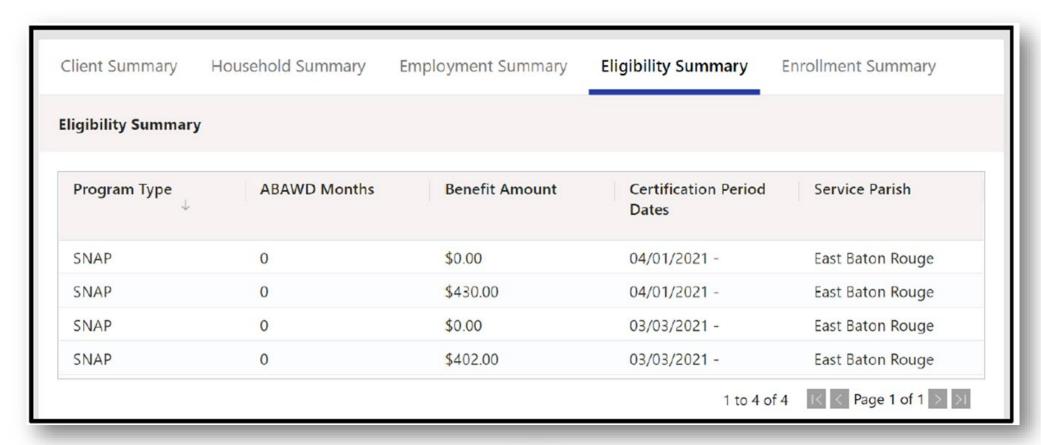








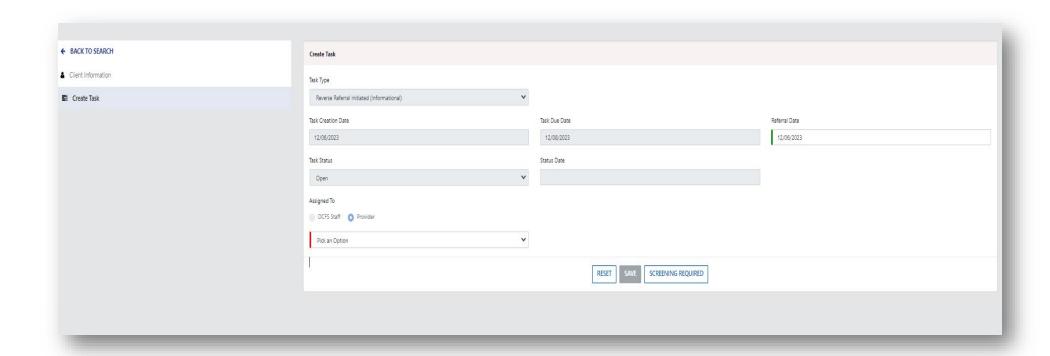








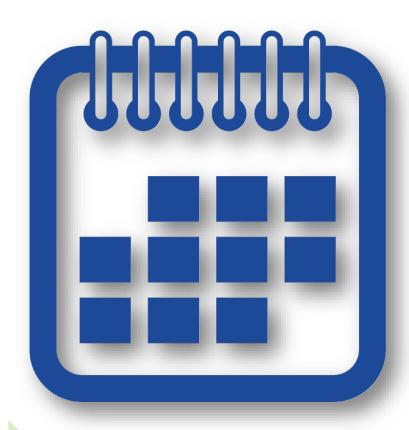












Once Participant is sent to Eligibility to be screened. Eligibility workers will have **10 days** to screen the individual.







Unsuccessfully Screened in LITE

- The individual did not meet E&T requirements.
- The Task will be closed, No referral will be created for this individual.

Successfully Screened in LITE

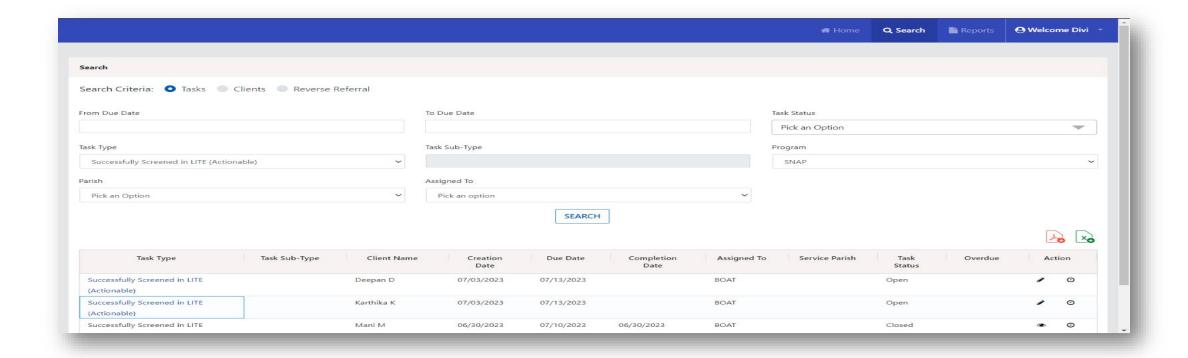
 Provider can now proceed with program enrollment, assessment, Employment plan etc.







REVERSE REFERRAL PROCESS

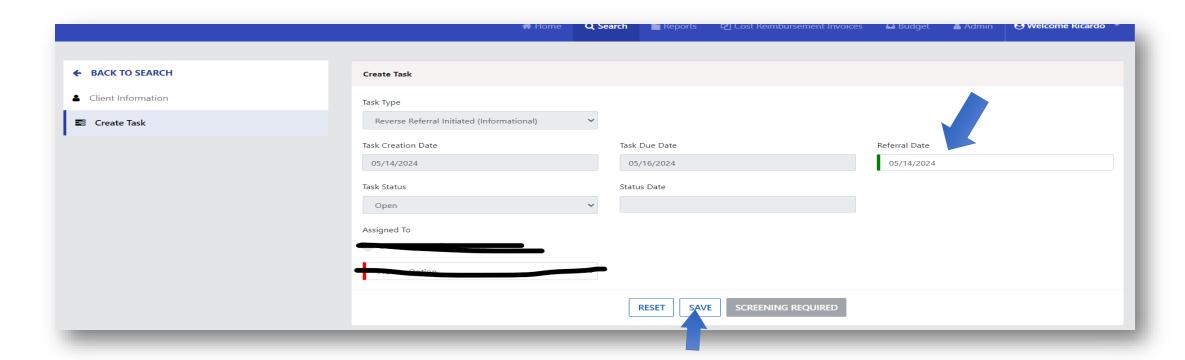








REVERSE REFERRAL PROCESS









REVERSE REFERRAL PROCESS

			₩ Home	Q Search	Reports	(2) Welcom	ne Test 💌
← BACK TO SEARCH	Client Summary Household Summary	Employment Summary Eligibility Summ	ary Enrollme	Clien	it :lient record ac	ided	/
William, Bachra SSN: XXX-XX-6543	Client Summary				saved succe d updated suc		/
▲ Client Information ✓ Assessment	Personal Information Last Name	First Name		Ge Reve	rse referral	client	/
▼ Employment Plan	SSN	Primary Language		Date Of Birth	ed succsess	stully	
Components Non-Compliance	Contact Details						
Reimbursements Case Notes	Residential Phone	Cell Phone		Work Phone			
Contact History	Conversion Phone	Other Phone		Email			
Appointments	Residential Address Line 1	Residential Address Line 2		Residential C	iity		







REFERRAL COUNT

 Prior to Implementation of Direct Referrals



- Reverse Referrals only
- Average of 145 New referrals per month

 After Implementation of Direct Referrals



- Direct & Reverse Referrals
- Average of 2038 new referrals per month.



Ricardo Williams, MS

SNAP Employment & Training - Manager

Louisiana Department of Children and Family Services

627 North 4th Street | Baton Rouge, LA 70802 (O) 225.342.2574 (C) 225.252.1534

> <u>ricardo.williams.dcfs@la.gov</u> I <u>http://www.dcfs.la.gov/page/snap-et</u>







Idaho Screening and Referral Process

Overview

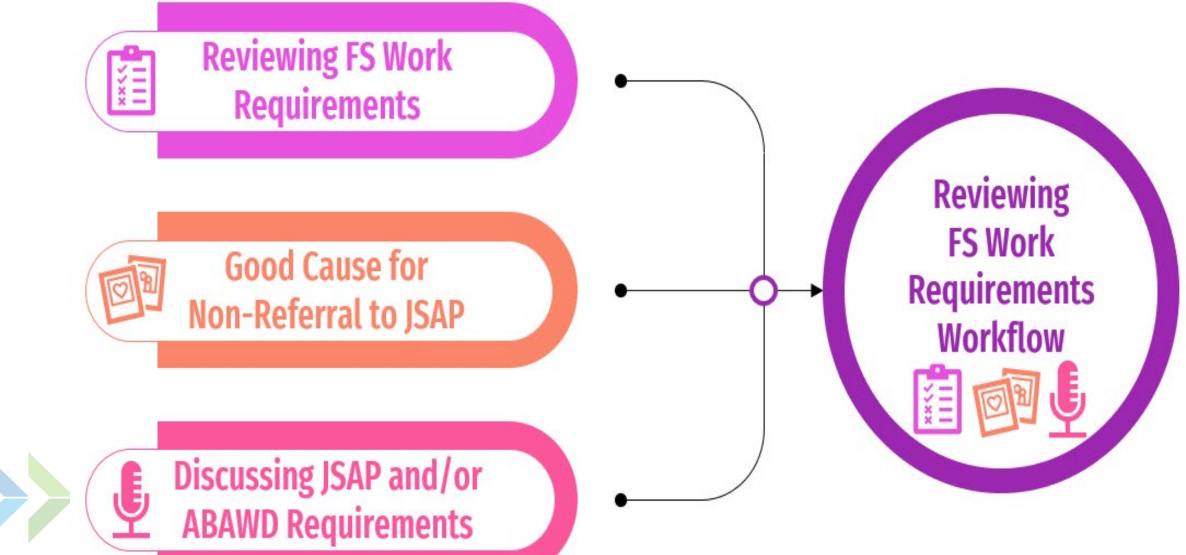
E&T Program

- Operates a 100% mandatory program
 - Legislatively mandated
- All E&T service delivery is contracted out through one provider
 - Handful of third-party partners may provide services to mandatory participants
 - Serve about 200 voluntary participants through partners using reverse referrals.
- Refer approximately 1,500 participants monthly
- Sanction for non-cooperation with program
- Approximately 8,000 unique individuals participate in the program annually

Screening and Referral Process

- Prior to Updated FNS Guidance
 - All work registrants required to participate in E&T using FNS exemptions
 - State Exemption pregnant women in their third-trimester
- After Updated FNS Guidance
 - All work registrants required to participate in E&T using FNS exemptions
 - State Exemption pregnant women in their third-trimester
 - Screen for barriers to participation that can't be resolved with participant reimbursements
- Screening occurs at application, recertification, add-a-person, reported changes

How It Works



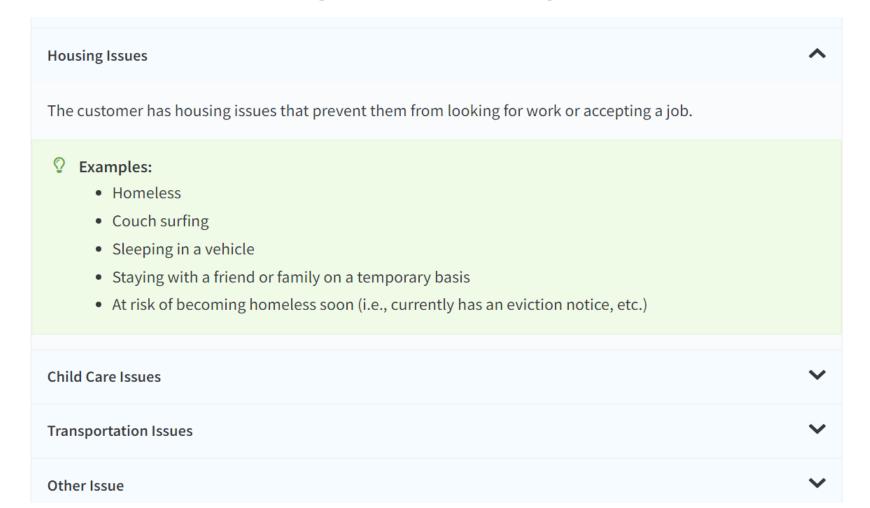
Screening for Appropriateness

- Ask questions to determine whether a customer is ready to participate with JSAP
- Key IBES to grant good cause so a customer is not referred to the E&T Program
- Use talking points to explain work requirements to the customer
 - JSAP Mandatory
 - ABAWD employed exempt ABAWD
 - Good cause granted

Questions to Determine Appropriateness

Good Cause for Not Participating with E&T

When a customer is JSAP Mandatory, SRSs determine whether the customer can participate with JSAP before saving EDBC to refer the customer to E&T. SRSs grant Good Cause in the following situations:



ID Eligibility Process

- State Based Universal Work Force
- Application Built in Eligibility System
 - No online application for SNAP
 - Applications in-person or by phone
- Same day benefit determination model
- Screening for exemptions occurs during Interview by eligibility worker

Questions to Determine Appropriateness

When Do SRSs Review JSAP Work Requirements?

SRSs review FS work requirements with customers at:

- Application
- Re-evaluation
- Add a Person
- When a change results in an existing customer becoming mandatory

When taking any of the above actions, SRSs key all non-financial and financial information in IBES, run EDBC, and then use the Reviewing FS Work Requirements Workflow to review the JSAP Status and Work Requirements for all customers on the case.

ID Eligibility Process

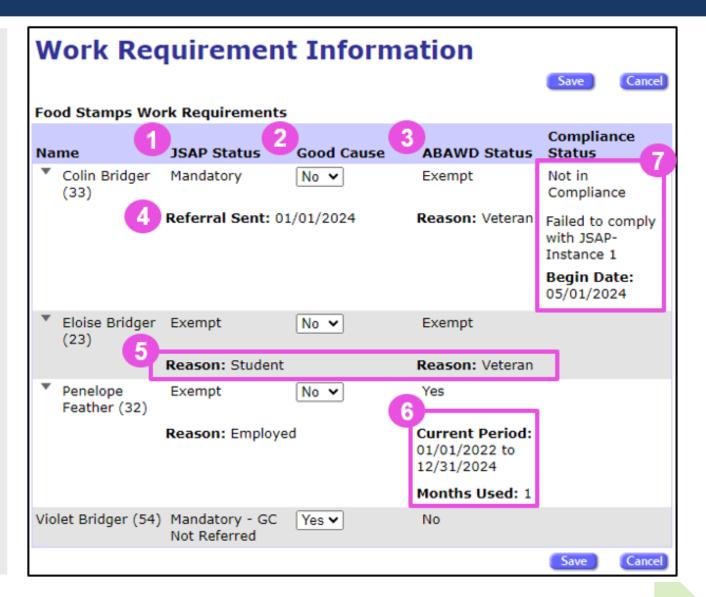
Strong processes, including avenues for feedback and questions

Using eligibility system to detail reasons for non-referral

Providing more detailed E&T program information for workers

Work Requirements Screen

- 1 JSAP Status
- 2 Good Cause Status
- ABAWD Status
- Date of Referral to E&T
- JSAP & ABAWD Exemption Reasons
- 6 ABAWD Time Limit Months
 Used
- 7 Active JSAP/ABAWD Non-Compliances



Contact Us

Idaho Department of Health and Welfare - SNAP E&T Program

Kristin Matthews

208-334-5553

Kristin.Matthews@dhw.Idaho.gov

Jacqueline Simpkins

208-665-8851

Jacqueline.Simpkins@dhw.ldaho.gov

New York State Office of Temporary and Disability Assistance

The mission of the New York State Office of Temporary and Disability Assistance (OTDA) is to help vulnerable New Yorkers meet their essential needs and advance economically by providing opportunities for stable employment, housing, and nutrition.

New York State's SNAP program

- SNAP provides vital food benefits to over 2.9M participants in New York State (1.7M Households).
- SNAP participation has increased by nearly 15% in the past 5 years, from 2.6M recipients in July 2019 to 2.9M recipients in **June 2024**.
- SNAP provides over \$645M in benefits monthly to eligible households.
- OTDA administered the Pandemic-EBT program from 2020 to 2024 for eligible school age children. Overall, OTDA issued more than \$6 billion in P-EBT food benefits to over 2.4 million children.
- OTDA is now operating the Summer EBT program, a permanent program that provides food benefits to eligible school-age children during the summer months when school is out and children lose access to free/reduced price school meals. In 2024, OTDA has issued more than \$200M to almost 1.7M eligible children.

New York State's E&T program

- New York State has a hybrid mandatory/voluntary SNAP E&T program.
- OTDA oversees the administration of the State's SNAP E&T program as well as work programs for Public Assistance (PA) applicants and recipients.
- Each district operates a SNAP E&T program focused on helping participants increase job skills and enter gainful employment to achieve economic stability.
- Most employment services for SNAP and PA applicants and recipients are traditionally delivered in coordination through the State's 58 social service districts, with additional services provided through contracts that OTDA holds with community-based organizations.

Overview of SNAP E&T Program

Districts must properly code the SNAP employability and ABAWD status of all SNAP applicants and recipients.

This requirement applies regardless of:

- The type of assistance being received, i.e., PA and SNAP or SNAP only.
- The individual's SNAP employability status or ABAWD status.
- Whether or not a district mandates their NPA-SNAP recipients participate in work activities.
- Whether or not the district has an ABAWD waiver.

NYC Screening and Referral

- The Human Resource Administration has 16 providers that receive SNAP E&T funding directly from HRA.
- There are 21 State funded SNAP E&T providers that also serve NYC.
- New York City has approximately 254,000 work registrants.

NYC Assessment and Referral

The HRA Benefit Access Center

1. Tier 1 – Voluntary Self Assessment

- Includes tools to identify individuals who may need reasonable accommodations.
- Starts the client's journey to developing their employment plan.

2. Tier 2 – Worker-conducted Assessment

- This assessment ensures that individuals are connected to appropriate services.
- Allows the eligibility worker to make an informed referral to the SNAP E&T program.
- The mandatory SNAP E&T population may receive referrals to needed services outside of SNAP E&T, such as domestic violence services; substance use treatment services; HIV/AIDS services; and the Wellness Comprehensive Assessment Rehabilitation and Employment (WeCARE) program (which addresses medical, physical and/or mental health limitations to employment).

NYC Assessment and Referral

3. Tier 3 – In-depth Assessment

Career Education Services

Modified Assessment,
Self Initiated education
or training,
contextualized literacy,
literacy, high school
equivalency, and
community
services/internships

Career Compass

Full assessment and service coordination for clients ages 25+

Youth Pathways

Full assessment
service coordination
bridge instruction,
job placement,
internships
retention and
advancement for
clients ages 18-24

WeCARE

Assignments and case management services for clients with work limitations

Career Advance

- Sector-contextualized job readiness, bridge instruction, vocational training, job placement, retention, advancement, internships (not funded with SNAP E&T), and community service placements.
- Borough-based providers will deliver employment services specific to the client's sector of interest, as well as services tailored to the following sector clusters:
 - Healthcare/Social Assistance
 - Food Service/Accommodation
 - Retail/Customer Service
 - Maintenance and Security
- Contracted providers are additionally required to provide employment services specific to a growing sector within their borough:
 - Technology
 - Construction
 - Industrial/Manufacturing
 - Transportation/Warehousing



Bill Koncelik (He/him/his)

Bureau Chief, SNAP Employment Policy | Employment and Advancement Services

Phone: (518) 474-7218 | Bill.Koncelik@otda.ny.gov

Discussion and Audience Q&A

We want to hear from you!

Provide feedback on this session by scanning the QR code and filling out the survey



QR: https://www.surveymonkey.com/r/F6HFLHH