

Do Not Extend Credit to SNAP Customers

Important Reminder

What Is A Credit Account?

- If you allow customers to buy food and drinks but pay with SNAP benefits later (e.g. weekly or monthly), you are extending credit (keeping a credit account). **This is not allowed.**
- In general, customers that pay with SNAP benefits must pay at the time they receive their food.
- You may not write down your customer's EBT card number or hold or keep the EBT card on a customer's behalf.



What Happens If I Allow Credit Accounts to Be Paid with SNAP Benefits?

- Your store may be disqualified from SNAP and fined.
- When you violate SNAP rules your store may also be disqualified from WIC.

Train Your Employees

- As a store owner, you are responsible for violations of SNAP rules, including those committed by your employees.
- It is your responsibility to ensure that the training materials are reviewed by your store employees whether paid or unpaid, new, full-time, or part-time.
- You can use these [training materials](#) to learn about SNAP rules.

You can prevent violations with a store compliance policy and training program.

More training information and Important Reminders can be found at: <https://www.fns.usda.gov/snap/retailer/training>



If you have questions, please contact the Food and Nutrition Service, SNAP, at RPMDHQ-Web@fns.usda.gov