

**SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM: CASE AND PROCEDURAL ERROR RATES (CAPER)
FISCAL YEAR 2023**

State/Territory	Case and Procedural Error Rates
ALABAMA	32.06
ALASKA	87.10
ARIZONA	29.92
ARKANSAS	68.09
CALIFORNIA	39.94
COLORADO	40.55
CONNECTICUT	37.29
DELAWARE	83.93
DISTRICT OF COLUMBIA	58.79
FLORIDA	62.96
GEORGIA	82.40
GUAM	77.97
HAWAII	61.69
IDAHO	16.50
ILLINOIS	47.34
INDIANA	38.80
IOWA	33.18
KANSAS	49.06
KENTUCKY	64.00
LOUISIANA	23.88
MAINE	53.41
MARYLAND	43.63
MASSACHUSETTS	23.10
MICHIGAN	51.27
MINNESOTA	25.18
MISSISSIPPI	50.98
MISSOURI	17.20
MONTANA	31.03
NEBRASKA	12.77
NEVADA	36.95
NEW HAMPSHIRE	55.84
NEW JERSEY	41.03
NEW MEXICO	70.29
NEW YORK	47.15
NORTH CAROLINA	38.65
NORTH DAKOTA	57.77
OHIO	40.82
OKLAHOMA	31.44
OREGON	38.86
PENNSYLVANIA	29.42
RHODE ISLAND	55.41
SOUTH CAROLINA	80.88
SOUTH DAKOTA	9.34
TENNESSEE	37.41
TEXAS	50.28
UTAH	28.33
VERMONT	26.10
VIRGIN ISLANDS	68.72
VIRGINIA	45.83
WASHINGTON	26.69
WEST VIRGINIA	28.66
WISCONSIN	21.84
WYOMING	17.72
U.S. Total	44.52

Effective on October 1, 2011, a final rule published June 11, 2010, titled Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171, that expanded the scope of the assessment for Fiscal Year 2012 as compared to prior fiscal years. The assessment now includes an assessing compliance with Federal procedural requirements to determine the timeliness of the action, and to adhere to requirements for notices of termination, denials, and suspensions. State agencies must notify the household using clear and understandable language in support of Agency goals to improve customer service.

Dated June 28, 2024