

**SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM: CASE AND PROCEDURAL ERROR RATES (CAPER)
 FISCAL YEAR 2018**

State/Territory	Case and Procedural Error Rates
ALABAMA	56.52
ALASKA	39.42
ARIZONA	35.84
ARKANSAS	31.88
CALIFORNIA	60.92
COLORADO	24.68
CONNECTICUT	41.73
DELAWARE	33.15
DISTRICT OF COLUMBIA	91.33
FLORIDA	21.00
GEORGIA	88.56
GUAM	68.77
HAWAII	37.74
IDAHO	7.96
ILLINOIS	54.71
INDIANA	44.00
IOWA	17.33
KANSAS	36.60
KENTUCKY	66.45
LOUISIANA	33.24
MAINE	49.92
MARYLAND	37.07
MASSACHUSETTS	31.98
MICHIGAN	34.38
MINNESOTA	49.22
MISSISSIPPI	62.01
MISSOURI	22.51
MONTANA	33.16
NEBRASKA	8.81
NEVADA	51.43
NEW HAMPSHIRE	28.20
NEW JERSEY	33.48
NEW MEXICO	32.51
NEW YORK	31.93
NORTH CAROLINA	31.56
NORTH DAKOTA	16.49
OHIO	48.35
OKLAHOMA	17.60
OREGON	21.71
PENNSYLVANIA	19.49
RHODE ISLAND	35.89
SOUTH CAROLINA	32.76
SOUTH DAKOTA	2.18
TENNESSEE	30.79
TEXAS	21.63
UTAH	19.76
VERMONT	25.48
VIRGIN ISLANDS	16.62
VIRGINIA	43.84
WASHINGTON	20.73
WEST VIRGINIA	22.00
WISCONSIN	30.19
WYOMING	14.51
U.S. Total	37.73

Effective on October 1, 2011, a final rule published June 11, 2010, titled *Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171*, that expanded the scope of the assessment for Fiscal Year 2012 as compared to prior fiscal years. The assessment now includes an assessing compliance with Federal procedural requirements to determine the timeliness of the action, and to adhere to requirements for notices of termination, denials, and suspensions. State agencies must notify the household using clear and understandable language in support of Agency goals to improve customer service.

Dated September 15, 2023