

**SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM: CASE AND PROCEDURAL ERROR RATES (CAPER)  
FISCAL YEAR 2017**

State/Territory	Case and Procedural Error Rates
ALABAMA	22.20
ALASKA	45.54
ARIZONA	34.51
ARKANSAS	36.03
CALIFORNIA	38.99
COLORADO	25.73
CONNECTICUT	31.38
DELAWARE	30.37
DISTRICT OF COLUMBIA	70.14
FLORIDA	23.50
GEORGIA	58.12
GUAM	66.68
HAWAII	36.35
IDAHO	7.09
ILLINOIS	22.06
INDIANA	34.31
IOWA	12.21
KANSAS	14.27
KENTUCKY	55.72
LOUISIANA	29.68
MAINE	37.87
MARYLAND	20.38
MASSACHUSETTS	23.50
MICHIGAN	33.26
MINNESOTA	27.70
MISSISSIPPI	16.92
MISSOURI	15.79
MONTANA	30.95
NEBRASKA	7.09
NEVADA	20.38
NEW HAMPSHIRE	8.59
NEW JERSEY	33.58
NEW MEXICO	49.57
NEW YORK	25.87
NORTH CAROLINA	29.81
NORTH DAKOTA	20.23
OHIO	22.98
OKLAHOMA	18.26
OREGON	21.99
PENNSYLVANIA	22.38
RHODE ISLAND	63.39
SOUTH CAROLINA	14.45
SOUTH DAKOTA	2.32
TENNESSEE	16.64
TEXAS	14.52
UTAH	22.21
VERMONT	23.30
VIRGIN ISLANDS	14.87
VIRGINIA	47.19
WASHINGTON	12.67
WEST VIRGINIA	16.29
WISCONSIN	23.15
WYOMING	21.46
U.S. Total	28.55

Effective on October 1, 2011, a final rule published June 11, 2010, titled *Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171*, that expanded the scope of the assessment for Fiscal Year 2012 as compared to prior fiscal years. The assessment now includes an assessing compliance with Federal procedural requirements to determine the timeliness of the action, and to adhere to requirements for notices of termination, denials, and suspensions. State agencies must notify the household using clear and understandable language in support of Agency goals to improve customer service.

Dated September 15, 2023