

**SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM: CASE AND PROCEDURAL ERROR RATES (CAPER)
 FISCAL YEAR 2016**

State/Territory	Case and Procedural Error Rates
ALABAMA	4.87
ALASKA	37.64
ARIZONA	28.23
ARKANSAS	26.02
CALIFORNIA	36.77
COLORADO	24.33
CONNECTICUT	26.43
DELAWARE	38.87
DISTRICT OF COLUMBIA	30.69
FLORIDA	12.39
GEORGIA	48.88
GUAM	74.06
HAWAII	28.36
IDAHO	12.51
ILLINOIS	31.92
INDIANA	27.18
IOWA	10.20
KANSAS	10.53
KENTUCKY	51.84
LOUISIANA	26.92
MAINE	36.63
MARYLAND	20.24
MASSACHUSETTS	25.48
MICHIGAN	25.93
MINNESOTA	29.50
MISSISSIPPI	10.24
MISSOURI	13.75
MONTANA	46.00
NEBRASKA	9.26
NEVADA	24.32
NEW HAMPSHIRE	9.60
NEW JERSEY	40.07
NEW MEXICO	48.68
NEW YORK	23.96
NORTH CAROLINA	40.29
NORTH DAKOTA	18.38
OHIO	20.93
OKLAHOMA	15.71
OREGON	20.57
PENNSYLVANIA	26.60
RHODE ISLAND	7.36
SOUTH CAROLINA	9.98
SOUTH DAKOTA	2.50
TENNESSEE	10.53
TEXAS	14.19
UTAH	13.92
VERMONT	19.89
VIRGIN ISLANDS	33.66
VIRGINIA	39.35
WASHINGTON	10.88
WEST VIRGINIA	13.59
WISCONSIN	24.46
WYOMING	13.90
U.S. Total	23.27

Effective on October 1, 2011, a final rule published June 11, 2010, titled *Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171*, that expanded the scope of the assessment for Fiscal Year 2012 as compared to prior fiscal years. The assessment now includes an assessing compliance with Federal procedural requirements to determine the timeliness of the action, and to adhere to requirements for notices of termination, denials, and suspensions. State agencies must notify the household using clear and understandable language in support of Agency goals to improve customer service.

Dated September 15, 2023