

**SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM: CASE AND PROCEDURAL ERROR RATES (CAPER)
FISCAL YEAR 2015**

State/Territory	Case and Procedural Error Rates
ALABAMA	9.80
ALASKA	40.82
ARIZONA	31.35
ARKANSAS	16.12
CALIFORNIA	36.02
COLORADO	40.33
CONNECTICUT	12.21
DELAWARE	25.44
DISTRICT OF COLUMBIA	23.34
FLORIDA	7.18
GEORGIA	42.73
GUAM	40.80
HAWAII	23.17
IDAHO	7.58
ILLINOIS	13.47
INDIANA	21.38
IOWA	12.75
KANSAS	12.78
KENTUCKY	19.95
LOUISIANA	20.97
MAINE	31.16
MARYLAND	20.98
MASSACHUSETTS	19.83
MICHIGAN	29.86
MINNESOTA	24.08
MISSISSIPPI	6.60
MISSOURI	20.35
MONTANA	37.12
NEBRASKA	10.09
NEVADA	32.06
NEW HAMPSHIRE	8.77
NEW JERSEY	46.72
NEW MEXICO	53.18
NEW YORK	29.19
NORTH CAROLINA	55.27
NORTH DAKOTA	20.83
OHIO	22.16
OKLAHOMA	18.06
OREGON	20.59
PENNSYLVANIA	41.68
RHODE ISLAND	14.24
SOUTH CAROLINA	8.07
SOUTH DAKOTA	1.91
TENNESSEE	11.62
TEXAS	13.52
UTAH	10.19
VERMONT	22.26
VIRGIN ISLANDS	25.48
VIRGINIA	36.54
WASHINGTON	9.76
WEST VIRGINIA	15.93
WISCONSIN	27.02
WYOMING	20.09
U.S. Total	23.27

Effective on October 1, 2011, a final rule published June 11, 2010, titled *Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171*, that expanded the scope of the assessment for Fiscal Year 2012 as compared to prior fiscal years. The assessment now includes an assessing compliance with Federal procedural requirements to determine the timeliness of the action, and to adhere to requirements for notices of termination, denials, and suspensions. State agencies must notify the household using clear and understandable language in support of Agency goals to improve customer service.

Dated September 15, 2023