

**SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM: CASE AND PROCEDURAL ERROR RATES (CAPER)  
 FISCAL YEAR 2013**

| State/Territory      | Case and Procedural Error Rates |
|----------------------|---------------------------------|
| ALABAMA              | 23.12                           |
| ALASKA               | 8.59                            |
| ARIZONA              | 28.28                           |
| ARKANSAS             | 11.40                           |
| CALIFORNIA           | 32.28                           |
| COLORADO             | 52.83                           |
| CONNECTICUT          | 52.22                           |
| DELAWARE             | 22.35                           |
| DISTRICT OF COLUMBIA | 22.48                           |
| FLORIDA              | 13.80                           |
| GEORGIA              | 29.12                           |
| GUAM                 | 58.82                           |
| HAWAII               | 27.96                           |
| IDAHO                | 14.19                           |
| ILLINOIS             | 28.71                           |
| INDIANA              | 18.99                           |
| IOWA                 | 8.36                            |
| KANSAS               | 11.49                           |
| KENTUCKY             | 9.90                            |
| LOUISIANA            | 21.82                           |
| MAINE                | 14.89                           |
| MARYLAND             | 25.50                           |
| MASSACHUSETTS        | 8.90                            |
| MICHIGAN             | 21.15                           |
| MINNESOTA            | 45.15                           |
| MISSISSIPPI          | 9.56                            |
| MISSOURI             | 13.37                           |
| MONTANA              | 28.63                           |
| NEBRASKA             | 14.08                           |
| NEVADA               | 53.37                           |
| NEW HAMPSHIRE        | 7.66                            |
| NEW JERSEY           | 52.22                           |
| NEW MEXICO           | 49.83                           |
| NEW YORK             | 26.27                           |
| NORTH CAROLINA       | 70.87                           |
| NORTH DAKOTA         | 15.54                           |
| OHIO                 | 25.37                           |
| OKLAHOMA             | 23.28                           |
| OREGON               | 23.32                           |
| PENNSYLVANIA         | 40.31                           |
| RHODE ISLAND         | 21.93                           |
| SOUTH CAROLINA       | 13.59                           |
| SOUTH DAKOTA         | 2.54                            |
| TENNESSEE            | 23.51                           |
| TEXAS                | 28.18                           |
| UTAH                 | 17.67                           |
| VERMONT              | 36.25                           |
| VIRGIN ISLANDS       | 21.14                           |
| VIRGINIA             | 12.89                           |
| WASHINGTON           | 15.35                           |
| WEST VIRGINIA        | 17.72                           |
| WISCONSIN            | 18.05                           |
| WYOMING              | 37.93                           |
| U.S. Total           | 25.25                           |

Effective on October 1, 2011, a final rule published June 11, 2010, titled *Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171*, that expanded the scope of the assessment for Fiscal Year 2012 as compared to prior fiscal years. The assessment now includes an assessing compliance with Federal procedural requirements to determine the timeliness of the action, and to adhere to requirements for notices of termination, denials, and suspensions. State agencies must notify the household using clear and understandable language in support of Agency goals to improve customer service.

Dated September 15, 2023