

**SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM: CASE AND PROCEDURAL ERROR RATES (CAPER)  
FISCAL YEAR 2012**

State/Territory	Case and Procedural Error Rates
ALABAMA	22.88
ALASKA	6.95
ARIZONA	31.50
ARKANSAS	23.20
CALIFORNIA	32.47
COLORADO	68.79
CONNECTICUT	52.40
DELAWARE	26.04
DISTRICT OF COLUMBIA	22.89
FLORIDA	16.39
GEORGIA	33.09
GUAM	54.73
HAWAII	24.09
IDAHO	10.02
ILLINOIS	29.18
INDIANA	18.59
IOWA	15.01
KANSAS	23.11
KENTUCKY	16.23
LOUISIANA	23.24
MAINE	13.02
MARYLAND	35.06
MASSACHUSETTS	13.08
MICHIGAN	20.25
MINNESOTA	26.21
MISSISSIPPI	7.28
MISSOURI	17.15
MONTANA	16.63
NEBRASKA	17.97
NEVADA	43.09
NEW HAMPSHIRE	11.94
NEW JERSEY	49.25
NEW MEXICO	53.71
NEW YORK	26.10
NORTH CAROLINA	25.19
NORTH DAKOTA	8.33
OHIO	25.51
OKLAHOMA	23.37
OREGON	19.51
PENNSYLVANIA	40.63
RHODE ISLAND	22.93
SOUTH CAROLINA	31.02
SOUTH DAKOTA	1.88
TENNESSEE	46.28
TEXAS	37.34
UTAH	16.82
VERMONT	44.15
VIRGIN ISLANDS	21.60
VIRGINIA	17.68
WASHINGTON	14.47
WEST VIRGINIA	12.81
WISCONSIN	26.26
WYOMING	30.74
U.S. Total	27.27

Effective on October 1, 2011, a final rule published June 11, 2010, titled *Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171*, that expanded the scope of the assessment for Fiscal Year 2012 as compared to prior fiscal years. The assessment now includes an assessing compliance with Federal procedural requirements to determine the timeliness of the action, and to adhere to requirements for notices of termination, denials, and suspensions. State agencies must notify the household using clear and understandable language in support of Agency goals to improve customer service.

Dated September 15, 2023