

# SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) WHAT IS AN IMPROPER PAYMENT?

## AN IMPROPER PAYMENT IN SNAP IS WHEN:



An ineligible household receives benefits.



An eligible household receives the wrong amount of benefits.



## IMPROPER PAYMENTS CAN BE OVERPAYMENTS OR UNDERPAYMENTS.



**Underpayments**  
Household certified for **less** benefits than they are entitled to



**Overpayments**  
Household certified for **more** benefits than they are entitled to

## IMPROPER PAYMENTS CAN RESULT FROM STATE AGENCY OR HOUSEHOLD ERRORS.



### State Agencies

E.g., state agency misses a household update in their calculations or makes a data or processing error



### Households

E.g., household does not know how to report a change in income or forgets to report an additional household member

## FNS IS COMMITTED TO WORKING WITH STATES TO REDUCE IMPROPER PAYMENTS.

### FNS Actions



Enhancing technical assistance.



Providing payment accuracy best practices.



Improving data analysis tools.

### State Actions



Clearly communicating reporting expectations.



Improving corrective actions plans.



Analyzing business processes for improvement.