

Fiscal Year 2018 Reported Application Processing Timeliness

The Food and Nutrition Service evaluates application processing timeliness (APT) as part of the quality control (QC) review process. State QC reviewers evaluate APT during the State QC review. Timeliness is calculated by dividing the number of cases timely processed by the number of cases subject to the timeliness measure. A case is considered processed timely if the household has an opportunity to participate within seven days of the application date for expedited service cases and within 30 days of the application date for regular processing cases. This measure is not a strict measure of regulatory compliance. In some cases, applicant-caused delay (such as missing an interview on an expedited application) may result in the action being coded as untimely although the State agency was in full compliance with program regulations. Cases that are properly pended for the household's failure to provide verification are excluded from the measure.

States	Rates	State	Rate
Idaho	99.19	Massachusetts	92.56
New Mexico	98.68	North Carolina	92.51
Hawaii	98.50	Rhode Island	92.41
Pennsylvania	97.52	Virgin Islands	91.89
Wisconsin	97.39	Indiana	91.85
Nevada	96.68	Kansas	91.77
Connecticut	96.47	South Dakota	91.67
Florida	96.44	Alaska	91.21
Oregon	96.06	Kentucky	90.66
Nebraska	95.92	Arizona	90.37
Texas	95.63	Colorado	90.15
West Virginia	95.59	Mississippi	89.07
Missouri	95.26	New York	88.59
Louisiana	94.93	Virginia	88.09
California	94.79	Vermont	87.79
Wyoming	94.59	lowa	87.54
Utah	94.18	Maryland	87.54
Montana	94.04	Arkansas	87.03
North Dakota	93.85	Maine	86.21
New Hampshire	93.79	Ohio	85.77
District Of Columbia	93.79	South Carolina	83.91
Michigan	93.70	New Jersey	81.36
Oklahoma	93.60	Tennessee	78.44
Delaware	93.01	Georgia	75.22
Minnesota	92.83	Illinois	69.63
Alabama	92.75	Guam	62.26
Washington	92.61		