



Reorganizing to Strengthen, Modernize, and Best Serve America

As part of USDA's reorganization plan, the Food and Nutrition Service and Food, Nutrition, and Consumer Services mission area are now the **Food and Nutrition Administration**. A phased restructuring of the agency is underway to create a more efficient and modern organization best positioned to deliver results for the people we serve.

What's Changing?



Shifting from Regional Offices to integrated hubs. The previous Regional Office structure siloed expertise and fostered inconsistencies. Under the new hub structure, staff will be better positioned to coordinate internally and programmatic experts will be more accessible to external stakeholders.



Restructuring into a more efficient organization. State support and evaluation employees will be moved from seven separate reporting chains to one. Employees who do the same functions in different programs will report to the same senior leader. These actions will eliminate duplication and streamline the organization.



Ensuring proper leadership and oversight. Converting to an administration eliminates an unnecessary layer of bureaucracy, aligns with the structure of other federal benefit programs, and allows an Administrator to quickly assume leadership during a transition, without being handcuffed by politics.



Focusing SNAP oversight in fraud hotspots. Retailer Oversight and Compliance will be actioned across four offices, located in cities with high concentrations of SNAP authorized retailers and significant volume of fraudulent transactions. These offices will strengthen our local presence and boost oversight capacity.

What's Not Changing?



Our mission. We remain fully committed to nourishing those in need through financially sound programs that promote health and work, as well as champion the productivity of American agriculture. This reorganization better equips us to fulfill that charge.



Continuity of services. The reorganization is being implemented gradually, via a phased approach to ensure continuity. No programs will be eliminated as part of this reorganization, and benefits will continue without disruption.



Commitment to integrity. Serving those most in need with integrity and accountability remains our top priority. We will now have state evaluation and program oversight staff located across the country, ensuring our programs operate effectively and as intended by law.



The strength of our relationships. This reorganization was designed to advance customer service for our partners across the country. States, territories, and Tribes will be assigned to a specific hub, but the new hub structure will also allow any program specialist from any hub to assist nationwide.

What This Means

For FNA: A more modern, responsive, efficient organization

For employees: Decreased organizational complexity and increased opportunity for collaboration

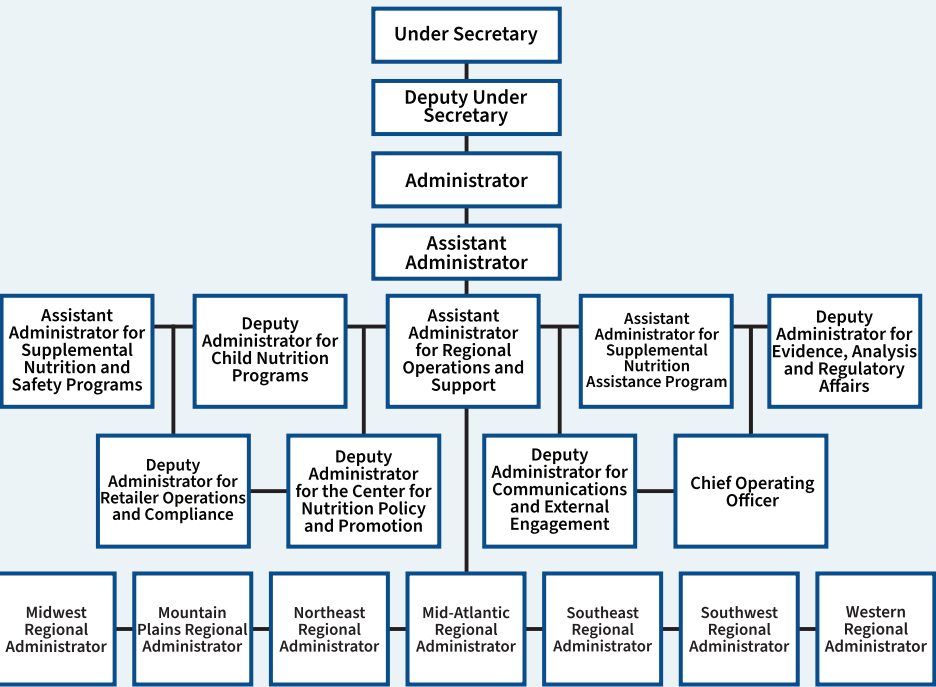
For our state partners: More accessible and consistent customer service and support

For participants: Stronger nutrition assistance programs better connected to local needs

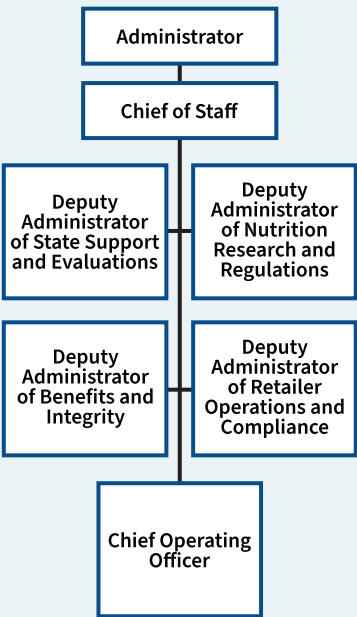
For America: A reliable nutrition safety net and greater return on investment for their tax dollars

What It Looks Like

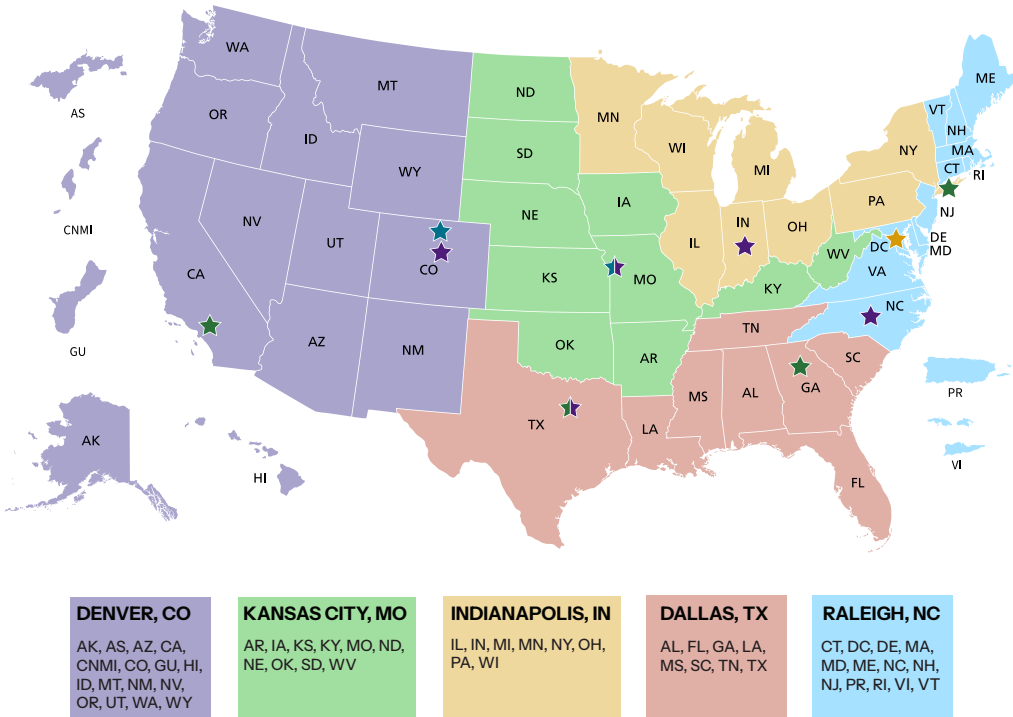
Previous Structure:



New Structure:



FNA HUB AND STATE ASSIGNMENTS



- FNA HUBS**
State Support and Evaluations
Dallas, TX
Denver, CO
Indianapolis, IN
Kansas City, MO
Raleigh, NC
- ROC**
Retailer Operations and Compliance
Atlanta, GA
Dallas, TX
Los Angeles, CA
New York, NY
- USDA IT HUBS**
Kansas City, MO
Fort Collins, CO
- HEADQUARTERS**
National Leadership and Policy Oversight
Washington, DC

Learn More

Scan the QR code to visit our reorganization webpage, which will be updated regularly throughout the reorganization process.

