



Retailer Notice

REMINDER: SNAP-EBT Authorized Retailers Must Comply with the SNAP Equal Treatment Rule.

- **YOU MUST OFFER ELIGIBLE FOODS AT THE SAME PRICES AND ON THE SAME TERMS AND CONDITIONS TO SNAP-EBT CUSTOMERS AS OTHER CUSTOMERS, EXCEPT THAT SALES TAX CANNOT BE CHARGED ON SNAP PURCHASES.**
- **YOU CANNOT TREAT SNAP-EBT CUSTOMERS DIFFERENTLY THAN ANY OTHER CUSTOMER.**
- **OFFERING DISCOUNTS OR SERVICES ONLY TO SNAP PAYING CUSTOMERS IS A SNAP VIOLATION UNLESS YOU HAVE A SNAP EQUAL TREATMENT WAIVER.**

FNS sends out important updates and reminders to authorized retailers. We urge you to contact us to report any changes in your contact information to ensure you receive these important notices.

Contact FNS:

Multi-Store Owners ([MSO](#)): Reach out to your FNS point-of-contact

[All other store owners](#): Call the SNAP Retailer Service Center at 1-877-823-4369

Follow USDA for more SNAP Retailer training tips!



Please direct questions to RPMDHQ-Web@fns.usda.gov