

**Date:** April 19, 2024

Memo code: SFSP09-2024

**Subject:** Meal Claim Validation in the Summer Food Service Program

**To:** Regional Directors, Child Nutrition Programs, All Regions

State Directors, Child Nutrition Programs, All States

On September 19, 2022, the Food and Nutrition Service (FNS) published the <u>Final Rule:</u> <u>Streamlining Program Requirements and Improving Integrity in the SFSP (Click Here)</u>. The rule amended Summer Food Service Program (SFSP) regulations to strengthen Program integrity by clarifying, simplifying, and streamlining Program administration to facilitate compliance with Program requirements.

State agencies that administer SFSP are responsible for reviewing sponsors and sites to ensure compliance with Program regulations. The SFSP Streamlining Final rule established a process that State agencies must follow to validate SFSP sponsor meal claims during the sponsor review. The meal claim validation process utilizes a streamlined record review process outlined at 7 CFR 225.7(e)(6)(i). The step-by-step process is outlined below.

In addition, this memorandum includes two attachments. Attachment 1 provides a flow chart on conducting a meal claim validation. Attachment 2 provides an example to complement Attachment 1.

## **Meal Claim Validation Process**

# (1) Site Selection

The State agency must first **select a sample of sites to review for each sponsor under review**. The State agency must review meal claims from at least 10 percent of each reviewed sponsor's sites, or one site, whichever number is greater, per 7 CFR 225.7(e)(4)(v). Under this new streamlined process, State agencies are no longer required to validate 100 percent of meal claims for all of the reviewed sponsor's sites. The selected sample of sites for the meal claim validation should best reflect the sponsor's entire population of sites by including characteristics outlined at 7 CFR 225.7(e)(5). Characteristics include:

- The maximum number of meals approved to be served;
- Method of obtaining meals (i.e., self-prep or vended);
- Time since last review by the State agency
- Type of site (e.g., open, closed enrolled, camp);
- Type of physical location (e.g., school, outdoor area, community center);
- Rural designation (i.e., rural, or non-rural);
- Meal service type (congregate or non-congregate)
- If non-congregate, meal distribution method (e.g., meal pick-up, delivery); and
- Affiliation with the sponsor.

The State agency may also use additional criteria to select sites to include findings from other audits or reviews, potential error in daily meal counts, or sites recommended by the sponsor.

<sup>&</sup>lt;sup>1</sup> The State agency may choose to complete a validation of all meals served on all operating days for all sites under the sponsor for the review period, in lieu of the streamlined meal claim validation process (see 7 CFR 225.7(e)(6)(vii).

# (2) Document Review and Comparison

Each State agency must develop a document review process for meal claim validation, per 7 CFR 225.7(e)(6)(i). At a minimum, the State agency must **reconcile delivery receipts and daily meal counts from the selected sites**. Other records such as the menus, site information sheets, production records and purchasing invoices may be used to validate a meal claim in addition to the delivery receipts and meal count forms, and may be especially helpful when reviewing self-preparation meal sites These documents will provide the State agency with information such as:

- What food components were served,
- Estimated number of daily meals,
- Types of meals served,
- Information to support the minimum required serving size and any details of the food or supplies purchased, as well as the date and the amount purchased.

All meals served by the selected sites for the review period must be validated. These documents must then be compared to the sponsor's claim consolidation spreadsheet to include the meals claimed for reimbursement by the sponsor for the period under review. The State agency must then calculate the percentage of error for each of the sites.

For example, site ABC is selected as part of the meal claim validation process during a sponsor review. Site ABC claims to have served 100 lunch meals on a Tuesday during the period of review which included a menu item of breaded chicken nuggets. First, the State agency reviewer would confirm that at least 100 meals were delivered to site ABC on Tuesday by reviewing the delivery receipts and comparing these to the meal claim for that day and that meal service. If the reviewer finds that only 80 meals were delivered to the site for this particular meal service, then there are 20 meals that were claimed in error. The reviewer would need to calculate the percentage of error, described below.

The State agency must, at a minimum, reconcile the delivery receipts and the daily meal count form. The State agency reviewer may also use additional records such as the menu for that particular meal service to confirm that chicken nuggets were served to satisfy the meat/meat alternate component at site ABC. The reviewer may also evaluate production records to ensure enough breaded chicken nuggets were prepared for 100 lunch meals.

# (3) Error Calculation and Meal Disallowance

Next, the State agency must **establish the meal counting and claiming discrepancy for each selected site and determine the total percentage of error**. The validation of each site must yield less than a five percent total percentage of error. This is calculated by adding together all discrepancies, including overclaims and underclaims, and dividing this total by the total meals claimed by the sponsor for all reviewed sites within the validation sample (see example in Attachment 2). If the validation yields more than a five percent total percentage of error, the meal claim validation must be expanded per the instructions in 7 CFR 225.7(e)(6)(v) (also see Attachment 1).

When the validation of sites yields less than a five percent error, the review of meal claims for the sponsor is complete.

The State agency must then disallow any portion of the claim for reimbursement and recover any payment to a sponsor not properly payable in accordance with 7 CFR 225.12. Claims for reimbursement are not properly payable if a sponsor's records do not support all meals claimed. It is also the responsibility of the State agency to notify the sponsor of the reasons for any disallowance or demand for repayment. State agencies may also disregard overpayment which does not exceed \$100 or does not exceed the amount established by State law, regulations, or procedures as a minimum for which claims will be made for State losses generally per 7 CFR 225.10(c). If there is substantial evidence of violation of criminal law or civil fraud statutes, the State agency may not disregard overpayments. Additionally, if there is reason to believe that the sponsor has engaged in unlawful acts related to Program

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operations, the State agency has the discretion to expand the meal claim validation beyond

the review period or include additional sites per 7 CFR 225.7(e)(6)(vi).

State agencies are reminded to distribute this information to Program operators

immediately. Program operators should direct any questions regarding this memorandum to

the appropriate State agency. State agencies should direct questions to the appropriate FNS

Regional Office.

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**Child Nutrition Programs** 

Attachment 1: Meal Claim Validation Flow Chart

Attachment 2: Meal Claim Validation Example

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#### **Meal Claim Validation Flow Chart**

## Step 1

#### Site Selection

7 CFR 225.7(e)(4)(v) & 7 CFR 225.7(e)(5)

Select a sample of sites to review for each sponsor. Meal claims must be reviewed from at least 10 percent of each reviewed sponsor's sites, or one site, whichever number is greater.

#### Characteristics include:

- The maximum number of meals approved to serve
- Method of obtaining meals (self-prep, vended)
- Time since last review by State agency
- Type of site (open, closed enrolled, camp)
- Type of physical location
- Rural designation
- Type of meal service (congregate, non-congregate)
- If non-congregate, meal distribution method (meal pick-up, delivery)
- Affiliation with the sponsor



# Step 2

#### Document Review

Reconcile delivery receipts and daily meal counts from the selected sites for the period of review. Compare these documents with the sponsor's claim consolidation spreadsheet for the period under review.

Determine the meal counting and claiming discrepancy for each site validated. To do this, subtract the total meals validated from the total meals claimed by the sponsor for each reviewed site.



Did the validation of sites yield less than a 5% error?

#### Yes



The review of meal claims for this sponsor is complete. If necessary, the State agency must disallow any portion of a claim for reimbursement and recover any payment to a sponsor not properly payable in accordance with 7 CFR 225.12.

## No

Move to Step 4

Expand the validation of meal claims to 25 percent of the sponsor's total sites. The State agency must validate all meals served by these sites for the review period. Then, calculate the percentage of error of the sites in this step.



Did the validation of sites yield less than a 5% error?

Yes



The review of meal claims for this sponsor is complete. If necessary, the State agency must disallow any portion of a claim for reimbursement and recover any payment to a sponsor not properly payable in accordance with 7 CFR 225.12.

No

Move to Step 5

Expand the validation of meal claims to 50 percent of the sponsor's total sites. All meals served by these sites for the review period must be validated. Calculate the percentage of error of the sites in this step.



Did the validation of sites yield less than a 5% error?

#### Yes



The review of meal claims for this sponsor is complete. If necessary, the State agency must disallow any portion of a claim for reimbursement and recover any payment to a sponsor not properly payable in accordance with 7 CFR 225.12.

No

Move to Step 6

Expand the validation of meal claims to 100 percent of the sponsor's total sites. All meals served by these sites for the review period must be validated.



The review of meal claims for this sponsor is now complete. If necessary, the State agency must disallow any portion of a claim for reimbursement and recover any payment to a sponsor not properly payable in accordance with 7 CFR 225.12.

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# **Meal Claim Validation Example**

Sponsor A has a total of 35 SFSP sites. Per Program regulations at 7 CFR 225.7(e)(4)(v), at least 10 percent of Sponsor A's sites must be reviewed during the review process. The State agency calculates the sample size required for the initial validation by multiplying the total number of sites (35) by 10 percent (.10), which equates to 3.5; after rounding up (per 7 CFR 225.7(e)(6)(iii)), the number of sites required to be reviewed is 4. Using the process outlined in Attachment 1 and at 7 CFR 225.7(e)(6)(iv), the State agency must validate all meals served by these four sites during the month of review and calculate the percentage of error.

1. First, the State agency must determine the meal counting and claiming discrepancy for each site validated. To do this, subtract the total meals validated from the total meals claimed by the sponsor for each reviewed site as shown in Table A. For example, for Site #1, the total meals validated is 260 and the total meals claimed is 300.

Calculation of discrepancy: 300 - 260 = 40

Therefore, the meal count discrepancy for Site #1 is 40. The State agency will then follow this step for each of the other sites being validated. Below, Table A lists the calculations completed for each of the four sites.

- 2. Next, determine the absolute value of each discrepancy for each site. The numbers for absolute value are expressed as positive numbers for both overclaims and underclaims. See the column in Table A below labeled Absolute Value. The absolute values for each site are as follows:
  - Site #1 is 40
  - Site #2 is 25\*
  - Site #3 is 5
  - Site #4 is 0

\*Note: the meal count discrepancy for Site #2 is (-25), the absolute value is expressed as a positive number, resulting in an underclaim of 25 meals at this site.

3. The next step is to calculate the total discrepancy by adding together all discrepancies from each site reviewed. Add the absolute value for each discrepancy for each of the sponsor's sites #1, 2, 3, and 4. The total is 70.

4. Now, calculate the percent error. Divide the total discrepancies by the total meals claimed by the sponsor for all reviewed sites within the validation sample and then multiply by 100 to calculate the percentage of error. The total meals claimed for the validation sample is 650 meals.

Calculation of percent error:  $70 \div 650 = 0.1076$  **and then**,  $0.1076 \times 100 = 10.76\%$ 

Fractions must be rounded up (≥0.5) or down (<0.5) to the nearest whole number. The percent error for Step 1 in the meal claim validation process is 11%, which is above the allowed percent error of 5 percent.

#### Table A

Site	Total Meals	Total Meals	Meal Count	Absolute Value*
	Claimed for	Validated for	Discrepancy for	
	each site	each site	each site	
1	300	260	40	40
2	200	225	-25	25
3	150	145	5	5
4	85	85	0	0
Total	650			70

<sup>\*</sup>Numbers are expressed in positive value

Any validation yielding an error rate of five percent or more requires the State agency to expand the validation of meal claims. The State agency will need to move to Step 4 in Attachment 1 per 7 CFR 225.7(e)(6)(iv) and increase the validation to 25 percent of the sponsor's total sites.

- 1. In order to satisfy this requirement, the State agency only needs to review the *additional* number of sites in the expanded sample. To determine the sample size required in the next step of validation, the State agency multiplies 35 by .25, which equates to 8.75. After rounding up, the number of sites to be reviewed is 9. To reach 25 percent of the total number of sites, or 9 sites, the State agency would only need to validate 5 *additional* sites (9 minus the 4 sites validated in Step 1).
- 2. The State agency then calculates the percent error for a total of 9 sites, and if the error is five percent or more, the State agency will need to move to Step 5 and expand the validation to 50 percent of the sponsor's total sites, which in this example is a total of 18 sites and recalculate the percent error.

After completing Step 5 from Attachment 1, if the validation of sites yields a five percent error or more, the validation of meal claims must expand to 100 percent of the sponsor's total sites, as described in Step 6. If the validation of sites at any step in the meal claim validation yields less than a five percent error, the review of meal claims is complete.