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**From:** Sheri Gallucci <[REDACTED]>  
**Sent:** Monday, June 8, 2020 4:14 PM  
**To:** Tobin, Charles - FNS <[REDACTED]>; Albert, Elizabeth (Libby) - FNS <[REDACTED]>  
Strong, LaKisha - FNS <[REDACTED]>  
**Cc:** Robert Thompson <[REDACTED]>; Elisa Cafferata <[REDACTED]>; Lisa Swearingen <[REDACTED]>; Cynthia Routh <[REDACTED]>  
**Subject:** FW: SNAP Extension Process for July and Beyond

Good afternoon Director Tobin,

Nevada is requesting an extension to the QC Face-to-Face Interview waiver, and Eliminate Interview at Certification and Recertification waiver. Please see the required data and justification for the waiver extensions below. Additionally, per the guidance, I have attached Governor Steve Sisolak's Declaration of Emergency for COVID-19, dated March 12, 2020 which is still in effect. I have also included the Phase 2 state re-opening directive and guidance that was release on May 28, 2020, and is in effect until June 30, 2020. Please let me know if you need any additional information.

QC Face-to-Face Interview Waiver.

- The State of Nevada is currently under a COVID-19 Declaration of Emergency.
- Nevada is in Phase 2 of recovery from COVID-19. Personal protective equipment is required by CDC and OSHA, and face-to-face interaction is not encouraged. There will be a limited number of staff and customers allowed in each office due to social distancing requirements, we cannot ensure the field offices will have adequate space to allow additional QC reviewers into the buildings to complete interviews. It would be in everyone's best interest, if Nevada could continue the face-to-face interview waiver through the month of July.

Eliminate Interview at Certification and Recertification.

- The State of Nevada is currently under a COVID-19 Declaration of Emergency.
- Under Phase 2, the Division of Welfare and Supportive Services offices are tentatively scheduled to reopen on June 15, 2020. There will be a limited number of staff and customers allowed in each office due to social distancing requirements. It will take time for staff to adjust to the new working conditions. The approval of this extension will allow staff more time to focus on case processing and assist in ensuring that SNAP households will continue to receive their SNAP benefits in a timely manner.
- In order to move to Phase 3 of COVID-19 recovery, data trends must remain positive for 2-3 weeks. There is no guarantee at this time, that our offices will be able to adjust office lobby capacity by July, in order to have the sufficient number of staff to preform telephonic and in person interviews.

Respectfully,

**Sheri Gallucci**  
Social Services Program Specialist III  
Nevada Department of Health and Human Services  
Division of Welfare and Supportive Services  
Direct Line: [REDACTED]

