## State Plan for Pandemic EBT

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	Children in School and/or Child Care, Summer 2023
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Summary:	(1) This document is a template to assist states in the development
	of an approved state plan to operate Pandemic EBT for school
	children and for children in child care during summer 2023. (2)
	This document relates to Section 1101 of the Families First
	Coronavirus Response Act (P.L. 116-127) as amended by the
	Continuing Appropriations Act, 2021 and Other Extensions Act
	(P.L. 116-159), the Consolidated Appropriations Act, 2021 (P.L.
	116-260), the American Rescue Plan Act, 2021 (P.L. 117-2), and
	the Consolidated Appropriations Act, 2023 (P.L. 117-328)

# Children in School and/or Child Care, Summer 2023

Additional context and background for this document can be found at: <u>https://www.fns.usda.gov/snap/state-guidance-coronavirus-pandemic-ebt-pebt</u>

*The submission of a P-EBT state plan, associated template and related reporting obligations are addressed in OMB# 0584-0660, expiration 11/30/2023.* 

## State Plan for Pandemic EBT Children in School, Summer 2023

# 1. State: Louisiana

2. Primary Citation: Families First Coronavirus Response Act (FFCRA), as amended.

# 3. Executive Summary:

Please provide the following data. In addition, please include a statement indicating that you commit to informing USDA of any significant increase or decrease in these data points during the summer period covered by this initial plan (or subsequent amendment).

- **a.** Estimated total amount of P-EBT benefits the state will issue within this amendment's date range. (Consult the appropriate table in Section 4, "Benefit Levels.")
  - Estimated amount issued to school children
- **b.** Estimated total number of children to which the state will issue P-EBT benefits.
  - Estimated number of school children
- c. Tentative P-EBT issuance schedule (the date(s) on which Summer P-EBT benefits will be issued). Note that if the federal public health emergency (PHE) declaration for COVID-19 ends prior to September 30, 2023, states must issue all P-EBT benefits for summer 2023 by September 30, 2023. USDA will only approve summer 2023 P-EBT plans that commit to issuing all benefits by September 30, 2023 as long as it remains a possibility that the public health emergency will end prior to September 30, 2023.
  - School children
- d. Names of state agencies involved in administering this plan.

## **Response:**

Louisiana estimates there are 600,067 children eligible for Summer PEBT based on their having received Free/Reduced priced meals as of February 2023.

Louisiana estimates issuing \$72,008,040 in Summer P-EBT benefits based on the number of children (600,067) multiplied by the U.S. Standard benefit of \$120

Louisiana intends to issue the Summer P-EBT benefits in one issuance in August 2023.

## 4. Summer P-EBT for school children:

- Describe how the state will identify school children who attended an NSLP-participating school at the end of school year 2022-2023 who qualified to receive free or reduced price school meals under the NSLP or SBP. This group includes:
  - School children who attended a school that participated in the Community Eligibility Provision or Special Provisions 2 or 3 in school year 2022-2023.
  - Children who were directly certified for free school meals or who were certified by application for free or reduced price school meals during school year 2022-2023, or children who are determined newly eligible for free or reduced-price meals.

States may not issue summer 2023 P-EBT benefits to children who did not attend an NSLP-participating school at the end of the school year immediately preceding the summer (i.e. at the end of SY 22-23).

• Describe how the state will ensure that households with children eligible for free or reduced price school meals will have an opportunity to establish their eligibility by application through the end of SY 22-23 and into the summer of 2023 (*to the extent possible*). USDA understands that states that elect to keep their school meal application process open beyond the end of the school year will set a summer application deadline that allows the states to process these applications and issue benefits by September 30, 2023, should that become necessary as a result of the expiration of the COVID public health emergency.

## **Response:**

May 2023 SY P-EBT benefits will have already been issued, therefore Louisiana can identify all children who were eligible for P-EBT for the last month of SY 22-23 to provide summer benefits to these children.

The Department of Education individual school districts will provide spreadsheets of all children who were enrolled in school in May 2023, and were eligible to receive free/reduced priced meals to DCFS. DCFS will unduplicate the file to remove any child who was included in the May 2023 file to ensure they are only issued one summer P-EBT benefit.

Louisiana has extended the deadline to apply for free/reduced priced meals until July 31, 2023. Any student determined eligible between June 1, 2023 – July 31, 2023 will be issued Summer P-EBT retroactively for the entirety of the covered period. Income Eligibility Guidelines for SY 22-23 for applications received on or before June 30, 2023. Income Eligibility Guidelines for SY 23-24 for applications received on or after July 1, 2023.

# 5. Benefit Levels

# Summer 2023 P-EBT Benefit

Please note that this new benefit from the Consolidated Appropriations Act, 2023 has changed from the level for Summer 2022 P-EBT benefits.

Summer 2023 P-EBT Benefit		
\$120		
188		
139		

(USDA will provide additional guidance at a later date on pro-rated summer child care benefits in the event that the PHE extends into the summer months but ends prior to the end of the summer.)

# 6. Implementation Timeline, EBT Processing, and Benefit Issuance

Please provide an implementation timeline for summer 2023 with estimated dates for major milestones in your plan.

- States should develop their timeline cooperatively, including input from its EBT processor and all state agencies involved in implementing P-EBT. Instead of using specific dates, describe important milestones and realistic durations between them. USDA suggests that states build their timelines from the date USDA approves the state's plan (Day #0).
- The timeline must include the state's tentative issuance dates. In past years, most states issued in phases, and on a rolling basis thereafter. For example: issuance to SNAP households Day #10, to non-SNAP households on Day #15, and to newly identified cases from Day #16 onward. This is a best practice, which we encourage states to continue.
- If the PHE ends on or before September 30, 2023, states must issue all P-EBT benefits by September 30, 2023.
- Examples of other possible milestones include, but are not limited to:
  - State Education agency provides student data to SNAP state agency (Day #5)
  - P-EBT hotline becomes active (Day #9)
  - Public notice campaign begins (Day #10), etc.

Please also address each of the following:

• Will the state issue P-EBT benefits on a unique P-EBT card design? If so, who will receive these cards, non-SNAP households only? Or also SNAP households?

- How will the state distinguish P-EBT from SNAP and D-SNAP issuances? USDA strongly encourages the use of a sub-benefit type, even if your state did not do so in P-EBT issuances for previous school years. This will greatly facilitate the states' ability to report and USDA to maintain accountability for P-EBT.
- What will be your draw/spend priority for P-EBT, SNAP, and D-SNAP? USDA suggests making P-EBT first on your draw/spend priority.
- How will the state handle expungement of P-EBT benefits? USDA recommends that states follow the same expungement rules that the state currently follows for SNAP.
- How will you and your EBT processor handle returned P-EBT cards? How will you handle the need to issue replacement cards in these cases?
- Will you issue *new* P-EBT cards to existing P-EBT households?
  - If so, who will receive these cards? Non-SNAP households only? Or also SNAP households?
  - If not, how will you handle cases where the P-EBT household no longer has their P-EBT card?

## **Response:**

All SY P-EBT benefits will be issued prior to the start of any Summer P-EBT issuances. Louisiana's SY 2022-2023 plans says all benefits will be issued by July 2023. Louisiana intends to issue the Summer P-EBT benefits in August 2023.

Louisiana intends to issue P-EBT benefits for multiple months on a retroactive basis. Students and parents were encouraged to retain their P-EBT card from last school year, however, we recognize that not all students kept their cards, therefore, we will work with INMAR to issue P-EBT cards as needed. All eligible school districts will provide the state with a list of students eligible for free and reduced-price meals and their respective learning modes by the designated due dates. This allows for the necessary data clean up and file transfer to the state's EBT processor, INMAR Louisiana issues SNAP benefits from the 1st through the 20th of each month. Louisiana issues SNAP benefits based off the last two digits of the social security number. Issuing P-EBT benefits on the 20th of the month allows for us to conclude our monthly issuance cycle. Louisiana has reached out to INMAR and this P-EBT will be operated using the same contract language as the prior P-EBT. The draft P-EBT plan has been shared with INMAR.

The state intends to adhere to the following distribution model: P-EBT Students will receive their benefits on a P-EBT card for this round. The cards will have the same look as SNAP EBT cards (Louisiana Purchase) but all P-EBT card numbers will have '99' as the first two digits making them slightly different than 'regular' EBT cards. Each month, P-EBT benefits will go on the same card. New P-EBT cards will be accompanied with a flyer that explains that the P-EBT card has the name of the student. P-EBT benefits will follow the same expungement rules that the state follows for SNAP. For families whose cards have been lost or damaged, a replacement card request process via the P-EBT customer service assistance line will be available. The state will continue its use of the P-EBT benefit code which was modified specifically for P-EBT. P-EBT benefits will be identified on the system separate and apart from all other benefit types, including regular SNAP, DSNAP, supplements

(emergency allotments), and replacement benefits. Since the P-EBT cards will only have P-EBT benefits and no card will have both P-EBT and SNAP, there is no draw/spend priority. Undeliverable cards will be returned to INMAR. INMAR will provide the state with a report listing P-EBT cards that were returned, deactivated, and destroyed.

# 7. Customer Service

# To complete Section 8, we encourage states to use language from their previously approved SY 22-23 plans, if applicable.

- How will the state resolve disputes or issuance errors (incorrect benefit amount, denied benefits, etc.)? Based on the large number of such inquiries received by USDA, the states, and EBT processors, USDA suggests a phone number (hotline) staffed by personnel empowered to research and address such cases.
- Please describe how the state will serve groups with potential access problems, for example: homeless children, foster children, children without social security numbers, children and caregivers with limited English proficiency, households without internet access, and people living with disabilities.
- Describe the state's public information campaign. That is, the information you will provide to the general public (i.e., *not directly* to P-EBT participants), and how you will provide that information (i.e., print or broadcast advertising, social media, mailers to the general population).
- Describe what information you will provide for households that do not want the P-EBT benefit that is directly issued to them. How to dispose of the card, etc.
- Describe the information you will provide *directly* to P-EBT participants (this is different than the information you provide to the general public), and how you will provide that information. For example:
  - What will you provide to explain the purpose of P-EBT and how to use the benefit? Based on the large number and wide variety of public inquiries that USDA, states, and EBT processor call centers received regarding P-EBT in over the past year, USDA recommends it include:
    - A description of P-EBT
    - Instructions for PINing a P-EBT card
    - Explanation of where benefits can be used
    - Explanation of how benefits can and cannot be used (i.e., eligible foods and non-eligible items)
    - Explanation of violations and penalties, such as trafficking
    - An indication that benefits are non-transferable
    - Instructions for destroying the card, if they want to decline benefits
    - Information regarding a hotline, helpdesk, or website/portal that participants can reach out to, if they have questions, need assistance (setting up a PIN, for example)
  - How will you provide P-EBT information to non-SNAP households? How will you provide P-EBT information to SNAP households?
    - Will you provide information via mailers? Will the mailer(s) be a flyer/brochure, buck slip, letter, or some other alternative? USDA

recommends flyers/brochures, because these can be used more flexibly than buck slips.

• Will you provide information via e-mail, text messages, social media, website, robo-call, and/or other electronic means?

## **Response:**

The Summer P-EBT 2023 Plans mirrors that of the SY 2022-2023 P-EBT Plan and previously submitted Summer P-EBT Plans.

## 8. Over-issuance of P-EBT benefits

To complete Section 9, we encourage states to use language from their previously approved SY 22-23 plans, if applicable.

States should outline a process to recover or adjust P-EBT payments to correct errors on previous issuances. States cannot simply apply their existing SNAP benefit claim process to P-EBT. Accordingly, states should develop P-EBT-specific rules and procedures and include those in their state plans. States must also consider the capability of their SNAP systems to distinguish P-EBT from SNAP benefits.

The process should take into consideration that many households received their benefits, without application, through an automated match process that relied on the state's own administrative data. Reclaiming benefits under those circumstances calls for a process that weighs the equity of the claim, the burden on affected households, and the likelihood and costs of recovery. Given those considerations, a state's P-EBT plan should consider reasonable thresholds for taking action to recover over-issued benefits. states that establish a process for benefit recovery must provide clear notice to beneficiaries of the circumstances under which the state may attempt to recover benefits or reduce a future issuance. Under no circumstances may the state reduce a SNAP benefit to settle a P-EBT claim.

Finally, the states recognize that USDA is responsible for ensuring accountability of funds for P-EBT purposes. As part of its oversight responsibilities, USDA may hold state agencies liable for aggregate over-issuances or improper payments. USDA's course of action is to pursue P-EBT over-issuance claims in the aggregate where USDA believes such action is merited, based on the nature of the error that gave rise to the over-issuance, the size of the error, and whether such action would advance program purposes.

Please describe how your state will manage P-EBT payment errors.

### **Response:**

The Summer P-EBT 2023 Plans mirrors that of the SY 2022-2023 P-EBT Plan and previously submitted Summer P-EBT Plans.

### 9. Benefit Issuance Reporting

The state agrees to complete the FNS-292 form as well as all other normally recurring SNAP reporting, including the FNS 46, 388, and 778 reports, on a timely basis in accordance with requirements.

### **10. Administrative Funding**

A separate grant to cover state level administrative costs associated with the administration of P-EBT will be awarded to the SNAP state agency within each state. As the authorized grantee, the SNAP state agency will be granted access to the associated letter-of-credit in which the administrative grant funds will be placed. As P-EBT related state administrative costs may be incurred by state agencies other than the SNAP state agency, the SNAP state agency will be responsible for entering into interagency agreements in the form of a Memorandum of Understanding, or document of similar construct, with all other respective state agencies responsible for delivering P-EBT benefits. The SNAP state agency will be responsible for reimbursing the administrative costs of all associated agencies accordingly.

Prior to USDA releasing the grant for administrative funding, each SNAP state agency will be required to submit a P-EBT Budget Plan using the FNS-366(a) Program and Budget Summary Statement. Funds will not be released to the SNAP state agency's letter-of-credit until this plan is submitted and approved. The SNAP state agency's Budget Plan should include the estimated administrative costs for all state agencies that will be handling P-EBT.

As noted in Item 10 above, the SNAP state agency will be also responsible for reporting all administrative expenditures on a separate FNS-778, Supplemental Nutrition Assistance Program, Federal Financial Report designated specifically for P-EBT. The expenditures on the FNS-778 should align with those outlined in the FNS-366(a), Program and Budget Summary Statement. The forms associated with P-EBT will be modified accordingly.

### **11. Release of Information**

Per Section 1101(e) of the Families First Coronavirus Response Act: "Notwithstanding any other provision of law, the Secretary of Agriculture may authorize state educational agencies and school food authorities administering a school lunch program under the Richard B. Russell National School Lunch Act (42 U.S.C. 1751 et seq.) to release to appropriate officials administering the supplemental nutrition assistance program such information as may be necessary to carry out this section."

### 12. Civil Rights Statement

The state will continue to comply with civil rights requirements by not discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity. The state will also provide meaningful access to its programs and activities for individuals who are limited English proficient, and provide equal access to individuals with disabilities.

## 13. Administration of State P-EBT Plan

The state will administer P-EBT according to the terms of its approved state plan. In general, conditions related to benefit issuance reporting, administrative funding, and release of information remain in effect for the covered summer period. If the state wishes to change any of the terms of its plan, the state shall first notify USDA and will, if requested by USDA, submit a plan amendment for USDA review and approval.

## Reminder

If the state needs to make any significant changes to its Summer 2023 plan after approval, the state needs to submit an amendment to USDA that describes the change and its impact on operating summer P-EBT. USDA will review the amendment and approve allowable amendments.

## Signatures and Titles of Requesting SNAP and Child Nutrition State Agency Officials:

Timothy Jenkins Economic Stability Director Louisiana Children & Family Services

Date of Request: <u>3/01/2023</u>