

## FY 2022 ARPA WIC Technology/Service Delivery Improvement: Communications, Data, and Metrics Grant

### Overview:

In FY 2022, FNS awarded \$23,100,000.00 in grants to 66 WIC State agencies to support planning and implementation of projects to improve the WIC participant experience. State agencies each received \$350,000.00 in funding to work on multiple types of projects, as outlined in the seven project categories below. State agency names appear under each category the State agency indicated they would be working on projects under. State agency projects will focus on developing a modern WIC experience at the State and local level—making technology work for staff and participants; communicating effectively, including to those with limited English proficiency; and always using human centered design and user feedback when making decisions about how to improve the Program.

### Project Types:

#### Text Messaging

- Alabama
- Alaska
- Choctaw
- Connecticut
- ITCA
- Kansas
- Mississippi
- Arizona (+ American Samoa, CNMI, Guam, Navajo Nation, and DC)
- Nebraska
- New Hampshire
- New Jersey
- Ohio
- Oregon
- Pleasant Point ITO
- South Dakota
- Standing Rock Sioux Tribe (+ Cheyenne River, Eastern Shoshone, Northern Arapaho, Omaha Nation, Santee Sioux Nation, Three Affiliated Tribes, Ute Mountain Ute, Winnebago)
- Tennessee
- USVI
- Utah
- Virginia
- Wyoming

### Mobile Phone Support

- Delaware
- ITC of Oklahoma
- ITCN
- Massachusetts
- Minnesota
- Cherokee Nation (+ ACL, Eight Northern, Five Sandoval, LA, NM, Pueblo of Isleta, Pueblo of San Felipe, Pueblo of Zuni, Santo Domingo)
- New Hampshire
- Ohio
- Osage Nation
- Rhode Island
- South Dakota
- Standing Rock Sioux Tribe (+ Cheyenne River, Eastern Shoshone, Northern Arapaho, Omaha Nation, Santee Sioux Nation, Three Affiliated Tribes, Ute Mountain Ute, Winnebago)
- USVI
- Wisconsin
- Wyoming

### Appointment Scheduling Tools

- Hawaii
- Iowa
- Nebraska
- New Jersey
- North Dakota
- Ohio
- Rhode Island
- South Dakota
- Standing Rock Sioux Tribe (+ Cheyenne River, Eastern Shoshone, Northern Arapaho, Omaha Nation, Santee Sioux Nation, Three Affiliated Tribes, Ute Mountain Ute, Winnebago)
- USVI
- Wisconsin
- Wyoming

### Plain Language & Limited English Proficiency (LEP) Support

- Colorado
- Kentucky
- Minnesota
- Nebraska
- New York
- South Dakota
- Standing Rock Sioux Tribe (+ Cheyenne River, Eastern Shoshone, Northern Arapaho, Omaha Nation, Santee Sioux Nation, Three Affiliated Tribes, Ute Mountain Ute, Winnebago)
- USVI
- Vermont
- Wyoming

### Data, Analysis, Visualization, & Ongoing Measurement

- Colorado
- Delaware
- Illinois
- Iowa
- Kentucky
- Minnesota
- Mississippi
- Nebraska
- Oregon
- Puerto Rico
- Rhode Island
- South Dakota
- Standing Rock Sioux Tribe (+ Cheyenne River, Eastern Shoshone, Northern Arapaho, Omaha Nation, Santee Sioux Nation, Three Affiliated Tribes, Ute Mountain Ute, Winnebago)
- Vermont
- Wyoming

### Publicly-Available Data Sets

- Minnesota
- Missouri
- Montana
- Standing Rock Sioux Tribe (+ Cheyenne River, Eastern Shoshone, Northern Arapaho, Omaha Nation, Santee Sioux Nation, Three Affiliated Tribes, Ute Mountain Ute, Winnebago)
- Wyoming

### Additional Technology and/or Human Centered Design Projects

- Alabama
- Alaska
- Colorado
- Delaware
- Iowa
- Kentucky
- Massachusetts
- Minnesota
- Montana
- Nebraska
- New Hampshire
- North Dakota
- Oregon
- Pennsylvania
- Rhode Island
- Rosebud Sioux Tribe
- South Dakota
- Standing Rock Sioux Tribe (+ Cheyenne River, Eastern Shoshone, Northern Arapaho, Omaha Nation, Santee Sioux Nation, Three Affiliated Tribes, Ute Mountain Ute, Winnebago)
- Vermont
- West Virginia
- Wisconsin
- Wyoming