



Food and
Nutrition
Service

1320 Braddock Place
Alexandria, VA
22314

May 27, 2020

Ms. Gwen Griffith
Director of Audit and Recovery Management Services
Delaware Department of Health and Social Services
1901 N. Dupont Highway, Biggs Building #4
New Castle, Delaware 19720

RE: Supplemental Nutrition Assistance Program (SNAP) – Delaware request to temporarily suspend Excessive Card Replacement Notice due to COVID-19

Dear Ms. Griffith:

This letter transmits approval of the Delaware Department of Health and Social Services request to temporarily suspend issuing Excessive Card Replacement notices. The State agency requested this temporary authority because its process for this notice requires a State employee to be physically present in the State office and this is currently not possible due to State office closures and mandated remote work. The Food and Nutrition Service (FNS) is approving this request through June 30, 2020, or 2 weeks after offices open again, whichever is later, pursuant to 7 CFR 272.3(c)(1)(i), which authorizes FNS to approve requested waivers of regulatory provisions that cannot be implemented due to extraordinary temporary situations.

FNS approves the State agency's request to temporarily suspend Excessive Card Replacement Notice regulations at 7 CFR 274.6(b)(6), which require State agencies to send a notice upon the fourth request for a replacement SNAP Electronic Benefits Transfer card in a 12-month period, alerting the household that their account is being monitored for potential suspicious activity.

Approval of this waiver is contingent on the State agency meeting the following conditions. The State agency will continue to maintain and review documentation of the excessive card request information and share with fraud and investigations team when appropriate. At the conclusion of the waiver period, the State agency will send the delayed notices to affected households.

If you have questions or need additional information regarding this adjustment, please contact your respective Regional Office representative.

Sincerely,

5/27/2020

 Ronald K. Ward

Ronald K. Ward
Director, Program Accountability and Administrati...
Signed by: Department of Agriculture