State Plan for Pandemic EBT Children in School and Child Care, 2020-2021

Revised	

Igguing	FNS / Child Nutrition Programs, Supplemental Nutrition		
Issuing			
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Summary:	(1) This document is a template to assist States in the development of State plans to operate Pandemic EBT for school children during school year (SY) 2020-2021 and for children in childcare during federal fiscal year 2021. (2) This document relates to Section 4601 of the Families First Coronavirus Response Act (P.L. 116-127) as amended by the Continuing Appropriations Act, 2021 and Other Extensions Act (P.L. 116-159) and the Consolidated Appropriations Act, 2021 (P.L. 116-260).		
Disclaimer:	The contents of this guidance document do not have the force and effect of law and are not meant to bind the public in any way. This document is intended only to provide clarity to the public regarding existing requirements under the law or agency policies.		

Additional context and background for this document can be found at: https://www.fns.usda.gov/snap/state-guidance-coronavirus-pandemic-ebt-pebt

The P-EBT Assistance for Children in Schools and Child Care should be covered under an Emergency Information Collection Request for the Pandemic EBT (Schools), to be adjusted as appropriate, which is currently under review at OMB. Once OMB has approved the request and assigned the OMB# Control Number, FNS will include the necessary information on the State Plan.

State Plan for Pandemic EBT Children in School and Child Care, 2020-2021

1. S	tate:	Alaska

2. **Primary Citations**: Families First Coronavirus Response Act (FFCRA).

Continuing Appropriations Act, 2021 and Other Extensions Act;

Consolidated Appropriations Act, 2021

3. Executive Summary:

Please provide the following data. In addition, please include a statement indicating that you commit to informing USDA of any significant increase or decrease in these data points during the *date range*¹ covered by this initial plan (or subsequent amendment).

Note that P-EBT benefits for school children are available from the start of school year 2020-2021. P-EBT benefits for children in childcare is only available from the start of federal fiscal year 2021, or October 1, 2020.

- a. The *date range* covered by this State plan or amendment
 - for children in school
 - for children in childcare
- b. Estimated monthly and total *amount* of P-EBT benefits the State will issue within this plan/amendment's date range.
 - Estimated amount issued to school children in SNAP households.
 - Estimated amount issued to school children in non-SNAP households
 - Estimated amount issued to non-school children in childcare
- c. Estimated total *number* of children to which the State will issue P-EBT benefits.
 - Estimated number of school children in SNAP households
 - Estimated number of school children in non-SNAP households
 - Estimated number of non-school children in childcare
- d. Estimated total amount of administrative funds the State needs to complete the work described in this State plan/amendment.²
- e. Tentative P-EBT issuance schedule (the dates on which you will issue P-EBT benefits).

¹ The date range covered by P-EBT State plan or amendment. For example: A State's initial plan could cover August 31 through September 30, 2020; and a later amendment could cover October 1, 2020 through December 31, 2020.

² Note that States may only claim 100% reimbursement for P-EBT administrative expenses incurred from October 1, 2020 forward.

Response:

The date range for the school year 2020-2021 plan for children in school will be from the beginning of the school year, August 2020 through September 2021 based on local school calendars. The state commits to informing USDA of any significant increase or decrease in these data points during the date range covered by this initial plan.

- Estimated monthly and total *amount* of P-EBT benefits the State will issue within this plan/amendment's date range is:
 - Estimated amount issued to school children in SNAP households is Monthly: \$5,466,426
 School Year: \$39,358,267
 - Estimated amount issued to school children in non-SNAP households is Monthly: \$9,550,310

School Year: \$68,762,232

- Estimated amount issued to SNAP eligible children < age 6 is \$3,986,488.
- Estimated total *number* of children to which the State will issue P-EBT benefits is 71,820
 - Estimated number of school children in SNAP households is 24,870.
 - Estimated number of school children in non-SNAP households is 43,450.
 - Estimated number of SNAP eligible children < age 6 is: 3,500
 - Estimated total amount of administrative funds the State needs to complete the workdescribed in this State plan/amendment is: \$900,000

Proposed Issuance Schedule

- Estimated School children in SNAP households* quarterly issuances (8/2020-12/2020 issued beginning July 2021, 1/2021-6/2021 issued beginning August 2021,
- Estimated School children in non-SNAP households* quarterly issuances (8/2020-12/2020 issued beginning August 2021, 1/2021-6/2021 issued beginning September 2021,
- Estimated Children in childcare* quarterly issuances (10/2020-12/2020 issued beginning August 2021, 1/2021-6/2021 issued beginning September 2021

*These dates are subject to timely receipt of information from school districts and administrative reasonableness. Summer school benefits will be determined upon release of further guidance. Issuance schedule is dependent on issuance testing and implementation through EBT vendor.

4. P-EBT for School Children

A. Eligible Children

Standard for P-EBT Eligibility

A child is eligible for P-EBT benefits if two conditions are met:

- 1. The child would be eligible for free or reduced-price meals if the National School Lunch Program and School Breakfast Program were operating normally. This includes children who are:
 - a. directly certified or determined "other source categorically eligible" for SY 2020-2021, or
 - **b.** certified through submission of a household application processed by the child's school district for SY 2020-2021, **or**
 - c. enrolled in a Community Eligibility Provision school or a school operating under Provisions 2 or 3, or
 - d. directly certified, determined other source categorically eligible, or certified by application in SY 2019-2020 and the school district has not made a new school meal eligibility determination for the child in SY 2020-2021.
- 2. The child does not receive free or reduced-price meals at the school because the school is closed or has been operating with reduced attendance or hours for at least 5 consecutive days in the current school year. Once the minimum 5 consecutive day threshold is met, children are eligible to receive P-EBT benefits for closures or reductions in hours due to COVID-19.
- Describe how the State will identify eligible school children for P-EBT. Also describe
 what measures the State will take to prevent the issuance of benefits to school year
 2019-2020 graduates and other non-students.
- How will the State determine and/or confirm each child's eligibility for free or reduced-price meals? Please describe separately for SNAP-recipient and non-SNAPrecipient children, children in public and non-public schools, new students (such as kindergarteners and transfer students), and children who become eligible during the school year.
- How will the State confirm each child's lack of access to meals at school? Please
 describe separately for SNAP-recipient and non-SNAP-recipient children, and
 children in public and non-public schools.
- Describe the process that the State will use to update and re-establish each child's inperson and remote schedules. How frequently will that information be updated? (Note that this information must be updated no less frequently than every other month.).
- Describe the roles and responsibilities of each State agency or other partners involved in P-EBT (e.g., which agency is responsible for confirming eligibility).
- Describe any simplifying assumptions the State proposes to use and the justification for using those simplifying assumptions. Please address both in detail. In addition, please describe any proposed measures that the State will take to address program integrity when using the proposed simplifying assumptions.

Response:

Alaska Department of Education & Early Development, Child Nutrition Programs (DEED CNP) will work in collaboration with different entities to determine eligibility of children for the P-EBT program for school year (SY) 2020-2021. Responsibilities

identified include the Department of Health and Social Services, Division of Public Assistance (DHSS DPA) development of policy for the P-EBT program and working wh

- Alaska Department of Education & Early Development, Child Nutrition Programs, in collaboration with each school district to:
 - Provide data for students eligible to receive free meals through the direct certification process,
 - Provide data for students eligible to receive free or reduced-price meals through the National School Lunch Program (NSLP) application process,
 - Provide data for students eligible to receive free meals due to Community Eligibility Provision, and
 - Monitor and collect school educational models.

To identify eligible school children and confirm eligibility, DEED CNP will work with school sponsors in Alaska to acquire school data from public schools/districts. DEED CNP will provide requirements, instructions, and training to schools on compiling and transmitting data into a central database established by a third-party vendor. Identifying eligibility and benefit calculations will depend on cooperation and accurate information from school districts. Of note, Alaska does not currently have any private schools approved to participate in the National School Lunch Program.

A uniform process will be used to determine Free/Reduced Price Meal eligibility for all students (SNAP recipients and non-SNAP recipients). Eligibility for the NSLP program will be determined by the school districts and will not be independently determined by DHSS DPA or DEED CNP. All NSLP sponsors will be required to submit and maintain updates to data on student free and reduced-price meal eligibility, which will include:

- Directly certified students through Direct Certification (DC) system and data from other Direct Certification sources
- Eligible students via new free and reduced-price meals application
- All students enrolled at Community Eligibility Provision (CEP) or Provision 2 schools
- Other source eligible students will be identified by district personnel such as homeless and runaway

Additionally, per Question #14 in the USDA P-EBT Q&A guidance issued on January 29, 2021, DEED CNP will direct districts to assign eligibility for all free or reduced-price meals eligible students back to the beginning of the 20-21 School Year unless previously processed applications received this school year were assessed as over income. Most districts in Alaska have offered meal service since school resumed in the fall. This indicates a need for meal/food assistance, even though families may have not submitted a meal application early in the school year.

Student access to school meals will be compiled by NSLP sponsors and include school status (i.e., remote, hybrid or fully in-person) and student access to a meal associated with an instructional day as indicated in the following section.

Schools will be instructed to only include students enrolled in a school participating in the NSLP or those with access to NSLP meals during a regular SY 2020-2021. This data will include remote students, but exclude students enrolled in homeschool programs, which are excluded per USDA guidance.

The SA plans to issue P-EBT retroactively in quarterly increments-after initial retroactive eligibility to the beginning of the school year beginning in July 2021. Sponsors will submit data prior to the SA's determined date of issuance.

B. School Status

Standard for P-EBT Eligible School Status

Children are eligible for P-EBT benefits if they are eligible for free or reduced-price meals, but are unable to receive those meals at school due to the operating status of their schools as outlined below:

- 1. The school is closed (including any delayed start or early closure to the school year), or the school is operating with reduced attendance or hours.
- 2. School closures do not include weekends, or days when the school is closed due to a holiday or regularly scheduled break (Thanksgiving, New Year's Day, Spring Break, etc.).
- 3. The period of closure or reduced attendance or hours must meet the current school year minimum 5 consecutive day threshold before any child is eligible for P-EBT benefits. Once the minimum 5 consecutive day threshold is met, children are eligible to receive P-EBT benefits for closures or reductions in hours and/or attendance due to COVID-19.
 - Describe how the State will identify, confirm, and monitor the status of individualschools. Also describe how the State will identify the period of duration of the closure, reduced hours, or reduced attendance of the State's schools.
 - How will the State confirm that the child's school has been closed or is operating with reduced attendance or hours for a minimum of 5 consecutive days?
 - Describe how this information will be obtained and how often the State will collect updated information from schools. (Note that this information must be updated no less frequently than every other month.)
 - Describe the State's plan for monitoring changes in eligible school status between the State's bi-monthly (or more frequent) collection of updated school data. Describe how the State will use this updated school information to revise issuance amounts.
 - Describe any simplifying assumptions the State proposes to use and the justification for using those simplifying assumptions. Please address both in detail. In addition, please describe any proposed measures that ensure program integrity when using the proposed simplifying assumptions.

Response:

DEED CNP will require school districts to identify and indicate student access to meals associated with an instructional day as indicated above. School districts will receive training and guidance from DEED CNP on how to classify the school status (i.e., remote, hybrid or fully in-person). School districts will submit data through a secure server which will reflect the school status for the retroactive time period.

When developing our plan, Alaska utilized simplifying assumptions and benefit

levels to maximize benefits to students while minimizing administrative burden to schools.

There are no federal or state requirement for schools to track or report individual student learning models (remote vs hybrid vs in-person). Additionally, school nutrition departments and school meal IT systems do not capture student learning models or attendance. Therefore, we are proposing school level data be utilized to determine benefit levels.

School status and eligible benefit days at each school will be based on the following:

- The school status/eligible benefit days assigned will be based on the meal service available to \geq 51% of the students enrolled at that school.
- The school status/eligible benefit days will be the meal service available during $\geq 51\%$ of the operating days in the month being reported.

The "majority" (≥51%) model represents what is feasibly available or calculable by school nutrition departments. Many schools in Alaska are using a "rolling return" approach to bring student back on to campus since Christmas break. For example, K-first grade students may come back on campus (in a hybrid model) one month, the next month second graders may be added, and the following month third graders. The majority model is the simplest and quickest way for schools to assess the learning model available and report data for P-EBT benefits.

While using the broader simplifying assumptions above, we wanted to implement a strategy that would give students the highest benefit level possible. The SA plans to assign a benefit level based on the following defined school status:

- Benefit level 5: Students receive no meal service on campus per week as part of aninstructional day.
- Benefit level 4: Students receive one day of on campus meal service per week as part of an instructional day.
- Benefit level 3: Students receive two days of on campus meal service per week as part of an instructional day.
- Benefit level 2: Students receive three days of on campus meal service per week as part of an instructional day.
- Benefit level 1: Students receive four days of on campus meal service per week as part of an instructional day.

Alaska DEED CNP has weekly meetings with Food Service Directors of varying size districts to discuss the challenges they are facing including waivers and P-EBT 2.0. These directors shared the many challenges they are facing including: staff lay off due to budget shortfalls, months of putting themselves and staff at risk and enduring the elements to serve meals, supply chain issues and USDA cancelation of USDA food shipments, and the upcoming challenge of providing meals both to remote and in-person students.

5. P-EBT for Children in Child Care

Standard for P-EBT Eligibility

A child enrolled in a covered childcare facility is eligible for P-EBT if:

- 1. The child is a member of a household that received SNAP benefits at any time since October 1, 2020.
- 2. The child is enrolled in a covered childcare facility. (Note that under the FFCRA, USDA deems all children under the age of 6 to be enrolled in a covered childcare facility.)
- 3. During a public health emergency designation, the child's childcare facility is closed or is operating with reduced attendance or hours for at least 5 consecutive days, resulting in the child's inability to attend the facility; or one or more schools in the area of the facility, or in the area of the child's residence, is closed or is operating with reduced attendance or hours.
 - Describe how the State will identify eligible children and confirm their eligibility consistent with the above standard.
 - How will the State determine and confirm the child's receipt of SNAP benefits in accordance with relevant SNAP privacy requirements?
 - How will the State determine that a child's residence is in the area of one or more schools that is closed or is operating with reduced attendance or hours?
 - For children whose residence is *not* in the area of one or more closed schools or schools operating with reduced attendance or hours, how will the State determine that child's eligibility? Specifically, how will the State determine that:
 - o the child's childcare facility is closed or is operating with reduced attendance or hours, or
 - o the child's childcare facility is in the area of one or more schools that are closed or operating with reduced attendance or hours?
 - Are there any State or local public health ordinances that limit the capacity of childæfacilities in response to COVID-19 in your State? If yes, describe how you willuse those to find that all SNAP-participant children under age 6 are eligible for P- EBT in those areas?
 - Describe the process that the State will use to update and re-establish each child's continued P-EBT eligibility and benefit level consistent with changes in the operating status of the childcare facility or area schools? How frequently will that information be updated? (Note that this information must be updated no less frequently than every other month.)
 - Describe the roles and responsibilities of each State agency or other partners involved in P-EBT (e.g., which agency is responsible for confirming eligibility).
 - What simplifying assumptions does the State propose? Why must the State make those simplifying assumptions? Please address both of these questions in detail.

Response:

For children in the area of a school, as determined by being in the same zip code as a school that is closed or operating at reduced attendance or hours DHSS DPA and DEED CNP will use the same assumptions described above in

section 4B for identifying school closures. DEED CNP will provide a report to DHSS DPA providing the school site closures by month across the state and benefit determination amount for students at each site, based on the assumptions described above. This list will also include the start date for benefit eligibility per site based on delayed start and/or closure/reduction of hours for 5 or more days. Benefit levels for children in the area of a school that is closed or operating at reduced attendance or hours will be set at the same rate as the average P-EBT benefit for all school children in the same area.

For childcare facilities that are not in the area of a school that is closed or operating at reduced attendance or hours, DHSS DPA will use data on childcare access, participation or meal claims from our state childcare licensing and CACFP agency to determine those that have reduced capacity. First, DHSS DPA will look at CACFP data on meal claims. Those childcare facilities that have a decline of at least 25% in meal claims will be deemed as demonstrating reduced attendance or hours and eligibility for P-EBT. If CACFP level data to determine reduced meal claims is not available for a facility, Alaska will then work with childcare licensing to identify those locations operating at reduced capacity. Reduced capacity will mean that a childcare facility is closed or operating at reduced capacity/hours at least 25% of normal school days for that region.

DHSS will gather demographic data from those childcare facilities described in the above two paragraphs and conduct a match against our SNAP caseload via demographic and zip code location matches to identify those eligible to receive the benefit. The status of the childcare facilities shall be examined on a quarterly basis to determine benefit levels.

When developing our plan, Alaska utilized simplifying assumptions and benefit levels to maximize benefits to childcare participants while minimizing administrative burden to centers. For those children not in the area of a school that is closed or operating at reduced attendance or hours, Alaska proposes to calculate the benefit payable to children under 6 as the state average of benefits for school children. Each eligible child will receive the average state benefit.

6. Benefit Levels

Standard for Benefit Levels

1. The full daily benefit level for each eligible child is equal to the free reimbursement for a breakfast, a lunch, and a snack for school year 2020-2021. The benefit is multiplied by the number of days that the eligible child's status makes them eligible for P-EBT benefits.

SY 2020-2021	Free Reimbursements USDA School Meal Programs			
July 1, 2020 - June 30, 2021			Snack	Daily
	Lunch	Breakfast	(NEW)	Total
Contiguous U.S.	\$3.60	\$2.26	\$0.96	\$6.82
Alaska	5.79	3.64	1.56	10.99
Hawaii, Guam, Virgin Islands, Puerto Rico	4.20	2.64	1.13	7.97

Notes:

- 1. Lunch rates include the 7-cent performance-based reimbursement and the extra 2 cents per meal received by school food authorities in which 60 percent or more of the lunches served during the second preceding school year were served free or at a reduced price.
- 2. Breakfast rates are those received by "severe need" schools.
- 3. Snack rates are those for afterschool snacks served in afterschool care programs Source: https://www.govinfo.gov/content/pkg/FR-2020-07-22/pdf/2020-15764.pdf
 - Describe the benefit levels proposed, including how days of eligibility will be determined. What simplifying assumptions does the State propose? Why must the State make those simplifying assumptions? Please address both of these questions in detail.

Response:

DEED CNP will use the school status indicated in the School Status section to determine benefit levels using these simplified assumptions. DHSS DPA will use the school status indicated in the Children in Child Care section to determine benefit levels using these simplified assumptions. DEED CNP and DHSS DPA believe that the various benefit levels will ensure best options based on school data and childcare

facility data, as we do not have student attendance data.

Benefits will be figured for a one-month time period in a school district or childcare facility as previously indicated. DEED CNP in collaboration with School Food Authorities will provide the number of operating days per month, as reported for each site by the Local Education Agency.

The number of operating days will then be applied to the school status in the following manner:

Benefit level 5: Students receive no meal service on	\$10.99 x school	
campus as part of an instructional day.	operating days x 100%	
Benefit level 4: Students receive one day weekly of on	\$10.99 x school	
campus meal service as part of an instructional day.	operating days x 80%	
Benefit level 3: Students receive two days weekly of on	\$10.99 x school	
campus meal service as part of a day.	operating days x 60%	
Benefit level 2: Students receive three days weekly of on	\$10.99 x school	
campus meal service as part of an instructional day.	operating days x 40%	
Benefit level 1: Students receive four days weekly of on	\$10.99 x school	
campus meal service as part of an instructional day.	operating days x 20%	

To account for the evolving nature of the pandemic and potential changes to school status each month, the state will be issuing benefits retroactively using the shotstatus eligible benefit days experienced by the majority of students and the majority of the month.

7. Implementation Timeline, EBT Processing, and Benefit Issuance

Please provide an implementation timeline for SY 2020-2021 with estimated dates for major milestones in your plan.

- States should develop their timeline cooperatively, including input from its EBT processor and all State agencies involved in implementing P-EBT. Instead of using specific dates, describe important milestones and realistic durations between them. USDA suggests that States build their timelines from the date USDA approves the State's plan (Day #0).
- The timeline must include the State's tentative issuance dates. In SY 2019-2020, most States issued in phases, and on a rolling basis thereafter. For example: issuance to SNAP households Day #10, to non-SNAP households on Day #15, and to newly identified cases from Day #16 onward. This is a best practice, which we encourage States to continue.
- Examples of other possible milestones include, but are not limited to:
 - o State Education agency provides student data to SNAP State agency (Day #5)
 - o P-EBT hotline becomes active (Day #9)
 - o Public notice campaign begins (Day #10), etc.

Please also address each of the following:

• Will the State issue P-EBT benefits on a unique P-EBT card design? If so, who will

- receive these cards, non-SNAP households only? Or also SNAP households?
- How will the State distinguish P-EBT from SNAP and D-SNAP issuances? USDA strongly encourages the use of a sub-benefit type, even if your State did not do so in SY 2019-2020. This will greatly facilitate the States' ability to report and USDA to maintain accountability for P-EBT.
- What will be your draw/spend priority for P-EBT, SNAP, and D-SNAP? USDA suggests making P-EBT first on your draw/spend priority.
- How will the State handle expungement of P-EBT benefits? USDA recommends that States follow the same expungement rules that the State currently follows for SNAP.
- During SY 2019-2020, large numbers of P-EBT cards were returned to EBT processors via mail, due to incorrect addresses. How will you and your EBT processor handle returned P-EBT cards? How will you handle the need to issue replacement cards in these cases?
- Will you issue *new* P-EBT cards to existing P-EBT households?
 - o If so, who will receive these cards? Non-SNAP households only? Or also SNAP households?
 - If not, how will you handle cases where the P-EBT household no longer has their P-EBT card?

Response:

The DHSS DPA and DEED CNS plan to determine P-EBT issuances based on the data supplied by schools via their individual databases. Alaska's goal is to provide P-EBT to eligible children to cover the time period from the beginning of the school year to June 2021. Alaska intends to issue these benefits twice beginning in July 2021, dependent upon FNS approval of the plan. DHSS DPA will send white stock BI cards to individual students. The white stock will have stickers attached containing all of the required information. The white stock EBT cards will be issued to children if the DEED CNS list does not provide an alternate contact for the child. Cards that are returned will be coordinated with DEED CNS to locate a correct address for card remailing. NSLP participants will be prioritized and then childcare center SNAP households. Since the payments will be issued in a batch, funding will be prioritized based on the date issued, which will be after our regular SNAP issuance. DPA has been working in conjunction with our EBT processor to ensure availability of card stock and the processing of benefits.

The tentative approach is as follows.

- Day 1: FNS approval of P-EBT. Initiate a public awareness campaign.
- Day 5: DEED CNP provides training and technical assistance for school district data
- Day 15-30: DEED CNP in receipt of school lists and enrollment lists for 1st semester, review for completeness, calculate benefits, transfer to DHSS DPA
- Day 45: 3rd party transfers data for P-EBT eligibility to DHSS DPA.
- Day 45-60: DHSS EBT Vendor issues benefits via batch processing
- Day 60: 3rd party will send notifications to eligible families
- Day 60 DHSS DPA provides training and technical assistance to childcare centers
- Day75-90: DHSS DPA in receipt of childcare center lists
- Day 91-105 DHSS DPA reviews data, calculates benefits
- Day 106-120 DHSS EBT vendor issues benefits via batch processing

The Alaska P-EBT project will provide an initial retroactive payment to eligible children from the beginning of the school year to June 2021. Benefits for the period of 8/2020-12/2020 will be issued beginning July 2021. Benefits for 1/2021-6/2021 will be issued beginning August 2021. Notifications may be limited by daily capacity such that they may mall go out on the same day. Ongoing eligibility will be based on a retroactive look back for ongoing assistance each month until June 2021. To ensure correct information and integrity of the changes in school information, we are allowing schools 10 days to finalize their data and then providing the benefits no later than the 20th of each month through the third-party vendor for timely transmission. Parents will have an opportunity to apply for free or reduced-price meals through the school district; school districts may assume backdated eligibility for eligible students to the beginning of the school year. Districts may resubmit reports of eligibility for students newly eligible.

8. Customer Service

Recommended Standard for Household Support

USDA strongly encourages States to develop a customer service plan that anticipates common questions from households of children that are eligible and potentially eligible to participate in P-EBT, and that ensures that all who are eligible are able to receive and use their P-EBT benefits.

- 1. USDA strongly encourages States to provide a means to resolve disputes and answer questions from actual or potential P-EBT households.
- USDA strongly encourages States to provide relevant program information to actual and potential P-EBT households.
- How will the State resolve dispute or issuance errors (incorrect benefit amount, denied benefits, etc.)? Based on the large number of such inquiries received by USDA, the States, and EBT processors, USDA suggests a phone number (hotline) staffed by personnel empowered to research and address such cases.
- Please describe how the State will serve groups with potential access problems, for example: homeless children, foster children, children without social security numbers, children with limited English proficiency, households without internet access, and people living with disabilities.
- Describe the State's public information campaign. That is, the information you will provide to the general public (i.e., *not directly* to P-EBT participants), and how you will provide that information (i.e., print or broadcast advertising, social media, mailers to the general population).

- Describe what information you will provide for households that do not want the P-EBT benefit that is directly issued to them. How dispose of the card, etc.
- Describe the information you will provide *directly* to P-EBT participants (this is different than the information you provide to the general public), and how you will provide that information. For example:
 - What will you provide to explain the purpose of P-EBT and how to use the benefit? Based on the large number and wide variety of public inquiries that USDA, States, and EBT processor call centers received regarding P-EBT in Spring and Summer of 2020, USDA recommends it include:
 - A description of P-EBT
 - Instructions for PINing a P-EBT card
 - Explanation of where benefits can be used
 - Explanation of how benefits can and cannot be used (i.e., eligible foods and non-eligible items)
 - Explanation of violations and penalties, such as trafficking
 - An indication that benefits are non-transferable
 - Instructions for destroying the card if they want to decline benefits
 - Information regarding a hotline, helpdesk, or website/portal that participants can reach out to, if they have questions, need assistance (setting up a PIN, for example)
 - How will you provide P-EBT information to non-SNAP households? How will you provide P-EBT information to SNAP households?
 - Will you provide information via mailers? Will the mailer(s) be a flyer/brochure, buck slip, letter, or some other alternative? USDA recommends flyers/brochures because these can be used more flexibly than buck slips.
 - Will you provide information via e-mail, text messages, social media, website, robo-call, and/or other electronic means?

Response:

DEED CNP/DHSS DPA will collectively design and launch a communications campaign with the collaboration of school districts. This communications campaign will include direct communication with the public and the development of flyers for schools and partner programs/agencies. Information provided includes, but is not limited to, who is eligible, ensuring families provide current addresses, the benefit amounts and contact information for questions or concerns.

Public awareness campaign includes information provided via:

- Press Release
- Social Media
- Webpages
- Materials for LEAs to distribute to families

Direct communication with P-EBT eligible households will be conducted. Notices of eligibility will be mailed out as part of the initial eligibility. DEED CNP will ensure the notice includes:

- 1.) P-EBT issuance timeframe
- 2.) A description of benefit calculations
- 3.) P-EBT contact at DHSS DPA for issuance questions and DEED CNP for eligibility questions

In addition to general outreach through the LEA, targeted outreach will also be conducted with DEED programs such as Migrant Ed, LEA homeless liaisons, foster care liaisons, and DEED/CNP partner agencies administering FDPIR. Customer contacts related to the issuance of benefits will be directed through our virtual contact center at 800-478-7778.

9. Over-issuance of P-EBT benefits

States should outline a process to recover or adjust P-EBT payments to correct errors on previous issuances. States cannot simply apply their existing SNAP benefit claim process to P-EBT. Accordingly, States should develop P-EBT-specific rules and procedures and include those in their State plans. States must also consider the capability of their SNAP systems to distinguish P-EBT from SNAP benefits.

The process should take into consideration that many households received their benefits, without application, through an automated match process that relied on the State's own administrative data. Reclaiming benefits under those circumstances calls for a process that weighs the equity of the claim, the burden on affected households, and the likelihood and costs of recovery. Given those considerations, a State's P-EBT plan should consider reasonable thresholds for taking action to recover over-issued benefits. States that establish a process for benefit recovery must provide clear notice to beneficiaries of the circumstances under which the State may attempt to recover benefits or reduce a future issuance. Under no circumstances may the State reduce a SNAP benefit to settle a P-EBT claim.

Finally, the States recognize that USDA is responsible for ensuring accountability of funds for P-EBT purposes. As part of its oversight responsibilities, USDA may hold State agencies liable for aggregate over-issuances or improper payments. USDA's course of action is to pursue P-EBT over-issuance claims in the aggregate where USDA believes such action is merited, based on the nature of the error that gave rise to the over-issuance, the size of the error, and whether such action would advance program purposes.

Response: Alaska believes that retroactive issuance of benefits based on school district data, whitigate the likelihood of overpayments. If individuals are found to be ineligible, this will be acted on by not issuing ongoing P-EBT. Claims will not be pursued for benefits issued to children.

Families will be able to contact the hotline to institute a dispute. Issues will be resolved in the following manners:

- 1.) Lost/missing P-EBT card will be managed by DHSS/DPA vendor FIS
- 2.) Eligible students without benefits on card will be managed by DHSS/DPA
- 3.) Ineligible students will be managed by DEED/CNP in consultation with the LEA who provided eligibility lists
- 4.) Benefit amounts will be managed by DEED/CNP in consultation with the LEA who provided site level learning models/operating days which constitutes the benefit amount per month

The spring 2020 P-EBT process resulted in a substantial number of communications with families. DHSS/DPA and DEED/CNP will share a daily communication log with family contact and issues for resolution. DHSS/DPA will provide the staff team at DEED/CNP with access to P-EBT online data for reference.

10. Benefit Issuance Reporting

DHSS DPA will provide reports of the benefits issued per FNS reporting requirements.

11. Administrative Funding

A separate grant to cover State level administrative costs associated with the administration of P-EBT will be awarded to the SNAP State Agency within each State, for the period of performance October 1, 2020 through September 30, 2021. As the authorized grantee, the SNAP State Agency will be granted access to the associated letter-of-credit in which the administrative grant funds will be placed. As P-EBT related State administrative costs may be incurred by State agencies other than the SNAP State Agency, the SNAP State Agency will be responsible for entering into interagency agreements in the form of a Memorandum of Understanding, or document of similar construct, with all other respective State agencies responsible for delivering P-EBT benefits. The SNAP State Agency will be responsible for reimbursing the administrative costs of all associated agencies accordingly.

Prior to USDA releasing the grant for administrative funding, each SNAP State Agency will be required to submit a P-EBT Budget Plan using the FNS-366(a) Program and Budget Summary Statement. Funds will not be released to the SNAP State Agency's letter-of-credit until this plan is submitted and approved. The SNAP State Agency's Budget Plan should include the estimated administrative costs for all State agencies that will be handling P-EBT.

As noted in Item 9 above, the SNAP State Agency will be also responsible for reporting all administrative expenditures on a separate FNS-778, Supplemental Nutrition Assistance Program, Federal Financial Report designated specifically for P-EBT. The expenditures on the FNS-778 should align with those outlined in the FNS-366(a), Program and Budget Summary Statement. The forms associated with P-EBT will be modified accordingly.

12. Release of Information

Per Section 1101(e) of the Families First Coronavirus Response Act: Notwithstanding any other provision of law, the Secretary of Agriculture may authorize State educational agencies and school food authorities administering a school lunch program under the Richard B. Russell National School Lunch Act (42 U.S.C. 1751 et seq.) to release to appropriate officials administering the supplemental nutrition assistance program such information as may be necessary to carry out this section."

13. Civil Rights Statement

The State will continue to comply with civil rights requirements, to include providing equal access to individuals with disabilities and individuals who are limited English proficient.

14. Administration of State P-EBT Plan

The State will administer P-EBT according to the terms of its approved State plan. If the State wishes to change any of the terms of its plan, the State shall first notify USDA and will, if requested by USDA, submit a plan amendment for USDA review and approval.

Signature and Title of Requesting SNAP and Child Nutrition State Agency Officials:

Shaunde O. En Shawnda O'Brien, DPA Director

Jo Dawson, Program Manager, Alaska Child Nutrition Programs Print Name and Title