03/16/2022 Amendment Nevada State Plan for Pandemic EBT Children in School and Child Care, 2020-2021

7. Implementation Timeline, EBT Processing, and Benefit Issuance

Please provide an implementation timeline for SY 2020-2021 with estimated dates for major milestones in your plan.

- States should develop their timeline cooperatively, including input from its EBT processor and all State agencies involved in implementing P-EBT. Instead of using specific dates, describe important milestones and realistic durations between them. USDA suggests that States build their timelines from the date USDA approves the State's plan (Day#0).
- The timeline must include the State's tentative issuance dates. In SY 2019-2020, most States issued in phases, and on a rolling basis thereafter. For example: issuance to SNAP households Day #10, to non-SNAP households on Day #15, and to newly identified cases from Day #16 onward. This is a best practice, which we encourage States to continue.
- Examples of other possible milestones include, but are not limited to:
 - State Education agency provides student data to SNAP State agency (Day #5)
 - P-EBT hotline becomes active (Day #9)
 - Public notice campaign begins (Day #10), etc.

Please also address each of the following:

- Will the State issue P-EBT benefits on a unique P-EBT card design? If so, who will receive these cards, non-SNAP households only? Or also SNAP households?
- How will the State distinguish P-EBT from SNAP and D-SNAP issuances? USDA strongly encourages the use of a sub-benefit type, even if your State did not do so in SY 2019-2020. This will greatly facilitate the States' ability to report and USDA to maintain accountability for P-EBT.
- What will be your draw/spend priority for P-EBT, SNAP, and D-SNAP? USDA suggests making P-EBT first on your draw/spend priority.
- How will the State handle expungement of P-EBT benefits? USDA recommends that States follow the same expungement rules that the State currently follows for SNAP. Nevada is requesting an amendment to the P-EBT expungement timeframe. Nevada is requesting that the expungement date be reset effective April 1, 2022, then follow the regular 274 day expungement timeframe. Based on a report we requested from our EBT vendor FIS dated March 9, 2022, there are still over 50,000 P-EBT cards that have not been PINNED. Based on DWSS's analysis of working the P-EBT returned mail over the past six months, we have determined that there is no single reason why recipients are not PNNING and utilizing the benefits on the P-EBT EBT cards. We have encountered several instances where the intended recipients were still living at the address the cards were mailed to, but the cards never made it to them. DWSS has been extremely successful in getting in touch with these families via phone and email. This extension will allow DWSS to

continue to reach out to these families, ensuring that every eligible family receives their P-EBT benefit.

- During SY 2019-2020, large numbers of P-EBT cards were returned to EBT processors via mail, due to incorrect addresses. How will you and your EBT processor handle returned P-EBT cards? How will you handle the need to issue replacement cards in these cases?
- Will you issue *new* P-EBT cards to existing P-EBT households?
 - If so, who will receive these cards? Non-SNAP households only? Or also SNAP households?
 - If not, how will you handle cases where the P-EBT household no longer has their P-EBT card?

Signature and Title of Requesting SNAP, State Agency Officials:

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Robert H. Thompson Administrator State of Nevada, Department of Health and Human Services Division of Welfare and Supportive Services

Date of Request: 03/12/2022