

FY 2012 Application Processing Timeliness

FNS evaluates application timeliness (APT) as part of the quality control (QC) review process. State QC reviewers evaluate APT during the State QC review. For States potentially eligible for performance bonuses (the top 10 or so), Federal QC reviewers validate timeliness for all cases and Federal/State disagreements about timeliness are subject to arbitration. Timeliness is calculated by dividing the number of cases timely processed by the number of cases subject to the timeliness measure. A case is considered processed timely if the household has an opportunity to participate within seven days of the application date for expedited service cases and within 30 days of the application date for regular processing cases. This measure is not a strict measure of regulatory compliance. In some cases, applicant-caused delay (such as missing an interview on an expedited application) may result in the action being coded as untimely although the State agency was in full compliance with program regulations. Cases that are properly pended for the household's failure to provide verification are excluded from the measure.

1	IDAHO	99.28	28	INDIANA	88.25
2	NEW MEXICO	97.85	29	NORTH CAROLINA	87.62
3	KENTUCKY	97.26	30	MASSACHUSETTS	87.44
4	NORTH DAKOTA	96.62	31	MARYLAND	87.29
5	DIST. OF COL.	96.41	32	WISCONSIN	87.14
6	VIRGIN ISLANDS	95.38	33	ARKANSAS	85.98
7	SOUTH DAKOTA	94.71	34	KANSAS	85.87
8	MINNESOTA	94.06	35	IOWA	85.51
9	UTAH	94.04	36	MISSOURI	84.72
10	MISSISSIPPI	93.88	37	CALIFORNIA	84.71
11	WEST VIRGINIA	93.82	38	DELAWARE	84.62
12	MONTANA	93.29	39	SOUTH CAROLINA	82.77
13	ALASKA	93.08	40	NEVADA	81.96
14	ARIZONA	93.07	41	HAWAII	81.77
15	OREGON	92.98	42	GEORGIA	81.08
16	OKLAHOMA	92.05	43	LOUISIANA	80.47
17	VIRGINIA	91.98	44	OHIO	79.56
18	FLORIDA	91.91	45	TENNESSEE	78.81
19	MICHIGAN	91.86	46	ALABAMA	78.65
20	COLORADO	91.64	47	PENNSYLVANIA	75.78
21	NEW HAMPSHIRE	91.58	48	VERMONT	73.60
22	MAINE	91.54	49	GUAM	72.22
23	RHODE ISLAND	91.49	50	NEBRASKA	70.07
24	NEW YORK	90.38	51	ILLINOIS	66.03
25	WASHINGTON	90.22	52	NEW JERSEY	60.70
26	WYOMING	88.93	53	CONNECTICUT	56.71
27	TEXAS	88.63			